

Wilmette Public Library Director's Report – November 19, 2024
Library Activities for October-November 2024
Anthony Auston, Director

Welcome Desk & Shelving (Manager Patsy deVuono)

The library had 21,070 visitors in October, averaging nearly 670 users each day.

The AMH checked in 68,431 items in October. 25,582 of those items were sent to Circulation as exceptions. On October 1, the day after the CCS migration we sent 6,443 items through the AMH, this is more than double the average that goes through on any given day. That day we sent almost 2,000 items to circulation. So far this year we are averaging almost 67,000 materials sent through the AMH every month.

Shelving staff put 310 ILL bins through the AMH in October. These bins are opened, the paper tags are taken off the items and then sent through the AMH and sorted every weekday morning.

Wonderbooks and Vox Books are books that read the story to you. They have to be checked for a charge and either sorted or charged when returned. In October, we charged 411 of them.

When media is returned we check each item to be sure it is in the correct box and that discs are in good working order. There are slips in each case offering patrons opportunity to report any problems they may have had. If there are scratches or any other problems reported, we clean the discs in question. Then we either reshelve them or send them to TS for mending or further processing. In October, we cleaned 56 discs that had problems reported.

The Welcome Desk directly transferred 305 phone calls in October. Of these, most are in the mornings between 9am and 1pm, averaging 22 phone calls. Between 1pm and 5pm, we average 19. It drops off considerably between 5pm to 9pm, with only five on average. After 8pm, we only had two calls.

Welcome Desk staff also answer questions on phone calls. In October, there were 15 directional queries and 64 reference questions answered by the Welcome Desk over the phone.

The Welcome Desk stays busy with patron interactions. We answered 448 in person directional questions. Again, the morning is the busiest time averaging 30 patrons wanting directions. The afternoon averages 27, and the evening drops off to only 18.

There were 250 in person reference questions at the Welcome Desk. The afternoon hours are a busier time for reference questions with an average of 25. The morning hours average 18 and once again, the evening is the slowest time with only 7 average reference questions. The slowest time of the day is after 8pm when we had no recorded phone calls, or patron interactions.

Activities for the team this month included:

- Shelving staff continue to pull materials that need weeding for librarians. These areas are then back-shifted, re-merchandised, and new signage is created to reflect the new locations of collections. This month, work continued in the non-fiction 700s, where 60 shelves we gained by shifting.
- The Fiction room had the shelves read and there was more room so they were shifted as we went along. The shelves along the wall have all been lowered for better access. Thanks to the weeding Adult Services has done, we have 70 fewer shelves in fiction. Most of those were bottom shelves that were moved to help with accessibility.
- The CDs were read and shifted. There are now at two more empty shelving units. Staff are evaluating the possibility of moving the CD Boxed Set collection to that area, bringing all of the CDs together.
- Colleen Reese is updating endcap signage updates for the range of collection shifts.

Collections / Technical Services (Manager Jessica Thomson)

Physical (Adult and Youth Services)

Technical Services Manager Jessica Thomson continues to generate collection reports for selectors in both the Adult and Youth Departments to facilitate collection review in order to right size the physical collection. The entire Technical Services team continues to manage withdrawn materials as part of the collection management project, while the Facilities and Safety team have supported the library's effort to sustainably move these items along through our partners in the Friends of the Wilmette Public Library, Thrift Books, and B2.

Cataloging Librarian Carly Stauss continues to work on numerous tasks including the lost items report, 6 months past due report, updating dewey numbers in the youth collection including the areas of food and drink, mental disorder books, reptiles, fish, forensic medicine, diseases, and seasons.

Acquisitions Assistant Megan Brown created a template to save Playaway item cards which are converted from downloaded data from Midwest Tape. This eliminates a significant amount of cutting and pasting for each title. Megan also began processing the paperback titles for the Wilmette Reads selections for Winter 2024/25. This included the spine and edge taping and stamping for 100 items.

Processing Assistant Laura Krimsin-Morales continues to replace sun damaged spine labels in the Teen collection.

Technical Services Assistant Emma Standard completed relabeling the periodical bins for the Business, Genealogy, and Large Type periodicals. All the old magnets have been removed.

Recently, we have seen an uptick in the amount of titles for which our main book vendor, Baker & Taylor, are unable to fulfill orders. From what we have been able to gather, Baker & Taylor are working on a new contract with Hachette, but this seems to only be part of the problem. The acquisitions team of Assistant Manager Shanti D'Costa and Megan Brown have been reaching out to other vendors to fulfill orders, especially in the case of titles with patron holds. This issue mainly effects the Adult Services holds that are placed by our patrons. Shanti is providing excellent customer service for the Adult titles by cancelling orders from Baker & Taylor and sourcing the titles from other vendors that will arrive as soon as possible to meet patron demand. This creates extra work for Shanti, who is in constant contact with vendors, finding the necessary titles, and getting them here as quickly as possible.

Northbrook Public Library's Technical Services Department came to Wilmette to tour our Technical Services department to learn about our process, get new ideas for workflows and departmental tools. Jessica Thomson, Megan Brown, Emma Standard, and Carly Stauss welcomed 10 Northbrook staff.

The following items were added to the Library of Things collection in October: 3 Rokus with Apple TV+ subscriptions, and 2 replacement metal detectors.

Digital (Digital & Maker Services Manager Lauren Kelly)

Online Resources and eContent

In October, Digital & Maker Services Manager Lauren Kelly started the new role of Electronic Content Consortium / Digital Library of Illinois Holds Selector. They will now place one order per month for the digital consortium to fulfill eBook and digital audiobook holds placed by patrons of all member libraries.

We have regained access to usage statistics for our Newsbank products after a couple of months of downtime due to a ransomware attack on the company.

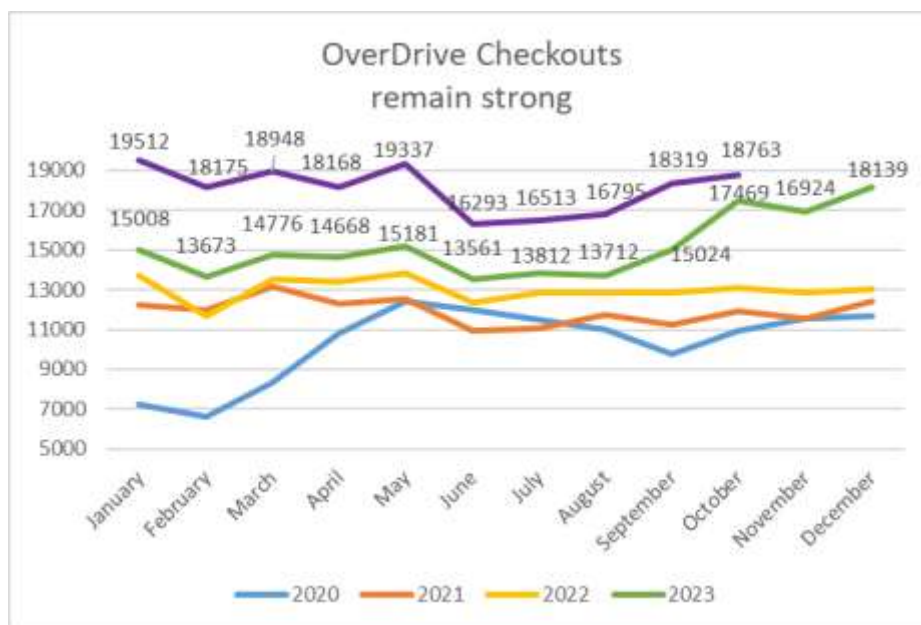
Online Resource Highlights for October 2024

- Brainfuse, a tutoring and homework help resource, continues to see increased usage this school year. We saw 64 uses in October, up from 43 in September.
- LinkedIn Learning saw the highest usage so far this fiscal year with 235 videos viewed. Topics include: Adobe InDesign, Organizing Photos with Adobe Lightroom, PowerPoint, Word 365 Essential Training, and Data Analytics.
- New York Times Digital Edition has continued to have sustained increased usage, with an average of 1670 sessions so far this fiscal year, with 1824 uses in October. Last fiscal year

the average was 837 sessions per month. This shows patrons are possibly relying on this news source as part of their routine, especially as the November election approaches.

- Pressreader usage has fallen since last year, likely due in part to the Chicago Tribune still not being available through the platform. We are seeing an average of 583 issues being opened, down from an average of 892 issues.

OverDrive



18,763 checkouts

- 9,841 ebooks (52.5%)
- 6,551 digital audiobooks (34.9%)
- 2,371 digital magazines (12.6%)

Top eBook titles by checkout:

1. The Women by Kristin Hannah (eBook) - 62
2. The God of the Woods by Liz Moore (eBook) - 35
3. The Life Impossible by Matt Haig (eBook) - 35
4. The Wedding People by Alison Espach (eBook) - 34
5. Here One Moment by Liane Moriarty (eAudio) - 27

Top eAudio titles by checkout:

1. The Women by Kristin Hannah (eAudio) - 44
2. Funny Story by Emily Henry (eAudio) - 35
3. Here One Moment by Liane Moriarty (eAudio) - 30
4. The Anxious Generation by Jonathan Haidt (eAudio) - 27
5. Tell Me Everything by Elizabeth Strout (eAudio) - 25

The most popular magazines:

1. The New Yorker - 513
2. The Week - 116
3. Us Weekly - 107

Full summary of digital items added in the past three months:

Collection	August	September	October
eAudiobooks	1447	1014	1109
eBooks	2343	2821	2319
eMagazines	82	78	161
Hoopla items	929	925	921
Monthly total:	4807	4838	4510

Full summary of digital items withdrawn in the past three months:

Collection	July	August	September
Hoopla	701	405	1580

The complete July to-date FY2024-25 digital resource statistics are appended to this report.

Technical Services Statistics

Full summary of materials added in the past three months:

Collection	August	September	October
Adult Fiction	418	375	460
Adult Non-fiction	352	340	439
Teen Fiction	29	30	33
Teen Non-fiction	15	5	0
Youth Fiction	340	315	408
Youth Non-fiction	112	60	109
Adult Magazines	435	363	431
Youth Magazines	28	35	47
Adult Multimedia	115	84	113
Youth Multimedia	18	49	24
Other (Library of Things, etc.)	37	23	39
Monthly total:	1899	1679	2103

Full summary of items withdrawn in the past three months:

Collection	August	September	October
Adult Fiction	1063	1652	547
Adult Non-fiction	1858	2105	372
Teen Fiction	8	6	103
Teen Non-fiction	0	1	1
Youth Fiction	787	1130	647
Youth Non-fiction	972	863	1583
Adult Magazines	489	1141	406
Youth Magazines	5	19	41
Adult Multimedia	1281	3502	729
Youth Multimedia	7	11	41
Other	4	8	7
Monthly total:	6474	10438	447

Circulation (Manager Matthew Hoffman)

The library welcomed 106 new patrons in October.

Department manager Matthew Hoffman attended his first out-of-state conference, *Back in Circulation*, at the Pyle Center at the University of Wisconsin-Madison on October 7-8. In addition to touching base with the previous Circulation manager, Matthew connected with several managers from around the country. Matthew participated in several seminars including such topics as productivity (and how to work smarter), pivot tables (which use Excel data visualization), and organizational alignment.

Matthew met with Adult Services manager Cathleen Blair to discuss Rachel Rothe's transition from Circulation to Adult Services. Rachel will officially become a part of AS on November 10, though she will still be available for another week to cover her shifts in Circulation. Rachel has been a valuable member of the department and we wish her well in her new role as librarian!

Management completed interviews for the open substitute position this month. Susan Karol has accepted the position and will start her training on November 13. Susan has an extensive background in consulting and advertising and is familiar with the library as a regular patron.

ILL staff worked with Sarah Rose to update our OCLC/FMI wraps. We use the wraps to highlight the due dates and borrowing library information. We also have wraps for our patron OCLC/FMI items that highlight the due dates, patron name, and help the patron know to return these items to the circulation desk to prevent item damage when coming through a book drop.

Finally, our monthly circulation stats went up from the previous month by nearly 15,000.

Current and Past Circulation by Fiscal Year

	2020/2021*	2021/2022	2022/2023	2023/2024	2024/2025
July	33,804	59,462	59,742	60,736	58,994
Aug	50,795	21,368*	59,932	62,545	56,891
Sept	55,261	64,184	53,587	49,229	44,457
Oct	55,820	50,538	53,994	55,226	59,304
Nov	46,631	53,720	54,850	52,926	
Dec	35,822	51,141	51,452	53,499	
Jan	31,822	53,798	57,424	56,360	
Feb	32,640	49,767	52,127	54,534	
March	52,239	55,073	61,616	58,430	
April	52,875	53,537	54,517	54,773	
May	54,781	51,235	53,990	51,671	
June	56,560	55,012	56,630	56,941	
Total YTD	559,050	618,835	669,861	666,870	219,646

Wilmette Public Library Monthly Statistics as a Whole For 10/2024	
Total Checkins	31,756
Checkout Stations	18,360
Leap Checkout and Renewal	10,042
Total Checkouts	28,565
Auto-renewal	29,878
Power PAC Renewal	367
Leap Checkout and Renewal	175
Checkout Stations	195
Total Renewals	30,739

Number of your Library's items checked out system-wide	28,296
Holds Placed through your interface	6,039
Holds placed for/by your patrons	6,783
Holds Held	7,559
Holds Checked out	6,332
Holds Cancelled	1,296
Holds Unclaimed	939
Number Of Items Currently Out	33,046
Unexpired Patrons on file	16,913

Wilmette Public Library 24/7 Pickup Lockers Monthly Statistics For 10/2024	
Total Checkouts	409
Wilmette Cardholder	104
CCS and/or Reciprocal Borrower Cardholder	50
Holds Held	473
Holds Unclaimed	26

October to-date FY2024-25 circulation statistics are appended to this report.

Adult and Teen Services (Manager Cathleen Blair)

Business and Financial Services

Business Librarian John Amundsen attended this month's "Let's Do Lunch" program at Pizza by Sal in Wilmette Village Center, one of a series of networking luncheons at North Shore restaurants sponsored by the Wilmette/Kenilworth and the Winnetka-Northfield-Glencoe Chambers of Commerce. Conversations at this luncheon have led to the identification of a May Lunch & Learn presenter, as well as an invitation for John to present on how businesses can use the library at the WKCC/WNGCC Business for Breakfast event in November.



New Trier Book Clubs Outreach



Teen Services Librarian Krista Hutley and School Engagement Librarian Eti Berland visited New Trier Township High School on October 11 to attend their afterschool "Bookworms" book club. On a succeeding day, they made an encore visit to New Trier's 7:30am "Breakfast & Books" book club. These visits were facilitated by high school librarian Susan Peterson, with introductions made by New Trier student Syd, who volunteered at Wilmette Public Library this summer with the Youth Services summer reading booth. At each event, Krista and Eti shared advance reader copies of books, library swag, flyers for upcoming events, and talked about books with the students. They gained

insight into the students' experiences with both reading and the public library from these visits, and also talked about what the students might enjoy in potential future visits. Krista Hutley also talked with librarian Susan Peterson about a potential partnership to provide activities on select Wednesdays when the New Trier library is crowded with students during free periods.

New Trier's book clubs spotlighted these visits on their social media, and both followed the Wilmette Library Teen Instagram account: https://www.instagram.com/breakfast_n_books
https://www.instagram.com/nt_bookworms



Department Activities: Programs and Events

On October 18, Business Librarian John Amundsen and the Wilmette/Kenilworth Chamber of Commerce hosted the third “Donuts & Databases” session. This series features networking opportunities, followed by a brief presentation on the Library’s business resources, with the objective of bringing the business community into the library building and promoting awareness of what is available to them. This month’s program highlighted corporate research tools, including Mergent Archives, Mergent Intellect, and S&P Net Advantage. It was the best-attended session to date, with eight attendees. Attendees were introduced to the practical applications of these specialist resources, and a new connection was forged between one participant and our SCORE partner.

Department Activities: Services

Genealogy and Local History

While Genealogy and Local History Librarian EvaAnne Johnson is on extended leave, other staff have risen to the challenge of refreshing their knowledge and assisting in topical inquiries. Assistant Manager Rachel Garcia has taken on multiple appointments to make resources available, guiding in their use and demystifying starter processes.

In addition, Librarians Rachel Garcia, Suzanne Arist, and Ted Remus were able to solve a local history “mystery” for a patron who was looking for an article and picture of himself from Wilmette’s Student Government Day when he attended Avoca Junior High in the early 1970s. Though his frame was general, the three worked effectively in tandem to piece clues together and eventually locate the article for the delighted patron, thanks also to the thorough indexing pioneered by EvaAnne Johnson.

The first batch of the Newspaper Digitization Project was successfully completed this month. The physical items were returned to the Library along with a drive that contains the professionally scanned digital files. These files will be uploaded to supplement the library’s current holdings, enhancing discoverability and expanding access.

Collection and Advisory

Collection Spotlights in October included Filipino American History Month, a continued celebration of Latinx Voices (a national month that spans weeks in both September and October), and a department staff favorite: Spooky Season.



Librarian Joan Blecher facilitated a countdown display in the weeks leading to the awarding of the 2024 Booker Prize, a leading literary award in the English-speaking world. This display proved so popular that it required filling with alternate offerings multiple times each day.



Statistics of Note

Deliveries were made to twenty-nine patrons in October.

The Fall/Winter "Strictly Business" e-newsletter was issued to 353 subscribers, marking an uptick of 22 subscribers - a 7% increase - since the last issue sent in early August.

Staff Activities and Special Projects

During the October meeting of the Illinois State Historical Records Advisory Board (ISHRAB), Genealogy and Local History Librarian EvaAnne Johnson was elected to the position of Vice Chair of the Board.

Business Librarian John Amundsen is enrolled in "AI for Libraries," a series of weekly webinars on assorted topics and issues related to artificial intelligence, offered through the University of Wisconsin School of Computer, Data, and Information Sciences. After the course's completion in November, John will collaborate with Manager Cathleen Blair to determine practical paths for sharing his knowledge and insights with colleagues.

Additional Patron Comments and Interactions

Regarding the Dementia Caregiver Group from one attendee: "I really appreciate this service. My wife was just recently diagnosed and I didn't know where to turn."

Additional program details and statistics are appended to this report.



Youth Services (Manager Andrea Vaughn Johnson)

Programs

In October, Youth Services offered 70 scheduled programs which were attended by 1,874 patrons. Here are a few highlights:

Civic Engagement



On October 18, Community Engagement Librarian Sarah Jo Zaharako and School Engagement Librarian Eti Berland presented *I Hate Politics: How to Explain to Kids (and Ourselves) Why Civic Engagement Matters*, a Between the Lines program in partnership with District 39 PTAs/PTOs. Sarah Jo moderated a panel discussion with Village Board President Senta Plunkett, Library Board Secretary Maria Di Lorenzo, civics teacher Michael Pond, and League of Women Voters Wilmette President Kirsten Stadheim. Panelists talked about the importance of empathy in social discourse and political engagement, what adults can learn from kids about finding common ground, and how to make civic processes meaningful to students. This was a wonderful opportunity to connect with community leaders and patrons alike.

At the same time, a civics program for children 4 and up was offered in the Youth Program Room, hosted by Youth Services Librarian Robin Sindelar, with help from teen volunteer, Kavya. Robin shared a voting-themed storytime with crafts such as voting signs and designing your own “I Voted” stickers. This concurrent youth program was offered based on the positive feedback we have received from our community partners. It has reduced barriers to attending our Let’s Learn Together community programs – and enabled multi-generational learning experiences on the same theme. It is also rooted in research, such as studies from Tufts University’s Center for Information and Research on Civic Engagement, that shows weaving civic engagement throughout childhood experiences increases participation in voting.





In order to help engage kids and caregivers in conversations about voting – and encourage voter participation, Youth Services created a passive program where children could vote for dragons or unicorns (after exploring library resources about magical creatures), take an “I Voted” sticker, and explore other voting activities and coloring pages.

Staff often noticed caregivers talking with their children about their voting plans at the booth, sharing how the child gets to vote for the magical creature – and their grown-up will be going to their polling place. Patrons even shared information about their early voting locations with each other, helping build the culture of civic engagement. (Youth Services has offered interactive voting experiences throughout the past elections, as well as the recent community-wide decision to name our library mascots, Minty and Marshmallow.) Youth Services also posted on the staff blog to share resources for parents. <https://www.wilmettelibrary.info/posts/voting-your-library>

And the results are in:

371 ballots were submitted. 160 ballots were cast for unicorns. 211 ballots were cast for dragons. The winner is dragons! Fortunately, the library has books about unicorns, dragons, and all your favorite magical creatures and cryptids to explore!



Outreach

Preschool Outreach Librarian Ruth Bell presented 31 storytime programs at area preschools in October to a total of 476 children and teachers. Ruth also facilitated the delivery of 15 orders of library materials to nine schools.

Let's Play! WPL partnered with the Alliance for Early Childhood on a series of five after-school events promoting process-based imaginative play. Community Partners included Backyard Nature Center, Go Green Wilmette, District 30 PTOs/PTAs, Wilmette Park District, and Wilmette School District 39 and the 2023-2024 District 39 Community Review Committee (CRC). Sarah Jo Zaharako coordinated the events, Ruth Bell designed the activities (including the Cardboard Kingdom), and Jennifer Lee, Lisa Bigelow, Andrea Vaughn Johnson, and Robin Sindelar participated in the events.

Thanks to our facilities staff for loading refrigerator boxes in and out of the basement so we could offer a cardboard castle at these events. We had a great time collaborating with the Alliance and District 39 administrators, strengthening our partnerships and sharing values and goals. (The Alliance for Early Childhood shared recaps of each event here: <https://www.instagram.com/theallianceforec/>)





New Trier Book Clubs

Teen Librarian Krista Hutley and School Engagement Librarian Eti Berland visited New Trier Township High School on October 11 to attend their afternoon “Bookworms” book club, facilitated by high school librarian Susan Peterson. They shared Advanced Reader Copies, library swag, information about upcoming events, booktalked recommendations, and learned more about the experiences the teens seek from the library.

They returned to New Trier on October 16 for the morning “Breakfast N' Books” book club to make connections with additional students, learn more about their reading lives, and build connections with the New Trier librarians and staff. One of the book club leaders, Syd, volunteered for the Summer Reading Club volunteer program and helped make this partnership possible. We are eager to continue building on this successful visit and continue supporting each other. It has been a professional goal for us to expand our connections to New Trier, so it’s very exciting to start the new school year together.

NSSRA Teen Travelers and NSSRA Adult Day Trips

On October 27, Community Engagement Librarian Sarah Jo Zaharako hosted a group of teens from the Northern Suburban Special Recreation Association. Participants created colorful masks and enjoyed a library scavenger hunt. Several participants arrived with copies of the WPL Teen Social story, which they used to prepare for their visit and ease anxiety. On October 30, Sarah Jo and Maker Services Librarian Janet Piehl hosted a visit to the Studio for the NSSRA Adult Day Trips participants. We created cardboard lanterns on the Silhouette cutters, then traveled to Vattmann Park for a trip through the WPL Storywalk, created by Youth Services Preschool Outreach Librarian Ruth Bell.



Kindergarten Visits



After a summer of planning and preparation, Youth Services, led by School Engagement Librarian Eti Berland, brought the first kindergarten field trips back to the library since the fall of 2019. On October 21, all four Romona Elementary School Kindergartens visited the library for a storytime and tour. Youth Services Manager Andrea Vaughn Johnson and Youth Services Librarian Diane dos Santos provided a storytime for the visit and Eti Berland led classes on a tour of the library. All staff helped ensure a successful

and smooth visit – and helped our young visitors and their caregivers feel welcome. The teachers shared this feedback: “We loved getting to check out all of the wonderful things that Wilmette’s library has to offer!!!”



All kindergartens from St. Francis Xavier visited the library on October 28 for their field trip experience, co-hosted with Youth Services Librarian Ann Santori and Eti. Kindergarten teacher Crista Covelli shared, "Thank you SO much for all the effort you put into this! The kids had a GREAT TIME!"



On October 4, Youth Services staff were invited by Tony DeMonte, D39's Assistant Superintendent for Technology and Safety, to a joint professional development session with school library staff during their in-service day. We heard renowned literacy expert Donalyn Miller present on the topic "Navigating Slumps in Reading Motivation."

Last month, Preschool Outreach Librarian Ruth Bell and School Engagement Librarian Eti Berland shared their back-to-school Storywalk video collaboration with Romona Elementary School Librarian Alicia Wiechert and her 4th grade library helpers, celebrating *This is a School* by John Schu and Veronica Miller Jamieson. Both book creators commented on the video and reshared it on their social media accounts. John Schu also sent copies of *This is a School* to all the students in the video. Watch this delightful video here:

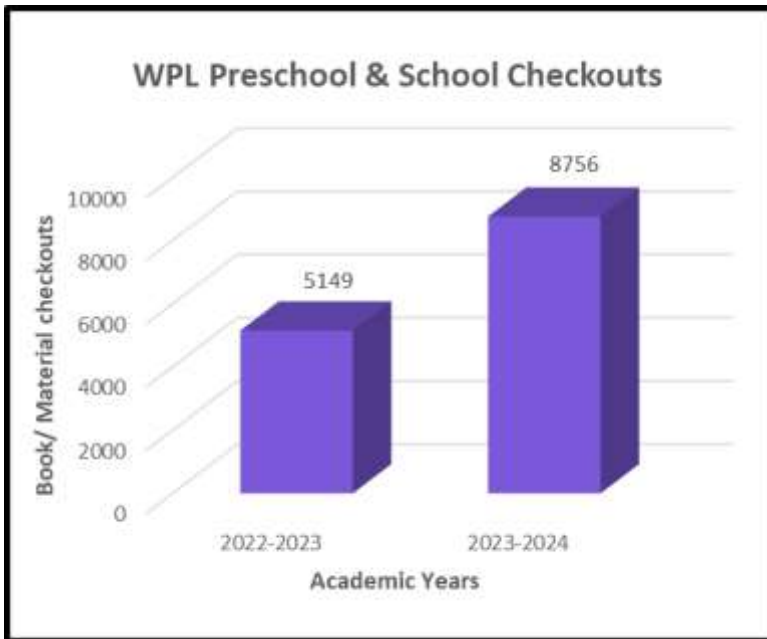
<https://www.youtube.com/watch?v=1QV979fhvnc>

School Services – School Account Circulation

The Teacher Pick-Up Spot continues to grow as a valuable service for our school partners. In October, 16 Resource Bags were checked out.

The Youth Services department has increased its material checkouts to schools over the past two academic years, due to the efforts to promote library resources to school staff and leadership and improve access to our collections.

In the 2022-2023 academic year, circulation was 5,149 items. In the 2023-2024 academic year, circulation rose to 8,756 items, a 59 % increase.



Games Collection

Our in-house circulating board games collection, launched by Eti Berland, continues to draw in new patrons. 14 tabletop games were checked out in October.

Book Displays

In October, Youth Services highlighted books about voting.



We also displayed books to promote the October District 39 Diversity, Equity, Inclusion, and Belonging theme “Our Identities are Important.”



In the Junior High Room, Youth Services displayed books about speaking up for your beliefs in a display called “Raise Your Voice.”

Special projects

On October 10, Sheri Reda presented at an Illinois Library Association conference with a poster session titled Full-Body Literacy. First, she spoke about the importance of reinforcing—and sometimes simply creating—shared culture with foundational stories such as folk and fairy tales, which are common across different cultures and eras. Then she provided insight into embodied programming—that’s programming that includes hands-on activities. Sheri explained how hands-on activities related to texts can deepen kids’ understanding by engaging both conceptual and muscle memory.

Many librarians expressed interest in engaging elementary-school kids with traditional tales, and several were delighted to learn about the efficacy of embodied learning techniques. Some asked outright whether they could use our ideas, and of course, we’re pleased to spread the word.



To celebrate Halloween (and to promote the Dewey Decimal system), Youth Services staff wore matching t-shirts which they made in The Studio. Each shirt has a different call number on the back to represent a spooky subjects, like witches, ghosts, and bats. Youth Services Librarian Diane dos Santos and Youth Services Manager Lisa Bigelow worked with Digital Services Associate Ethan Herdrich on this DIY project.

Any additional comments, news, patron feedback, or other items to share

School Engagement Librarian, Eti Berland, was interviewed in Publisher’s Weekly and The Comics Journal as the co-chair of the Graphic Novels and Comics Round Table’s Addressing Challenges Committee and their recent community zine project to support the freedom to read. These articles offer insights about the current state of censorship and what library workers and educators are doing (and can do) to support intellectual freedom.

You can see the articles here:

- <https://www.publishersweekly.com/pw/by-topic/childrens/childrens-industry-news/article/96197-educators-share-the-power-of-zines.html>
- <https://www.tcj.com/the-state-of-comics-and-censorship>

Jennifer Lee received an email from mom whose twins participated STEAM Lab program, “Thank you for offering this program. The kids really enjoyed it and are excited about their critters.”

Additional program details and statistics are appended to this report.

Digital & Maker Services (Manager Lauren Kelly)

Programs and Classes

This Month, Digital Services Assistant Alejandro Barzallo hosted “Cyber Security,” a virtual event. Five patrons attended the presentation. Some of the key insights that resonated with attendees included tips for securing personal devices and recognizing phishing attempts. Because of the responses/questions he got from attendees, he is considering covering advanced topics in future sessions to address growing interest in online safety from the Wilmette community.

Digital & Maker Services Associate Ethan Herdrich ran a Paper Craft Jack O’ Lanterns program on October 23, with eight patrons in attendance. It was a good mix of adults and kids. Ethan demonstrated how to use the Silhouette Cameo desktop cutter and helped everyone complete their own unique Jack O’ Lantern. A couple patrons even used black paper to make it more ghost themed.



Digital & Maker Services Librarian Janet Piehl ran this month’s **Maker Garden**. October’s “Fall Colors” installation featured transparent colored cylinders, a little bit like giant Lite Brites. Patrons were invited to examine the colorful shadows, and to build and design with the pegs.



The Studio

In September the Studio team had 512 reference interactions in the space, up from 438 in September. School is back in session and we are continuing to adjust to new traffic patterns. Weekends continue to be incredibly busy, and often there are patrons in the space for the entire time we are open on those days. In October we saw many patrons utilize the Studio to make parts of their Halloween costumes!

Studio Projects and Patron Stories

- Many patrons used the Studio to make parts of their Halloween costumes. Highlights included: Minion logo, Olympic Swimmers, Banana mascot, two Gatorade Bottles, and a Zombie Taylor Swift fan.



- Youth Services staff created a group costume, “Know Your Boeey Decimal System.” They designed graphics in Canva and came to the Studio to cut out heat transfer vinyl and use the heat press to apply the designs to t-shirts. Ethan helped Lisa and Diane get the job done in the Studio. Here are some of the results! Note the “spine labels.”



- A patron who works at a children's hospital came in to use the Silhouette Cameo to make part of a Halloween window display. She said she'd considered buying her own cutting machine but she prefers to come to the Studio because "I love the energy in here."
- "This has been the most helpful thing. Thank you!" said a patron who laminated a photo.
- A young patron whose birthday is close to Halloween made a sticker sheet of "Ghoul's Night Out" stickers for her party.
- A young patron made stickers to customize a water bottle as a gift for her mom's birthday. Such a unique gift!
- A retired teacher told us she is happy to have access to maker resources and equipment that she previously had in her school.
- A patron who attended the hemming program in September came in to hem her pants!
- A family made printed heat transfers and applied them to headbands for a soccer team.
- A patron sewed an ornament for her granddaughter's first Christmas, and she came in to embroider part of it. She was very excited about using the embroidery machine. The patron said she hasn't used the library, except for Libby, in years. Now she plans to return to the Studio and also bring her granddaughter to Babytime!



Studio Updates

- Patron Tere S. donated a serger to the Studio. The machine sews and trims fabric at the same time, creating durable, stretchy seams that cover raw edges to prevent fraying. It can aid sewists in completing intermediate to advanced projects. Tere, a regular Studio user and advanced fabric artist, will train Studio Staff on its use, and the team will make a plan for its implementation in the Studio.
- The Studio remains exceedingly busy at times, especially on days off of school and weekends. On Friday, October 4, we had what may have been a record crowd in the Studio. We counted 18 patrons using the space simultaneously! Two additional staff members (Ethan Herdrich and Lauren Kelly) came in to help Janet assist patrons.
- DS Assistant Doug McGillivray, who works in the Studio on Tuesday evenings, shared that he has noticed a lot of positive feedback around the Studio as of late. The space has gotten quite busy and patrons seem to be very pleased with the environment. They will often mention what a positive space it is and communicate with one another and sometimes help each other with projects they are working on.
- Studio staff have limited our laptop stations to the machine they are intended for, with one flex station. We hope this boundary will give staff agency to better manage the busy traffic flow during busy times.
- We hosted our first official group in the Studio on October 30. Janet collaborated with Community Engagement Librarian Sarah Jo Zaharako to welcome the Northern Suburban Special Recreation Association (NSSRA) to our space. Sarah Jo and Janet worked with the visitors to use the Silhouette Cameo cutter to make paper lanterns with jack o' lantern faces for Halloween. Participants left with Studio fliers, tea candles for their paper lanterns, and stickers made in the Studio.



- DMS worked to identify storage space for Studio supplies and equipment. We will now have some shelves in the mid boiler room on the lower level. DMS staff are working on cleaning and reorganizing the DMS office to make the workspace more functional and less cluttered.
- The Studio has a new window decal! Designed by Graphic Design & Marketing Coordinator Sarah Rose and installed by Safety Monitor Jim Kaspari, the new window design invites patrons to wonder “What Can You Make?” even when the space is closed to the public.



- The Studio got a nice insert in the November-December newsletter, with ideas for what to create in the space for holiday gifting. We expect to be busy in December!

 A collage of images. The top left shows a wooden table with various craft projects, including a yellow and green patterned bag, a purple floral arrangement, and a white cup with a pink floral design. The bottom left shows people working at tables in the Studio. To the right is a text box titled "Gift Ideas from The Studio Staff" with a list of project ideas.

Gift Ideas from The Studio Staff
 Create the perfect gift for anyone on your list with these projects made using The Studio equipment.

- Monogrammed robes with digital embroidery machine
- Garland decor with paper stock & Silhouette Cameo
- Paper lanterns for the longest night of the year
- Resolutions journal stickers
- Sew reusable fabric gift bags
- 3D design a statement ring
- Ornament stencils
- 3D print snowball molds
- Create a sentimental video montage at our Media Station to share at family get togethers

Visit The Studio or wilmettelibrary.info/studio to learn more or get started.

- Linnea created this month’s Silhouette Cameo display with a theme of “Spooky Season”

Technology Desk & Department Updates

- In October, DMS Staff had 682 interactions at the Technology Desk. Help topics included: deleting and unsubscribing from emails, setting up bookmarks in an internet browser, recognizing phishing emails, installing Firefox app on phone, cancelling a subscription, downloading a CD on to a laptop, understanding digital signatures in documents, navigating two factor authentication, understanding GIFs, and more.
- In October, 2500 pages were scanned at the Scan Station.
- The TBS computer management system also allows for usage reports. In October we had 1519 computer bookings (all locations), which is in line with our typical usage.
- Ethan Herdrich ran the Board of Trustees livestream this month.
- DMS Manager Lauren Kelly and DMS Assistant Manager Linnea Lundberg, along with HR Manager Michael Boone, screened and interviewed candidates for the open Part Time Digital Assistant position. We extended an offer to a candidate who will start in mid-November!
- Ethan presented the first of two staff Lunch & Learn sessions on the topic of AI. There were seven attendees, with a mix of Adult Services, Youth Services, and Digital & Maker Services staff in attendance. Ethan walked everyone through the presentation, answered questions, and showed live demo of ChatGPT, including AI image generation.
- This month Linnea Lundberg created new digital infrastructure to support the department, specifically related to programming. She crafted an Excel workbook for all programming information for 2025, as opposed to a different workbook for each newsletter cycle. She also updated the DMS programs guide and launched a “Toolkit” with links to tools to aid staff at the Tech Desk, in the Studio, and during program development.
- The department finalized our January-February-March program offerings.
- Linnea Lundberg also spent considerable time researching and implementing web design best practices when working on the creation of a test Intranet site. This site demonstrates a proof of concept and shows what’s possible to create a central hub for all staff to get critical organization documents and information.
- Finn Dos Santos finished processing a number of board games for the Library of Things collection. Finn and Linnea are also working with Technical Services Manager Jessica Thomson and Circulation Manager Matthew Hoffman on suppressing some items for the winter that are not as popular during that time.

Additional program details and statistics are appended to this report.

Communications and Events (Manager Sarah Beth Brown)

October Programming

Programming Coordinator Jennifer Bartel hosted an exciting schedule of new presenters and old favorites in October, one of our busiest programming months.

- We hosted a jazz concert with returning local favorite Petra van Nuis and her trio with 48 patrons attending. Petra has been a regular on our programming circuit for years and is a long-standing connection to our commitment to providing high-quality musical performances for the Wilmette community.
- A popular virtual program this month was *Cleopatra: Liberated Woman* with 36 patrons attending. The program was presented by Dr. William Thierfelder. Patron feedback from our post-Zoom survey included: “just a fabulous presentation. enjoyed every minute and would look forward to anything he might offer. thank you wilmette library!!!!!!”
- We welcomed back cooking presenter Kristyn Slick for a virtual cooking program on Freezer Meals with 56 patrons attending. Comments included appreciation for the timing of the program with colder months approaching.
- Heather Coughlin with Pure Bloom Flowers came to the library to teach us Easy Hacks for Flower Arranging. The first half of the program was a presentation discussing concepts and strategies, then attendees got to watch an in-person demonstration applying the concepts while Heather created a gorgeous fall arrangement. Several patrons requested we have her return for another program.

Jennifer has also started planning programs to support this year’s Wilmette Reads community reading series, which will focus on mushroom-themed books and explore ideas of being a connected community. We’re excited to work with Adult Services as we continue to grow this series and explore ways to engage with the community using programming. The full C&E department is on board with this project, working creating branding, a project guide for the team, and content for a variety of platforms.

Communications & Events manager Sarah Beth Brown was also excited to begin working with new assistant director Renee Grassi to discuss programming as a whole at the library, and begin discussions with Renee and the other programming managers about overall goals and direction of programming at Wilmette.

October Communications

Much of October was focused on the November-December issue of the library newsletter, which hit homes late in the month. This year, we moved Wilmette Reads and the children's Winter Reading Club start dates earlier into December, to allow for participation during winter break, so a large portion of this issue was devoted to introducing these series to the community for the year. Content coordinator Lydia Fair also wrote a great piece spotlighting Renee and welcoming her to the library. We also did a feature on holiday gifts and crafts that could be made using Studio equipment, and highlighted dozens of programs for all ages.

Sarah Beth also finished a major project, with the completion of the library Style and Branding Guide, an initiative from our Strategic Plan. This tool will be rolled out over the next few months to help ensure compliance and understanding from staff at all levels. We're excited to debut this tool, which will help create uniformity and cohesion in our outward facing communications.

Graphic Designer Sarah Rose had a busy month with work across many departments. One fun project that wrapped up this month was the installation of a window decal display for The Studio, welcoming patrons to the space with a branded design. She also worked with Suzanne from Adult Services to create a new social services handout template document. She instructed Suzanne on how to update the document herself so that this valuable tool could stay updated and relevant with as little friction as possible. In addition to these larger projects, Sarah stayed on top of the ceaseless flow of design and collateral requests each month, including:

- Worked with Amy in ILL to update ILL forms
- Worked with John in Adult Services to create and produce a streamlined Strictly Business handout
- Produced, created, updated and/or replenished a number of printed materials such as printing handouts and a sign signaling that the fireplace is not in service
- Created new name badges, door signs, and more for new staff and replacements
- Found a new business card vendor and ordered our first batch of business cards, which were an improvement on our previous printing situation
- Provided graphics, files, and design consulting as needed across departments
- Created a flyer for Queer Aid, to be used in building and in the community
- Worked with our custom stamp vendor to fix their error with a branded order



Lydia also had a productive month, working on promoting Friends of the Library week and the early November elections across our platforms. She helped communicate our goals and initiatives to the community through our various tools, including:

- Social media: Spotlighted a 3D printed project in The Studio, Hispanic Heritage Month displays and booklists, and a mix of fun “around the library” posts, including the annual staff Halloween costume post.
- Took photos at the October 21 Romona Elementary School Kindergarten visits
- Sent weekly email newsletters and biweekly Youth Services family e-news
- Staff blog: Published 6 posts to the library blog. I wrote a blog post pairing Halloween cookbooks in our collection with spooky movies, ranging from classic horror to Disney.
- Updated the Native American Heritage Month webpage with current library programs, educational resources, and virtual events



Email, Social Media, and Communications

Email newsletter statistics from October:

- 65,205 sends
- 1,169 clicks

Our most clicked-on links from this month include:

- Freezer Meals Event on 10/21
- Election Information page on our website
- Understanding Medicare Choices on 10/29
- State Service hours on 10/15

A few of our more popular posts from October:



**NATIONAL Friends
of Libraries WEEK**
OCTOBER 20-26, 2024
AN INITIATIVE OF UNITED FOR LIBRARIES





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Original audio

wilmettelibrary Minty and Marshmallow visited Romona Elementary School's Storywalk with some new friends to read "This is a School" by @mrschureads and @veronicajamisonart! 📖

Special thanks to school librarian Alicia Wiechert and her 4th grade students for collaborating with us on this video. @romonarocks

3w

mrschureads ❤️❤️❤️❤️
3w 3 likes Reply

mrschureads THIS IS . . . Amazing!!!
3w 3 likes Reply

susansarasota This is a beautiful video!
3w 2 likes Reply

veronicajamisonart Love this so much! Thank you for sharing!!! 🥰
3w 2 likes Reply

[View insights](#) [Boost reel](#)

📖 🗨️ 📌

👤 Liked by **winnlib** and 38 others
October 16

😊 Add a comment... [Post](#)



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Wilmette Public Library

wilmettelibrary From the booeey decimal system to Leslie Knope to a cheeseburger, our team brought the Halloween spirit! 🎃 We hope you have a fun and spooky evening!

1w

jillie__mae These are all so wonderful!!
1w 1 like Reply

jant.reads So good!
1w 1 like Reply

ziagallery Did you make those t-shirt designs in your maker's studio?
1w 3 likes Reply

— View replies (2)

cdaly97 🥰🥰🥰
1w 1 like Reply

doloresmaatman Great group! 🥰
1w 1 like Reply

[View insights](#) [Boost post](#)

📖 🗨️ 📌

👤 Liked by **jillie__mae** and 76 others
October 31

😊 Add a comment... [Post](#)

Wilmette Public Library is at Wilmette Public Library

Published by Lydia Weil

October 22 at 12:30 PM · Wilmette

This past Friday, we hosted a discussion about civic engagement in collaboration with D39 PTAs/PTOs and the League of Women Voters of Wilmette! We explored how local systems work, ways to foster a respectful approach to talking to kids about politics, and how to help kids become active, caring community members.

Panelists included Village of Wilmette Board President Senta Plunkett, Library Board Secretary Maria Di Lorenzo, League of Women Voters of Wilmette President Kirsten Stadheim, and Evanston Township High School (ETHS) civics teacher Michael Pond.

See insights and ads Boost post

League of Women Voters of Wilmette, Illinois Library Association and 13 others

Like Comment Share

Scott Holleran · Follow
Good idea.

2w · Like · Reply · Hide



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Wilmette Public Library

wilmettelibrary Tuesday's rain left a beautiful (reading) rainbow over the library! 🌈 #FlashbackFriday

2w · Like · Reply

doloresmatman 🌈

2w · 1 like · Reply

live_brains 🌈🌈🌈

2w · 1 like · Reply

View insights Boost post

👍 🗨️ 📌

Liked by jillie_mae and 90 others

October 18

Add a comment...

Information Technology (Manager Michael Pocrnich)

IT Manager Michael Pocrnich and IT Assistant Christine Hightower completed a wide range of troubleshooting and system improvements for both the staff and public in October. Projects this month included: researching and applying equipment and software updates and replacements, workstation, software, and peripheral troubleshooting, configuration, and installation. Department staff assisted with hardware and software updates and troubleshooting; document and instruction creation; coordination with CVI on resolution of open tickets; routine maintenance; equipment cleaning; and other updates.

The Computer Systems Replacement Project continued this month, with the remaining equipment orders being delivered and prepared. Michael continued to plan and implement the project initiatives in collaboration with partners at CVI and HP. Christine started compiling apps for the software spreadsheet using Asset Sonar to see what apps are on the different computers/laptops. Christine confirmed which computers need access to Bibliotheca and RFID related applications. Michael went over the spreadsheet with Christine before attaching it to work ticket for CVI. Michael informed CVI in the ticket update that the software for the patron computers was complete. Planning for the training and rollout necessary for the new cloud-based collaborative office productivity software (Microsoft 365) for staff began full development with Michael, Renee Grassi, Anthony Auston, and DMS Manager Lauren Kelly, whose team will assist with developing and presenting the training curriculum with staff. Final software imaging, configuration, installation, and training will follow in the coming weeks. We expect the public computers to be deployed in December, and the staff computers to be deployed in January.

Michael continued to work with vendors and staff in implementing the various aspects of the new Help Desk software for both IT and Facilities departments this month. The support teams from Zendesk (help desk software) and AssetSonar (asset management software), along with implementation partner Satrdé, are working with staff stakeholders on the testing phase of the system. The system will help IT and Facilities staff to manage workflows, track progress on projects, keep a record of troubleshooting solutions, and maintain a robust asset inventory. IT staff plan to present a demo of the new ticketing system at the December All Staff Meeting, with the launch of the platform to follow.

Facilities & Safety (Manager Marcos Levy)

One of the joys of working in facilities management is having a past career of diverse properties to maintain and developing a skillset for multiple operating systems in a building with several expansions to work cohesively in symphony. Here at Wilmette, my strategic goal is to make sure patrons and staff have an environment that complements their functionality and servicing to the public. Together with Hill Mechanical we are preparing for winter operations to make sure the building heating and ventilation systems are ready.

Our bathrooms have automatic door operators that are reaching their service life. The option to replace them as they fail is more cost effective than replacing all at one time. Tee Jay Door service is the preferred vendor among my peers' for several libraries in Northern Illinois.

I continually look for ways to make sure the building is safe, and the Administrative offices are a priority. The Administrative offices have been vulnerable to unsafe interactions, awaiting resolution to door hardware upgrades that were completed a two years ago. Johnson Controls updated the prox access card system to make this office space secure like other staff offices around the building. There is a doorbell outside the office to notify staff someone is at the door.

This month our new facilities technician, Michael Siwinski, joined our team. Mike has a background in working in facilities at libraries in Northbrook, Libertyville, and Vernon Hills.

On October 17, our department hosted a de-escalation workshop presented by Evanston Chief of Police Schenita Stewart. The team benefited from her experience and communication on how to serve the public with integrity and provided communication strategies for serving un-housed patrons to make them feel welcome at the library.

Human Resources (Manager Michael Boone)

Recruiting & Personnel

Circulation

We hired **Susan Karol** as our new substitute **Circulation Assistant**. Susan comes with an impressive 20 year career in the community media industry that includes Pioneer Press Newspapers where she served as VP of Advertising and Marketing. Susan also served as an instructor at Loyola University, where she taught courses on Public Speaking and Critical Thinking. Most recently Susan used her communication degrees from both Northwestern University and the University of California to start her own business communications and coaching consulting practice. Susan's first day was Wednesday, November 13.

Digital & Maker Services

We also hired **James Newman** as our new part-time **Digital Services Assistant**. James comes to us from DOCULABS, Inc., where he currently trains their client's staff on process mining technologies. James also spent 8 years as a TA for both DePauw University and Northwestern University where he taught a variety of tech classes including Introduction to Programming, Data Structures, and Oriented Programming and Computer Networking. James' first day was Monday, November 11.

Adult Services

Rachel Rothe will transfer from her current part-time Circulation Assistant position to a part-time **Adult Services Librarian** position. Rachel started with us in October of 2023, where she jumped in learned all of the Circulation department processes and procedures quickly, and

according to both Circulation Manager Matthew Hoffman and Assistant Circulation Manager Mark Cegielski became a reliable source in filling in for extra shifts when needed. While Rachel will be in training mode in Adult Services, you will still see her behind the Circulation Desk for a couple of more weeks as she covers her final scheduled shifts. We are thrilled to have Rachel continue to deliver the same excellent customer service in Adult Services that she does in Circulation. Rachel will transition to her new position on Sunday, November 10.

Training

Talent

On October 15, HR Manager Michael Boone attended a webinar hosted by Talent, our training platform administrator. In this training session we covered the following topics:

- Practical application of branches and groups
- Tracking training progress at a branch and group level
- Pro-tips for fine-tuning set-up

We use Talent as a platform for most of our staff trainings such as sexual harassment training, de-escalation, and in-charge training.

Staff Appreciation / Wellness

2024 Flu Vaccination Clinic

On October 7 and 8, we held our annual on-site Vaccination Clinic. Walgreens once again graciously came out to administer vaccinations for the most common variant of flu determined for this season, as well as the newest booster for the COVID-19 virus. 40 staff participated in the two-day event to do their part to not only boost their immunity, but help keep patrons and other staff members healthy and safe this flu season.

October Anniversaries

Name	Department	Date of Hire	Years of Service
Lisa Bigelow	Youth Services	10/10/2005	19
Jennifer Lee	Youth Services	10/28/2013	11
Eva Johnson	Adult Services	10/14/2013	9 (service gap)
Alex Barzallo	Digital & Maker Services	10/13/2015	9
Diane dos Santos	Youth Services	10/04/2016	8
Anthony Auston	Administration	10/29/2018	6
Megan Brown	Technical Services	10/02/2023	1
Rachel Rothe	Circulation	10/16/2023	1
Mike Siwinski	Facilities & Safety	10/14/2024	28 days

Select Staff Meetings & Workshops

Staff regularly attend conferences and developmental webinars, and are actively cultivating new skills through dozens of programs and workshops on a diverse range of topics, including:

Select Staff Meetings and Trainings

- 9/3: FAN Liaisons (Cathleen Blair, Sarah Beth Brown)
- 9/4: Weeding planning meeting (Anthony Auston, Cathleen Blair, Patricia De Vuono, Marcos Levy, Jessica Thomson)
- 9/5: Calling All Voters! author meet and greet (Sarah Jo Zaharako)
- 9/6: ALSC Children's Lecture Award committee (Eti Berland)
- 9/6: LACONI committee (Sarah Jo Zaharako)
- 9/6: RAILS Programming for Seniors Networking Group Meeting (Jillian McKeown, Sabrina Nizzi)
- 9/7: Baker & Taylor webinar: Introducing Hot Deals on TS 360 (Jessica Thomson)
- 9/9: Space Needs Assessment Core Team Meeting
- 9/10: In Person Meeting with OverDrive Rep Katie Strong and ECC Governing Board @ Palatine Public Library (Lauren Kelly)
- 9/10: Charmm'd Wilmette Leaders Group (Anthony Auston)
- 9/11: Friends of the Wilmette Public Library Board Meeting (Anthony Auston)
- 9/12: Charmm'd Leadership Academy: Navigating Ethical Leadership: A Panel Discussion (Linnea Lundberg)
- 9/12: Community Engagement Committee Meeting
- 9/17: Meeting with Midwest Tape Rep (Lauren Kelly, Jill McKeown, Jessica Thomson, Sarah Jo Zaharako)
- 9/17: SCORE Service and Collaboration (John Amundsen)
- 9/17: Notary Service Collaboration, consult with Glenview Public Library (John Amundsen)
- 9/18: CCS Acquisitions Group Meeting (Megan Brown)
- 9/18: Electronic Content Consortium Governing Board Meeting (Lauren Kelly)
- 9/19: Illinois Cataloging Mentorship Program (iCamp) orientation meeting (Carly Stauss, Jessica Thomson)
- 9/19: PAS Technical Group (Sarah Jo Zaharako)
- 9/23: EveryLibrary Banned Books Week panels (Eti Berland)
- 9/23: Green Pages: Transforming Libraries for a Sustainable Future (Anthony Auston)
- 9/24: Voter Registration Storytime Webinar (Eti Berland)
- 9/25: Alliance for Early Childhood Networking Coffee (Sarah Jo Zaharako)
- 9/24: All Staff Meeting
- 9/25: *Library Journal* Customer Service Training for Front Line Staff (Matthew Hoffman)
- 9/29: Intellectual Freedom to Suppressed Voices panel at Patrician Gallery (Eti Berland)
- 9/30: DePaul College of Education Fall Forum: Teaching Opportunities as the 2024 Election Approaches (Eti Berland)

- 10/3: IDEA Committee
- 10/4: ALSC (Association for Library Service to Children) Children's Lecture Committee (Eti Berland)
- 10/4: LACONI Recharge Committee (Sarah Jo Zaharako)

10/4: Navigating Slumps in Reading Motivation, presented by Donalyn Miller (Lisa Bigelow, Eti Berland, Andrea V Johnson, Sarah Jo Zaharako, Diane dos Santos, Ruth Bell)

10/8: Between the Lines meet and greet for new PTA/PTO partners (Sarah Jo Zaharako)

10/9: Mental Health First Aid Training (Jennifer Lee, Diane dos Santos)

10/10: Community Engagement Committee

10/11: CCS Managers meeting (Matthew Hoffman)

10/14-15: Adobe MAX Creativity Conference (Sarah Rose)

10/15: TOYS (Teen or Youth Selectors) Networking Group meeting (Jennifer Lee)

10/16: iCamp Mentee Introductory Meeting (Jessica Thomson)

10/16: CCS SCRAP Meeting (Jessica Thomson)

10/16: Electronic Content Consortium Governing Board Meeting (Lauren Kelly)

10/16: RUSA-BRASS Business Reference Committee (John Amundsen)

10/17: CMC webinar AI and the Library (Carly Stauss)

10/17: Library Support Staff Round Table (LSSRT) (Patsy de Vuono)

10/18: Social Media Management: Content Planning and Preparation (ILA) (Lydia Fair)

10/18: "Twenty-four Seconds from Now: An Evening with Jason Reynolds" (Cathleen Blair)

10/21: How Libraries Foster Civic Engagement with Sam Helmick (Eti Berland)

10/22: All Staff Meeting

10/22: Charming'd Peer Advisory Group (Michael Pocrnich)

10/22: Raise Your Voice with Jason Reynolds (Susan Kaplan-Toch)

10/22: WKCC Let's Do Lunch (John Amundsen)

10/24: iCAMP Mentorship meeting with mentor (Carly Stauss)

10/24: LACONI POP Presents: AI Ethics & Uses (Janet Piehl & Linnea Lundberg)

10/24: Facing the Challenge: Intellectual Freedom in Libraries (ALA) (Lydia Fair)

10/29: AI Lunch & Learn led by Ethan Herdrich

Attachments

- "Educators Share the Power of Zines" - an October 15, 2024 *Publisher's Weekly* article featuring School Engagement Librarian Eti Berland
- October/FYTD program statistics;
- October/FYTD circulation statistics by item and material collections;
- October/FYTD online resource statistics by title and category



Educators Share the Power of Zines

By Patricia J. Murphy | Oct 15, 2024

"Zines," small, handmade magazines, have been around for decades. They are popular as ever today especially with teens and adults who want to share their stories, messages, and passions with others. Highly coveted, collected, and traded among zine makers at festivals and fairs, they are now circulated at libraries across the country and around the world. PW spoke with three educators who are making and sharing zines with their students and patrons, and blazing their own trails in the wide world of zines.

Ziba Pérez is a young adult librarian at the Palisades Library, a branch of the Los Angeles Public Library, and soon-to-be the East Valley Region's Young Adult Librarian III at the Van Nuys Library of the Los Angeles Public Library later this month. She's also a self-named "zine librarian," being both an avid zine maker and collector. Pérez spearheaded the circulation of zines in her first library in Long Beach, Calif., and her current library, and has also helped create a flourishing zine culture in Southern California.

Pérez has loved everything about zines since she was a teen. "Growing up in the '90s, I first encountered zines in high school where my classmates and I made them outside of school. Zine-making gave us a way to write and put together our own little yearbooks or newsletters and distribute them. We'd each get a page and do whatever we wanted: jokes, comics, movie reviews, or poems. It was a way to be creative with our friends."

She sees the same level of interest in today's teens. "Zines are especially relevant for teens because they mix art, and literature, are DIY, non-conformist, non-mainstream, and teens don't need permission to create them—so it's a very underground alternative that's fun."

Pérez and her library help facilitate this fun by opening up their community room's maker space once a month to zine making. Patrons can partake in a zine-making station with all the necessary supplies (e.g. pencils, pens, and paper), demonstrations, and inspiration to [create personal narratives or whatever they want. "When people walk by, they'll ask what the station's all about," Pérez said. "I show them examples of zines and how to fold one page (i.e. an A1 sheet of paper)] into eight pages."

She's also known to mix things up by hosting "Zine and Sing" nights pairing zine-making and karaoke, as well as workshops with artists from UCLA to attract new zinners of all ages, spark ideas, and build community. Pérez also co-facilitates skate zine workshops with the West L.A. Library branch, across the street from the Stoner Recreation Center, for the skaters "to document their culture" in zines, and holds intergenerational zine-making workshops with families. "We have seen older adults and adolescents sitting side-by-side working together. Zine-making can be a wonderful family program because it's so simple. You can make them at any skill level and/or in any language. There's no wrong way to do them," Pérez said. "It's not as intimidating as publishing with a mainstream publisher. You can make them, and put them out there yourself."

She rallies her patrons to do just that. In addition to duplicating their zines at no charge, Pérez asks zinners if they'd like their zines added to the library's collection. She also finds other zines to circulate at fairs, festivals, and conferences, where she shares her knowledge of zine-making, collecting/trading, and curating zine collections.

At a recent conference, Pérez's talk motivated a librarian who teaches a class entitled "Creative Journaling Inspired by Taylor Swift" to try their hands at zines. (See more about this below.) To date, Pérez's library has added some of these Swiftie zines as well as many others from different cultures, communities, and languages to the library's collection. She believes that sharing a variety of voices is a crucial part of zine-making. "It's especially important for immigrants, refugees, and marginalized voices," she said. "But it's not just about telling stories; it's also about being heard."

Kristin Nilsen is a veteran librarian, author of *Worldwide Crush* (SparkPress), and host of the podcast, *The Pop Culture Preservation Society*. Most weeks, you can find Nilsen juggling writing projects, hosting her podcast, and helping Lake Harriet Elementary's certified librarian (along with other parent volunteers) run the school's library in Minneapolis, Minn. The library is her happy place and sharing books is her jam. She especially loves when kids grab titles that she's book-talked out of her hands, and helping them find books they want and need to read.

That's why Nilsen jumped at an invitation to teach a creative journaling class tied to her novel, *Worldwide Crush*, about a girl with a celebrity crush who journals about it. By combining her own writing and celebrity crush experience (a.k.a. Shaun Cassidy) and targeting the barrage of beaded-bracelet-wearing Swifties in her school, Nilsen developed a course entitled: "Creative Journaling Inspired by Taylor Swift," integrating reading and writing. And, with some inspiration and instruction from LAPL librarian, Pérez, Nilsen added zine-making to the class. "By creatively journaling *and* creating zines, the girls got to work out their love of Taylor Swift through talking and writing about Swift, her music, and their response to it," she said, "It was profound to see how much love they have for her, and their journals/zines have been a place for them to share it."

Nilsen said that it took a little time to get there. To begin, she showed a video tutorial on making the physical zines, offered a variety of writing prompts to help students get their footing, and played some of Swift's music to explore the lyrics—and the symbolism. She also opened up discussions surrounding celebrity crushes, and her book, and then set them free to create. "The zines seemed to make their journaling more kinesthetic, tactile, and artistic," Nilsen said, "They became an explosion of self-expression! Even the folding of the zines was meditative."

The end result was a blending of thoughts and feelings in words and pictures, and a desire to share them. Pérez even invited Nilsen's zinners to have copies of their zines circulated in the LAPL's zine collection. "The girls nearly lost their minds," Nilsen said. "They were so excited that their zines wouldn't be just for them, that others could see what they made, and might benefit from what they'd put on paper."

Nilsen knows *all too well* who has benefited the most. "It turned out to be more about them—and less about Swift. My students found their own voices by writing about their favorite singer," she said. "The experience gave them a practice ground for handling big and new feelings—and a community where they could stand up for themselves and others. Imagine what the world would be like if we could all do that?"

Eti Berland's early reading life included the world of comics in *Disney Adventures* and *Nickelodeon* magazines. Now, in her life as a school engagement librarian at the Wilmette Public Library in suburban Chicago. Berland supports local schools and their librarians with access to the collections, databases, and authors, and is a fierce advocate for comics. "They are a powerful medium for self-expression. They're able to show characters' internal lives and feelings, and help readers better understand themselves and others. Young people deserve to have access to this kind of literature," Berland said, "Currently, comics and graphic novels are more likely to be banned because they're so visual—and you can take lots of things out of context. In fact, today's top 10 banned book list includes several comics."

The on-going banning and censoring of these materials is the primary reason Berland volunteered for the Graphic Novels and Comics Roundtable's Addressing Challenges Committee two years ago, and accepted the 2023–2024 co-chair position (working with Daniel Patton) when the committee devised the GNCR Addressing Challenges Community Zine Project launched this past April.

Aligned with the committee's focus on gathering resources for libraries and librarians to address and prepare for bans, challenges, and censorship around comics and graphic novels, the zine project's purpose was to spread awareness of the important work that library workers and many others do and to support the freedom to read.

Berland said that zine-making was a natural fit. "Zines have a long history as short, creative works independently produced, and are often calls to action to make the world a better place, or share a passion, and can help people find community and solidarity," she said. "The medium is the message. Zines are visual in different ways and can help us powerfully express ourselves to make sure that books—including comics and graphic novels—stay uncensored."

Many of the submissions' themes centered on the toll that book banning/censorship has taken on library workers. Others offered encouraging messages and practical strategies to fight the good fight. "We accepted 24 submissions in all: from graphic novelists, librarians, library workers, and others. I also submitted a couple. Some were submitted anonymously because of the dangers of talking about bans and challenges," Berland said.

Once received, committee members copied, folded, and distributed the zines at Comic and Connect Lounges at this summer's American Library Association conference. They've also been digitized, are available on ALA's website, and will become part of the committee's resource tool kit. Berland hopes the conversations that the zines sparked at ALA will continue in libraries and communities across the country and around the world.

She also wants librarians and others to keep making zines to advocate for the freedom to read—and each other. "Advocacy can be really nebulous. It often feels like you don't know where to start. But, making something that shares your knowledge and expertise related to the freedom to read is a tangible, empowering thing that every one of us can do. All you need is a love of libraries— and library workers," Berland said, "It's also healing in many ways to help those impacted by the bans and censorship to know that while there are things that we can't do, there are some things we can do."

Referencing a quote in the GNCR Addressing Comic Challenges Tool Kit, she said, "If we take care of each other, we can all 'live to library another day.' "

October 2024 Program Statistics

Dept	Contact	Title	Virtual/In-Person	Date	Start time	Reg. #	Attend #
AS	Rachel Garcia	Classics & Contemporary Book Discussion	In-person	10/8/24	10:30 AM	0	11
AS	Jillian McKeown	Dementia Caregiver Support Group (Virtual)	Virtual	10/14/24	7:00 PM	18	16
AS	Rachel Garcia	Building New Lives: Refugee Resettlement in Chicagoland	In-person	10/16/24	3:00 PM	0	0
AS	John Amundsen	Donuts & Databases: Corporate Research	In-person	10/18/24	9:00 AM	6	8
AS	Jillian McKeown	The Lost Art of Dying: Reviving Forgotten Wisdom	In-person	10/24/24	10:00 AM	3	1
AS	John Amundsen	Strictly Business Lunch & Learn with Dr. Melodie Boone	In-person	10/29/24	12:00 PM	N/A	
AS	Jillian McKeown	Understanding Your Medicare Choices	In-person	10/29/24	7:00 PM	27	27
CE	Jennifer Bartel	Armchair Travels	In-person	10/3/24	1:00 PM	N/A	11
CE	Jennifer Bartel	At Home Film Series (Virtual)	Virtual	10/8/24	7:00 PM	9	7
CE	Jennifer Bartel	Being Imperfect with Erika Sánchez (Virtual)	Virtual	10/9/24	7:00 PM	13	6
CE	Jennifer Bartel	Cleopatra: Liberated Woman (Virtual)	Virtual	10/15/24	6:30 PM	37	36
CE	Jennifer Bartel	Armchair Travels	In-person	10/17/24	1:00 PM	N/A	13
CE	Jennifer Bartel	Petra van Nuis Jazz Trio	In-person	10/18/24	7:00 PM	N/A	48
CE	Jennifer Bartel	Freezer Meals (Virtual)	Virtual	10/21/24	6:30 PM	82	56
CE	Jennifer Bartel	Raise Your Voice with Jason Reynolds (Virtual)	Virtual	10/22/24	7:00 PM	16	12
CE	Jennifer Bartel	Designer Hacks for Easy Fresh Flower Arranging	In-person	10/24/24	7:00 PM	N/A	12
CE	Jennifer Bartel	Birding South Carolina's Lowcountry (Zoom)	In-person	10/28/24	7:00 PM	20	18
DMS	Doug McGillivray	Becoming a Self-taught Learner	In-person	10/2/24	6:30 PM	9	1
DMS	Linnea Lundberg	Intro to Android Phones	In-person	10/3/24	2:00 PM	5	4
DMS	Janet Piehl	3D Design Workshop: Charger Cord Tag	In-person	10/4/24	11:00 AM	4	4
DMS	Janet Piehl	Zombie Toys	In-person	10/7/24	5:30 PM	0	0
DMS	Ethan Herdrich	Minecraft Club	In-person	10/17/24	4:30 PM	10	7
DMS	Sabrina Nizzi	Intro to Markup on iPhone & iPad	In-person	10/22/24	3:00 PM	6	3
DMS	Ethan Herdrich	Paper Craft Jack-O'-Lantern with Silhouette Cameo	In-person	10/23/24	5:30 PM	8	5
DMS	Alejandro Barzallo	Cyber Security (Virtual)	Virtual	10/25/24	5:00 PM	13	5
TEEN	Krista Hutley	Teen Take & Make: Chubby Bat Key Cover (Take-Home Kit)	In-person	10/4/24	12:00 AM	11	11
TEEN	Krista Hutley	Dungeons & Dragons	In-person	10/5/24	1:00 PM	6	5
TEEN	Krista Hutley	Spooky Season Fandom Celebration	In-person	10/17/24	7:00 PM	4	3
YS	Andrea Vaughn Johnson	Family Storytime	In-person	10/1/24	9:30 AM	N/A	52
YS	Andrea Vaughn Johnson	Family Storytime	In-person	10/1/24	10:00 AM	N/A	31
YS	Andrea Vaughn Johnson	Story Explorers	In-person	10/1/24	4:00 PM	N/A	6
YS	Andrea Vaughn Johnson	Family Storytime	In-person	10/2/24	9:30 AM	N/A	39
YS	Andrea Vaughn Johnson	Family Storytime	In-person	10/2/24	10:00 AM	N/A	41
YS	Andrea Vaughn Johnson	Babytime	In-person	10/3/24	9:15 AM	N/A	30
YS	Andrea Vaughn Johnson	Babytime	In-person	10/3/24	9:45 AM	N/A	28
YS	Sarah Zaharako	Art for Big Feelings	In-person	10/3/24	4:00 PM	9	12
YS	Lisa Bigelow	Little Dabblers	In-person	10/4/24	9:30 AM	N/A	64

October 2024 Program Statistics

YS	Andrea Vaughn Johnson	Drop-In Crafternoon	In-person	10/4/24	1:00 PM	N/A	12
YS	Andrea Vaughn Johnson	Mandarin Storytime	In-person	10/5/24	10:00 AM	N/A	6
YS	Andrea Vaughn Johnson	Stories in Russian	In-person	10/5/24	2:00 PM	10	17
YS	Ruth Bell	Building with Bits and Bobs	In-person	10/6/24	2:00 PM	N/A	14
YS	Jennifer Lee	Drop-In Free Play	In-person	10/7/24	9:30 AM	N/A	42
YS	Andrea Vaughn Johnson	Family Storytime	In-person	10/8/24	9:30 AM	N/A	50
YS	Andrea Vaughn Johnson	Family Storytime	In-person	10/8/24	10:00 AM	N/A	22
YS	Andrea Vaughn Johnson	Story Explorers	In-person	10/8/24	4:00 PM	N/A	8
YS	Andrea Vaughn Johnson	Family Storytime	In-person	10/9/24	9:30 AM	N/A	28
YS	Andrea Vaughn Johnson	Family Storytime	In-person	10/9/24	10:00 AM	N/A	37
YS	Andrea Vaughn Johnson	Pajama Storytime	In-person	10/9/24	6:30 PM	N/A	5
YS	Andrea Vaughn Johnson	Babytime	In-person	10/10/24	9:15 AM	N/A	25
YS	Andrea Vaughn Johnson	Babytime	In-person	10/10/24	9:45 AM	N/A	40
		K-9 Reading Buddies of the North					
YS	Eti Berland	Shore	In-person	10/10/24	6:00 PM	N/A	11
YS	Lisa Bigelow	Little Dabblers	In-person	10/11/24	9:30 AM	N/A	31
YS	Andrea Vaughn Johnson	Family Storytime	In-person	10/12/24	10:00 AM	N/A	18
YS	Andrea Vaughn Johnson	Chess Club	In-person	10/13/24	2:30 PM	N/A	6
YS	Jennifer Lee	Drop-In Free Play	In-person	10/14/24	9:30 AM	N/A	62
YS	Andrea Vaughn Johnson	Family Storytime	In-person	10/15/24	9:30 AM	N/A	42
YS	Andrea Vaughn Johnson	Family Storytime	In-person	10/15/24	10:00 AM	N/A	44
YS	Andrea Vaughn Johnson	Story Explorers	In-person	10/15/24	4:00 PM	N/A	11
YS	Andrea Vaughn Johnson	Family Storytime	In-person	10/16/24	9:30 AM	N/A	57
YS	Andrea Vaughn Johnson	Family Storytime	In-person	10/16/24	10:00 AM	N/A	54
YS	Jennifer Lee	STEAM Lab: Light-Up Critters	In-person	10/16/24	4:30 PM	14	11
YS	Lisa Bigelow	Wings of Fire Club	In-person	10/16/24	7:00 PM	14	13
YS	Andrea Vaughn Johnson	Babytime	In-person	10/17/24	9:15 AM	N/A	31
YS	Andrea Vaughn Johnson	Babytime	In-person	10/17/24	9:45 AM	N/A	38
YS	Lisa Bigelow	Little Dabblers	In-person	10/18/24	9:30 AM	N/A	61
YS	Sarah Zaharako	I Hate Politics	In-person	10/18/24	4:30 PM	15	37
YS	Jennifer Lee	Little Play Cafe	In-person	10/19/24	10:00 AM	N/A	26
YS	Andrea Vaughn Johnson	Spanish-English Bilingual Storytime	In-person	10/19/24	2:00 PM	N/A	3
YS	Jennifer Lee	Drop-In Free Play	In-person	10/21/24	9:30 AM	N/A	0
YS	Andrea Vaughn Johnson	Family Storytime	In-person	10/22/24	9:30 AM	N/A	55
YS	Andrea Vaughn Johnson	Family Storytime	In-person	10/22/24	10:00 AM	N/A	17
YS	Andrea Vaughn Johnson	Story Explorers	In-person	10/22/24	4:00 PM	N/A	6
YS	Andrea Vaughn Johnson	DIY Yard Signs	In-person	10/22/24	7:00 PM	1	1
YS	Andrea Vaughn Johnson	Family Storytime	In-person	10/23/24	9:30 AM	N/A	42
YS	Andrea Vaughn Johnson	Family Storytime	In-person	10/23/24	10:00 AM	N/A	28
YS	Andrea Vaughn Johnson	Babytime	In-person	10/24/24	9:15 AM	N/A	21
YS	Andrea Vaughn Johnson	Babytime	In-person	10/24/24	9:45 AM	N/A	43
YS	Eti Berland	Caldecott Club	In-person	10/24/24	4:00 PM	5	3
YS	Jennifer Lee	Hungry Crafters: Monster Cookies	In-person	10/24/24	7:00 PM	12	10
YS	Lisa Bigelow	Little Dabblers	In-person	10/25/24	9:30 AM	N/A	51
YS	Lisa Bigelow	Lego Club	In-person	10/25/24	4:00 PM	12	12
		Open Books, Open Minds: A Let's					
YS	Sarah Zaharako	Learn Together Program	In-person	10/26/24	10:00 AM	N/A	7
YS	Andrea Vaughn Johnson	Chess Club	In-person	10/27/24	2:30 PM	N/A	6
YS	Jennifer Lee	Drop-In Free Play	In-person	10/28/24	9:30 AM	N/A	0
YS	Andrea Vaughn Johnson	Family Storytime	In-person	10/29/24	9:30 AM	N/A	49
YS	Andrea Vaughn Johnson	Family Storytime	In-person	10/29/24	10:00 AM	N/A	33
YS	Andrea Vaughn Johnson	Story Explorers	In-person	10/29/24	4:00 PM	N/A	6
YS	Andrea Vaughn Johnson	Family Storytime	In-person	10/30/24	9:30 AM	N/A	31
YS	Andrea Vaughn Johnson	Family Storytime	In-person	10/30/24	10:00 AM	N/A	40
YS	Andrea Vaughn Johnson	Babytime	In-person	10/31/24	9:15 AM	N/A	19
YS	Andrea Vaughn Johnson	Babytime	In-person	10/31/24	9:45 AM	N/A	54

11/01/2024

**Wilmette Public Library District
Activity At Wilmette Library Stations
Monthly Statistics For 10/2024**

Material Type	Number Of Items	Local Charges	Local Renewals	Total	Total + Lender	CCS ILL Lender	CCS ILL Borrower	Ratio
AV equipment	4	19	0	19	19	0	0	4.75
Bag	543	340	351	691	691	0	0	1.27
Blu-ray	1,615	187	235	422	483	61	62	0.26
Blu-ray New	122	130	8	138	139	1	7	1.13
Book	150,525	18,222	23,682	41,904	43,670	1,766	2,614	0.28
Book Club Bag	0	1	1	2	2	0	1	0.00
Book Hot	912	1,248	5	1,253	1,253	0	0	1.37
Book New	5,473	2,955	2,141	5,096	5,728	632	364	0.93
Boxset	0	11	5	16	16	0	11	0.00
Boxset New	0	2	0	2	2	0	2	0.00
Cassette	60	0	0	0	0	0	0	0.00
CD	12,093	505	369	874	1,159	285	99	0.07
CD Audiobook	3,886	227	230	457	496	39	31	0.12
CD Audiobook New	168	63	49	112	131	19	3	0.67
CD New	193	68	34	102	128	26	5	0.53
DVD	12,533	1,633	1,393	3,026	3,332	306	337	0.24
DVD New	260	309	45	354	365	11	18	1.36
eAudiobook	66,505	0	0	0	0	0	0	0.00
eBook	85,821	0	0	0	0	0	0	0.00
eMagazine	5,474	0	0	0	0	0	0	0.00
ILL Material	0	46	8	54	54	0	0	0.00
Kit	11	5	0	5	5	0	1	0.45
Large Print	5,558	363	375	738	884	146	66	0.13
Large Print New	385	137	73	210	289	79	16	0.55
Magazine	3,538	296	768	1,064	1,064	0	0	0.30
Magazine New	178	0	0	0	0	0	0	0.00
Mobile Hotspot	20	34	0	34	34	0	0	1.70
MP3 Audiobook	0	4	3	7	7	0	4	0.00
Multimedia Kit	28	2	5	7	7	0	2	0.25
Newspaper	1,043	0	0	0	0	0	0	0.00
Online Resource	16	0	0	0	0	0	0	0.00
Other	21	347	2	349	349	0	0	16.62
Other Audiobook	0	1	3	4	4	0	1	0.00
Playaway	2,113	323	440	763	784	21	11	0.36
Playaway Audio New	63	22	23	45	53	8	2	0.71
Record	12	0	0	0	0	0	0	0.00
Scores / sheet music	0	0	2	2	2	0	0	0.00
Seasonal AV	138	17	0	17	17	0	0	0.12
Seasonal Book	2,346	690	9	699	700	1	7	0.30
Special Collection	156	84	1	85	85	0	0	0.54
VHS	148	0	1	1	1	0	0	0.01
Videogame	1,157	232	473	705	721	16	24	0.61
Videogame New	90	42	5	47	52	5	3	0.52
Totals	363,208	28,565	30,739	59,304	62,726	3,422	3,691	0.16

Item Count is where the Item Owing Library = YOUR LIBRARY

Local Charge is where the Station_Library = YOUR LIBRARY

Local Renewal is where the Station_Library = YOUR LIBRARY

Lender is where the Item Owing Library = YOUR LIBRARY and the Station_Library not = Item_Library

Borrower is where the Station_Library = YOUR LIBRARY and Item Owing Library not = Station_Library

11/01/2024

**Wilmette Public Library District
Activity At Wilmette Library Stations
Monthly Statistics For 10/2024**

Collection	Number Of Items	Local Charges	Local Renewals	Total	Total + Lender	CCS ILL Lender	CCS ILL Borrower	Ratio	Auto Renewal
Fiction	44,811	5,313	3,825	9,138	10,165	1,027	846	0.20	3,642
Magazines	4,024	231	536	767	767	0	0	0.19	532
Multimedia	28,478	2,758	1,954	4,712	5,445	733	566	0.17	1,881
Nonfiction	54,815	3,792	4,839	8,631	9,531	900	853	0.16	4,630
Online	150,445	0	0	0	0	0	0	0.00	0
Other	720	862	361	1,223	1,223	0	0	1.70	334
Teen Fiction	2,827	325	602	927	966	39	129	0.33	589
Teen Multimedia	83	13	22	35	40	5	2	0.42	20
Teen Nonfiction	479	42	102	144	150	6	20	0.30	98
Teen Online	2,913	0	0	0	0	0	0	0.00	0
Teen Other	0	1	0	1	1	0	1	0.00	0
Youth Fiction	43,089	11,919	13,987	25,906	26,407	501	982	0.60	13,746
Youth Magazines	735	65	232	297	297	0	0	0.40	208
Youth Multimedia	6,095	1,009	1,346	2,355	2,415	60	57	0.39	1,329
Youth Nonfiction	19,200	2,223	2,932	5,155	5,306	151	235	0.27	2,868
Youth Online	4,458	0	0	0	0	0	0	0.00	0
Youth Other	35	12	1	13	13	0	0	0.37	1
Totals	363,208	28,565	30,739	59,304	62,726	3,422	3,691	0.16	29,878

Item Count is where the Item Owning Library = YOUR LIBRARY

Local Charge is where the Station_Library = YOUR LIBRARY

Local Renewal is where the Station_Library = YOUR LIBRARY

Lender is where the Item Owning Library = YOUR LIBRARY and the Station_Library not = Item_Library

Borrower is where the Station_Library = YOUR LIBRARY and Item Owning Library not = Station_Library

The number of Auto Renewals is included in the numbers found in the Renewals Column

Product	Metric Captured	Category	Jul-24	Aug-24	Sep-24	Oct-24	Oct-23	FY24-25 YTD	FY 24-25 Avg	FY 23-24 YTD	Cost per Use
AP Stylebook	Page Views	General Reference	6	30	0	0	6	36	9	26	\$ 1.68
Brainfuse	Database Usage	Online Learning	30	27	43	64	106	164	41	241	\$ 11.17
CLCD: Children's Literature	Results	General Reference	0	180	0	81	100	261	65	360	\$ 1.19
Consumer Reports	Page Views	General Reference	1414	1193	1131	1289	1557	5027	1257	5395	\$ 0.16
Consumers' Checkbook	Logins	General Reference	3	6	1	7	1	17	4	4	\$ 9.78
CreativeBug	Total Views	Online Learning	83	58	66	14	54	221	55	165	\$ 0.68
DLIL eBooks	Checkouts	eBooks / AV	7988	8586	9630	9841	9429	36045	9011	33650	\$ 2.35
DLIL audiobooks	Checkouts	eBooks / AV	6412	6335	6301	6551	5504	25599	6400	21675	\$ -
DLIL magazines	Checkouts	Periodicals	2113	1874	2388	2371	2497	8746	2187	4653	\$ 0.03
EBSCO Database Package	Total Requests	General Reference	10	56	44	35	16	145	36	102	\$ -
Encyclopedia Britannica	Documents + Media	General Reference	42	24	51	64	60	181	45	174	\$ 0.30
Explore More Illinois	Uses	General Reference	4	13	0	0	7	17	4	26	\$ -
Facts on File (Infobase)	Total Views	General Reference	5	16	13	26	19	60	15	35	\$ 10.03
Find My Past	Total Views	Genealogy	14	32	132	68	97	246	62	154	\$ 1.01
FirstSearch (OCLC)	Total Searches	General Reference	100	104	164	170	119	538	135	1593	\$ -
Gale Courses	Course Logins	Online Learning	1	2	7	10	21	20	5	47	\$ 55.09
Gale Business Insights	Searches	Business / Finance	0	0	0	2	0	2	1	2	\$ 94.12
Gale Business: Demographics Now	Retrievals	Business / Finance	0	0	2	0	0	2	1	5	\$ -
Gale Business: Entrepreneurship	Searches	Business / Finance	6	0	0	4	0	10	3	15	\$ 218.36
Gale Business: Plan Builder	Searches	Business / Finance	44	0	0	15	0	59	15	18	\$ 14.91
Gale Directory Library	Searches	General Reference	15	0	1	0	0	16	4	5	\$ 78.48
Gale eBooks	Retrievals	General Reference	14	1	16	6	10	37	9	18	\$ 25.28
Gale General One File	Searches	General Reference	1	10	59	25	11	95	24	89	\$ 33.84
Gale Peterson's Career & Test Prep	Sessions	Online Learning	13	13	0	0		26	7	0	\$ -
Gale UDemO	Lectures Completed	Online Learning	73	71	118	70	59	332	83	569	\$ 3.96
Hoopla	Circulations	eBooks / AV	1553	1645	1538	1548	1456	6284	1571	5820	\$ 0.75
Kanopy	Plays	eBooks / AV	1097	951	1019	887	937	3954	989	3426	\$ 0.34
LexisNexis (NexisUni)	Retrievals	Periodicals	114	65	7	94	262	280	70	560	\$ 3.82
LinkedIn Learning	Total Videos Viewed	Online Learning	164	70	182	235	144	651	163	636	\$ 3.33
Local History Digital Collection	Page Views	Genealogy	3560	1456	2648	6514	2649	14178	3545	25556	\$ 0.07
Mango Languages	Total Sessions	Online Learning	87	150	178	140	70	555	139	349	\$ 3.39
Mergent Archives	Pages Viewed	Business / Finance	3	3	0	9	1	15	4	9	\$ 21.40
Mergent Intellect	Pages Viewed	Business / Finance	40	33	134	62	103	269	67	302	\$ 11.86
Morningstar	Record Views	Business / Finance	91	298	126	37	238	552	138	408	\$ 2.75
Newsbank Chicago Community Collection	Full Text Views	Periodicals	35	28	6	70	21	139	35	92	\$ 17.20
Newsbank Heritage Hub	Full Text Views	Genealogy	28	25	101	18	11	172	43	60	\$ 5.38
Newspaper Archive	Total Page Views	Periodicals	118	38	66	99	16	321	80	194	\$ 5.49
New York Times Digital Edition	Usage Sessions	Periodicals	1678	1549	1630	1824	921	6681	1670	3442	\$ 0.20
Niche Academy	Total Views	Online Learning	22	40	22	23	50	107	27	132	\$ 4.28
Novelist	Total Requests	General Reference	58	158	289	175	78	680	170	413	\$ 0.52
Oxford English Dictionary	Total Item Investigations	General Reference	41	14	0		26	55	14	98	\$ 4.68
Pebblego and Pebble Go Next	Article Views	General Reference	55	0	1	1794	5	1850	463	8	\$ 4.54
PressReader	Issues Opened	Periodicals	645	611	492	586	905	2334	584	4481	\$ 0.60
ProQuest: Ancestry Library Edition	Total Documents	Genealogy	244	1075	412	253	609	1984	496	5377	\$ 0.40
ProQuest: Chicago Tribune	Total Documents	Periodicals	135	204	228	249	364	816	204	1443	\$ 2.58
ProQuest: Chicago Tribune Historical	Total Documents	Periodicals	134	116	300	338	50	888	222	807	\$ 1.59

ProQuest: CultureGrams	Total Pages Viewed	General Reference	23	30	5	0	7	58	15	7	\$ 0.63
ProQuest: Fold3	Total Documents	Genealogy	19	172	9	0	25	200	50	113	\$ 1.96
ProQuest: Heritage Quest	Total Documents	Genealogy	37	11	5	14	16	67	17	107	\$ 0.33
ProQuest: Newspapers.com	Total Documents	Periodicals	122	105	244	118	81	589	147	1102	\$ 4.86
ProQuest: New York Times	Total Documents	Periodicals	615	605	80	121	82	1421	355	312	\$ 2.95
ProQuest: New York Times Historical	Total Documents	Periodicals	13	18	16	119	8	166	42	125	\$ 17.04
ProQuest: Research Library	Total Documents	Periodicals	57	87	55	116	169	315	79	384	\$ 4.22
ProQuest: Wall Street Journal	Total Documents	Periodicals	639	650	703	734	704	2726	682	2299	\$ 0.16
Record Information Service (Public Record)	Total Visitors	General Reference	169	161	163	168	157	661	165	838	\$ 0.29
Reference Solutions (Reference USA)	Total Searches	Business / Finance	38	25	133	105	47	301	75	255	\$ 9.99
Scholastic Teachables	Documents	General Reference	381	105	16	55	25	557	139	328	\$ 0.75
S&P Net Advantage	Total Usage	Business / Finance	207	200	130	195	376	732	183	1167	\$ 4.61
Statista	Result Clicks	Business / Finance	21	221	106	11	17	359	90	72	\$ 13.20
Tumblebooks	Book Views	eBooks / AV	8	19	20	9	40	56	14	202	\$ 1.42
Value Line	Logins	Business / Finance	480	456	497	477	532	1910	478	1875	\$ 0.54
Weiss Ratings	Page Views	Business / Finance	13	4	4	4	31	25	6	104	\$ 15.11
World Book	Content Views	General Reference	34	8	13	77	11	132	33	40	\$ 4.38
									0	0	
OTHER											
App	Sessions	Library Technology	1545	1286	1382	1410	1423	5623	1874	4266	
Website	Sessions	Library Technology	17343	16826	16051	17564	16699	67784	22595	52920	
Scan EZ Scan Station	Pages Scanned	Library Technology	2058	2684	3399	2500	2127	10641	3547	6191	
Patron Computer Use	Sessions	Library Technology	1526	1652	1550	1519	1296	6247	2082	597	

Category and Product	Metric Captured	July	August	September	October	Total
General Reference						
AP Stylebook	Page Views	6	30	0	0	36
CLCD: Children's Literature	Results	0	180	0	81	261
Consumer Reports	Page Views	1414	1193	1131	1289	5027
Consumers' Checkbook	Logins	3	6	1	7	17
EBSCO Database Package	Total Requests	10	56	44	35	145
Encyclopedia Britannica	Documents + Media	42	24	51	64	181
Explore More Illinois	Uses	4	13	0	0	17
Facts on File (Infobase)	Total Views	5	16	13	26	60
FirstSearch (OCLC)	Total Searches	100	104	164	170	538
Gale Directory Library	Retrievals	15	0	1	0	16
Gale eBooks	Retrievals	14	1	16	6	37
Gale General One File	Retrievals	1	10	59	25	95
Novelist	Total Requests	58	158	289	175	680
Oxford English Dictionary	Total Item Investigations	41	14	0	0	55
Pebblego and Pebble Go Next	Article Views	55	0	1	1794	1850
ProQuest: CultureGrams	Total Pages Viewed	23	30	5	0	58
Public Records / Check Illinois	Total Visitors	169	161	163	168	661
Scholastic Teachables	Documents	381	105	16	55	557
World Book	Content Views	34	8	13	77	132
Periodicals						
DLIL magazines	Checkouts	2113	1874	2388	2371	8746
LexisNexis - NexisUni	Retrievals	114	65	7	94	280
Newsbank Chicago Community Collection	Full Text Views	35	28	6	70	139
Newspaper Archive	Total Page Views	118	38	66	99	321
New York Times Digital Edition	Usage Sessions	1678	1549	1630	1824	6681
PressReader	Issues Opened	645	611	492	586	2334
ProQuest: Chicago Tribune	Total Documents	135	204	443	249	1031
ProQuest: Chicago Tribune Historical	Total Documents	134	116	519	338	1107
ProQuest: Newspapers.com	Total Documents	122	105	481	118	826
ProQuest: New York Times	Total Documents	615	605	53	121	1394
ProQuest: New York Times Historical	Total Documents	13	18	20	119	170

ProQuest: Research Library	Total Documents	57	87	84	116	344
ProQuest: Wall Street Journal	Total Documents	639	650	524	734	2547
Genealogy						
Find My Past	Total Views	14	32	132	68	246
Local History Digital Collection	Page Views	3560	1456	2648	6514	14178
Newsbank Heritage Hub	Full Text Views	28	25	101	18	172
ProQuest: Ancestry Library Edition	Total Documents	244	1075	412	253	1984
ProQuest: Fold3	Total Documents	19	172	9	0	200
ProQuest: HeritageQuest	Total Documents	37	11	5	14	67
Online Learning						
Brainfuse	Database Usage	30	27	43	64	164
CreativeBug	Total Views	83	58	66	14	221
Gale Courses	Enrollments	1	2	7	10	20
Gale Peterson's Career & Test Prep	Sessions	13	13	0	0	
Gale Udemy	Total Videos Viewed	73	71	118	70	332
LinkedIn Learning	Total Videos Viewed	164	70	182	235	651
Mango Languages	Total Sessions	87	150	178	140	555
Niche Academy	Total Views	22	40	22	23	107
Business / Finance						
Gale Business Insights	Full Text Retrievals	0	0	0	2	2
Gale Business: Demographics Now	Retrievals	0	0	2	0	2
Gale Business: Entrepreneurship	Full Text Retrievals	6	0	0	4	10
Gale Business: Plan Builder	Retrievals	44	0	0	15	59
Mergent Archives	Pages Viewed	3	3	0	9	15
Mergent Intellect	Pages Viewed	40	33	134	62	269
Morningstar	Record Views	91	298	126	37	552
Reference Solutions	Total Searches	38	25	133	105	301
S & P Net Advantage	Total Usage	207	200	130	195	732
Statista	Searches	21	221	106	11	359
Value Line	Logins	480	456	497	477	1910
Weiss Ratings	Page Views	13	4	4	4	25

eBooks / AV						
DLIL eBooks	Checkouts	7988	8586	9630	9841	36045
DLIL audiobooks	Checkouts	6412	6335	6301	6551	25599
Hoopla	Circulations	1553	1645	1538	1548	6284
Kanopy	Plays	1097	951	1019	887	3954
Tumblebooks	Book Views	8	19	20	9	56
OTHER						
App	Sessions	1545	1286	1382	1410	5623
Website	Sessions	17343	16826	16051	17564	67784
Scan EZ Scan Station	Pages Scanned	2058	2684	3399	2500	10641
Patron Computer Use	Sessions	1526	1652	1550	1519	6247