

Wilmette Public Library Director's Report – July 16, 2024

Library Activities for June-July 2024

Anthony Auston, Director

Welcome Desk & Shelving (Manager Patsy deVuono)

The Welcome Desk transferred 270 phone calls in June, reflecting the trend of fewer than half of all external calls to the library being answered first by the Welcome Desk operator since the introduction of the new telephone system and its autoattendant feature earlier this year. They answered 93 reference questions, and gave directions to 18 patrons over the phone.

In person, Welcome Desk staff answered 270 reference and 459 directional questions in June. The library had 22,012 visitors in June, averaging nearly 733 users each day.

Shelving staff receive and unpack interlibrary deliver bins every weekday morning. These bins include Wilmette items returned to other libraries as well as holds from other libraries to our patrons. Shelving staff unpacked and processed 296 bins in June.

The monthly AMH totals included 62,597 items processed in June. Continuing with past trending data, 23,327 (approximately 37% of those items) were routed to Circulation as "exceptions" for further handling, including manual disc/part accounting/verification. The almost 40,000 other items were sorted and shelved, along with everything that came back on Circulation carts.

In June, Shelving staff supported other departments by:

- Charging nearly 500 WonderBooks and Vox Books
- Cleaning 12 discs that patrons had returned with notes for cleaning

Activities for the team this month included:

- Shelving staff continue to pull materials that need weeding for librarians. These areas are then back-shifted, re-merchandised, and new signage is created to reflect the new locations of collections.
- There are a number of label changes taking place. Hot Picks are now labeled the same way as regular Adult books (Genre fiction will have an M, S, SF, or Fantasy on the label and Non-Fiction will have call numbers). The Book Club books are also having their labels updated. Instead of a star on the label, there is now a book club sticker. These books are also labeled in the same way as their regular counterparts, with either a genre on the label or a call number.
- Youth Services introduced a new collection this month: Non-Fiction Comics. They are now shelved after the J/Y Non-Fiction. Whenever any new collection is added or things are shifted around, our shelving protocols have to be updated. We change the way carts are sorted, and make sure all staff know what the new labels are and where things are located.

Collections / Technical Services (Manager Jessica Thomson)

Physical (Adult and Youth Services)

Technical Services has been busy providing collection data to managers and selectors in anticipation of a reduction in the size of the collection that would be necessary due to the possible renovation of the first floor and lower level. In addition to reviewing tools to assist selectors, collection check schedules have been created for each selector's area to review beginning in June utilizing CollectionHQ. Reports on overstocked areas, grubby items, items that have not circulated in selected date ranges, and overall turnover data has been shared with managers from both CollectionHQ and the Polaris Simply Reports. New procedures for the process of weeding items have been drafted. Technical Services is reaching out to internal partners in anticipation of a significant uptick in weeding to determine how best to manage this substantial amount of movement in the collection. We have been working with vendors to acquire new products that will make labeling withdrawn materials a simpler process. The TS team has been collecting internal statistics to show selectors trends we are witnessing in TS in the amount of materials going in and coming out. Just over a month since reporting and sharing this data, we have already seen an increase in the amount of weeded materials being delivered to Technical Services.

Acquisitions Assistant Megan Brown has been the project leader to standardize call numbers throughout the collection. The spine labels are replaced and the item records are updated in Polaris. Megan has been collaborating with Cataloging Librarian Carly Stauss, who updates the catalog records via record sets created by Megan. Approximately 278 of the 532 fiction Hot Picks items have been updated and 590 of the 870 Book Club titles have been updated. Megan is also working on completing the biographies reclassification project that Megan Noone had been working on previously.

Processing Assistant Laura Krimsin-Morales has completed refreshing labels for the Adult and Teen graphic novel collection.

Carly Stauss accomplished several clean-up projects including: lost items report, Fairy Tale project with Youth Services Librarian Sheri Reda, updating Reading Rally and Reading Challenge titles for summer reading in Youth Services, and revised numerous subject call numbers for the Youth Services nonfiction collection.

Technical Services Assistant Emma Standard created a spreadsheet to track newspaper renewals. Our newspaper subscriptions are direct orders and renew multiple times per year, so this data will help selectors with budget tracking for the periodicals fund.

The following board games were added to the Library of Things collection in June, including: Azul, Catan, Codenames, and Ticket to Ride: Europe.

Top circulating titles in June:

- Adult fiction: *The Women* by Kristin Hannah
- Adult non-fiction: *Hidden Valley Road: inside the mind of an American Family* by Robert Kolker
- Teen fiction: *Demon Slayer* by Koyoharu Gotoge
- Teen non-fiction: *Fiske Guide to Colleges*
- Youth fiction: *Midnight at the Barclay Hotel* by Fleur Bradley
- Youth non-fiction: *A Sporting Chance: How Ludwig Guttman Created the Paralympic Games* by Lori Alexander
- Adult multimedia: *Anatomy of a Fall*
- Youth multimedia: *Wonka*

Digital (Digital & Maker Services Manager Lauren Kelly)

Online Resources and eContent

June was the end of our fiscal year, so Digital & Maker Services Manager Lauren Kelly spent time wrapping up loose ends with the online resources budget, planning for the many July renewals coming up, and completing the year's usage statistics.

Lauren met with EBSCO representative Kevin Sawyer on June 4 and learned more about details of the upcoming [Illinois State database contract](#), including the full slate of products, and pricing info for resources not included in the package, such as *Consumer Reports*.

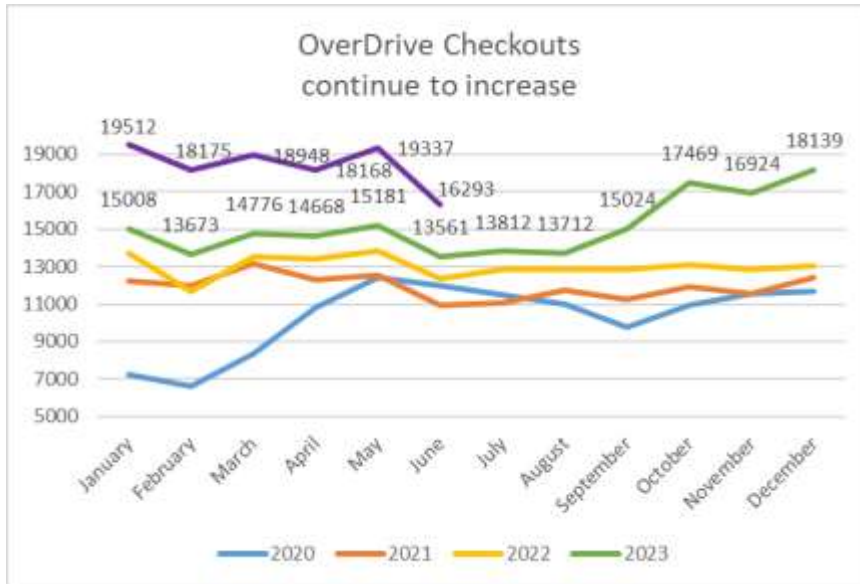
Due to an ongoing issue with PressReader, the *Chicago Tribune* and other Illinois newspapers are not being loaded into the platform at the publisher's request, we are getting our add-on of *The Economist* at no charge this coming fiscal year.

Online Resource Highlights for June 2024

- With a full fiscal year's worth of usage statistics, a complete picture has emerged about the health of our online resources. The best performing product in terms of a cost per use is OverDrive Magazines, included in our Digital Library of Illinois consortium fee, at \$0.04 per use. The most expensive product was Simply Analytics, which we decided to cancel this past May due to its exorbitant cost and low usage.
- [Scholastic Teachables](#) had a spike in usage this month with 308 documents accessed. This is up from an average of 68. Perhaps parents or camp educators are looking for educational content to engage kids on summer break.

- LinkedIn Learning had the highest use this fiscal year, with 560 videos viewed, up from an average of 147. Popular topics included: Adobe Lightroom, Microsoft Excel 365, Using AI Imagery for Illustration and Design, AWS Cloud Services, Business Ethics, and Tableau.
- Consumer Reports saw high usage this month, with 1,989 page views, up from an average of 1,320 the rest of the year. It is unclear if there was a reason for this increase, as it is not an especially popular time for buying things (like it is around the winter holidays).

OverDrive



16,293 checkouts

- 8,008 ebooks (49.15%)
- 6,048 digital audiobooks (37.12%)
- 2,237 digital magazines (13.73%)

Top eBook titles by checkout:

1. The Women by Kristin Hannah (eBook) - 72
2. Funny Story by Emily Henry (eBook) - 56
3. The Heaven and Earth Grocery Store by James McBride (eBook) - 43
4. The Covenant of Water by Abraham Verghese (eBook) - 39
5. First Lie Wins by Ashley Elston (eBook) - 27

Top eAudio titles by checkout:

1. The Women by Kristin Hannah (eAudio) - 57
2. Funny Story by Emily Henry (eAudio) - 42
3. Tom Lake by Ann Patchett (eAudio) - 34
4. The Heaven and Earth Grocery Store by James McBride (eAudio) - 31
5. James by Percival Everett (eAudio) - 21

The most popular magazines:

1. The New Yorker - 405
2. Us Weekly - 105
3. The Week Magazine - 79

Full summary of digital items added in the past three months:

Collection	April	May	June
eAudiobooks	1485	1403	809
eBooks	3903	2476	3688
eMagazines	182	29	135
Hoopla items	922	921	922
Monthly total:	6492	4829	5554

Full summary of digital items withdrawn in the past three months:

Collection	April	May	June
Hoopla	442	937	1785

The complete July to-date FY2023-24 digital resource statistics are appended to this report.

Technical Services Statistics

Full summary of materials added in the past three months:

Collection	April	May	June
Adult Fiction	526	481	380
Adult Non-fiction	464	450	349
Teen Fiction	40	39	27
Teen Non-fiction	9	3	10
Youth Fiction	471	377	362
Youth Non-fiction	20	129	71
Adult Magazines	499	476	452
Youth Magazines	40	28	25
Adult Multimedia	154	113	108
Youth Multimedia	60	27	14
Other (Library of Things, etc.)	30	26	38
Monthly total:	2313	2149	1836

Full summary of items withdrawn in the past three months:

Collection	April	May	June
Adult Fiction	292	463	1224
Adult Non-fiction	512	858	2318
Teen Fiction	6	2	18
Teen Non-fiction	0	0	0
Youth Fiction	199	226	486
Youth Non-fiction	73	108	597
Adult Magazines	612	501	573
Youth Magazines	10	18	2
Adult Multimedia	54	444	398
Youth Multimedia	24	6	27
Other	2	4	2
Monthly total:	1784	2630	5645

Circulation (Manager Matthew Hoffman)

ILL Coordinator Amy Jung completed 3 hours of training and produced training materials in support of the library’s participation in the statewide interlibrary loan service, Find More Illinois, which will launch for Wilmette Public Library in July. The service will include direct patron access to requesting materials from participating libraries across the state without staff mediation/facilitation. When searches in the library’s catalog return no results, patrons will be offered the option to search a statewide catalog and request the items there.

Circulation staff will resume representing the library at the Saturday French Market beginning in July, as part of the library’s Community Engagement Committee.

Beginning in September 2023, patrons can authorize another registered cardholder to pick up their hold materials for them. At the end of the fiscal year, over 150 patrons are currently participating in this service.

The library welcomed 189 new patrons in June.

Current and Past Circulation by Fiscal Year

	2018/19	2019/20	2020/21*	2021/22	2022/23	2023/24
July	68,740	66,182	33,804	59,462	59,742	60,736
Aug	67,729	64,303	50,795	21,368*	59,932	62,545
Sept	62,444	59,292	55,261	64,184	53,587	49,229
Oct	62,202	60,195	55,820	50,538	53,994	55,226
Nov	61,400	61,307	46,631	53,720	54,850	52,926
Dec	56,962	55,668	35,822	51,141	51,452	53,499
Jan	60,403	61,130	31,822	53,798	57,424	56,360
Feb	56,946	57,932	32,640	49,767	52,127	54,534
March	62,305	29,435*	52,239	55,073	61,616	58,430
April	59,323	28*	52,875	53,537	54,517	54,773
May	59,032	87*	54,781	51,235	53,990	51,671
June	61,772	7,422*	56,560	55,012	56,630	56,941
Total YTD	739,258	486,009	559,050	597,467	669,861	666,870

*FY 19/20: building closed for a portion March-June due to pandemic

*FY 20/21: building hours reduced by 20% overall due to pandemic

*FY 21/22: building closed in August for 2 weeks for capital repairs

Wilmette Public Library Monthly Statistics as a Whole For 6/2024	
Total Checkins	31,753
Checkout Stations	20,495
Leap Checkout and Renewal	12,491
Total Checkouts	32,990
Auto-renewal	22,815
Power PAC Renewal	385
Leap Checkout and Renewal	249
Checkout Stations	385
Total Renewals	23,951
Number of your Library's items checked out system-wide	33,160
Holds Placed through your interface	5,925
Holds placed for/by your patrons	6,788
Holds Held	7,155
Holds Checked out	6,430
Holds Cancelled	1,420
Holds Unclaimed	1,002
Number Of Items Currently Out	35,779
Unexpired Patrons on file	16,209

Wilmette Public Library 24/7 Pickup Lockers Monthly Statistics For 6/2024	
Total Checkouts	257
Wilmette Cardholder	86
CCS and/or Reciprocal Borrower Cardholder	36
Holds Held	283
Holds Unclaimed	24

July to-date FY2023-24 circulation statistics are appended to this report.

Adult and Teen Services (Manager Cathleen Blair)

Summer Reading 2024: Read, Renew, Repeat!



Though often Summer Reading Club activities are associated most closely with children, the Library is eager to celebrate Wilmette as a community of readers of ALL ages. Borrowing from the success of the annual Youth Summer Reading Kick-Off Concert, for the first time WPL offered a parallel event for adults and teens, coordinated in partnership between Events Coordinator Jennifer Bartel and Assistant Manager Rachel Garcia. Generously sponsored by the Friends of the Library, the evening featured local musicians The Jolly Ringwalds, who kept the energy high with classic '80s hits that brought adults and families to their feet. Over 115 attended the hour, some of whom spontaneously joined from nearby homes. In addition to enjoying upbeat tunes, those present were introduced to the Summer Reading Club and given opportunity to sip a free summer treat from Kona Ice.



The structure of Summer Reading Club is accessible and inviting. Adults and teens are invited to read any four books that appeal to them (teens have an alternate option to substitute program attendance for some), and by doing so they earn a prize book of their choosing. Forty-seven patrons completed in June (27 in person and 20 online), and winners have expressed excitement over the diverse and well-curated selection of titles.



As one staff reported: An adult patron who was choosing her free book for the summer reading book club remarked that the selection of free books was excellent, and she had a hard time choosing one. She did find one to take home, and placed several other titles on hold to read from the library.

Business and Finance Services

Business Librarian John Amundsen hosted Jeff Doblin, CFP for a virtual overview of Roth IRA accounts. Fifteen attendees of the thirty-one registered joined the session, and many had questions for Jeff following his informative presentation outlining the requirements, tax implications, and strategic use of Roth accounts in retirement planning.

Coin and precious metals expert Dave Ekstrom was welcomed back to the library for the first time since Covid. After learning about different kinds of coins and their values, as well as how to care for collections, some took full advantage of the opportunity to have sample personally owned items appraised.

On June 14, Business Librarian John Amundsen and Wilmette/Kenilworth Chamber of Commerce Executive Director partnered on the first-ever **Donuts & Databases**, a semi-monthly series of programs inviting members of the local business community to the building for both networking and a presentation of research methods and resources available through the library. The inaugural session featured a demonstration of Statista, one of the library's newest databases, and anticipation is high for the next offering in July.



Genealogy and Local History Services

In service to one of the Library's strategic goals, Genealogy and Local History Librarian EvaAnne Johnson prepared a small batch of newspapers to send out to be digitized by The Digital Archive Group in Buffalo Grove. This set includes issues of *Wilmette Life* and *Wilmette Beacon* not digitized since the pandemic as well as bound issues of *Wilmette Life* from the 1950s. The Digital Archive Group has started scanning the newspapers and will return the papers and digital scans by September.



On June 27, local Wilmette genealogist Scott Norrick gave a presentation about German migration to the Midwest. German ancestry is common in our area, and the program was well attended by thirty-seven researchers. Scott incorporated some local history, using German migration to Gross Point Village in some of his examples. Eva provided a display of German genealogy books in the back of the auditorium, and nearly all of the books were checked out after the program.

Services to Older Adults

Senior Services Librarian Jillian McKeown hosted the return of the **Death Café**, the first one since Covid, and attendance exceeded registration, which is uncommon in current library program trends. Hosted by the Chicago Death Doula Collective, the group engaged in a thoughtful conversation about various end of life issues and expressed eagerness to meet again. A second gathering is planned for fall.

Among her other activities, Jill hosted the RAILS Programming for Seniors in Public Libraries virtual networking group with thirty-two librarians/library staff in attendance. She also led the Mather Short Story Book Club in which Charlotte Perkins Gilman's "The Giant Wistaria" and gender in the 19th century was discussed by sixteen attendees.

Teen Services

June is a key turning point for student services, and Teen Librarian Krista Hutley coordinated an impressive eight teen programs, including ones developed in partnership with staff from Digital and Maker Services and from Youth Services.

In a last hurrah to the academic year, Krista hosted a Teen Pizza Study Night for New Trier High School students studying for final exams. Like the May program for Loyola Academy High School, around sixty students enthusiastically enjoyed pizza, other snacks, and the chance to work out tension with a WPL-branded, rainbow-colored, brain-shaped stress ball. Pictured are two of the junior high volunteers who helped serve.



In another highlight, Krista hosted the opening session of **Crochet 101: Let's Get Hooked** programs for teens, led by Unika of Ulki Crochet Toys. This four-part class filled quickly and attracted a substantial wait list.

Collection and Advisory Services

June is Pride Month, and the Library demonstrated its commitment to representation and education by featuring narratives of the LGBTQ experience in multiple formats, tones, and forums. One such opportunity was in title selection for the Library's longstanding **Classics & Contemporary** book group. Assistant Manager Rachel Garcia hosted a discussion of *Maurice* by E.M. Forster, and eleven attendees discussed not only the themes of the novel but also how perception of the author and his work has evolved over time.



For serendipitous discovery, Pride displays featuring print, YA, video, and digital collection spotlights were installed throughout the main floor.



The holiday Juneteenth was honored with a variety of authentic narratives featured throughout the month. In addition, the Staff Picks display has been rebranded to offer Summer Reading Club connection opportunities, and SRC bookmarks with notes of endorsement and appeal now appear in items across Adult and Teen Services displays.



Statistics of Note

Outreach

Senior Services Librarian Jill McKeown and Librarian Nancy Wagner arranged deliveries for 32 homebound patrons in June.

During the monthly Mather Place Technology Drop-In, Jill and DMS Assistant Sabrina Nizzi issued new library cards to two residents, signed one up for delivery service, conducted two Kindle appointments, and tutored one resident in audiobook technology.

In-building Patron Service

June marked the sixth month of desk statistic data collection via Gimlet, a software application that allows us to delve into patterns of patron interaction on the public floor. These insights assist in determining appropriate allocation of staffing and in focusing opportunities to expand support for FAQ topics.

- **January – June 2024**

- Most active shift on the Adult Service desks: Wednesday afternoons, which surpass even busy weekend shifts. The hour in that window with the highest average of transactions is 4-5pm.
- Least active shift on the Adult Service desks: Friday evenings, and the quietest hour is 7-8pm.

- **June 2024 insights**

Type of Question	Total Tallied at AS Service Points in June	Change in Number from Previous Month	Percentage of AS questions in June
Collection	1164	+4%	44%
Reference	779	+16%	30%
Study Room	403	+8%	15%
Directional	208	+20%	8%
Equipment	79	+25%	3%
1:1 (extended assistance and tutorials)	3	-40%	.4%
Total	2636		

- 40% rise in 'item retrieval' in which staff assist in collecting an item for a patron to take home. The summer season creates additional opportunity for reading, listening, playing and viewing!
- 100% increase in 'advisory', one of our favorite roles, in which staff make suggestions of materials based on mood or interest of the visitor.
- 20% gain in 'technology', which is partly attributed to additional levels of assistance at the Reference and Technology Desk when DMS staff are occupied with other patrons.

Additional Patron Comments and Interactions

- From Mel, a notary patron, upon learning that notarization at the library is free: "What? No charge? I knew this was the best library in the world!"
- From a member of the Dementia Caregiver group: "I also wanted to shout out a big 'Thank You' to everyone at WPL - they do such great work to keep us informed in a world that sometimes feels like *Fahrenheit 451*. I can't say enough about everyone there and the presentations!"
- After Senior Services Librarian Jill McKeown hosted a Walking Book Club on June 24 to discuss *The Sound of a Wild Snail Eating* by Elisabeth Tova Bailey, she received this response from the author:
 Thanks so much for the kind words about the *Wild Snail* book and for noting that specific place in the text about the mushroom. I've adapted the book into a short film and there's a wonderful clip in which the snail is eating the mushroom and we made the real sound recording which is distinct from the sound of it eating flower petals, which is neat. Thanks, too, for letting me know you've shared the book with other librarians. Wonderful that you have a talk & walk book club, that's lovely.

Additional program details and statistics are appended to this report.

Youth Services (Manager Andrea Vaughn Johnson)

Activities for the Month

This summer in Youth Services we are observing plant growth and our own growth with activities set up by Youth Services Librarian Jennifer Lee. Visitors have been observing the progress of our bean plant in a clear pot and measuring and marking their height on a paper growth chart posted on the wall.



During the height of the cicada emergence, Youth Services set up a cicada research station with coloring sheets, a research notebook, books about insects, and an insect display featuring our mascots Minty and Marshmallow.

The Summer Reading Club booth beckoned young readers in June, newly decorated by Assistant Manager Lisa Bigelow for the theme of Read, Renew, Repeat. Our team of teen volunteers and Summer Reading Club Assistants staff the booth from June through August. They engage children in conversation about their favorite books, distribute prizes, and take their photos for our Gallery of Readers wall. School Engagement Librarian Eti Berland hosted several orientations to train them for this work and had them share booktalks of books they'd recommend to each other, beginning their work with book joy and their own identities as readers. Teen Services Librarian Krista Hutley and Maker Librarian Janet Piehl joined these orientations to share opportunities for them to support our teen and maker activities.



Our June bulletin board has a prompt that asks patrons what makes them feel pride. People can take a paper heart or house at the Youth Desk and write or draw their responses.



Librarian Sarah Jo Zaharako will now be working under the title of Community Engagement Librarian for the Youth Services department. In this newly developed role, Sarah Jo will build and cultivate partnerships with community members, social service agencies, and equity-focused organizations to ensure that equity, diversity, inclusion, and accessibility initiatives are integrated into our programs, resources and events. Sarah Jo has spearheaded numerous initiatives to ensure that our library is a welcoming and accommodating space for all, such as, developing the Let's Learn Together Initiative, a set of programs and tools designed to provide a framework for discussing complex topics and social issues such as racism and gender. She formed a partnership with the District 39 Parent Teacher Associations to present Let's Learn Together topics in a series of teacher/educator programs. With Meet Your Library Welcome Visits, Sarah Jo developed a way to welcome families of special needs individuals, and she has also coordinated several field trips to the library with the Northern Suburban Special Recreation Association (NSSRA), providing behind-the-scenes tours and activities tailored to their interests. With Sarah Jo's innovative work, we are confident that she will continue to advance the Library's goals of providing a welcoming environment and connecting community.

We welcomed Journee Adams and Susan Zonia back to Youth Services as Summer Reading Club Assistants and hired a new seasonal employee, Lexi Vile, as our other part-time Summer Reading Club Assistant.

Programs

Youth Services offered a total of 49 events in June which were attended by 1,963 patrons.

In Youth Service Librarian Sheri Reda's weekly Fractured Fairy Tales program, kids were introduced to the folktale "The Emperor's New Clothes" for the first time. They also heard a Chinese "fractured" version of the story and then . . . voila! They dressed up an "emperor" themselves!



Local teen musicians Anaya B. and Alex hosted our first Music Appreciation program, a teen-led celebration of music, movement, and literacy. Anaya read the hilarious picture book, *Bach to the Rescue!!!: How a Rich Dude Who Couldn't Sleep Inspired the Greatest Music Ever* by Tom Angleberger, illustrated by Chris Eliopolous, listened to some of the Goldberg Variations. Alex led a drumming lesson and a game to figure out who was leading the drumming pattern, and then they played Just Dance/Freeze Dance. Everyone had a blast! We'll be hosting Music Appreciation programs throughout the summer.



Youth Services Associate Diane dos Santos occasionally dons her bonnet to surprise visitors with a Mother Goose storytime. Even on a “quiet” weekday morning, Mother Goose had an audience of 50 toddlers and caregivers!



A *Wings of Fire* Fan Club program hosted by Lisa Bigelow drew a crowd of 20 extremely enthusiastic tween fans of the popular series by Tui T. Sutherland. Participants started the program with team trivia, followed by activities including making dragon eggs and fan badges, following drawing tutorials, and taking a personality quiz to determine which Dragonet of Prophecy they were most like. Fandom programs aren't just about appealing to our often hard-to-reach tween and teen audiences; they show young people that we respect and value their interests. The following week, a participant visited the library with a grandparent looking for *Wings of Fire* #2 and mentioned that they specifically came for the book because the program last week made her excited about the series!



Enthusiastic Wings of Fires fans at the Wings of Fire Fan Club program

On June 24, a small but mighty group took advantage of a craft time we call Crafternoon. With sustainability in mind, Diane dos Santos provided paper plates, cardboard, colorful paper straws, yarn and other leftover program materials like cardboard circles, small cupcake liners, and crepe paper. One patron crafted alongside her grandchildren.



After a patron requested a Russian language storytime, we introduced a Stories in Russian program on Saturday, June 22. It was presented by Vlada Bernhardt, Children's Librarian at Cook Memorial Public Library District. The feedback was extremely positive. One parent said, "We can't wait for the next one!" Another participant came to the Adult Services desk to ask about museum passes and other materials. She spoke of her excitement in discovering the program and how wonderful it was, and added, "I've been living in Wilmette over a year, and this is what prompted me to get my library card!" We will offer more Stories in Russian programs in August, October, and November.

Our popular Lego Club, hosted by Lisa Bigelow, is about more than engineering skills. It's about practicing social skills including teamwork, sharing, and discussing ideas and strategies with fellow kids. Lego Club runs year-round for kids in grades K-3.



Outreach

Youth Services staff made 20 visits the community in June with a total attendance of 2,166 people.

School Engagement Librarian Eti Berland continued her marathon of K-8 school visits to promote Summer Reading Club. In June she visited four schools to present to 1,859 students! At one of the elementary schools, Eti booktalked *Catch a Crayfish, Count the Stars* by Steven Rinella, and this young patron came by after school to check it out.



Preschool Outreach Librarian Ruth Bell set up our summer Storywalks in Hibbard Park and Vattman Park this month. Ruth also visited and presented storytime to 13 preschools and summer camp groups, a total of 276 children in June.

Book Displays



In June, Youth Services highlighted books to celebrate Juneteenth, Pride month, and the Summer Reading Club theme “Read, Read, and Repeat.” We also promoted our oversize nonfiction titles.

Special projects

This summer Youth Services selectors are focused on weeding and refreshing the collection to create more space for new books and displays. Technical Services Manager Jessica Thomson has been providing much support with circulation reports.

Fans of the Science Comics series and other popular nonfiction comics can now find them shelved together at the end of the second floor nonfiction section. Our librarians are always seeking ways to make it easier for patrons to locate and browse the most popular requests from the collection.

On June 4, Community Engagement Librarian Sarah Jo Zaharako and Youth Services Manager Andrea Vaughn Johnson met with Stephanie Boron, Pediatric Speech-Language Pathologist and Assistant Professor at Northwestern, to give her a tour and discuss a staff workshop on how to make library programming more accessible to neurodivergent audiences.



Patron Stories

Adult Services Manager Cathleen Blair shared a patron comment on our weekly Babytime program: "That baby storytime was exceptional! I've attended more storytimes in my life than I can count, and on a scale of 1 to 10, today's was a 15."

Overheard in the Junior High Room: Two tweens were drawing on the light board and playing with the sensory toys when one said to the other, "I wondered why this was your favorite space in the library. Now I get it."

A family visited the second floor in June and told a staff member, "We just moved to Wilmette and the library is our favorite place here."



A family enjoying Readalong picture books together.

Additional program details and statistics are appended to this report.

Digital & Maker Services (Manager Lauren Kelly)

Programs and Classes



Digital & Maker Services Librarian Janet Piehl ran this month's Maker Garden. This month's theme was "Knot It!" Patrons were invited to play around with strings of yarn attached to a twine frame. Patrons have been knotting, twisting, braiding, and weaving friendship bracelets.

Digital & Maker Services Manager Lauren Kelly ran a Heat Transfer Pride Totes program with Teen Librarian Krista Hutley. Six teens made custom pride themed tote bags. The group was exuberant and had a ton of fun. None of them had been in the Studio before, and this teen-focused program was a welcome introduction to the space and equipment.



Digital & Maker Services Assistant Manager Linnea Lundberg hosted a Password Management presentation this month, with 15 attendees. Participants asked questions and shared their experiences with navigating the complex landscape of account passwords. Towards the end of the program people seemed supportive of third party password managers whereas the last time this program ran, people were more interested in idea of keeping an Excel document local on their computer with no cloud storage or browser password managers.

Digital Services Assistant Sabrina Nizzi ran an iPhone App Switcher program in the Small Meeting Room. The lively discussion continued with a tour of Books down Under and the technology area because attendees were interested in the scan station and public computers.

Janet ran two programs with external presenters this month, both of which tied into the Summer Reading Club theme of Read, Renew, Repeat. She worked with Sew on Central to hold a Mending Workshop, and cycling advocate Courtney Reed Tanner for a bike maintenance workshop on the Library Lawn.



Digital & Maker Services Associate Ethan Herdrich ran the monthly Minecraft Club, with 8 attendees. He set up a world with very tall trees and challenged the kids to build tree houses. It was a relaxed, imaginative time with all of them building in creative mode.



Ethan also conducted a Custom Window Clings with Silhouette program with 5 attendees. They all left with their own custom window clings and seemed ecstatic with how they turned out.



The Studio

In June the Studio team had 621 reference interactions in the space, including 73 Studio tours. This is a drastic increase from 319 in May – almost double! The Studio has been exceedingly busy in the afternoons and weekends, as summer is in full swing. Often there are 3-5 separate groups in the space simultaneously working on projects. Sometimes having just one staff member in the space is not enough due to the in-depth instruction and assistance required to complete a project from start to finish.

Studio Projects and Patron Stories

- During one of Ethan's shifts, a couple of middle school age boys came in to work on 3D design. A little while later a couple more boys showed up that also wanted to work on 3D design. After getting them all set up on computers, a 5th boy showed up wanting to participate. All five of our laptops were in use with this group doing 3D design! They were looking at our examples and finding things they wanted. They got really into the star shaped fidget toy and wanted to know how it was made. Ethan told them the patron probably found the design on thingiverse.com. None of them had heard of thingiverse before and got excited there was a place to look up free 3D models. Most of the boys submitted prints and then they all left together.

- Many patrons have participated in the Summer Reading Club sewing craft! This is a fantastic introductory project that teaches sewing basics to even younger patrons. They're having so much fun!
- A patron made a personalized tennis towel on the embroidery machine. She embroidered a yellow circle with a white initial on the green towel to make it look like a tennis ball. She plans to come back to make one for all the members of her tennis club! She is excited for the new Hatch embroidery digitization software, coming in July.
- A young patron who can't have a phone until 8th grade decided to make one himself. He 3D printed a "phone" then printed a sticker to put on it to make it look like a home screen.
- A patron took our Summer Reading Club sewing craft to a new level! She cut out her own t-shirt into a heart shape, embroidered it, then sewed it together to make a unique unpaper towel as a gift for her mom's birthday.
- A mom and daughter came in and used the heat press to make several t-shirts for the girl's rowing team.
- Patrons make presents for grandparents in Italy every summer. This summer they came to the Studio to make them custom embroidered towels.
- "We've been here for an hour-and-a-half!" "I know! It was a good hour-and-a-half!" Said a couple of Studio patrons.
- "These 3D prints keep surprising me!" Said a tween patron admiring our 3D print display.
- Linnea overheard a patron who stepped out to take a phone call say: "Oh yeah no we got sucked into this place because it's... amazing"
- Many young patrons came in to make buttons as gifts for Father's Day. There are lots of best dads ever in Wilmette!
- A patron is 3D printing parts for an Iron Man helmet, a big undertaking! He will assemble it after all the parts are completed.
- Three teen girls made magnets for their lockers next year.



Studio Updates

Janet began training and coordinating teen volunteers for the Studio. We have seven teens who will be helping in the Studio, and four were trained in June.

Studio staff ran three Staff Making Times this month. WPL employees were invited come into the space to make something using our Summer Reading Club graphics suite.

The Digital & Maker Services team continued to implement instructional documentation for The Studio, including introductory projects and instruction binders. This month Ethan Herdrich finished creating an Embroidery Machine instruction binder. The intention with these binders is for patrons to follow along to get started in the event the Studio staff member is helping another patron.

Due to the popularity of our Taylor Swift Fan Club scrapbook, Linnea also create a Pokemon scrapbook for patrons to add when they do a Pokemon themed project.

In June, Janet created projects for the display to show examples of what the Silhouette Cameo can create. The theme was “Summer” and included a paper card, a heat transfer, and Print & Cut examples to inspire patrons.



Studio staff trained on the new Hatch Embroidery software this month. The software allows patrons to make an embroidery design from any digital image, and greatly expands the design library for the machine. Pictured is an in-progress shot of the Chicago Sky WNBA team logo.

3D Printing

Patron Prints: 64

We have had a notable uptick in 3D print submissions since the Studio opened. Submissions have just about doubled compared to pre-Studio numbers. The prominent placement of the machines along with promotion have made this service more popular.

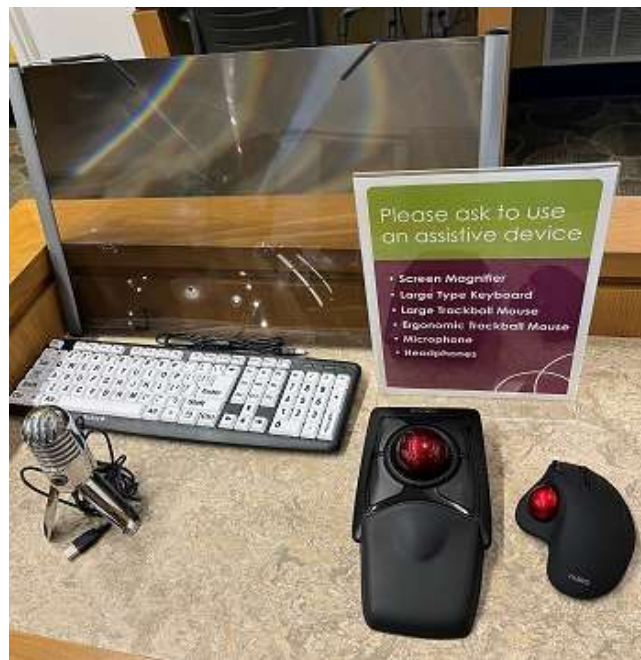
Technology Desk + Department Updates

In June, DMS Staff had 555 interactions at the Technology Desk. 1:1 Tutorial topics include: how to search Amazon.com, Adobe Fill & Sign for a form, New York Times.com login and subscription, PDF'ing a file from Apple Notes app, and more.

In June, 1,749 pages were scanned at the Scan Station.

The TBS computer management system also allows for usage reports. In June we had: 1115 bookings of 1st floor PCs, 31 bookings of the Studio Mac, and 31 uses of the Digitization Station.

The Assistive Technology Devices display, spearheaded by Ethan Herdrich, has been implemented. Patrons can use a device to help them better use a library computer. This includes a large type keyboard, trackball mouse, screen magnifier, and more.



Patrons are taking advantage of our new digital 1:1 booking tool. We've had a number of sessions booked through the website, and have added another service to our offerings – Library of Things help. This is for patrons who wish to get training on a Library of Things item they may not have experience using the item.

This month DMS deployed the new batch photo scanner for the Digitization Station, led by Digital & Maker Services Assistant Alex Barzallo. This allows patrons to scan one photo per second, which will speed up the digitizing process for our users.

Additional program details and statistics are appended to this report.

Communications and Events (Manager Sarah Beth Brown)

June Programs

Programming coordinator Jennifer Bartel had a busy start to the summer, planning events for summer reading as well as launching a variety of educational and entertaining programs for adults throughout the month.

Highlights of June C&E Programs:

- Jennifer worked with Adult Services to plan our Summer Reading Club adult kickoff event on the Library Lawn. The evening featured a concert from the '80s cover band The Jolly Ringwalds and free Kona Ice for everyone courtesy of the Friends of the Library. About 115 patrons came to enjoy the concert, many bringing chairs and a picnic dinner. Although originally intended as an adult program, it was a true all-ages community event, with many families attending together to enjoy the music and dance on the lawn.
- A popular virtual program this month was The Salem Witch Trials and Public Memory, presented by the Salem Witch Museum. The combination of history and focus on a different area of the country attracted 32 patrons to the program with a lively Q&A following the presentation.
- Dramatic book reviewer Jenny Riddle and pianist Jeffrey Panko presented Mozart's Women: His Family, His Friends, His Music, in person with 24 patrons attending. Although not officially a concert, patrons commented that they enjoyed the live musical interludes that accompanied Ms. Riddle, who performed dressed in character as Constanze Mozart.

In addition to successful programs, the team did a lot of behind the scenes planning in June for programming and program logistics for the coming year. Jennifer worked with Linnea Lundberg from DMS to plan logistics and initial steps for us to gather feedback on virtual programs, a goal we've been working on from the strategic plan. We also made infrastructure updates to Communico, the platform we use to manage all room bookings throughout the building, including both public programs and patron rentals. Jennifer coordinated with staff from around the building to ensure that these changes would suit the needs of various departments.

In late June, we hosted a programming meeting for any staff member who plans programs, and were able to share lots of updates and best practices for this large crew. Jennifer instructed staff on best practices for booking events in Communico and Zoom, and Communications & Events manager Sarah Beth Brown provided updates on statistics collection and shared ideas for future goals in the coming year.

June Communications

With many of our major projects from the winter and spring wrapped up, June was a time for planning and catch-up in the communications half of our department. Sarah Beth continued

working on a number of ongoing projects, including website updates and accessibility, new brochures, and calendar planning for the upcoming year. We are excited to tackle several new projects in the '24-25 fiscal year!

As we closed out the year, we stocked up on swag items to be used by our public service departments, particularly with the busy schedule of outreach that our librarians have planned. Graphic Designer Sarah Rose designed and ordered several new items of swag, and updated other materials for ongoing use.

- While the bulk of the C&E department's work for Summer Reading happened before the early June launch of the series, Sarah continued to work on collateral items in the early weeks of the month.
- Sarah also worked on a huge number of small collateral items that were requested by our public service departments, including:
 - 3DPrinting info Cards, Patron Comment Cards, and ILL forms
 - New signage for The Studio, including a suite of program closure signs and a SRC Craft promotional sign
 - Signage for the lower level and receiving room telephones
 - Custom branded sticky notes for YS to aid in checking out books and materials to local educators
 - Fun branded labels for our popular 4-part French class
 - Library card registration forms for Circulation
 - New BDU coupons for YS
 - Signage promoting assistive devices for DMS

Following an exceptionally busy spring, Sarah was able to cross off many small item requests from various departments at the close of the fiscal year.

Content coordinator Lydia Fair also worked on a number of projects in June, in addition to her ongoing work creating newsletters and updating the website and library staff blog. Projects Lydia worked on this month include:

- Wrote copy for a forthcoming library cardholder guide
- Created digital slides promoting personalized book picks, library book groups, and The Great Courses collection
- Sent weekly event/news emails, biweekly Youth Services emails, the June RA newsletter, and a Genealogy and Local History newsletter
- Published 6 blog posts to the staff blog, including a blog post to kick off Summer Reading featuring crowd-sourced reading picks pulled from an Instagram post
- Managed SRC promotions, from promoting the kick-off concerts and the reporting booth, to highlighting school outreach and photos from the bike maintenance workshop on June 22
- Promoted Kanopy's Pride collection on social media and highlighted a LGBTQ memoirs blog post by Katy in the event/news email

Email, Social Media, and Communications

Email newsletter statistics from June:

- 88,406 sends
- 1,788 clicks

A few of our more popular posts from June:



Information Technology (Manager Michael Pocrnich)

IT Manager Michael Pocrnich and IT Assistant Christine Hightower completed a wide range of troubleshooting and system improvements for both the staff and public in June. Projects this month included: researching and applying equipment and software updates and replacements, workstation, software, and peripheral troubleshooting, configuration, and installation. Department staff assisted with hardware and software updates and troubleshooting; spam email maintenance; equipment installation, maintenance, and training; document and instruction creation; coordination with CVI on resolution of open tickets; self-checkout station maintenance; routine maintenance; equipment cleaning; and other updates.

Staff also worked on a number of special projects, including: installation of 2 new iMac stations in Youth Services; deployment of 4 new ChargeTech stations for charging cell phones and tablets that allow for USB-C, lightning cable, and wireless charging (when using a phone capable of doing so) by placing the device on top of the new charging stations; conversion of old electronic database research computers into catalog stations; establishment of new mobile print email addresses that reflect the library's domain name; and implementation of KnowBe4 cybersecurity awareness training for all staff.

Michael continued to work with vendors and staff in selecting Help Desk software for both IT and Facilities departments this month. Following selection of Zendesk as the vendor solution (including on Zendesk (help desk software) and AssetSonar (asset management software), along with implementation from Satrdé (a Zendesk partner) for setup of Zendesk and AssetSonar), Michael worked with Director Auston to finalize the project agreements within the FY23-24 budget. The system will help IT and Facilities staff to manage workflows, track progress on projects, keep a record of troubleshooting solutions, and maintain a robust asset inventory.

Michael worked with Schedule3W to get cloud access setup throughout the month of June. Michael worked with CVI to purchase four RDP licenses as requested only to find out Schedule3W was not able to use them as they thought they could. Schedule3W setup an individual server instance for the library and Michael worked with Schedule3W to ensure project manager Cathleen Blair was able to have access and be able to start using the software.

Michael ran a report of all the computers that still needed to receive an update to the current version of Windows 10. During the update process, three computers in Adult services had errors booting up, however after power cycling them and two of the three updated successfully. The shared AS computer was stuck in a loop trying to boot up. Michael and CVI tried multiple things including power cycling and resetting the NVRAM. Michael replaced the AS shared computer with an unused workstation from tech services. CVI evaluated the old AS shared computer during their weekly visit and determined there was an issue with the system board. Michael authorized CVI to recycle the PC since it is not worth repairing. It's evident that this generation of equipment is approaching its end-of-life, and we're looking forward to presenting the final proposal for replacing these computers in the coming weeks.

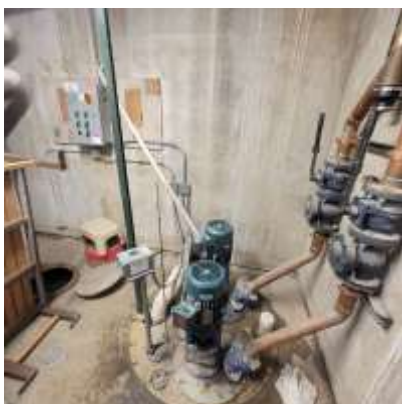
Facilities/Safety (Manager Marcos Levy)

Reznor Heat Exchanger Repair

Late last year, one of our smaller rooftop units was discovered to have a cracked heat exchanger. Cracked heat exchangers allow air from the furnace fan to enter the heat exchanger disrupting the flame and causing incomplete combustion. This produces even more carbon monoxide in the flue gases than usual, while the damaged heat exchanger allows this toxic mix into the air supply. This is a normal aging process for such equipment in residential homes as well. Because it was identified early it does not compromise the air quality for the environment it serves. Repair and replacement of the unit was extrapolated over a series of months due to a number of issues, however Hill Mechanical was ultimately able to rebuild our unit to almost new condition. The initial repair quote was \$24,000, but the final invoice ended up being \$14,565.00. That includes all the collaborated Hill labor, enthalpy control sensor, igniter, and flame sensor. The secondary heat exchanger is now functioning at 100% and we didn't have to spend \$45-50,000 to replace the entire unit.

Sump Pump Failure

In late June, Assistant Manager Aarin Olson noticed water on the floor of the old Boiler Room. We determined the two storm water sump pumps had failed. Like most commercial applications, the library has a primary and secondary pump to ensure water removal in the event one pump fails. In this instance, both pumps failed in a sequence. The pumps were installed in 2007, and were part of the library's long range capital plan, due for replacement at the end of their projected 20 year life cycle in 2027. Marcos contacted Hill Mechanical's Plumbing Division, which immediately dispatched a technician who set up a temporary pump to maintain water discharge and lower the levels in pit. The following morning, two technicians arrived to remove the old sumps and install 2 heavy duty pumps until the replacement systems can be installed. The team had to set up a winch pulley to raise it out of the 8 foot well. In working on this project with Hill, we were able to keep the building open and ensure the pumps would handle a heavy rain event (which coincidentally had been forecast in the days following this work). Hill has been an excellent resource for our mechanical issues, enabling us to maintain services without disruption. There is a 5-6 week lead time for the project to be completed. The Installation is tentatively scheduled for last week of July/early August.



Human Resources (Manager Michael Boone)

Recruiting & Personnel

Administration

Following approval of its funding in the FY24-25 operating budget, and after some minor edits to the job description, we have re-posted the Assistant Director position. With an application deadline of July 26 for this key role, we already have 10 applicants to date. HR Manager Michael Boone will start the pre-screening process in the next week or so. We will start to put together the key players for the interview team. We hope to have a hire by August or September.

Facilities

We haven't been as fortunate with finding candidates for our full-time Facilities Technician opening. With the July 19 application coming upon us, we are looking at other platforms to post the position. We've recently posted on Indeed and that has generated some interest, and we are still looking at some industry-related sites to post as well. Maintenance and facilities positions have proved to be a challenge to fill for other area libraries as well. Most have filled their openings by word of mouth. This full-time position is for evenings and weekend shifts so that may narrow the field a little more, but we are still remaining positive that we'll find the right candidate soon.

Trainings/Conferences

Harassment/Unintentional Bias Training

Michael Boone met with our rep. Cynthia Brandt from Media Partners to renew subscriptions for our sexual harassment and unintentional bias training videos. Currently there are no new changes for the sexual harassment training which will remain the same. There have been some modifications to the Unintentional Bias training to add content regarding gender identity situations. As soon as our renewals are in place, I will once again have staff complete the harassment training to comply with out state regulation.

Policy

HR Policy/Employee Handbook

Since the board approved the HR policies this spring, most staff have had a chance to review the documents, and sign off on the acknowledgement forms which were due at the end of June, 2024. Most of the feedback that we received was very positive, especially in regards to our time-off benefits. Constructive comments have been in regards to wording that could be more inclusive, which we have responded to and taken action to ensure the policies speak to and include all staff members. Michael Boone is currently working on putting the policies into a new format to replace the current Employee Handbook. Our hope is to have this in just a digital format that could reside on a page on the future staff intranet to save paper and make edits easier.

Remote Work Policy

Michael Boone is in the process of collecting annual Remote Work Agreements from those staff who have regular or intermittent remote work arrangements. Only certain positions are eligible for this type of arrangement. We use this time each year, to review the current remote work arrangement to see if it works and does not impede library operations, and to ensure that staff are following all protocols and procedures outlined in our Remote Work Policy. Agreements, which need to be approved by both department managers and director Anthony Auston, are due July 15, 2025.

Staff Appreciation

2nd Quarter Staff Anniversaries

On June 12, we honored 2nd Quarter staff anniversaries. The Hospitality Team put together a wonderful summer-themed celebration that included fresh fruit, assorted snacks, and tasty cakes (lemon and chocolate) from Portillo's.

June Anniversaries

Name	Department	Date of Hire	Years of Service
Sally Meyer	Shelving	6/13/2016	8 years
Rose Peterson	Circulation	6/27/2017	7 years
Michael Mah	Shelving	6/20/2018	6 years
Susan Zonia	Youth Services	6/27/2019	5 years
Linnea Lundberg	Digital & Maker	6/01/2021	3 years
Heather Douek	Circulation	6/09/2022	2 years
Harry O'Brien	Shelving	6/09/2023	1 year
Matthew Hoffman	Circulation	6/26/2023	1 year

Select Staff Meetings & Workshops

Staff regularly attend conferences and developmental webinars, and are actively cultivating new skills through dozens of programs and workshops on a diverse range of topics, including:

May 10 was the Illinois Library Association Reaching Forward conference in Chicago. Megan Brown, Linda Dahl, Shanti D'Costa, Patsy deVuono, Mary Dormin, and Rachel Rothe attended. Programs included:

- Departments Work Better Together: Cross Training at your Library
- Serving Customers with Disabilities
- Libraries are for Everyone!
- Treat Yo'Self! How to be a Happy Library Worker
- Let's Get this Par-Tea Started!

Select Staff Meetings and Trainings

6/5: Open Books, Open Minds, School Library Journal and NCTE (Susan Kaplan-Toch)
6/7: LACONI Recharge meeting (Sarah Jo Zaharako)
6/7: Webinar: US National Archives 2024 Genealogy Series: Passport Records: Passport Applications at NARA, 1790s–1925 (EvaAnne Johnson)
6/7: RAILS Programming for Seniors in Public Libraries (Jillian McKeown)
6/10: ALSC Public Awareness and Advocacy meeting (Sarah Jo Zaharako)
6/11: PFLAG Evanson Networking Event (Sarah Jo Zaharako)
6/11: Working in the “Gray Area” RAILS webinar (Jessica Thomson)
6/12: Charmm’d: Crucial Conversations (Linnea Lundberg)
6/13: Community Engagement Committee
6/14: CCS Circ/ILL Advisory committee (Matthew Hoffman)
6/14: Sustainable Productivity Workshop (Andrea Vaughn Johnson)
6/17: Association for Professional Genealogists Idea Exchange (EvaAnne Johnson)
6/17: Searching in LEAP for Technical Services Staff CCS webinar (Jessica Thomson)
6/18: CCS IT Technical Group Meeting (Michael Pocrnich, Christine Hightower)
6/19: All Staff Meeting
6/20: Boardmaker software training (Sarah Jo Zaharako)
6/20: Kickoff meeting with KnowBe4 (Michael Pocrnich)
6/20: The Supportive Library: Helping Patrons Experiencing Homelessness (Sarah Jo Zaharako)
6/21: Faith for Pride 2024 webinar on "De-escalating & Peacebuilding with Parity & the Southern Poverty Law Center (Eti Berland)
6/21: Prepared for Pride ALA Webinar (Eti Berland)
6/25: ZenDesk Kickoff Meeting with SATRDÉ (Christine Hightower, Marcos Levy, Aarin Olson, Michael Pocrnich)
6/26: Association for Professional Genealogists Chicago Region (EvaAnne Johnson)
6/26: Electronic Content Consortium Governing Board Meeting (Lauren Kelly)
6/27: Jamf Webinar WWDC 2024: what’s next for Apple Enterprise (Christine Hightower)

Attachments

- June/FYTD program statistics;
- June/FYTD circulation statistics by item and material collections;
- June/FYTD online resource statistics by title and category;

June 2024 Program Statistics

Dept	Contact	Title	Virtual/In-Person	Date	Start time	Reg. #	Attend #
AS	John Amundsen	All Things Roth IRA (Virtual)	Virtual	6/4/24	7:00 PM	33	15
AS	John Amundsen	Valuing your Coins and Precious Metals	In-person	6/5/24	10:00 AM	NA	19
AS	Jillian McKeown	Dementia Caregiver Support Group (Virtual)	Virtual	6/10/24	7:00 PM	0	10
AS	Rachel Garcia	Classics & Contemporary Book Discussion	In-person	6/11/24	10:30 AM	NA	11
AS	John Amundsen	Donuts & Business Databases: Statista	In-person	6/14/24	9:00 AM	NA	5
AS	Jillian McKeown	Show and Tell for Older Adults (Virtual)	Virtual	6/18/24	2:00 PM	0	0
AS	Jillian McKeown	Walking Book Club: Summer Reading Club Edition!	In-person	6/24/24	9:30 AM	4	2
AS	Jillian McKeown	Death Cafe	In-person	6/25/24	6:00 PM	12	15
AS	EvaAnne Johnson	Germans to America's Midwest, 1848-1900	In-person	6/27/24	7:00 PM	NA	37
CE	Jennifer Bartel	Gardening Reimagined (Virtual)	Virtual	6/4/24	2:00 PM	47	32
CE	Jennifer Bartel	Illinois Libraries Present: Dr. Temple Grandin (Virtual)	Virtual	6/4/24	7:00 PM	0	32
CE	Jennifer Bartel	Armchair Travels	In-person	6/6/24	1:00 PM	NA	13
CE	Jennifer Bartel	Summer Reading Club Kick-off Concert for Adults	In-person	6/6/24	6:00 PM	NA	115
CE	Jennifer Bartel	Mozart's Women: His Family, His Friends, His Music	In-person	6/9/24	2:00 PM	NA	24
CE	Jennifer Bartel	At Home Film Series (Virtual)	Virtual	6/11/24	7:00 PM	7	5
CE	Jennifer Bartel	Beginning French for the Traveler	In-person	6/13/24	10:00 AM	22	22
CE	Jennifer Bartel	The Salem Witch Trials and Public Memory (Virtual)	Virtual	6/14/24	2:00 PM	33	32
CE	Jennifer Bartel	Conquering the Camino (Virtual)	Virtual	6/17/24	7:00 PM	26	23
CE	Jennifer Bartel	Wilmette Walk & Talk	In-person	6/18/24	9:30 AM	NA	4
CE	Jennifer Bartel	Beginning French for the Traveler	In-person	6/20/24	10:00 AM	22	20
CE	Jennifer Bartel	Armchair Travels	In-person	6/20/24	1:00 PM	NA	9
CE	Jennifer Bartel	Beginning French for the Traveler	In-person	6/27/24	10:00 AM	22	20
CE	Jennifer Bartel	Carol	In-person	6/28/24	1:00 PM	NA	1
DMS	Doug McGillivray	Intro To Programming Games in Scratch	In-person	6/4/24	6:00 PM	5	4
DMS	Janet Piehl	Mending Workshop	In-person	6/10/24	6:30 PM	7	4
DMS	Lauren Kelly	Cloud Storage Basics	In-person	6/12/24	2:00 PM	13	13
DMS	Sabrina Nizzi	iPhone Multitasking	In-person	6/13/24	10:00 AM	6	3
DMS	Linnea Lundberg	Excel in a Zombie Apocalypse	In-person	6/19/24	5:00 PM	1	3
DMS	Ethan Herdrich	Minecraft Club	In-person	6/20/24	4:30 PM	10	8
DMS	Linnea Lundberg	Password Management	In-person	6/21/24	2:00 PM	17	15
DMS	Lauren Kelly	Heat Transfer Pride Tote Bags	In-person	6/21/24	6:00 PM	5	6
DMS	Janet Piehl	Bike Maintenance Workshop	In-person	6/22/24	10:00 AM	15	17
DMS	Ethan Herdrich	Custom Window Clings with Silhouette	In-person	6/26/24	5:00 PM	5	5
DMS	Alejandro Barzallo	Google Docs (Virtual)	Virtual	6/28/24	5:00 PM	13	10
TEEN	Krista Hutley	Teen Pizza Study Night	In-person	6/3/24	7:00 PM	NA	60
TEEN	Krista Hutley	Teen Take & Make: Book Page Bouquet (Take-Home Kit)	In-person	6/7/24	12:00 AM	13	13
TEEN	Krista Hutley	Pokemon Go Explorers Club	In-person	6/12/24	2:00 PM	NA	5
TEEN	Krista Hutley	Dungeons & Dragons : Candlekeep Mysteries	In-person	6/15/24	1:00 PM	6	6
TEEN	Krista Hutley	Crochet 101: Let's Get Hooked!	In-person	6/26/24	4:00 PM	10	7

June 2024 Program Statistics

TEEN	Krista Hutley	Dungeons & Dragons: Candlekeep Mysteries	In-person	6/27/24	1:00 PM	7	7
YS	Andrea Vaughn Johnson	Little Concert: Ben Tatar	In-person	6/1/24	10:30 AM	NA	133
YS	Andrea Vaughn Johnson	Imagination Playground	In-person	6/3/24	9:30 AM	NA	50
YS	Andrea Vaughn Johnson	Imagination Playground	In-person	6/4/24	9:30 AM	NA	50
YS	Andrea Vaughn Johnson	Chess Club	In-person	6/5/24	6:30 PM	NA	0
YS	Andrea Vaughn Johnson	Imagination Playground	In-person	6/6/24	9:30 AM	NA	100
YS	Andrea Vaughn Johnson	Imagination Playground	In-person	6/7/24	9:30 AM	NA	100
YS	Andrea Vaughn Johnson	Summer Reading Club Kickoff with Nanny Nikki	In-person	6/7/24	6:00 PM	NA	225
YS	Andrea Vaughn Johnson	Imagination Playground	In-person	6/8/24	9:30 AM	NA	100
YS	Andrea Vaughn Johnson	Little Concert: Miss Jamie's Farm	In-person	6/8/24	10:30 AM	NA	125
YS	Andrea Vaughn Johnson	Imagination Playground	In-person	6/9/24	12:30 PM	NA	50
YS	Andrea Vaughn Johnson	Imagination Playground	In-person	6/10/24	9:30 AM	NA	50
YS	Eti Berland	Music Appreciation	In-person	6/10/24	4:00 PM	7	12
YS	Andrea Vaughn Johnson	Family Storytime	In-person	6/11/24	9:30 AM	NA	39
YS	Andrea Vaughn Johnson	Family Storytime	In-person	6/11/24	10:00 AM	NA	31
YS	Andrea Vaughn Johnson	YogiBees Preschool Class	In-person	6/11/24	2:30 PM	16	29
YS	Andrea Vaughn Johnson	YogiFireflies Class	In-person	6/11/24	4:00 PM	10	9
YS	Andrea Vaughn Johnson	Family Storytime	In-person	6/12/24	9:30 AM	NA	50
YS	Andrea Vaughn Johnson	Family Storytime	In-person	6/12/24	10:00 AM	NA	33
YS	Andrea Vaughn Johnson	Andertoons: Power Pets	In-person	6/12/24	3:30 PM	19	11
YS	Andrea Vaughn Johnson	Andertoons: Summer Games	In-person	6/12/24	4:30 PM	14	17
YS	Andrea Vaughn Johnson	Babytime	In-person	6/13/24	9:15 AM	NA	19
YS	Andrea Vaughn Johnson	Babytime	In-person	6/13/24	9:45 AM	NA	21
YS	Eti Berland	Summer Reading Club Volunteer Orientation	In-person	6/13/24	7:00 PM	13	12
YS	Lisa Bigelow	Lego Club	In-person	6/14/24	4:30 PM	21	13
YS	Andrea Vaughn Johnson	Little Concert: BenAnna Band	In-person	6/15/24	10:30 AM	NA	85
YS	Eti Berland	Family Karaoke Craft	In-person	6/15/24	2:30 PM	NA	4
YS	Lisa Bigelow	Braided Paper Bookmarks	In-person	6/17/24	4:30 PM	10	7
YS	Andrea Vaughn Johnson	Family Storytime	In-person	6/18/24	9:30 AM	NA	50
YS	Andrea Vaughn Johnson	Family Storytime	In-person	6/18/24	10:00 AM	NA	35
YS	Andrea Vaughn Johnson	Family Storytime	In-person	6/19/24	9:30 AM	NA	29
YS	Andrea Vaughn Johnson	Family Storytime	In-person	6/19/24	10:00 AM	NA	50
YS	Andrea Vaughn Johnson	Chess Club	In-person	6/19/24	6:30 PM	NA	5
YS	Andrea Vaughn Johnson	Babytime	In-person	6/20/24	9:15 AM	NA	34
YS	Andrea Vaughn Johnson	Babytime	In-person	6/20/24	9:45 AM	NA	18
YS	Andrea Vaughn Johnson	Stories in Russian	In-person	6/22/24	2:00 PM	6	7
YS	Andrea Vaughn Johnson	German Bilingual Storytime	In-person	6/24/24	10:00 AM	NA	18
YS	Andrea Vaughn Johnson	Drop-In Crafternoon	In-person	6/24/24	1:00 PM	NA	13
YS	Andrea Vaughn Johnson	Family Storytime	In-person	6/25/24	9:30 AM	NA	42
YS	Andrea Vaughn Johnson	Family Storytime	In-person	6/25/24	10:00 AM	NA	29
YS	Andrea Vaughn Johnson	Fractured Fairy Tales	In-person	6/25/24	4:00 PM	NA	6
YS	Andrea Vaughn Johnson	Family Storytime	In-person	6/26/24	9:30 AM	NA	29
YS	Andrea Vaughn Johnson	Family Storytime	In-person	6/26/24	10:00 AM	NA	41
YS	Andrea Vaughn Johnson	Babytime	In-person	6/27/24	9:15 AM	NA	15
YS	Andrea Vaughn Johnson	Babytime	In-person	6/27/24	9:45 AM	NA	29
YS	Jennifer Lee	Stars and Stripes	In-person	6/27/24	4:00 PM	16	12
YS	Jennifer Lee	Tween Lab: Painting and Pizza Party	In-person	6/27/24	7:00 PM	12	9
YS	Lisa Bigelow	Wings of Fire Fan Club	In-person	6/28/24	4:30 PM	20	20
YS	Andrea Vaughn Johnson	Mandarin Storytime	In-person	6/29/24	10:00 AM	NA	18
YS	Andrea Vaughn Johnson	Spanish-English Bilingual Storytime	In-person	6/29/24	2:00 PM	NA	17
YS	Diane dos Santos	Pop-Up Mother Goose Storytime	In-person	6/28/24	10:45 AM	NA	50

07/01/2024

**Wilmette Public Library District
Activity At Wilmette Library Stations
Monthly Statistics For 06/2024**

Material Type	Number Of Items	Local Charges	Local Renewals	Total	Total + Lender	CCS ILL Lender	CCS ILL Borrower	Ratio
AV equipment	5	5	0	5	5	0	0	1.00
Bag	555	415	285	700	700	0	0	1.26
Blu-ray	1,719	266	132	398	450	52	75	0.23
Blu-ray New	127	129	2	131	138	7	2	1.03
Book	163,936	22,034	17,990	40,024	42,053	2,029	2,522	0.24
Book Hot	928	1,240	4	1,244	1,244	0	0	1.34
Book New	5,454	3,211	1,761	4,972	5,657	685	400	0.91
Boxset	0	9	5	14	14	0	9	0.00
Boxset New	0	1	0	1	1	0	1	0.00
Cassette	60	0	0	0	0	0	0	0.00
CD	13,768	498	393	891	1,181	290	96	0.06
CD Audiobook	5,009	238	203	441	495	54	46	0.09
CD Audiobook New	145	55	38	93	118	25	8	0.64
CD New	199	73	26	99	128	29	14	0.50
DVD	13,922	1,975	1,119	3,094	3,425	331	314	0.22
DVD New	304	365	28	393	407	14	31	1.29
eAudiobook	63,848	0	0	0	0	0	0	0.00
eBook	83,286	0	0	0	0	0	0	0.00
eMagazine	5,227	0	0	0	0	0	0	0.00
Game	0	0	1	1	1	0	0	0.00
ILL Material	0	40	3	43	43	0	0	0.00
Kit	9	6	2	8	8	0	0	0.89
Large Print	5,967	404	333	737	891	154	49	0.12
Large Print New	344	121	37	158	230	72	14	0.46
Magazine	3,870	355	783	1,138	1,138	0	2	0.29
Magazine New	243	1	1	2	2	0	0	0.01
Mobile Hotspot	20	32	0	32	32	0	0	1.60
MP3 Audiobook	0	3	1	4	4	0	3	0.00
Multimedia Kit	28	5	3	8	8	0	5	0.29
Newspaper	835	0	0	0	0	0	0	0.00
Online Resource	18	0	0	0	0	0	0	0.00
Other	21	325	4	329	329	0	2	15.67
Other Audiobook	0	2	1	3	3	0	2	0.00
Playaway	2,376	440	349	789	834	45	27	0.33
Playaway Audio Hot	0	1	0	1	1	0	1	0.00
Playaway Audio New	57	28	27	55	64	9	2	0.96
Record	1,565	0	0	0	2	2	0	0.00
Scores / sheet music	0	5	4	9	9	0	5	0.00
Seasonal AV	153	3	2	5	5	0	2	0.03
Seasonal Book	2,334	121	3	124	125	1	3	0.05
Special Collection	157	104	5	109	109	0	0	0.69
VHS	148	1	0	1	1	0	0	0.01
Videogame	1,154	431	401	832	857	25	22	0.72
Videogame New	67	48	5	53	54	1	1	0.79
Totals	377,858	32,990	23,951	56,941	60,766	3,825	3,658	0.15

Item Count is where the Item Owing Library = YOUR LIBRARY

Local Charge is where the Station_Library = YOUR LIBRARY

Local Renewal is where the Station_Library = YOUR LIBRARY

Lender is where the Item Owing Library = YOUR LIBRARY and the Station_Library not = Item_Library

Borrower is where the Station_Library = YOUR LIBRARY and Item Owing Library not = Station_Library

07/01/2024

**Wilmette Public Library District
Activity At Wilmette Library Stations
Monthly Statistics For 06/2024**

Collection	Number Of Items	Local Charges	Local Renewals	Total	Total + Lender	CCS ILL Lender	CCS ILL Borrower	Ratio	Auto Renewal
Fiction	47,259	5,777	3,125	8,902	10,015	1,113	852	0.19	2,967
Magazines	4,345	244	528	772	772	0	2	0.18	501
Multimedia	34,390	2,982	1,685	4,667	5,459	792	579	0.14	1,610
Nonfiction	60,094	4,180	4,360	8,540	9,553	1,013	857	0.14	4,112
Online	144,995	0	0	0	0	0	0	0.00	0
Other	731	910	297	1,207	1,207	0	0	1.65	257
Teen Fiction	2,848	590	419	1,009	1,089	80	138	0.35	397
Teen Multimedia	85	25	15	40	47	7	5	0.47	14
Teen Nonfiction	455	49	53	102	112	10	15	0.22	44
Teen Online	2,916	0	0	0	0	0	0	0.00	0
Youth Fiction	45,006	14,004	10,139	24,143	24,715	572	996	0.54	9,705
Youth Magazines	603	112	256	368	368	0	0	0.61	255
Youth Multimedia	6,302	1,568	1,040	2,608	2,693	85	83	0.41	1,010
Youth Nonfiction	23,322	2,534	2,032	4,566	4,719	153	131	0.20	1,941
Youth Online	4,468	0	0	0	0	0	0	0.00	0
Youth Other	36	15	2	17	17	0	0	0.47	2
Totals	377,858	32,990	23,951	56,941	60,766	3,825	3,658	0.15	22,815

Item Count is where the Item Owing Library = YOUR LIBRARY

Local Charge is where the Station_Library = YOUR LIBRARY

Local Renewal is where the Station_Library = YOUR LIBRARY

Lender is where the Item Owing Library = YOUR LIBRARY and the Station_Library not = Item_Library

Borrower is where the Station_Library = YOUR LIBRARY and Item Owing Library not = Station_Library

The number of Auto Renewals is included in the numbers found in the Renewals Column

Product	Metric Captured	Category	July	August	September	October	November	December	January	February	March	April	May	June	Total	Cost per Use	Cost of Product
AP Stylebook	Page Views	General Reference	6	8	6	6	30	4	22	4	6	6	16		114	\$ 2.37	\$ 270.00
Brainfuse	Database Usage	Online Learning	58	46	31	106	40	178	75	48	21	21	10	25	659	\$ 10.58	\$ 6,970.00
CLCD: Children's Literature	Results	General Reference	55	25	180	100	0	0	0	125	155	355	0	0	995	\$ 1.05	\$ 1,045.00
Consumer Reports	Page Views	General Reference	1402	1130	1306	1557	1823	1150	1291	1267	1115	1223	1254	1989	16507	\$ 0.15	\$ 2,477.00
Consumers' Checkbook	Logins	General Reference	0	1	2	1	8	0	1	6	7	3	8	2	39	\$ 11.54	\$ 450.00
CreativeBug	Total Views	Online Learning	14	35	62	54	62	74	126	63	123	21	308	183	1125	\$ 0.73	\$ 825.00
DLIL eBooks	Checkouts	eBooks / AV	7814	7604	8803	9429	8703	9571	10367	9758	9808	10419	10532	8008	110816	\$ 1.38	\$ 249,006.03
DLIL audiobooks	Checkouts	eBooks / AV	5393	5536	5242	5504	5500	5751	6015	5758	6159	5975	6225	6048	69106		
DLIL magazines	Checkouts	Periodicals	605	572	979	2497	2721	2817	3130	2659	2981	1774	2580	2237	25552	\$ 0.04	\$ 993.97
EBSCO Database Package	Total Requests	General Reference	31	31	24	16	10	12	39	52	28	63	49	23	378	\$ 11.07	\$ 4,186.00
Encyclopedia Britannica	Documents + Media	General Reference	49	29	36	60	86	177	86	94	89	633	323	185	1847	\$ 0.30	\$ 555.00
Explore More Illinois	Uses	General Reference	9	8	2	7	4	0	5	5	3	3	4	3	53	\$ -	
Facts on File (Infobase)	Total Views	General Reference	0	12	4	19	1	21	27	14	15	161	68	4	346	\$ 10.55	\$ 3,650.19
Find My Past	Total Views	Genealogy	13	34	10	97	10	44	7	2	34	268	324	26	869	\$ 1.14	\$ 995.00
FirstSearch (OCLC)	Total Searches	General Reference	543	732	199	119	254	67	158	493	166	217	102	139	3189	\$ -	
Gale Courses	Course Logins	Online Learning	0	12	14	21	11	2	7	7	7	12	12	12	117	\$ 45.29	\$ 5,298.68
Gale Business Insights	Searches	Business / Finance	0	0	2	0	1	0	12	0	3	24	0	18	60	\$ 99.06	\$ 5,943.77
Gale Business: Demographics Now	Retrievals	Business / Finance	5	0	0	0	0	3	5	0	0	0	0	0	13	\$ 151.44	\$ 1,968.75
Gale Business: Entrepreneurship	Searches	Business / Finance	0	11	4	0	0	4	2	4	2	4	1	3	34	\$ 131.00	\$ 4,454.14
Gale Business: Plan Builder	Searches	Business / Finance	0	18	0	0	0	0	0	0	68	0	20	0	106	\$ 18.57	\$ 1,968.75
Gale Directory Library	Searches	General Reference	0	4	1	0	4	0	0	0	0	11	2	15	37	\$ 96.96	\$ 3,587.50
Gale eBooks	Retrievals	General Reference	1	2	5	10	0	21	5	10	5	38	22	7	126	\$ 28.47	\$ 3,587.50
Gale General One File	Searches	General Reference	22	37	19	11	9	29	22	42	26	64	35	34	350	\$ 31.49	\$ 11,020.96
Gale Legal Forms	Searches	General Reference	0	4	1	0	0	0	1	1	0	3	1	18	29	\$ 159.03	\$ 4,611.80
Gale UDemY	Lectures Completed	Online Learning	112	293	105	59	52	99	184	291	57	73	171	145	1641	\$ 3.36	\$ 5,512.50
Hoopla	Circulations	eBooks / AV	1426	1506	1432	1456	1541	1424	1547	1483	1483	1687	1673	1611	18269	\$ 2.11	\$ 38,571.54
Kanopy	Plays	eBooks / AV	845	724	920	937	945	922	1056	1065	895	778	810	834	10731	\$ 1.20	\$ 12,826.00
LexisNexis (NexisUni)	Retrievals	Periodicals	70	115	113	262	30	102	175	263	138	80	55	1403	\$ 3.56	\$ 5,001.56	
LinkedIn Learning	Total Videos Viewed	Online Learning	103	182	207	144	28	88	141	71	173	197	282	560	2176	\$ 3.22	\$ 7,000.00
Local History Digital Collection	Page Views	Genealogy	11458	5441	6008	2649	9075	2506	9958	7696	0	1944	3031	3086	62852	\$ 0.06	\$ 3,500.00
Mango Languages	Total Sessions	Online Learning	92	101	86	70	88	61	73	56	98	70	37	39	871	\$ 3.92	\$ 3,412.80
Mergent Archives	Pages Viewed	Business / Finance	0	1	7	1	7	6	0	0	4	6	19		51	\$ 23.08	\$ 1,177.00
Mergent Intellect	Pages Viewed	Business / Finance	57	60	82	103	46	39	19	43	89	63	64	71	736	\$ 11.99	\$ 8,824.00
Morningstar	Record Views	Business / Finance	40	77	53	238	615	272	124	420	188	243	232	40	2542	\$ 3.12	\$ 7,934.00
Muzzy	Sessions	Online Learning	1	8	0	5	0	4	2	1	2	0	0	x	23	\$ 73.91	\$ 1,700.00
Newsbank Chicago Community Collection	Full Text Views	Periodicals	21	28	22	21	5	5	55	17	27	31	79		311	\$ 17.09	\$ 5,314.00
Newsbank Heritage Hub	Full Text Views	Genealogy	3	35	11	11	1	0	1	5	31	8	140		246	\$ 7.68	\$ 1,890.00
Newspaper Archive	Total Page Views	Periodicals	42	31	105	16	7	8	15	140	93	87	224	68	836	\$ 5.50	\$ 4,600.00
New York Times Digital Edition	Usage Sessions	Periodicals	815	870	836	921	620	576	593	654	754	1070	1253	1084	10046	\$ 0.24	\$ 2,418.00
Niche Academy	Total Views	Online Learning	49	15	18	50	31	23	65	5	39	43	22	33	393	\$ 4.30	\$ 1,690.00
Novelist	Total Requests	General Reference	80	202	53	78	157	294	85	248	97	112	221	221	1848	\$ 0.57	\$ 1,045.00
Oxford English Dictionary	Total Item Investigations	General Reference	15	39	18	26	40	56	59	45	48	66	19		431	\$ 3.84	\$ 1,657.18
Pebblego and Pebble Go Next	Article Views	General Reference	1	0	2	5	2	0	1	10	1	346	16	3	387	\$ 5.17	\$ 1,999.00
PressReader	Issues Opened	Periodicals	1117	1140	1319	905	679	614	654	882	795	909	1045	652	10711	\$ 0.49	\$ 5,219.20
ProQuest: Ancestry Library Edition	Total Documents	Genealogy	970	2154	1644	609	148	146	171	195	380	365	696	88	7566	\$ 0.23	\$ 1,751.73
ProQuest: Chicago Tribune	Total Documents	Periodicals	362	443	274	364	260	355	186	107	74	151	135	113	2824	\$ 2.11	\$ 5,955.04
ProQuest: Chicago Tribune Historical	Total Documents	Periodicals	115	519	123	50	292	244	160	277	178	535	183	347	3023	\$ 1.43	\$ 4,334.99
ProQuest: CultureGrams	Total Pages Viewed	General Reference	0	0	0	7	41	6	29	0	24	1881	217	4	2209	\$ 0.63	\$ 1,385.87
ProQuest: Fold3	Total Documents	Genealogy	26	46	16	25	21	1	13	2	78	67	123	119	537	\$ 2.36	\$ 1,269.97
ProQuest: Heritage Quest	Total Documents	Genealogy	56	6	29	16	3	27	139	2	1803	162	0	9	2252	\$ 0.32	\$ 716.22
ProQuest: Newspapers.com	Total Documents	Periodicals	92	481	448	81	2	41	36	24	308	196	67	112	1888	\$ 3.28	\$ 6,187.22
ProQuest: New York Times	Total Documents	Periodicals	73	53	104	82	56	102	44	13	47	77	56	46	753	\$ 6.89	\$ 5,188.68
ProQuest: New York Times Historical	Total Documents	Periodicals	62	20	35	8	20	13	5	7	25	98	19	6	318	\$ 13.29	\$ 4,225.00
ProQuest: Research Library	Total Documents	Periodicals	65	84	66	169	188	110	92	174	121	83	81	82	1315	\$ 4.03	\$ 5,299.55
ProQuest: Wall Street Journal	Total Documents	Periodicals	480	524	591	704	549	787	394	264	328	588	520	361	6090	\$ 0.17	\$ 1,008.91
Record Information Service (Public Record)	Total Visitors	General Reference	279	251	151	157	165	159	173	174	168	168	164	160	2169	\$ 0.27	\$ 575.00
Reference Solutions (Reference USA)	Total Searches	Business / Finance	75	85	48	47	58	66	35	124	44	71	145	61	859	\$ 9.85	\$ 8,460.00
Scholastic Teachables	Documents	General Reference	145	123	35	25	64	21	167	76	48	22	31	308	1065	\$ 0.89	\$ 950.00
S&P Net Advantage	Total Usage	Business / Finance	125	231	435	376	153	142	247	349	245	182	273	160	2918	\$ 4.24	\$ 12,370.00
SimplyAnalytics	Maps Created	General Reference	6	1	2	5	1	3	5	1	3	0	x	x	27	\$ 487.35	\$ 13,158.42

Statista	Result Clicks	Business / Finance	25	10	20	17	9	15	14	24	14	7	10	57	222	\$ 30.62	\$ 6,797.50
Tumblebooks	Book Views	eBooks / AV	7	14	141	40	77	16	114	42	20	51	18	25	565	\$ 1.13	\$ 639.20
Value Line	Logins	Business / Finance	393	448	502	532	575	558	574	546	524	560	532		5744	\$ 0.59	\$ 3,385.00
Weiss Ratings	Page Views	Business / Finance	31	8	34	31	76	6	5	8	13	11	6	8	237	\$ 11.79	\$ 2,795.00
World Book	Content Views	General Reference	17	10	2	11	24	5	10	10	4	249	103	15	460	\$ 4.41	\$ 2,026.50
OTHER																	
App	Sessions		1429	1466	1371	1423	1489	1350	1598	1300	1446	1369	1379	1545	17165		
Website	Sessions		17598	18477	16845	16699	15582	15246	20039	16996	17418	17871	17197	17142	207110		
Scan EZ Scan Station	Pages Scanned		1549	1783	2859	2127	2002	2422	2693	2818	2146	1882	2454	1749	26484		

Category and Product	Metric Captured	July	August	September	October	November	December	January	February	March	April	May	June	Total
General Reference														
AP Stylebook	Page Views	6	8	6	6	30	4	22	4	6	6	16	0	114
CLCD: Children's Literature	Results	55	25	180	100	0	0	0	125	155	355	0	0	995
Consumer Reports	Page Views	1402	1130	1306	1557	1823	1150	1291	1267	1115	1223	1254	1989	16507
Consumers' Checkbook	Logins	0	1	2	1	8	0	1	6	7	3	8	2	39
EBSCO Database Package	Total Requests	31	31	24	16	10	12	39	52	28	63	49	23	378
Encyclopedia Britannica	Documents + Media	49	29	36	60	86	177	86	94	89	633	323	185	1847
Explore More Illinois	Uses	9	8	2	7	4	0	5	5	3	3	4	3	53
Facts on File (Infobase)	Total Views	0	12	4	19	1	21	27	14	15	161	68	4	346
FirstSearch (OCLC)	Total Searches	543	732	199	119	254	67	158	493	166	217	102	139	3189
Gale Directory Library	Retrievals	0	4	1	0	4	0	0	0	0	11	2	15	37
Gale eBooks	Retrievals	1	2	5	10	0	21	5	10	5	38	22	7	126
Gale General One File	Retrievals	22	37	19	11	9	29	22	42	26	64	35	34	350
Gale Legal Forms	Retrievals	0	4	1	0	0	0	1	1	0	3	1	18	29
Novelist	Total Requests	80	202	53	78	157	294	85	248	97	112	221	221	1848
Oxford English Dictionary	Total Item Investigations	15	39	18	26	40	56	59	45	48	66	19	0	431
PebbleGo and Pebble Go Next	Article Views	1	0	2	5	2	0	1	10	1	346	16	3	387
ProQuest: CultureGrams	Total Pages Viewed	0	0	0	7	41	6	29	0	24	1881	217	4	2209
Public Records / Check Illinois	Total Visitors	279	251	151	157	165	159	173	174	168	168	164	160	2169
Scholastic Teachables	Documents	145	123	35	25	64	21	167	76	48	22	31	308	1065
SimplyAnalytics	Maps Created	6	1	2	5	1	3	5	1	3	0	x	x	27
World Book	Content Views	17	10	2	11	24	5	10	10	4	249	103	15	460
Periodicals														
DLIL magazines	Checkouts	605	572	979	2497	2721	2817	3130	2659	2981	1774	2580	2237	25552
LexisNexis - NexisUni	Retrievals	70	115	113	262	30	102	175	263	138	80	55	0	1403
Newsbank Chicago Community Collection	Full Text Views	21	28	22	21	5	5	55	17	27	31	79	0	311
Newspaper Archive	Total Page Views	42	31	105	16	7	8	15	140	93	87	224	68	836
New York Times Digital Edition	Usage Sessions	815	870	836	921	620	576	593	654	754	1070	1253	1084	10046
PressReader	Issues Opened	1117	1140	1319	905	679	614	654	882	795	909	1045	652	10711
ProQuest: Chicago Tribune	Total Documents	362	443	274	364	260	355	186	107	74	151	135	113	2824
ProQuest: Chicago Tribune Historical	Total Documents	115	519	123	50	292	244	160	277	178	535	183	347	3023
ProQuest: Newspapers.com	Total Documents	92	481	448	81	2	41	36	24	308	196	67	112	1888
ProQuest: New York Times	Total Documents	73	53	104	82	56	102	44	13	47	77	56	46	753
ProQuest: New York Times Historical	Total Documents	62	20	35	8	20	13	5	7	25	98	19	6	318
ProQuest: Research Library	Total Documents	65	84	66	169	188	110	92	174	121	83	81	82	1315
ProQuest: Wall Street Journal	Total Documents	480	524	591	704	549	787	394	264	328	588	520	361	6090
Genealogy														
Find My Past	Total Views	13	34	10	97	10	44	7	2	34	268	324	26	869
Local History Digital Collection	Page Views	11458	5441	6008	2649	9075	2506	9958	7696	0	1944	3031	3086	62852
Newsbank Heritage Hub	Full Text Views	3	35	11	11	1	0	1	5	31	8	140	0	246
ProQuest: Ancestry Library Edition	Total Documents	970	2154	1644	609	148	146	171	195	380	365	696	88	7566
ProQuest: Fold3	Total Documents	26	46	16	25	21	1	13	2	78	67	123	119	537
ProQuest: HeritageQuest	Total Documents	56	6	29	16	3	27	139	2	1803	162	0	9	2252
Online Learning														
Brainfuse	Database Usage	58	46	31	106	40	178	75	48	21	21	10	25	659
CreativeBug	Total Views	14	35	62	54	62	74	126	63	123	21	308	183	1125
Gale Courses	Enrollments	0	12	14	21	11	2	7	7	7	12	12	12	117
Gale UDem	Total Videos Viewed	112	293	105	59	52	99	184	291	57	73	171	145	1641
LinkedIn Learning	Total Videos Viewed	103	182	207	144	28	88	141	71	173	197	282	560	2176
Mango Languages	Total Sessions	92	101	86	70	88	61	73	56	98	70	37	39	871
Muzzy	Sessions	1	8	0	5	0	4	2	1	2	0	0	x	23
Niche Academy	Total Views	49	15	18	50	31	23	65	5	39	43	22	33	393
Business / Finance														
Gale Business Insights	Full Text Retrievals	0	0	2	0	1	0	12	0	3	24	0	18	60

Gale Business: Demographics Now	Retrievals	5	0	0	0	0	3	5	0	0	0	0	0	13
Gale Business: Entrepreneurship	Full Text Retrievals	0	11	4	0	0	4	4	2	4	1	1	3	34
Gale Business: Plan Builder	Retrievals	0	18	0	0	0	0	0	0	68	0	20	0	106
Mergent Archives	Pages Viewed	0	1	7	1	7	6	0	0	4	6	19	0	51
Mergent Intellect	Pages Viewed	57	60	82	103	46	39	19	43	89	63	64	71	736
Morningstar	Record Views	40	77	53	238	615	272	124	420	188	243	232	40	2542
Reference Solutions	Total Searches	75	85	48	47	58	66	35	124	44	71	145	61	859
S & P Net Advantage	Total Usage	125	231	435	376	153	142	247	349	245	182	273	160	2918
Statista	Searches	25	10	20	17	9	15	14	24	14	7	10	57	222
Value Line	Logins	393	448	502	532	575	558	574	546	524	560	532	0	5744
Weiss Ratings	Page Views	31	8	34	31	76	6	5	8	13	11	6	8	237
eBooks / AV														
DLIL eBooks	Checkouts	7814	7604	8803	9429	8703	9571	10367	9758	9808	10419	10532	8008	110816
DLIL audiobooks	Checkouts	5393	5536	5242	5504	5500	5751	6015	5758	6159	5975	6225	6048	69106
Hoopla	Circulations	1426	1506	1432	1456	1541	1424	1547	1483	1483	1687	1673	1611	18269
Kanopy	Plays	845	724	920	937	945	922	1056	1065	895	778	810	834	10731
Tumblebooks	Book Views	7	14	141	40	77	16	114	42	20	51	18	25	565
OTHER														
App	Sessions	1429	1466	1371	1423	1489	1350	1598	1300	1446	1369	1379	1545	17165
Website	Sessions	17598	18477	16845	16699	15582	15246	20039	16996	17418	17871	17197	17142	207110
Scan EZ Station	Pages Scanned	1549	1783	2859	2127	2002	2422	2693	2818	2146	1882	2454	1749	26484