

Wilmette Public Library Director's Report – June 18, 2024

Library Activities for May-June 2024

Anthony Auston, Director

Welcome Desk & Shelving (Manager Patsy deVuono)

The Welcome Desk transferred 316 phone calls in May, consistent with the trend of about a 50% decrease in call handling since the introduction of the new telephone system and its autoattendant feature. Welcome Desk staff answered 281 reference and 396 directional questions in May. The library had 20,039 visitors in May, averaging nearly 650 users each day.

Shelving staff receive and unpack interlibrary deliver bins every weekday morning. These bins include Wilmette items returned to other libraries as well as holds from other libraries to our patrons. Shelving staff unpacked and processed 301 bins in May.

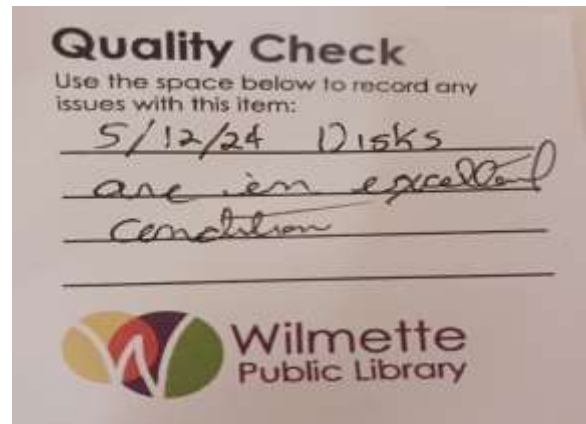
The monthly AMH totals included 64,226 items processed in May. Continuing with past trending data, approximately 37% of those items are routed to Circulation as “exceptions” for further handling, including manual disc/part accounting/verification. Tuesday is usually our busiest day averaging almost 3,000 items put through the AMH. The Tuesday after Memorial Day we checked in over 4000 items, more than 1,000 more than a normal day.

In May, Shelving staff supported other departments by:

- Charging 400 WonderBooks and Vox Books
- Cleaned 22 discs that patrons had returned with notes for cleaning, including this positive note that everything was in working order as expected:

Activities for the team this month included:

- Shelving was able to backshift the feature films to make room for all of the Non-Fiction Videos. Aarin Olson put in new shelving where we previously housed CDs. We brought all of the Non-Fiction videos up from the lower level. The Great Courses audio books were also brought up from the lower level. Thanks to weeding from Adult Services, all of the A/V (except for new items) are now in the Media Room. There is signage on the lower level indicating the change, and the location has been updated in the catalog. Updated signage for the Media Room will be created and installed shortly.
- Mary Dormin continues to pull materials for Adult Services, mostly from the 300s and 900s areas. The 900s are being shifted as the books are culled.



Collections / Technical Services (Manager Jessica Thomson)

Physical (Adult and Youth Services)

The following items were added to the collection in May: two outdoor movie kits with projectors and screens. On May 3, Jessica Thomson had an appointment to learn about and select board games for Library of Things collection at local game shop Heroines and Heroes.

Technical Services has been busy providing collection data to managers and selectors in anticipation of a reduction in the size of the collection that would be necessary due to the possible renovation of the first floor and lower level. In addition to reviewing tools to assist selectors, collection check schedules have been created for each selector's area to review beginning in June utilizing CollectionHQ. Reports on overstocked areas, grubby items, items that have not circulated in selected date ranges, and overall turnover data has been shared with managers from both CollectionHQ and the Polaris Simply Reports. New procedures for the process of weeding items have been drafted. Technical Services is reaching out to internal partners in anticipation of a significant uptick in weeding to determine how best to manage this substantial amount of movement in the collection. We have been working with vendors to acquire new products that will make labeling withdrawn materials a simpler process. The TS team has been collecting internal statistics to show selectors trends we are witnessing in TS in the amount of materials going in and coming out. In just the month of reporting and sharing this data, we can already see an increase in the amount of weeded materials being delivered to Technical Services.

Jessica researched, reviewed, and shared to selectors the CollectionHQ enhancements that were released in the 7.0 version of the collection analytics software. The enhancements include additional reporting, additional data fields in reports, additional EDI analysis in reports, single item barcode search functionality and recommended actions.

Cataloging Librarian Carly Stauss updated the location of all the A/V items that were moved from the lower level to the media room.

Jessica worked with CCS to generate a report that identifies items in the media room that have not been checked out to Wilmette patrons in the past 3 years. This data will help staff make informed decisions on weeding as well as provide guidance for future purchasing of A/V materials.

Technical Services Assistant Emma Standard worked with Adult Services Manager Cathleen Blair to assess, update, and finalize the EBSCO periodicals subscriptions. This is a significant undertaking as this renewal represents the majority of our periodicals subscriptions. Emma removed approximately 70 titles and added 7 new titles to the collection.

Jessica Thomson proposed a standardization of Adult call numbers project. The goal is to create consistency for the future movement and/or opportunities to move the collection with ease as well as create more unity of practice. Jessica will be working with Technical Services staff and Adult Services staff on a pilot project with the Hot Picks and Book Club titles.

Carly Stauss identified 5 titles that were sent to the RAILS World Languages Cataloging Center for cataloging. She also accomplished several clean-up projects including: lost items report, Fairy Tale project with Youth Services Librarian Sheri Reda, updating Reading Rally and Reading Challenge titles for summer reading in Youth Services, and revised numerous subject call numbers for the Youth Services nonfiction collection.

Acquisitions Assistant Megan Brown has been working on trainings including: *Excel Tips to Upgrade your skills to the next level*, *Bookkeeping Basics*, *Beginner Statistics for Data Analytics*, from the Udemy on-line learning tool available via WPL.

Technical Services and Facilities withdrew from the catalog, marked withdrawn, and packaged our final 20 boxes of books to be sent to Better World Books.

Top circulating titles in May:

- Adult fiction: *The Women* by Kristin Hannah
- Adult non-fiction: *The Demon of Unrest* by Erik Larson
- Teen fiction: *Kaguya-sama: Love is War* by Aka Akasaka
- Teen non-fiction: *The Best Colleges*
- Youth fiction: *Mum School* based on the TV show Bluey
- Youth non-fiction: *Minecraft Bite-sized Builds : Over 20 Exciting Mini-projects* by Thomas McBrien
- Adult multimedia: *The Holdovers*
- Youth multimedia: *Wonka*

Digital (Digital & Maker Services)

Online Resources and eContent

This month we added Peterson's Career and Test Prep, just in time for end of year finals. This product has test prep content (including ACT/SAT), as well as scholarship and career information. This was added because Gale is eliminating the Demographics Now product. In collaboration with Youth Services, we decided to cancellation Muzzy, a youth-focused language learning product. It was only available to use on site, had an outdated interface, and did not get much usage.

In May, Lauren focused on budgeting for the next fiscal year, confirming many July renewals, and ensuring we are on target for the rest of this fiscal year.

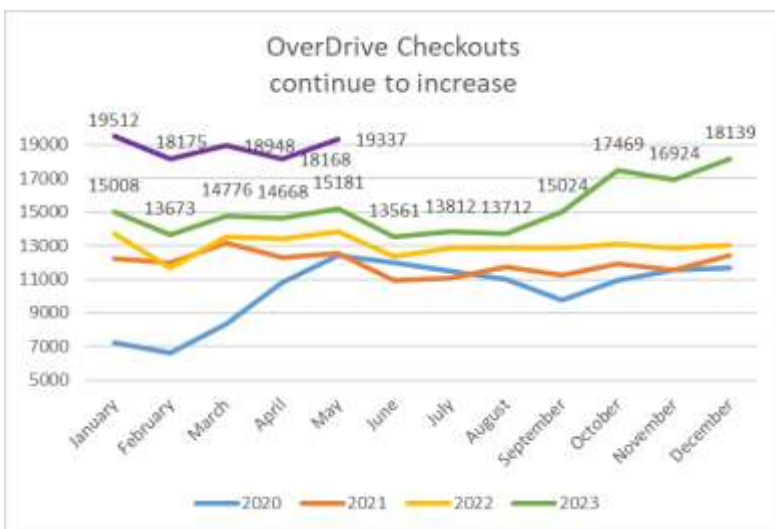
At the RAILS Electronic Subscription Managers Meeting on May 30, Lauren learned about details of the upcoming [Illinois State database contract](#) (though it has not officially been announced).

In late April, Lauren was apprised of an issue on PressReader: The Chicago Tribune and other Illinois newspapers are not being loaded into the platform at the publisher’s request. This is an ongoing issue from MediaNews Group and Tronc, who also in late April filed a suit against Chat GPT over copyright infringement. This could be connected, and perhaps they fear that aggregators like PressReader are somehow tied to feeding ChatGPT. There is no solution in sight, and our patrons are not able to access these publications through PressReader.

Online Resource Highlights for May 2024

- [CreativeBug](#) had a spike in usage this month with 308 video views. This is up from 21 last month, and up from an average of 63 so far this fiscal year.
- Student resources had a strong month of usage in May, likely associated with end of years finals. Tools like [Encyclopedia Britannica](#), [Facts on File](#), [CultureGrams](#), and [WorldBook](#).
- [LinkedIn Learning](#) had the highest use this fiscal year, with 262 videos viewed, up from an average of 133. We also got positive feedback on this resource from a patron who emailed to say “I had no idea that I had access to LinkedIn Learning through the library! It’s going to take me a while to go through the lessons, but I think this is the best way to learn Adobe Lightroom, much better than watching random YouTubes.”
- A number of genealogy resources had a higher than average use in May, including [Find My Past](#) (224, up from an average of 52), [Heritage Hub](#) (140, up from an average of 11), and [Fold3](#) (67, up from an average of 25).

OverDrive



19,337 checkouts

- 10,532 ebooks (54.5%)
- 6,225 digital audiobooks (32.2%)
- 2,580 digital magazines (13.3%)

1. The Women by Kristin Hannah (eBook) - 69
2. The Women by Kristin Hannah (eAudio) - 57
3. Funny Story by Emily Henry (eBook) - 55
4. The Heaven and Earth Grocery Store by James McBride (eBook) - 50
5. Funny Story by Emily Henry (eAudio) - 41
6. The Deep End by Jeff Kinney (eBook) - 38
7. The Covenant of Water by Abraham Verghese (eBook) - 36
8. The Heaven and Earth Grocery Store by James McBride (eAudio) - 35
9. Fourth Wing by Rebecca Yarros (eBook) - 33
10. Tom Lake by Ann Patchett (eAudio) - 32

The most popular magazines:

1. The New Yorker - 423
2. Us Weekly - 132
3. The Week Magazine - 104

Full summary of digital items added in the past three months:

| Collection | March | April | May |
|----------------|-------|-------|-------------|
| eAudiobooks | 1801 | 1485 | 1403 |
| eBooks | 3527 | 3903 | 2476 |
| eMagazines | 98 | 182 | 29 |
| Hoopla items | 902 | 922 | 921 |
| Monthly total: | 6328 | 6492 | 4829 |

Full summary of digital items withdrawn in the past three months:

| Collection | March | April | May |
|------------|-------|-------|------------|
| Hoopla | 422 | 442 | 937 |

The complete July to-date FY2023-24 digital resource statistics are appended to this report.

Technical Services Statistics

Full summary of materials added in the past three months:

| Collection | March | April | May |
|---------------------------------|-------|-------|-------------|
| Adult Fiction | 490 | 526 | 481 |
| Adult Non-fiction | 364 | 464 | 450 |
| Teen Fiction | 26 | 40 | 39 |
| Teen Non-fiction | 0 | 9 | 3 |
| Youth Fiction | 518 | 471 | 377 |
| Youth Non-fiction | 160 | 20 | 129 |
| Adult Magazines | 451 | 499 | 476 |
| Youth Magazines | 33 | 40 | 28 |
| Adult Multimedia | 116 | 154 | 113 |
| Youth Multimedia | 14 | 60 | 27 |
| Other (Library of Things, etc.) | 56 | 30 | 26 |
| Monthly total: | 2117 | 2225 | 2149 |

Full summary of items withdrawn in the past three months:

| Collection | March | April | May |
|-------------------|-------|-------|-------------|
| Adult Fiction | 384 | 292 | 463 |
| Adult Non-fiction | 323 | 512 | 858 |
| Teen Fiction | 22 | 6 | 2 |
| Teen Non-fiction | 14 | 0 | 0 |
| Youth Fiction | 384 | 199 | 226 |
| Youth Non-fiction | 94 | 73 | 108 |
| Adult Magazines | 489 | 612 | 501 |
| Youth Magazines | 4 | 10 | 18 |
| Adult Multimedia | 98 | 54 | 444 |
| Youth Multimedia | 66 | 24 | 6 |
| Other | 0 | 2 | 4 |
| Monthly total: | 1887 | 1784 | 2630 |

Circulation (Manager Matthew Hoffman)

On May 4, Circulation Assistant Angela McCarver assisted Eti Berland with outreach at the Asian-American Pacific Islander event at Community Center; ninety patrons visited their table to learn more about services at the library.

ILL Assistant Megan Noone will be serving as the secretary of the CCS ILL Technical group.

On May 8, ILL Coordinator Amy Jung hosted consultant Tony Letrich (ILL Coordinator at Park Ridge Public Library), who assisted staff with statistical inquiries.

Department activities in May:

- Staff initiated a new refund procedure for lost and paid items.
- Staff processed latest batch of D39 student card applications.
- The library completed the periodic RAILS delivery count survey.
- The library welcomed 197 new patrons in May.

Current and Past Circulation by Fiscal Year

| | 2018/19 | 2019/20 | 2020/21* | 2021/22 | 2022/23 | 2023/24 |
|------------------|---------|---------|----------|---------|---------|---------|
| July | 68,740 | 66,182 | 33,804 | 59,462 | 59,742 | 60,736 |
| Aug | 67,729 | 64,303 | 50,795 | 21,368* | 59,932 | 62,545 |
| Sept | 62,444 | 59,292 | 55,261 | 64,184 | 53,587 | 49,229 |
| Oct | 62,202 | 60,195 | 55,820 | 50,538 | 53,994 | 55,226 |
| Nov | 61,400 | 61,307 | 46,631 | 53,720 | 54,850 | 52,926 |
| Dec | 56,962 | 55,668 | 35,822 | 51,141 | 51,452 | 53,499 |
| Jan | 60,403 | 61,130 | 31,822 | 53,798 | 57,424 | 56,360 |
| Feb | 56,946 | 57,932 | 32,640 | 49,767 | 52,127 | 54,534 |
| March | 62,305 | 29,435* | 52,239 | 55,073 | 61,616 | 58,430 |
| April | 59,323 | 28* | 52,875 | 53,537 | 54,517 | 54,773 |
| May | 59,032 | 87* | 54,781 | 51,235 | 53,990 | 51,671 |
| June | 61,772 | 7,422* | 56,560 | 55,012 | 56,630 | |
| Total YTD | 739,258 | 522,981 | 559,050 | 618,835 | 669,861 | 609,929 |

*FY 19/20: building closed for a portion March-June due to pandemic

*FY 20/21: building hours reduced by 20% overall due to pandemic

*FY 21/22: building closed in August for 2 weeks for capital repairs

| Wilmette Public Library Monthly Statistics as a Whole For 5/2024 | |
|---|---------------|
| Total Checkins | 30,579 |
| | |
| Checkout Stations | 16,035 |
| Leap Checkout and Renewal | 10,228 |
| Total Checkouts | 26,269 |
| | |
| Auto-renewal | 24,417 |
| Power PAC Renewal | 497 |
| Leap Checkout and Renewal | 222 |
| Checkout Stations | 153 |
| Total Renewals | 25,402 |
| | |
| Number of your Library's items checked out system-wide | 26,484 |
| | |
| Holds Placed through your interface | 6,007 |
| Holds placed for/by your patrons | 6,691 |
| Holds Held | 6,921 |
| Holds Checked out | 5,957 |
| Holds Cancelled | 1,279 |
| Holds Unclaimed | 803 |
| | |
| Number Of Items Currently Out | 32,727 |
| | |
| Unexpired Patrons on file | 16,054 |

| Wilmette Public Library 24/7 Pickup Lockers For 5/2024 | |
|---|------------|
| Total Checkouts | 308 |
| | |
| Wilmette Cardholder | 91 |
| CCS and/or Reciprocal Borrower Cardholder | 53 |
| | |
| Holds Held | 322 |
| Holds Unclaimed | 23 |

July to-date FY2023-24 circulation statistics are appended to this report.

Adult and Teen Services (Manager Cathleen Blair)

Department Activities: Programs and Events

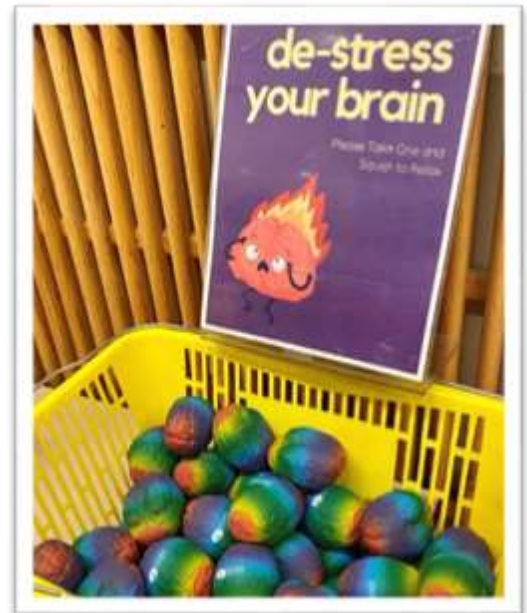
Teen Services

May is an exciting time for the Library, as in addition to an active roster of ongoing programs and services, the Department prepares for two key transitions marked by the end of the traditional school year: **Exam Season** and early **promotion of Summer Reading Club**.

On May 7, Teen Services Librarian Krista Hutley partnered with Youth Services Librarians Eti Berland and Jennifer Lee to offer a full day of summer reading presentations at Wilmette Junior High School. Addressing large class groups during successive periods, they sparked Summer Reading Club engagement to the entire seventh grade enrollment.

Anyone visiting the Library in the final days of May discovered high school students studying for exams tucked into nearly every available corner. Public Service Staff and Safety Staff worked to set a tone of welcome, assisting with resources, technology, and spaces. The Auditorium, Small Meeting Room, Youth Program Room, and Lower Level Project Rooms were converted into open study spaces for drop-in use to offer additional collaboration areas.

On May 29, Teen Services Librarian Krista Hutley hosted the first of two Teen Pizza Study Nights. Loyola Academy students attended en masse and enjoyed large quantities of pizza, snacks, and drinks. For the first time at this program, rainbow-colored, brain-shaped stress balls branded with the Wilmette Library logo were distributed to eager hands looking for a little tension relief.



In regular teen program news, ten very enthusiastic players joined Krista Hutley on May 11 to culminate the library's long-running, teen-assisted, homebrew **Dungeons & Dragons** campaign, one that started virtually in 2020 and continued with dedication over four years. Summer 2024 will be devoted to playing different Dungeons & Dragons content.

Adult Services

On May 13, Senior Services Librarian Jillian McKeown hosted a monthly **Short Story Discussion at Mather Senior Living**. The story "Opa-Locka" by Lauren van den Berg was not a favorite, but it did succeed in sparking an entertaining discussion, fulfilling the primary purposes of library-sponsored reading groups: to provide opportunities for individuals to engage with thought-provoking works and with each other, all under the skillful facilitation of expert staff.

On May 15, Business Librarian John Amundsen coordinated a virtual partner program with the Glenview and Skokie libraries for **Small Business Month**, featuring keynote speaker PJ Weiland. PJ's presentation, "6 Steps to a More Profitable Business" provided an overview of a structure organizations can employ to ensure an organization's stability and sustainability.

On May 23, Senior Services Librarian Jillian McKeown pioneered a new **Walking Book Club**, which invited residents to enjoy a walk around Wilmette while discussing *The Swimmers* by Julie Otsuka. One patron said that she specifically came because the program was geared towards seniors and wanted to meet "people her own age." As the program was designed to engage seniors in three areas of reward – physical, social, and mental – this comment was a testimony to its success.

Department Activities: Services

Business Services

On May 13th, Business Librarian John Amundsen hosted Bill Carlson, Manager of Customer Success at Data Axle, who provided in-person training for staff on Reference Source, highlighting the business, job search, medical, and consumer modules of the popular resource. John will be working with Bill to arrange additional virtual training opportunities for Adult Services Staff to gain familiarity with this important core resource.

On May 20th, John Amundsen invited SCORE Mentor Mark Lieberman and Wilmette/Kenilworth Chamber of Commerce Executive Director Jennifer Gatesman for a coffee meeting at Central Station Coffee to discuss future collaborative efforts, including an Entrepreneur Fair at the library this fall or spring 2025.

Collection and Advisory Services

In celebration of the library's **Focus on Japan** cultural series in May, Adult Services staff reignited a past practice of curating related books and media to display during program events. Librarian Joan Blecher selected a variety of appealing and informative items from the collection, and below are samples from from the "Armchair Travels: Japan" event and the "Origami Class for Adults with The Japanese Culture Center" program.



In response, Programming Coordinator Jennifer Bartel, who facilitated the successful Focus on Japan series, reported that "Patrons have seemed delighted, frankly, to see resources available to them that support the programs" both for perusing before and after the events and for taking home.

This successful cross-promotion of our circulating materials to program attendees was also employed to support the “**Neurodivergence, Autism, and Mental Health: A Personal Conversation**” event. In addition to individual browsing that took place, the presenters themselves highlighted select titles from the display during the interactive portion of the program, and attendees recommended items to one another.



Additional collection and advisory spotlights in May included honoring of both **Asian American and Pacific Islander Heritage Month** and **Jewish American Heritage Month**. Teens were treated to a display celebrating **Mystery Month**, and based on turnover rates, it was one of the most successful of the year in suggesting books for young adult browsers to borrow.



Statistics of Note

- The Spring *Strictly Business* e-newsletter was received by 325 subscribers, with a 58.4% open rate. This represents a 150% increase in subscribers since launch in 2022.
- May's Technology Drop-In at Mather Senior Living provided e-book and tech assistance to 8 patrons, as well as registering 2 new patrons with Wilmette Library card accounts. Two additional Mather residents not only were issued cards this month but also enrolled in delivery services.
- Fifty deliveries of library materials were made to residents living at Mallinckrodt, Mather Senior Living and independent living residences. This large number is most likely due to the extra delivery date in May, as well as to enrolled patrons wanting books "for the long holiday," as reported by one resident.

Staff Activities and Special Projects

Teen Services Librarian Krista Hutley worked with **New Trier High School Senior Project student** Charlotte Radler from April 22 to May 17. In addition to projects and programs in Youth Services, Charlotte helped plan two upcoming escape rooms for tween and teen patrons and authored five excellent long-form book reviews for the Just for Teens blog on the Library website.

On Thursday, May 2, Genealogy and Local History Librarian EvaAnne Johnson and Manager Cathleen Blair met with representatives from **OurDigitalWorld**, the company that hosts WPL's Local History Digital Collection. They discussed how our patrons use and navigate the platform, reviewed the recent outage and restoration of service, and took advantage of the visit to view a selection of unique materials in our Local History Room. Because the company is based in Ontario, Canada, this was a rare opportunity to meet in person!

The Local History Room recently received two separate **donations** that will help Wilmette Library preserve and share the history of local schools. The first donation was 22 handbooks and directories from local elementary schools from the early 2000s. The second donation was a grouping of 17 yearbooks from Howard Jr. High and Wilmette Jr. High Schools from the 1970s through the 1990s. The yearbooks and directories will be accessioned and soon will be available in the Local History Room.

On May 23, Genealogy and Local History Librarian EvaAnne Johnson attended the "big" meeting of the Illinois State Historical Records Advisory Board (ISHRAB), during which the Board discussed the grant applications received for digitization and archival projects throughout Illinois. The micro-grants were awarded to ten Illinois organizations, including historical societies, public libraries, and museums across Illinois, and totaled \$28,000. From these grants and discussions, Eva learns about different historical collections throughout Illinois and their processes for digitization, and helps support the preservation of historical documents at small organizations.

Also related to EvaAnne's service with ISHRAB, though published too late to include in April's reporting, the following article appeared in the *Daily Herald* and in the *Streamwood Examiner*, commemorating the site visited detailed in the previous month's report.

Grant helps preserve documents at Poplar Creek Library District



From left to right: David A. Joens, director, Illinois State Archives; Catheryne Popovitch, deputy director, Illinois State Archives; EvaAnne Johnson, genealogy & local history librarian, Wilmette Public Library; and Lisa Mueller, reference librarian-Local History Collection at Poplar Creek Public Library District.

(Courtesy photo)

According to the Poplar Creek Public Library District it has successfully preserved over 20 boxes of historical documents, photographs and records dating back over 150 years in Streamwood's history thanks to a grant from the Illinois State Historical Records Advisory Board.

Awarded in June 2023, the grant enabled Poplar Creek Public Library to use the best available preservation techniques to archive historical documents and records that detail Streamwood's past.

"The grant excites me because we can better preserve these beautiful photographs that document so much history that goes back to the 19th century," said Lisa Mueller, local history librarian at Poplar Creek Public Library District. "I'm excited to be able to share these items with the public."

The archival collection includes first-hand accounts of major historical

events leading up to and after the village's incorporation and detail farm life, schools, houses of worship, government and more.

The collection of materials, which transferred to the Streamwood Park District from the Streamwood Historical Society, needed preservation and protection. In addition to physical preservation, the library created finding aids to help categorize each boxes' content for future researchers and help the library and Streamwood Park District in digitizing this collection. The preservation initiative would not have been possible without the support of the Illinois State Historical Records Advisory Board.

For more information or to explore the Poplar Creek Public Library Districts' archive, visit pclib.org/local-history or The Candace McCreary McCreary Local History Room located on the lower level of the main branch of the library.

Additional program details and statistics are appended to this report.

Youth Services (Manager Andrea Vaughn Johnson)

Programs

Youth Services offered 55 programs in May which were attended by 1,606 patrons. Here are a few highlights:

Star Wars Day

On Saturday, May 4, 61 parents and kids made Star Wars themed crafts, built vehicles with Legos, and dressed up for photos in the Star Wars universe. Special thanks to Hannah for providing general program support and to teen volunteers Charlotte and Isiah for making sure our photo booth ran smoothly.



Art for Big Feelings Celebrates Children's Book Week

We celebrated Children's Book Week in the monthly Art for Big Feelings and created a video celebrating the power of reading. You can see our video here:

<https://www.youtube.com/watch?v=6eg7Hn15Vp8>

Between the Lines: Using Kids Books to Learn about Pride

On May 17, Sarah Jo Zaharako and Eti Berland, with guest presenter Gus Stuart from Booked bookstore, led a discussion on the impact of LGBTQIA+ representation in children's literature. The audience had many questions and learned a lot about library services and collection development best practices. Patrons made connections with one another and offered positive feedback about our programs and collections.



Outreach

Preschool Outreach Librarian Ruth Bell made 22 visits to preschools in May, presenting storytime activities reaching 332 children and teachers.

For the first time, Wilmette Library tabled at the Village's Human Relations Commission's Asian American and Pacific Islander Heritage Month Festival. Eti Berland, School Engagement Librarian, Angie, Circulation Assistant, and Sabrina, Digital and Maker Services Assistant, shared library resources, information about the Studio, including free sewing kits, activities and crafts, and brought many books to check out. The library was invited to attend this program by the Village's Human Relations Commission after hearing about the success of their Lunar New Year celebration. Over 90 people stopped by their table!



The Youth Department has been working hard to visit schools to promote summer reading and learning throughout May and June. Led by School Engagement Librarian, Eti Berland, and supported by staff across the department, students across Wilmette experienced engaging, thought-provoking, and inspiring presentations about the power of summer reading – and how to participate in our programs. Reading logs were also distributed at many of the schools, ensuring immediate access to participate in the program.

For the first time, Eti, Youth Services Librarian Jennifer Lee, and Teen Services Librarian Krista Hutley visited Wilmette Junior High School's 7th grades to promote our Summer Reading Club and booktalk high-interest tween and teen books, to around 400 junior high students. Youth Services Librarians Laura and Hannah tabled at St. Francis Xavier's Book Fair, sharing library resources and promoting summer reading with 70 people. Eti, Janet, and Andrea visited Highcrest Middle School during recess to share the new tween book club, Books and Beyond with 22 students. Eti and Jennifer Lee visited Marie Murphy School to share the Books and Beyond summer reading program with 200 6th and 7th grade students, along with librarians from Winnetka-Northfield and Glenview Libraries. Eti and Amanda visited Avoca West to share our reading program with 356 students, along with librarians from Winnetka-Northfield and Glenview Libraries.

Susan Geidner, the school librarian at Avoca West, shared this feedback: "I only wish we had had more opportunities to collaborate as a group. You are each individually, and all collectively, such an amazing resource for our communities!"

Eti and Hannah also visited McKenzie Elementary School to share Summer Reading Club with 454 students. Kelli Pilmer, the school librarian at McKenzie, had this feedback: "You and Hannah are amazing! Thank you so much for your help in preparing and spreading your love for reading in all months of the year-- you definitely can tell you LOVE your job!!"

Eti and Amanda visited Central Elementary School to share Summer Reading Club with 500 students. Eti and Laura visited Harper Elementary School to share Summer Reading Club with 400 students. Eti, Diane, and Jennifer visited Romona Elementary School to share Summer Reading Club with 535 students, along with the librarian from Glenview Public Library. Alicia Wiechert, the school librarian at Romona shared this feedback: "Thank you so much for taking the time out of your busy end of the school year schedule to visit Romona! It was so fun to see how excited our students are to read this summer and participate in library programs and activities. Your presentation to students was highly engaging and helped build excitement for all of the different ways they can read this summer. So fun! Kudos to you all for making it a memorable visit for our students 😊"

Eti, Sheri, and Sarah Jo visited Sears School to Share Summer Reading Club with 411 students.

In total, our youth services librarians shared Summer Reading Club with around 3,360 students!



Wilmette Junior High School



Highcrest Middle School



Marie Murphy School





Avoca West



McKenzie Elementary School



Central Elementary School



Harper Elementary School



Romona Elementary School



Sears School



Kids' Improv Show

On May 22, Wilmette Park District's youth improv troupe showed off their improvisational comedy skills at a lively performance in the Auditorium.



Book Displays

Our Asian American and Pacific Islander Heritage Month (AAPI) book display received a lot of positive feedback. Patrons appreciated the representation and scope of the books we shared. Youth Services also displayed books from the collection to celebrate Jewish American Heritage Month. A patron shared during the Pride program how much she appreciates our intentionality and thoughtful approach to making book displays. This month on the staff blog, we shared some [great AAPI-authored children's books](#).

Special projects

This month's StoryWalk in Vattmann Park is *Cicada Symphony* by Sue Fließ. With interesting facts and rhyming verse and colorful illustrations the book portrays one of the most fascinating insects in the world. Youth Services also set up an information station and book display to answer questions about this year's cicada season.

Bookmark Design Contest

72 children in grades K-8 entered our annual bookmark design contest. All entries were displayed in Youth Services in May in honor of Children's Book Week, and winning bookmarks were printed for patrons to enjoy throughout the year.



May Scavenger Hunt

Visitors to the second floor completed a special scavenger hunt for Asian American and Pacific Islander Heritage Month, seeking out colorful images of books they can check out.



Additional program details and statistics are appended to this report.

Digital & Maker Services (Manager Lauren Kelly)

The Studio

In May, the Studio team had 319 reference interactions in the space, including 49 Studio tours. This is a notable increase from 279 the previous month. The response of patrons has continued to be overwhelmingly positive. Many folks are excited about the transformed space and seem inspired about what they can create using the Studio's tools and equipment.

Studio Projects and Patron Stories

- Three generations (grandmother, daughter, baby) came in to embroider designs on shirts for their other daughter/sister's wedding.
- "I have so much love for this room!" Said a patron who asked about sustainable programming and sewing.
- A patron came back to the Studio to make buttons for her sons' college lacrosse team. She used the new button maker software. She was so thrilled to see her sons' picture on a completed button.
- A patron said she was going to contact random people online to use a Silhouette Cameo but she heard about the Studio and came here instead.
- "I was thinking about where I could cut out letters for a banner for my 40th birthday party and it occurred to me - the library!" Said a patron who came in to use the Silhouette Cameo.
- Two patrons in the space exchanged information about the cicada crafts they were working on.
- A patron who is deaf came to The Studio to make a sign to wear while exercising.
- A patron used the Silhouette Cameo and heat press to make a bunch of t-shirts to support an endurance swimmer who was going to swim the English Channel.



- "Best experiment ever" said a patron picking up 3D print that was a replacement part.
- Two kids came to The Studio to make Mother's Day gifts for their mom. One girl had handwritten a breakfast menu and laminated the papers so it would feel like a real restaurant. The boy made buttons for his mom with a photo from a recent vacation using the new button maker software. The Studio has gotten busier in the past month or two. We often have multiple groups in the space at the same time working on different projects.



Studio Updates

Digital & Maker Services Librarian Janet Piehl began coordinating teen volunteers for the Studio, working with Youth Services to identify high school students who have expressed interest in volunteering in the space. These volunteers will help with materials prep, assist in the Studio at busy times, and help during some programs.

Janet also spearheaded the creation of two upcycled sewing projects for Summer Reading, which aligns with the theme "Read, Renew, Repeat." The projects are aimed at adults but available to patrons aged 9 and up. The beginner project is an unpaper towel, and the intermediate project is a plastic bag holder. Janet created the project instructions, made examples, and trained Studio staff. All Studio staff contributed by prepping fabric and materials for the activity.

This month Linnea Lundberg created a Taylor Swift Fan Club scrapbook for the many patrons who do a Swift-themed projects in The Studio. Patrons can add an element to the book, add their name and date, and put a stamp (3D Printed) on the page.



The DMS team continued to implement instructional documentation for The Studio, including introductory projects and instruction binders. This month Linnea finished creating a Button Maker instruction binder. The intention with these binders is for patrons to follow along to get started in the event the Studio staff member is helping another patron.



In May, Lauren created projects for the display to show examples of what the Silhouette Cameo can create. Their theme was “Flowers” and included a paper card, sticker, heat transfer, and Print & Cut examples to inspire patrons.

Janet accompanied School Liaison Librarian Eti Berland and Youth Services Manager Andrea Vaughn Johnson to Highcrest Middle School to promote the Studio and Summer Reading Club. Some students said they had already visited the Studio!

The new Build-A-Button software in the Studio has been a great success and is popular with patrons. This software allows patrons to make a digital design, including logos and photographs, to print and then cut to make into buttons or magnets. This is a notable upgrade from using just colored pencils and crayons to make a design.



The other piece of software, Hatch Embroidery, has been installed on the Studio computers. This will be deployed for patron use in June. The software allows patrons to make an embroidery design from a digital image.

3D Printing

Patron Prints: 52
Program Prints: 3

We have had a notable uptick in 3D print submissions since the Studio opened. Submissions have just about doubled compared to pre-Studio numbers. The prominent placement of the machines along with promotion have made this service more popular.

Technology Desk + Department Updates

In May, DMS Staff had 567 Reference Transactions and conducted 21 1:1 help interactions at the Technology Desk. 1:1 Tutorial topics include: two-factor authentication, Google account security settings, Google Docs resume templates and job sites, moving files from phone to laptop, web browser basics including how tabs work, digitizing a cassette, enlarging road maps at the copy machine, help with an online form (downloading and printing it, filling it out, then scanning, downloading it from email and uploading it to the form) and more.

In May, 2,454 pages were scanned at the Scan Station.

The TBS computer management system also allows for usage reports. In May we had: 1121 bookings of 1st floor PCs, 17 bookings of the Studio Mac, and 26 uses of the Digitization Station.

Digital & Maker Services Associate Ethan Herdrich made progress with the Assistive Technology Devices display that DMS will be implementing in June. He finalized the list of devices, which were then purchased and tested. Ethan and Lauren then experimented with the display at the Technology desk and got started on copy for a display flyer.

Linnea Lundberg spearheaded the implementation of our new digital 1:1 booking tool for patrons who want to work with a staff member for an hour-long dedicated help session. This tool is now live and will make scheduling more streamlined for both patrons and staff! Ethan Herdrich and Alex Barzallo were instrumental in testing out the product and setting up their services and booking slots. They, along with Digital Services assistant Sabrina Nizzi, will be providing 1:1 tech help for patrons.

Lauren Kelly worked with IT to change the wireless printing email to a simpler address, creating a relay email. This will make it easier for patrons to type in the email address, especially those with vision or mobility issues, as there are often typos and frustration with the complicated email address. Lauren then worked with Sarah Rose to update the wireless printing handout with the new information.

This month, Alex Barzallo worked on implementation of the newly purchased batch photo scanner for the Digitization Station. Alex learned to use the machine and accompanying desktop program, created an instruction guide for patrons, and crafted a general description for the WPL website. He will be training DMS staff on this new item in early June.

Linnea Lundberg participated in PIC training and signed up for July shifts. She also edited the PIC Incident Report document to be a fillable form.

This month Janet Piehl and Linnea Lundberg completed the Maker Fest summary report and handover documentation for the ELM Committee, intended for staff to reference the next time

we run the event.

Linnea worked with Jennifer Bartel this month on program evaluation and how best to solicit feedback from virtual programs. This includes visualizing the past six months of current data and using Zoom to capture patron responses.

Finn Dos Santos and Linnea continue to work relentlessly on Library of Things management and processing tasks, putting many items into circulation this month. Finn also spent time researching laws and restrictions related to flying drones, as that is a newly purchased item in the collection.

Sabrina Nizzi attended the AAPI event at the Wilmette Community Center on May 4. It was her first outreach event for the library, and she learned a lot about how the community thinks about the library (they love us!)

Sabrina continues to accompany Senior Services Librarian Jillian McKeown to a monthly offsite visit at Mather Place, providing technological help to older adults at the facility. Sabrina also recently started volunteering at Books Down Under as a Friends sub.

This month Sabrina started crafting two concise instruction sheets to aid patrons looking to print documents. These will be printed on 8.5x11" flyers and will aid patrons if DMS is busy assisting another patron.

Program Highlights

Janet ran this month's Maker Garden. This month's theme was "Bricks and Sticks." Patrons were invited to play with minibricks and bamboo poles. The minibricks have three holes in them, allowing for many building options.

Lauren ran a program called "Flower Stickers with Silhouette Cameo" in The Studio, with a full house of seven attendees. All patrons made a beautiful sheet of printed flower images, which were then cut out on the Silhouette Cameo. The next day one attendee came into the Studio to use more equipment since she was inspired by the program.



Alex Barzallo hosted a virtual program on the hot topic of AI, which generated significant interest and engagement. The presentation covered the fundamentals of AI, its history, ethical considerations, and highlighted a few free AI services available to patrons. Participants actively engaged by asking specific questions in the chat about various AI services and how to utilize them effectively.

Janet hosted the Electronics to Art program in The Studio. Both adults and kids attended, upcycling old electronics pieces into creative artwork.

Ethan Herdrich ran a Custom Kaleidoscopes program in The Studio this. The event was attended by patrons of all ages - 3 kids and 6 adults. Participants chose how they wanted to customize the kaleidoscope. Ethan demonstrated how to design very small pieces in Tinkercad and all 3 kids made designs and got them 3D printed. Patrons also used markers and colored pencils to draw on the tube and used the Silhouette Cameo cutter to create stickers to decorate it.



Additional program details and statistics are appended to this report.

Communications and Events (Manager Sarah Beth Brown)

May Programs

Programming Coordinator Jennifer Bartel planned a *Focus on Japan* series through Armchair Travels for Asian American Heritage Month that was very well-attended. The series featured 5 programs:

- Japan Travelogue with Japan Information Center, the Cultural and Educational Outreach office of the Consulate-General of Japan.
- Origami Workshop for Adults with The Japanese Culture Center.
- Japanese Aesthetics: Exploring Japan's Artistic Sensibilities with Asian Art Museum.
- An Introduction to the Japanese Garden with Yvonne Wolf.
- Concert with The Chicago Koto Group.



We partnered with Adult Services to provide customized materials for each in-person program for patrons to browse or check-out. Patrons were delighted to see a wide variety of resources available to them including Japanese culture, travel, food, art, language, craft instruction and more.

A popular virtual program this month was Naming Chicago Neighborhoods with The Chicago History Museum. Patrons continue to express interest in general and local history, and we were pleased to have 60 patrons joining us on Zoom, including 10 patrons who watched together from Chestnut Square, an Assisted Living community in Glenview.

Due to the popularity of its first season last year, we are hosting Wilmette Walk & Talks again this year beginning this month with 7 patrons attending. This program supports the Connected Community goals of our strategic plan. This year, patrons have more opportunities to participate with the expansion of walking programs into the adult services department with a walking book club and Pokemon Go.

Communications & Events manager Sarah Beth Brown has been working on a variety of organizational standards for programming, which we hope over the coming months will allow us to provide programming across all departments that meet our library-wide goals. We'll be rolling out new standards for programs over the coming months, and are excited to work with our various programming departments on this initiative.

May Communications

There was one big theme in May: Summer Reading Club! Much of the work completed by the communications team in May was in order to prepare the library and our public service departments for Summer Reading Clubs, which began on June 1.

Summer Newsletter: This 16-page issue, which highlights Summer Reading in a 2-page spread, is one of the biggest projects of the year. Gathering a huge amount of content and organizing our promotions in way that best makes sense for our community is a huge project. Communications & Events manager Sarah Beth Brown devoted a significant portion of May (and April!) to designing and editing this issue, with a major assist from graphic designer Sarah Rose and communications coordinator Lydia Fair. The issue arrived in homes on May 28, giving plenty of lead time for our SRC kickoff concerts on June 6 and 7.



In addition to helping with the newsletter graphics, Sarah completed a huge amount of work for SRC collateral. One staff-favorite project was custom SRC t-shirts, featuring the art Sarah designed for this year. For the first time, we offered two different cuts of shirts to accommodate different tastes and fits, and as a result we had the largest number of staff request shirts since we began offering custom shirts several years ago.



Staff wearing SRC 2024 shirts

Other SRC items designed and created/ordered:

- SRC teen and adult logs
- Posters, signs, and flyers of various sizes for numerous departments including those for promotions, prize books and more
- custom bookmarks
- custom buttons and a giveaway
- graphics for website and social media use
- large mounted posters for AS and YS

Outside of Summer Reading, we continued to work on a number of communications projects in C&E.

- Sarah Beth and Sarah worked together on an ad for the annual Chamber of Commerce guide, which will be in homes sometime this summer.
- Sarah Beth continued to work on website accessibility, coordinating efforts with our

calendar platform to ensure that our site meets current accessibility standards. This is an ongoing project that we are looking forward to continuing in coming months.

Other projects that Sarah Rose worked on include:

- Updated social services brochure
- New Maker Garden sign
- Memorial Day closure signs and graphics
- Updated files and flyers for the Studio
- Replaced broken signage in YS
- Updated ILL forms
- Assisted with staff floor plans/space assessment
- Name tags as needed
- Ordered new swag/water bottles for YS
- Graphics and images as needed for program promotion



Lydia also worked on a number of projects in May, in addition to her work helping get ready for SRC. Some of her work this month included:

- Shared upcoming book discussions with The Book Stall for inclusion in their newsletter and social media.
- Took photos at various programs: Origami Class for Adults, Digitization Tools Showcase, Scrape Painting Pizzazz, Introduction to the Japanese Garden, and the Walking Book Club Discussion for Older Adults.
- Updated the Pride and Summer Reading Club landing pages.
- Sent weekly event/news emails, biweekly Youth Services emails, a business newsletter, the May RA newsletter, and a newsletter promoting Summer Reading Club.
- Highlights from May's social media include: posts promoting *Focus on Japan* (The Chicago Koto Group concert and the origami class for adults), the new "I Spy" table in Youth Services, and a post for the walking book club discussion for older adults.
- Wrote a piece for the June-August newsletter tying in Read, Renew, Repeat to the Library of Things collection.
- Published 8 posts to the staff blog, and wrote a post about World Bee Day on May 20.

Email, Social Media, and Communications

Email newsletter statistics from May:

- 88,269 sends
- 1,925 clicks

A few of our more popular posts from May:

Wilmette Public Library is at **Wilmette Public Library**
 Published by Lydia Wpl · May 8 · Wilmette

We had a great time at yesterday's origami class! Thanks to Japanese Culture Center instructor, Ty Yamamoto for teaching us how to fold paper into boxes, foxes, and more. This program is part of our Focus on Japan series. Find upcoming programs celebrating AAPI Heritage for kids through adults here: <http://wilmettelibrary.info/asian-american-and-pacific...>

12

Like Comment Share

Wilmette Public Library is at **Wilmette Public Library**
 Published by Lydia Wpl · May 18 at 10:56 AM · Wilmette

Join the Friends of the Wilmette Public Library at their Books Down Under Pop-up Shop this Saturday, May 18, from 9:30am-3:30pm on the Library Lawn! [📍](#)

Stop by to shop gently used books, CDs, DVDs, and more while supporting library programs and events. This sale is cash-only.

See insights and ads

Friends of the Wilmette Public Library and 17 others

3 shares

Boost post



wilmettelibrary
 Wilmette Public Library

wilmettelibrary We spy... a new activity in Youth Services! 🎉 Stop by to explore the "I Spy" table and see what objects, shapes, and characters you can find.

#wilmette #wilmettepubliclibrary #northshoreparents

4w

hannah_tut I spy! 🌟

4w 2 likes Reply

View insights

Boost post

Liked by jillie__mae and 26 others

May 7

Add a comment...

Information Technology (Manager Michael Pocrnich)

IT Manager Michael Pocrnich and IT Assistant Christine Hightower completed a wide range of troubleshooting and system improvements for both the staff and public in May. Projects this month included: researching and applying equipment and software updates and replacements, workstation, software, and peripheral troubleshooting, configuration, and installation. Department staff assisted with hardware and software updates and troubleshooting; spam email maintenance; equipment installation, maintenance, and training; document and instruction creation; coordination with CVI on resolution of open tickets; self-checkout station maintenance; routine maintenance; equipment cleaning; and other updates.

Staff also worked on a number of special projects, including: telephone support; installation of 2 new iMac stations in Youth Services; organization of the JAMF Pro server for management of our Apple devices; and researching a ticketing system solution to help the IT and Facilities teams manage their projects and workflows, as well as create/maintain a record of procedures for resolving troubleshooting requests.

Michael finished working with GoTo on the ongoing phone disconnect issues with the new Poly Edge E450 phones. He worked updated the firmware on the phones to fixed the issue and the GoTo Engineer requested that the firmware for these model phones would be updated via MAC address going forward on the backend. Accomplishing this also finally led to the closure of the GoTo installation project and the library transitioning to normal customer support with GoTo.

To facilitate installation and deployment of the library's new scheduling software solution, Michael worked with the representative from Schedule3W to secure Remote Desktop Server licenses and get the project moving forward.

Michael completed the library's PCI Compliance certification for ePay for another year. This time there will be no monthly scans required as Michael corrected an error in the certification questionnaire.

Michael worked with Intuit to fix QuickBooks licensing that was tied to the previous Finance Manager. After authentication was resolved and the library had access to the primary QuickBooks account, he was able to purchase a subscription update to the latest version of QuickBooks Premier Nonprofit Edition 2024. Michael worked with CVI to install the latest version of QuickBooks on Sandra, Marti, and Anthony's PCs. CVI updated the QuickBooks server software to work with the updated desktop software.

Michael evaluated potential Help Desk software for both IT and Facilities departments this month. He scheduled demos both for IT and Facilities in order to choose software that would work for both departments. Michael, Marcos, and Aarin eventually arrived at selecting Zendesk as the vendor to go with for the library's new help desk system. The system will help IT and Facilities staff to manage workflows, track progress on projects, keep a record of troubleshooting solutions, and maintain a robust asset inventory.

Facilities/Safety (Manager Marcos Levy)



Three original window panels were replaced due to moisture between the double glass panes. In the past few years the library has been replacing 1-2 panels a year. Our vendor Des Plaines Glass is been familiar with our panes to match the color for consistency.

McGinty Bros. Tree Service trimmed and pruned 2 maples on Park Avenue, the 2 lindens, redbud, and the apple tree on Wilmette Avenue, and the large maple in the parking lot island. We plan to apply a deep root fertilization on the Park Avenue maples to help preserve them.



Human Resources (Manager Michael Boone)

Recruiting & Personnel

Youth Services

Youth Services Librarian, **Sarah Jo Zaharako**, was promoted to **Community Engagement Librarian** effective May 12, 2024 for the Youth Services department. In this newly developed role, Sarah Jo will build and cultivate partnerships with community members, social service agencies, and equity-focused organizations to infuse equity, diversity, inclusion, and accessibility into our programs, resources and events. Sarah Jo has spearheaded numerous initiatives to ensure that our library is a welcoming and accommodating space for all, such as, Let's Learn Together, a set of programs and tools designed to provide a framework for discussing complex topics and social issues, and Meet Your Library Welcome Visits, a program that welcomes families of special needs individuals.

HR Manager Michael Boone along with Youth Services Manager Andrea Vaughn Johnson and YS librarian Jennifer Lee completed the recruitment process of our Summer Reading Club Assistants for the 2024 summer program. We welcome back **Journee Adams** who has worked in this role for the past 3 summers, and has done a great job interacting with the participants and getting them excited about reading. We also hired **Lexi Vile** as our other Summer Reading Club Assistant this year. Lexi, a recent graduate of New Trier High School, has spent that last two summers as a camp counselor for the Wilmette Park District's Art in the Park summer program.

Facilities

HR Manager Michael Boone and Facilities & Safety Manager Marcos Levy will soon be posting for a full-time **Facilities Technician**. This 40 hour-per-week position will cover mainly afternoon and evening shifts as well as a weekend rotation. This position can be challenging to recruit for, so we will post not only on our website and social media, but also on local college boards such as ccjobnet.com and Oakton Community College. We will also put up a poster in our vestibule entryway to hopefully engage word of mouth.

Trainings/Conferences

New FLSA Salary Threshold

On April 18, 2024, HR Manager Michael Boone attended HR Source's live webinar regarding the Department of Labor's decision to increase in the salary threshold for overtime exemption status. Effective July 1, 2024, the salary threshold for exempt status will increase to \$844 per week (\$43,888 per year), and will then on January 1, 2025, it will increase to \$1,128 per week (\$58,656 per year). The threshold will also automatically increase every three years from that based on wage and market data at that time. Upon review of our staff salaries, it was determined that we would not have to reclassify any of our positions at this time. Legal experts are theorizing that the 7/1/2024 increase will go through, but the 1/1/2025 will be challenged.

Benefits

Zero Supplemental Plan

On May 30, 2024, HR Manager Michael Boone attended a webinar sponsored by our healthcare consortium, Wellness Insurance Network that introduced Zero, a supplemental option to our medical plan. Zero covers certain medical services and procedures at no cost as long as you go to a participating provider:

- Must be enrolled in the BCBS PPO plan
- Services must be ordered by your doctor.
- Must use their network provider for the procedure or service.

This plan is no cost to the employees and enrollment is automatic if you are enrolled in our PPO plan. Fees are paid for by the consortium out of the reserves and fees are based on usage. The effective date for this new alternative cost-saving option is July 1, 2024.

Staff Anniversaries

| <u>Name</u> | <u>Department</u> | <u>Date of Hire</u> | <u>Years of Service</u> |
|----------------------|-----------------------|---------------------|-------------------------|
| Lauren Kelly | Digital & Maker Serv. | 5/23/2022 | 2 years |
| Rebecca Vrana-Naquin | Circulation | 5/21/2018 | 6 years |
| Sarah Rose | Communications | 5/13/2017 | 7 years |
| Mark Cegielski | Circulation | 5/14/2012 | 12 years |
| Nancy Wagner | Adult Services | 5/14/1991 | 33 years |
| Nancy Wolf | Shelving | 5/22/1990 | 34 years |

Select Staff Meetings & Workshops

Staff regularly attend conferences and developmental webinars, and are actively cultivating new skills through dozens of programs and workshops on a diverse range of topics, including:

May 10 was the Illinois Library Association Reaching Forward conference in Chicago. Megan Brown, Linda Dahl, Shanti D’Costa, Patsy deVuono, Mary Dormin, and Rachel Rothe attended. Programs included:

- Departments Work Better Together: Cross Training at your Library
- Serving Customers with Disabilities
- Libraries are for Everyone!
- Treat Yo’Self! How to be a Happy Library Worker
- Let’s Get this Par-Tea Started!

Select Staff Meetings and Trainings

- 5/2: CollectionHQ 7.0 release webinar (Jessica Thomson)
- 5/2: EDIT-YS meeting (Eti Berland)
- 5/2: OurDigitalWorld Vendor Service Meeting (Cathleen Blair, EvaAnne Johnson)
- 5/2: Summer Reading Outreach (Krista Hutley)
- 5/3: 2024 Chicago Public Library Zena Sutherland Lecture with Meg Medina (Susan Kaplan-Toch, Sheri Reda)
- 5/3: LACONI-Recharge meeting (Sarah Jo Zaharako)
- 5/6: ALSC Public Awareness and Advocacy meeting (Sarah Jo Zaharako)
- 5/7: Adapting Your Library to Changing Community Needs (Sarah Jo Zaharako)
- 5/7: Decodables: Building Confidence and Competence in Young Readers: Open Books Open Minds Conference (LJ, SLJ, NCTE) (Amanda Jacover)
- 5/7: SCBWI Humorous Picture Books (Sheri Reda)
- 5/7: PIC Team Quarterly Meeting
- 5/8: Adult Services Manager Round Table (Cathleen Blair)
- 5/8: GNCRT Addressing Challenges committee meeting (Eti Berland)
- 5/9: Space Needs Assessment Core Team Meeting
- 5/9: Young Adult Services Forum (Krista Hutley)
- 5/10: Reaching Forward conference
- 5/10: SLJ/NCTE Open Books, Open Minds (Eti Berland)
- 5/13: Data Axle Training (John Amundsen)
- 5/13: SCBWI Series--Early Chapter Books (Sheri Reda, Susan Kaplan-Toch)
- 5/14: Charmm'd Peer Advisory Group (Michael Pocrnich)
- 5/15: CCS Cataloging and Metadata Meeting (Carly Stauss, Jessica Thomson)
- 5/15: CCS Share-It training (Amy Jung, Megan Noone)
- 5/16: CCS ILL Technical Group meeting (Amy Jung, Megan Noone)
- 5/17: ATLAS Middle Managers Round Table (Jessica Thomson)
- 5/17: Illinois State Historical Records Advisory Board (ISHRAB) Site Visit: Illinois College (EvaAnne Johnson)
- 5/17: Youth Services Day at Morton Arboretum (Jennifer Lee)
- 5/20: ALA's Policy Corps and Unite Against Book Bans: Challenging Book Bans in Critical Times (Eti Berland)
- 5/20: Digital Storytelling and Content Creation with Children (Eti Berland)
- 5/20: SCBWI Series --Great Villains in Children's Lit (Sheri Reda)
- 5/20: Wilmette Chamber of Commerce and SCORE (John Amundsen)
- 5/21: Charmm'd: Conquering your Inner Saboteurs (Linnea Lundberg)
- 5/22: Charmm'd: Law of Addition (Linnea Lundberg)
- 5/23: Illinois State Historical Records Advisory Board (ISHRAB) (EvaAnne Johnson)
- 5/23: Book Discussion Programming (Cathleen Blair, Rachel Garcia, Katy Jacob, Jillian McKeown)
- 5/29: Electronic Content Consortium Governing Board Meeting (Lauren Kelly)
- 5/30: RAILS Electronic Subscription Managers (ELSUM) Group Meeting (Lauren Kelly)
- 5/30: Association for Professional Genealogists Chicago Region (EvaAnne Johnson)
- 5/31: Wilmette Chamber of Commerce and SCORE (John Amundsen)

Attachments

- May program statistics;
- May circulation statistics by item and material collections;
- May online resource statistics by title and category;

May 2024 Program Statistics

| Dept | Contact | Title | Virtual/In-Person | Date | Start time | Reg. # | Attend # |
|------|-----------------------|---|-------------------|---------|------------|--------|----------|
| AS | Cathleen Blair | Neurodivergence, Autism, and Mental Health | In-person | 5/2/24 | 7:00 PM | NA | 13 |
| AS | Jillian McKeown | Is It the Right Time to Retire? | In-person | 5/9/24 | 7:00 PM | 9 | 9 |
| AS | EvaAnne Johnson | New Language? Deciphering Genealogical Documents | In-person | 5/11/24 | 1:00 PM | NA | 24 |
| AS | Jillian McKeown | Dementia Caregiver Support Group (Virtual) | Virtual | 5/13/24 | 7:00 PM | 13 | 9 |
| AS | Rachel Garcia | Classics & Contemporary Book Discussion | In-person | 5/14/24 | 10:30 AM | NA | 16 |
| AS | John Amundsen | 6 Steps to a More Profitable Business (Virtual) | Virtual | 5/15/24 | 7:00 PM | 21 | 7 |
| AS | Jillian McKeown | Walking Book Club Discussion for Older Adults | In-person | 5/23/24 | 10:00 AM | 4 | 2 |
| CE | Jennifer Bartel | Armchair Travels: Japan | In-person | 5/2/24 | 1:00 PM | NA | 31 |
| CE | Jennifer Bartel | Origami Class for Adults with The Japanese Culture Center | In-person | 5/7/24 | 1:00 PM | 20 | 20 |
| CE | Jennifer Bartel | The Many Lives of Kal Penn (Virtual) | Virtual | 5/7/24 | 7:00 PM | 0 | 13 |
| CE | Jennifer Bartel | Japanese Artistic Aesthetics (Virtual) | Virtual | 5/10/24 | 2:00 PM | 34 | 28 |
| CE | Jennifer Bartel | At Home Film Series (Virtual) | Virtual | 5/14/24 | 7:00 PM | 4 | 1 |
| CE | Jennifer Bartel | International Film Screening | In-person | 5/16/24 | 9:30 AM | NA | 3 |
| CE | Jennifer Bartel | An Introduction to the Japanese Garden | In-person | 5/16/24 | 1:00 PM | NA | 26 |
| CE | Jennifer Bartel | The Chicago Koto Group Concert | In-person | 5/19/24 | 2:00 PM | NA | 39 |
| CE | Jennifer Bartel | Naming Chicago Neighborhoods (Virtual) | Virtual | 5/23/24 | 7:00 PM | 84 | 60 |
| CE | Jennifer Bartel | Wilmette Walk & Talk | In-person | 5/31/24 | 9:30 AM | NA | 7 |
| DMS | Doug McGillivray | Intro to Python | In-person | 5/2/24 | 7:00 PM | 1 | 1 |
| DMS | Lauren Kelly | Flower Stickers with Silhouette Cameo | In-person | 5/3/24 | 6:00 PM | 6 | 7 |
| DMS | Janet Piehl | Metal Stamping | In-person | 5/6/24 | 5:00 PM | 1 | 2 |
| DMS | Janet Piehl | Metal Stamping | In-person | 5/6/24 | 6:30 PM | 8 | 7 |
| DMS | Sabrina Nizzi | iPhone/iPad Photos Basics | In-person | 5/9/24 | 10:00 AM | 8 | 5 |
| DMS | Finn dos Santos | Digitization Tools Showcase | In-person | 5/10/24 | 4:00 PM | 11 | 6 |
| DMS | Ethan Herdrich | Minecraft Club | In-person | 5/16/24 | 4:30 PM | 9 | 8 |
| DMS | Janet Piehl | Electronics to Art | In-person | 5/20/24 | 6:30 PM | 4 | 5 |
| DMS | Linnea Lundberg | Intro to Password Management | In-person | 5/22/24 | 11:00 AM | 9 | 5 |
| DMS | Ethan Herdrich | Custom Kaleidoscopes | In-person | 5/22/24 | 5:00 PM | 5 | 9 |
| DMS | Alejandro Barzallo | What is AI? (Virtual) | Virtual | 5/24/24 | 5:00 PM | 19 | 4 |
| DMS | Linnea Lundberg | 3D Design: Stackable Boxes in Tinkercad | In-person | 5/30/24 | 6:00 PM | 7 | 5 |
| TEEN | Krista Hutley | College Admission Essays | In-person | 5/6/24 | 7:00 PM | 37 | 36 |
| TEEN | Krista Hutley | Dungeons & Dragons | In-person | 5/11/24 | 1:00 PM | 7 | 10 |
| TEEN | Krista Hutley | Teen Take & Make: DIY Escape Room (Take-Home Kit) | In-person | 5/17/24 | 12:00 AM | 21 | 21 |
| TEEN | Krista Hutley | Teen Pizza Study Night | In-person | 5/29/24 | 7:00 PM | NA | 50 |
| YS | Andrea Vaughn Johnson | Family Storytime | In-person | 5/1/24 | 9:30 AM | NA | 40 |
| YS | Andrea Vaughn Johnson | Family Storytime | In-person | 5/1/24 | 10:00 AM | NA | 25 |
| YS | Andrea Vaughn Johnson | Babytime | In-person | 5/2/24 | 9:15 AM | NA | 35 |

May 2024 Program Statistics

| | | | | | | | |
|----|-----------------------|--|-----------|---------|----------|----|----|
| YS | Andrea Vaughn Johnson | Babytime | In-person | 5/2/24 | 9:45 AM | NA | 30 |
| YS | Sarah Zaharako | Art for Big Feelings | In-person | 5/2/24 | 4:00 PM | 15 | 15 |
| YS | Lisa Bigelow | Little Dabblers | In-person | 5/3/24 | 9:30 AM | NA | 80 |
| YS | Jennifer Lee | Little Comics Cafe | In-person | 5/4/24 | 10:00 AM | NA | 15 |
| YS | Lisa Bigelow | Star Wars Day | In-person | 5/4/24 | 2:30 PM | NA | 63 |
| YS | Jennifer Lee | Drop-In Free Play | In-person | 5/6/24 | 9:30 AM | NA | 54 |
| YS | Andrea Vaughn Johnson | Pipe Cleaner Flower Pots | In-person | 5/6/24 | 4:00 PM | 16 | 15 |
| YS | Andrea Vaughn Johnson | Family Storytime | In-person | 5/7/24 | 9:30 AM | NA | 41 |
| YS | Andrea Vaughn Johnson | Family Storytime | In-person | 5/7/24 | 10:00 AM | NA | 40 |
| YS | Andrea Vaughn Johnson | Big Kid Storytime | In-person | 5/7/24 | 4:00 PM | NA | 10 |
| YS | Andrea Vaughn Johnson | Family Storytime | In-person | 5/8/24 | 9:30 AM | NA | 53 |
| YS | Andrea Vaughn Johnson | Family Storytime | In-person | 5/8/24 | 10:00 AM | NA | 23 |
| YS | Andrea Vaughn Johnson | Pajama Storytime | In-person | 5/8/24 | 6:30 PM | NA | 10 |
| YS | Andrea Vaughn Johnson | Babytime | In-person | 5/9/24 | 9:15 AM | NA | 37 |
| YS | Andrea Vaughn Johnson | Babytime | In-person | 5/9/24 | 9:45 AM | NA | 26 |
| YS | Jennifer Lee | Tween Lab: Pretzel Wands | In-person | 5/9/24 | 7:00 PM | 10 | 7 |
| YS | Lisa Bigelow | Little Dabblers | In-person | 5/10/24 | 9:30 AM | NA | 61 |
| YS | Lisa Bigelow | Lego Club | In-person | 5/10/24 | 4:00 PM | 13 | 10 |
| YS | Sarah Zaharako | Open Books, Open Minds: A Let's Learn Together Program | In-person | 5/11/24 | 10:00 AM | NA | 8 |
| YS | Andrea Vaughn Johnson | Spanish-English Bilingual Storytime | In-person | 5/11/24 | 2:00 PM | NA | 5 |
| YS | Andrea Vaughn Johnson | Chess Club | In-person | 5/12/24 | 2:30 PM | NA | 0 |
| YS | Jennifer Lee | Drop-In Free Play | In-person | 5/13/24 | 9:30 AM | NA | 34 |
| YS | Andrea Vaughn Johnson | Family Storytime | In-person | 5/14/24 | 9:30 AM | NA | 27 |
| YS | Andrea Vaughn Johnson | Family Storytime | In-person | 5/14/24 | 10:00 AM | NA | 30 |
| YS | Andrea Vaughn Johnson | Big Kid Storytime | In-person | 5/14/24 | 4:00 PM | NA | 11 |
| YS | Andrea Vaughn Johnson | Family Storytime | In-person | 5/15/24 | 9:30 AM | NA | 27 |
| YS | Andrea Vaughn Johnson | Family Storytime | In-person | 5/15/24 | 10:00 AM | NA | 30 |
| YS | Jennifer Lee | Scrape Painting Pizzazz | In-person | 5/15/24 | 4:30 PM | 9 | 6 |
| YS | Andrea Vaughn Johnson | Babytime | In-person | 5/16/24 | 9:15 AM | NA | 47 |
| YS | Andrea Vaughn Johnson | Babytime | In-person | 5/16/24 | 9:45 AM | NA | 15 |
| YS | Eti Berland | K-Pop Party | In-person | 5/16/24 | 7:00 PM | 3 | 3 |
| YS | Lisa Bigelow | Little Dabblers | In-person | 5/17/24 | 9:30 AM | NA | 42 |
| YS | Sarah Zaharako | Between the Lines: Using Kids Books to Learn About Pride | In-person | 5/17/24 | 4:30 PM | 16 | 23 |
| YS | Andrea Vaughn Johnson | Mandarin-English Bilingual Storytime | In-person | 5/18/24 | 10:00 AM | NA | 15 |

May 2024 Program Statistics

| | | | | | | | |
|----|-----------------------|---|-----------|---------|----------|----|-----|
| YS | Eti Berland | Summer Reading Club Volunteer Orientation | In-person | 5/18/24 | 2:00 PM | 10 | 5 |
| YS | Jennifer Lee | Drop-In Free Play | In-person | 5/20/24 | 9:30 AM | NA | 40 |
| YS | Andrea Vaughn Johnson | Family Storytime | In-person | 5/21/24 | 9:30 AM | NA | 43 |
| YS | Andrea Vaughn Johnson | Family Storytime | In-person | 5/21/24 | 10:00 AM | NA | 22 |
| YS | Andrea Vaughn Johnson | Big Kid Storytime | In-person | 5/21/24 | 4:00 PM | NA | 6 |
| YS | Andrea Vaughn Johnson | Family Storytime | In-person | 5/22/24 | 9:30 AM | NA | 46 |
| YS | Andrea Vaughn Johnson | Family Storytime | In-person | 5/22/24 | 10:00 AM | NA | 34 |
| YS | Andrea Vaughn Johnson | Kids' Improv Show | In-person | 5/22/24 | 4:30 PM | NA | 15 |
| YS | Andrea Vaughn Johnson | Babytime | In-person | 5/23/24 | 9:15 AM | NA | 19 |
| YS | Andrea Vaughn Johnson | Babytime | In-person | 5/23/24 | 9:45 AM | NA | 19 |
| YS | Eti Berland | Summer Reading Club Volunteer Orientation | In-person | 5/23/24 | 7:00 PM | 5 | 4 |
| YS | Lisa Bigelow | Little Dabblers | In-person | 5/24/24 | 9:30 AM | NA | 40 |
| YS | Andrea Vaughn Johnson | Family Storytime | In-person | 5/25/24 | 10:00 AM | NA | 16 |
| YS | Andrea Vaughn Johnson | Wiggleworms Party! | In-person | 5/28/24 | 10:00 AM | NA | 100 |
| YS | Andrea Vaughn Johnson | Imagination Playground | In-person | 5/29/24 | 9:30 AM | NA | 50 |
| YS | Andrea Vaughn Johnson | Imagination Playground | In-person | 5/30/24 | 9:30 AM | NA | 50 |
| YS | Andrea Vaughn Johnson | Imagination Playground | In-person | 5/31/24 | 9:30 AM | NA | 50 |

06/01/2024

**Wilmette Public Library District
Activity At Wilmette Library Stations
Monthly Statistics For 05/2024**

| Material Type | Number Of Items | Local Charges | Local Renewals | Total | Total + Lender | CCS ILL Lender | CCS ILL Borrower | Ratio |
|----------------------|-----------------|---------------|----------------|--------|----------------|----------------|------------------|-------|
| AV equipment | 5 | 5 | 0 | 5 | 5 | 0 | 0 | 1.00 |
| Bag | 557 | 315 | 302 | 617 | 617 | 0 | 0 | 1.11 |
| Blu-ray | 1,687 | 168 | 149 | 317 | 367 | 50 | 55 | 0.19 |
| Blu-ray New | 143 | 120 | 4 | 124 | 128 | 4 | 6 | 0.87 |
| Book | 167,359 | 17,005 | 19,790 | 36,795 | 38,618 | 1,823 | 2,196 | 0.22 |
| Book Hot | 852 | 1,131 | 7 | 1,138 | 1,138 | 0 | 0 | 1.34 |
| Book New | 5,538 | 2,788 | 1,753 | 4,541 | 5,205 | 664 | 375 | 0.82 |
| Boxset | 0 | 7 | 2 | 9 | 9 | 0 | 7 | 0.00 |
| Boxset New | 0 | 1 | 0 | 1 | 1 | 0 | 1 | 0.00 |
| Cassette | 60 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| CD | 13,773 | 567 | 459 | 1,026 | 1,295 | 269 | 162 | 0.07 |
| CD Audiobook | 5,362 | 227 | 207 | 434 | 479 | 45 | 51 | 0.08 |
| CD Audiobook New | 155 | 68 | 58 | 126 | 145 | 19 | 8 | 0.81 |
| CD New | 182 | 69 | 31 | 100 | 118 | 18 | 15 | 0.55 |
| DVD | 13,905 | 1,591 | 990 | 2,581 | 2,890 | 309 | 253 | 0.19 |
| DVD New | 293 | 324 | 37 | 361 | 367 | 6 | 10 | 1.23 |
| eAudiobook | 63,741 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| eBook | 81,480 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| eMagazine | 5,107 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| Game | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00 |
| ILL Material | 0 | 43 | 6 | 49 | 49 | 0 | 0 | 0.00 |
| Kit | 9 | 5 | 6 | 11 | 11 | 0 | 1 | 1.22 |
| Large Print | 5,884 | 352 | 290 | 642 | 779 | 137 | 38 | 0.11 |
| Large Print New | 387 | 102 | 45 | 147 | 212 | 65 | 15 | 0.38 |
| Magazine | 3,821 | 245 | 461 | 706 | 706 | 0 | 1 | 0.18 |
| Magazine New | 245 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| Mobile Hotspot | 20 | 29 | 0 | 29 | 29 | 0 | 0 | 1.45 |
| MP3 Audiobook | 0 | 1 | 4 | 5 | 5 | 0 | 1 | 0.00 |
| Multimedia Kit | 28 | 4 | 1 | 5 | 5 | 0 | 3 | 0.18 |
| Newspaper | 932 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| Online Resource | 18 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| Other | 21 | 369 | 3 | 372 | 372 | 0 | 1 | 17.71 |
| Other Audiobook | 0 | 1 | 4 | 5 | 5 | 0 | 1 | 0.00 |
| Playaway | 2,355 | 267 | 275 | 542 | 569 | 27 | 26 | 0.23 |
| Playaway Audio Hot | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00 |
| Playaway Audio New | 69 | 27 | 29 | 56 | 66 | 10 | 2 | 0.81 |
| Record | 1,565 | 0 | 0 | 0 | 6 | 6 | 0 | 0.00 |
| Scores / sheet music | 0 | 2 | 3 | 5 | 5 | 0 | 2 | 0.00 |
| Seasonal AV | 165 | 2 | 1 | 3 | 3 | 0 | 1 | 0.02 |
| Seasonal Book | 2,386 | 88 | 5 | 93 | 93 | 0 | 1 | 0.04 |
| Special Collection | 154 | 70 | 2 | 72 | 72 | 0 | 0 | 0.47 |
| VHS | 148 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| Videogame | 1,157 | 244 | 473 | 717 | 739 | 22 | 26 | 0.62 |
| Videogame New | 56 | 32 | 3 | 35 | 36 | 1 | 5 | 0.63 |
| Totals | 379,619 | 26,269 | 25,402 | 51,671 | 55,146 | 3,475 | 3,263 | 0.14 |

Item Count is where the Item Owing Library = YOUR LIBRARY

Local Charge is where the Station_Library = YOUR LIBRARY

Local Renewal is where the Station_Library = YOUR LIBRARY

Lender is where the Item Owing Library = YOUR LIBRARY and the Station_Library not = Item_Library

Borrower is where the Station_Library = YOUR LIBRARY and Item Owing Library not = Station_Library

06/01/2024

**Wilmette Public Library District
Activity At Wilmette Library Stations
Monthly Statistics For 05/2024**

| Collection | Number Of Items | Local Charges | Local Renewals | Total | Total + Lender | CCS ILL Lender | CCS ILL Borrower | Ratio | Auto Renewal |
|-------------------|----------------------------|--------------------------|---------------------------|---------------|---------------------------|---------------------------|-----------------------------|--------------|-------------------------|
| Fiction | 48,102 | 5,141 | 3,027 | 8,168 | 9,205 | 1,037 | 760 | 0.17 | 2,898 |
| Magazines | 4,418 | 200 | 325 | 525 | 525 | 0 | 1 | 0.12 | 320 |
| Multimedia | 34,680 | 2,828 | 1,719 | 4,547 | 5,269 | 722 | 570 | 0.13 | 1,647 |
| Nonfiction | 62,064 | 3,874 | 4,648 | 8,522 | 9,429 | 907 | 836 | 0.14 | 4,426 |
| Online | 142,956 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0 |
| Other | 730 | 826 | 312 | 1,138 | 1,138 | 0 | 0 | 1.56 | 286 |
| Teen Fiction | 2,839 | 363 | 373 | 736 | 797 | 61 | 82 | 0.26 | 355 |
| Teen Multimedia | 85 | 19 | 16 | 35 | 39 | 4 | 3 | 0.41 | 16 |
| Teen Nonfiction | 445 | 52 | 66 | 118 | 122 | 4 | 8 | 0.27 | 63 |
| Teen Online | 2,918 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0 |
| Youth Fiction | 45,128 | 9,937 | 10,998 | 20,935 | 21,474 | 539 | 701 | 0.46 | 10,620 |
| Youth Magazines | 580 | 45 | 136 | 181 | 181 | 0 | 0 | 0.31 | 136 |
| Youth Multimedia | 6,315 | 874 | 998 | 1,872 | 1,932 | 60 | 62 | 0.30 | 973 |
| Youth Nonfiction | 23,848 | 2,101 | 2,781 | 4,882 | 5,023 | 141 | 239 | 0.20 | 2,674 |
| Youth Online | 4,472 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0 |
| Youth Other | 36 | 9 | 3 | 12 | 12 | 0 | 1 | 0.33 | 3 |
| Totals | 379,619 | 26,269 | 25,402 | 51,671 | 55,146 | 3,475 | 3,263 | 0.14 | 24,417 |

Item Count is where the Item Owing Library = YOUR LIBRARY

Local Charge is where the Station_Library = YOUR LIBRARY

Local Renewal is where the Station_Library = YOUR LIBRARY

Lender is where the Item Owing Library = YOUR LIBRARY and the Station_Library not = Item_Library

Borrower is where the Station_Library = YOUR LIBRARY and Item Owing Library not = Station_Library

The number of Auto Renewals is included in the numbers found in the Renewals Column

| Product | Metric Captured | Category | July | August | September | October | November | December | January | February | March | April | May | Total | Cost per Use | Cost of Product |
|--|---------------------------|--------------------|-------|--------|-----------|---------|----------|----------|---------|----------|-------|-------|-------|--------|--------------|-----------------|
| AP Stylebook | Page Views | General Reference | 6 | 8 | 6 | 6 | 30 | 4 | 22 | 4 | 6 | 6 | 16 | 114 | \$ 2.37 | \$ 270.00 |
| Brainfuse | Database Usage | Online Learning | 58 | 46 | 31 | 106 | 40 | 178 | 75 | 48 | 21 | 21 | 10 | 634 | \$ 10.99 | \$ 6,970.00 |
| CLCD: Children's Literature | Results | General Reference | 55 | 25 | 180 | 100 | 0 | 0 | 125 | 155 | 355 | 0 | 0 | 995 | \$ 1.05 | \$ 1,045.00 |
| Consumer Reports | Page Views | General Reference | 1402 | 1130 | 1306 | 1557 | 1823 | 1150 | 1291 | 1267 | 1115 | 1223 | 1254 | 14518 | \$ 0.17 | \$ 2,477.00 |
| Consumers' Checkbook | Logins | General Reference | 0 | 1 | 2 | 1 | 8 | 0 | 1 | 6 | 7 | 3 | 8 | 37 | \$ 12.16 | \$ 450.00 |
| CreativeBug | Total Views | Online Learning | 14 | 35 | 62 | 54 | 62 | 74 | 126 | 63 | 123 | 21 | 308 | 942 | \$ 0.88 | \$ 825.00 |
| DLIL eBooks | Checkouts | eBooks / AV | 7814 | 7604 | 8803 | 9429 | 8703 | 9571 | 10367 | 9758 | 9808 | 10419 | 10532 | 102808 | \$ 1.48 | \$ 244,767.47 |
| DLIL audiobooks | Checkouts | eBooks / AV | 5393 | 5536 | 5242 | 5504 | 5500 | 5751 | 6015 | 5758 | 6159 | 5975 | 6225 | 63058 | | |
| DLIL magazines | Checkouts | Periodicals | 605 | 572 | 979 | 2497 | 2721 | 2817 | 3130 | 2659 | 2981 | 1774 | 2580 | 23315 | \$ 0.04 | \$ 993.97 |
| EBSCO Database Package | Total Requests | General Reference | 31 | 31 | 24 | 16 | 10 | 12 | 39 | 52 | 28 | 63 | 49 | 355 | \$ 11.79 | \$ 4,186.00 |
| Encyclopedia Britannica | Documents + Media | General Reference | 49 | 29 | 36 | 60 | 86 | 177 | 86 | 94 | 89 | 633 | 323 | 1662 | \$ 0.33 | \$ 555.00 |
| Explore More Illinois | Uses | General Reference | 9 | 8 | 2 | 7 | 4 | 0 | 5 | 5 | 3 | 3 | 4 | 50 | \$ - | |
| Facts on File (Infobase) | Total Views | General Reference | 0 | 12 | 4 | 19 | 1 | 21 | 27 | 14 | 15 | 161 | 68 | 342 | \$ 10.67 | \$ 3,650.19 |
| Find My Past | Total Views | Genealogy | 13 | 34 | 10 | 97 | 10 | 44 | 7 | 2 | 34 | 268 | 324 | 843 | \$ 1.18 | \$ 995.00 |
| FirstSearch (OCLC) | Total Searches | General Reference | 543 | 732 | 199 | 119 | 254 | 67 | 158 | 493 | 166 | 217 | | 2948 | \$ - | |
| Gale Courses | Course Logins | Online Learning | 0 | 12 | 14 | 21 | 11 | 2 | 7 | 7 | 7 | 12 | 12 | 105 | \$ 50.46 | \$ 5,298.68 |
| Gale Business Insights | Searches | Business / Finance | 0 | 0 | 2 | 0 | 1 | 0 | 12 | 0 | 3 | 24 | 0 | 42 | \$ 141.52 | \$ 5,943.77 |
| Gale Business: Demographics Now | Retrievals | Business / Finance | 5 | 0 | 0 | 0 | 0 | 3 | 5 | 0 | 0 | 0 | 0 | 13 | \$ 151.44 | \$ 1,968.75 |
| Gale Business: Entrepreneurship | Searches | Business / Finance | 0 | 11 | 4 | 0 | 0 | 4 | 4 | 2 | 4 | 1 | 1 | 31 | \$ 143.68 | \$ 4,454.14 |
| Gale Business: Plan Builder | Searches | Business / Finance | 0 | 18 | 0 | 0 | 0 | 0 | 0 | 0 | 68 | 0 | 20 | 106 | \$ 18.57 | \$ 1,968.75 |
| Gale Directory Library | Searches | General Reference | 0 | 4 | 1 | 0 | 4 | 0 | 0 | 0 | 0 | 11 | 2 | 22 | \$ 163.07 | \$ 3,587.50 |
| Gale eBooks | Retrievals | General Reference | 1 | 2 | 5 | 10 | 0 | 21 | 5 | 10 | 5 | 38 | 22 | 119 | \$ 30.15 | \$ 3,587.50 |
| Gale General One File | Searches | General Reference | 22 | 37 | 19 | 11 | 9 | 29 | 22 | 42 | 26 | 64 | 35 | 316 | \$ 34.88 | \$ 11,020.96 |
| Gale Legal Forms | Searches | General Reference | 0 | 4 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 3 | 1 | 11 | \$ 419.25 | \$ 4,611.80 |
| Gale UDeMy | Lectures Completed | Online Learning | 112 | 293 | 105 | 59 | 52 | 99 | 184 | 291 | 57 | 73 | 171 | 1496 | \$ 3.68 | \$ 5,512.50 |
| Hoopla | Circulations | eBooks / AV | 1426 | 1506 | 1432 | 1456 | 1541 | 1424 | 1547 | 1483 | 1483 | 1687 | 1673 | 16658 | \$ 2.32 | \$ 38,571.54 |
| Kanopy | Plays | eBooks / AV | 845 | 724 | 920 | 937 | 945 | 922 | 1056 | 1065 | 895 | 778 | 810 | 9897 | \$ 1.30 | \$ 12,826.00 |
| LexisNexis (NexisUni) | Retrievals | Periodicals | 70 | 115 | 113 | 262 | 30 | 102 | 175 | 263 | 138 | 80 | 55 | 1403 | \$ 3.56 | \$ 5,001.56 |
| LinkedIn Learning | Total Videos Viewed | Online Learning | 103 | 182 | 207 | 144 | 28 | 88 | 141 | 71 | 173 | 197 | 282 | 1616 | \$ 4.33 | \$ 7,000.00 |
| Local History Digital Collection | Page Views | Genealogy | 11458 | 5441 | 6008 | 2649 | 9075 | 2506 | 9958 | 7696 | 0 | 1944 | 3031 | 59766 | \$ 0.06 | \$ 3,500.00 |
| Mango Languages | Total Sessions | Online Learning | 92 | 101 | 86 | 70 | 88 | 61 | 73 | 56 | 98 | 70 | 37 | 832 | \$ 4.10 | \$ 3,412.80 |
| Mergent Archives | Pages Viewed | Business / Finance | 0 | 1 | 7 | 1 | 7 | 6 | 0 | 0 | 4 | 6 | | 32 | \$ 36.78 | \$ 1,177.00 |
| Mergent Intellect | Pages Viewed | Business / Finance | 57 | 60 | 82 | 103 | 46 | 39 | 19 | 43 | 89 | 63 | 64 | 665 | \$ 13.27 | \$ 8,824.00 |
| Morningstar | Record Views | Business / Finance | 40 | 77 | 53 | 238 | 615 | 272 | 124 | 420 | 188 | 243 | 232 | 2502 | \$ 3.17 | \$ 7,934.00 |
| Muzzy | Sessions | Online Learning | 1 | 8 | 0 | 5 | 0 | 4 | 2 | 1 | 2 | 0 | 0 | 23 | \$ 73.91 | \$ 1,700.00 |
| Newsbank Chicago Community Collection | Full Text Views | Periodicals | 21 | 28 | 22 | 21 | 5 | 5 | 55 | 17 | 27 | 31 | 79 | 311 | \$ 17.09 | \$ 5,314.00 |
| Newsbank Heritage Hub | Full Text Views | Genealogy | 3 | 35 | 11 | 11 | 1 | 0 | 1 | 5 | 31 | 8 | 140 | 246 | \$ 7.68 | \$ 1,890.00 |
| Newspaper Archive | Total Page Views | Periodicals | 42 | 31 | 105 | 16 | 7 | 8 | 15 | 140 | 93 | 87 | 224 | 768 | \$ 5.99 | \$ 4,600.00 |
| New York Times Digital Edition | Usage Sessions | Periodicals | 815 | 870 | 836 | 921 | 620 | 576 | 593 | 654 | 754 | 1070 | 1253 | 8962 | \$ 0.27 | \$ 2,418.00 |
| Niche Academy | Total Views | Online Learning | 49 | 15 | 18 | 50 | 31 | 23 | 65 | 5 | 39 | 43 | 22 | 360 | \$ 4.69 | \$ 1,690.00 |
| Novelist | Total Requests | General Reference | 80 | 202 | 53 | 78 | 157 | 294 | 85 | 248 | 97 | 112 | 221 | 1627 | \$ 0.64 | \$ 1,045.00 |
| Oxford English Dictionary | Total Item Investigations | General Reference | 15 | 39 | 18 | 26 | 40 | 56 | 59 | 45 | 48 | 66 | | 412 | \$ 4.02 | \$ 1,657.18 |
| Pebblego and Pebble Go Next | Article Views | General Reference | 1 | 0 | 2 | 5 | 2 | 0 | 1 | 10 | 1 | 346 | 16 | 384 | \$ 5.21 | \$ 1,999.00 |
| PressReader | Issues Opened | Periodicals | 1117 | 1140 | 1319 | 905 | 679 | 614 | 654 | 882 | 795 | 909 | 1045 | 10059 | \$ 0.52 | \$ 5,219.20 |
| ProQuest: Ancestry Library Edition | Total Documents | Genealogy | 970 | 2154 | 1644 | 609 | 148 | 146 | 171 | 195 | 380 | 365 | 696 | 7478 | \$ 0.23 | \$ 1,751.73 |
| ProQuest: Chicago Tribune | Total Documents | Periodicals | 362 | 443 | 274 | 364 | 260 | 355 | 186 | 107 | 74 | 151 | 135 | 2711 | \$ 2.20 | \$ 5,955.04 |
| ProQuest: Chicago Tribune Historical | Total Documents | Periodicals | 115 | 519 | 123 | 50 | 292 | 244 | 160 | 277 | 178 | 535 | 183 | 2676 | \$ 1.62 | \$ 4,334.99 |
| ProQuest: CultureGrams | Total Pages Viewed | General Reference | 0 | 0 | 0 | 7 | 41 | 6 | 29 | 0 | 24 | 1881 | 217 | 2205 | \$ 0.63 | \$ 1,385.87 |
| ProQuest: Fold3 | Total Documents | Genealogy | 26 | 46 | 16 | 25 | 21 | 1 | 13 | 2 | 78 | 67 | 123 | 418 | \$ 3.04 | \$ 1,269.97 |
| ProQuest: Heritage Quest | Total Documents | Genealogy | 56 | 6 | 29 | 16 | 3 | 27 | 139 | 2 | 1803 | 162 | 0 | 2243 | \$ 0.32 | \$ 716.22 |
| ProQuest: Newspapers.com | Total Documents | Periodicals | 92 | 481 | 448 | 81 | 2 | 41 | 36 | 24 | 308 | 196 | 67 | 1776 | \$ 3.48 | \$ 6,187.22 |
| ProQuest: New York Times | Total Documents | Periodicals | 73 | 53 | 104 | 82 | 56 | 102 | 44 | 13 | 47 | 77 | 56 | 707 | \$ 7.34 | \$ 5,188.68 |
| ProQuest: New York Times Historical | Total Documents | Periodicals | 62 | 20 | 35 | 8 | 20 | 13 | 5 | 7 | 25 | 98 | 19 | 312 | \$ 13.54 | \$ 4,225.00 |
| ProQuest: Research Library | Total Documents | Periodicals | 65 | 84 | 66 | 169 | 188 | 110 | 92 | 174 | 121 | 83 | 81 | 1233 | \$ 4.30 | \$ 5,299.55 |
| ProQuest: Wall Street Journal | Total Documents | Periodicals | 480 | 524 | 591 | 704 | 549 | 787 | 394 | 264 | 328 | 588 | 520 | 5729 | \$ 0.18 | \$ 1,008.91 |
| Record Information Service (Public Record) | Total Visitors | General Reference | 279 | 251 | 151 | 157 | 165 | 159 | 173 | 174 | 168 | 168 | 164 | 2009 | \$ 0.29 | \$ 575.00 |
| Reference Solutions (Reference USA) | Total Searches | Business / Finance | 75 | 85 | 48 | 47 | 58 | 66 | 35 | 124 | 44 | 71 | 145 | 798 | \$ 10.60 | \$ 8,460.00 |
| Scholastic Teachables | Documents | General Reference | 145 | 123 | 35 | 25 | 64 | 21 | 167 | 76 | 48 | 22 | 31 | 757 | \$ 1.25 | \$ 950.00 |

| | | | | | | | | | | | | | | | | |
|----------------------|---------------|--------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|--------|-----------|--------------|
| S&P Net Advantage | Total Usage | Business / Finance | 125 | 231 | 435 | 376 | 153 | 142 | 247 | 349 | 245 | 182 | 273 | 2758 | \$ 4.49 | \$ 12,370.00 |
| SimplyAnalytics | Maps Created | General Reference | 6 | 1 | 2 | 5 | 1 | 3 | 5 | 1 | 3 | 0 | 0 | 27 | \$ 487.35 | \$ 13,158.42 |
| Statista | Result Clicks | Business / Finance | 25 | 10 | 20 | 17 | 9 | 15 | 14 | 24 | 14 | 7 | 10 | 165 | \$ 41.20 | \$ 6,797.50 |
| Tumblebooks | Book Views | eBooks / AV | 7 | 14 | 141 | 40 | 77 | 16 | 114 | 42 | 20 | 51 | 18 | 540 | \$ 1.18 | \$ 639.20 |
| Value Line | Logins | Business / Finance | 393 | 448 | 502 | 532 | 575 | 558 | 574 | 546 | 524 | 560 | 532 | 5744 | \$ 0.59 | \$ 3,385.00 |
| Weiss Ratings | Page Views | Business / Finance | 31 | 8 | 34 | 31 | 76 | 6 | 5 | 8 | 13 | 11 | 6 | 229 | \$ 12.21 | \$ 2,795.00 |
| World Book | Content Views | General Reference | 17 | 10 | 2 | 11 | 24 | 5 | 10 | 10 | 4 | 249 | 103 | 445 | \$ 4.55 | \$ 2,026.50 |
| OTHER | | | | | | | | | | | | | | | | |
| App | Sessions | | 1429 | 1466 | 1371 | 1423 | 1489 | 1350 | 1598 | 1300 | 1446 | 1369 | 1379 | 15620 | | |
| Website | Sessions | | 17598 | 18477 | 16845 | 16699 | 15582 | 15246 | 20039 | 16996 | 17418 | 17871 | 17197 | 189968 | | |
| Scan EZ Scan Station | Pages Scanned | | 1549 | 1783 | 2859 | 2127 | 2002 | 2422 | 2693 | 2818 | 2146 | 1882 | 2454 | 24735 | | |

| Category and Product | Metric Captured | July | August | September | October | November | December | January | February | March | April | May | Total |
|---------------------------------------|---------------------------|-------|--------|-----------|---------|----------|----------|---------|----------|-------|-------|------|-------|
| General Reference | | | | | | | | | | | | | |
| AP Stylebook | Page Views | 6 | 8 | 6 | 6 | 30 | 4 | 22 | 4 | 6 | 6 | 16 | 114 |
| CLCD: Children's Literature | Results | 55 | 25 | 180 | 100 | 0 | 0 | 0 | 125 | 155 | 355 | 0 | 995 |
| Consumer Reports | Page Views | 1402 | 1130 | 1306 | 1557 | 1823 | 1150 | 1291 | 1267 | 1115 | 1223 | 1254 | 14518 |
| Consumers' Checkbook | Logins | 0 | 1 | 2 | 1 | 8 | 0 | 1 | 6 | 7 | 3 | 8 | 37 |
| EBSCO Database Package | Total Requests | 31 | 31 | 24 | 16 | 10 | 12 | 39 | 52 | 28 | 63 | 49 | 355 |
| Encyclopedia Britannica | Documents + Media | 49 | 29 | 36 | 60 | 86 | 177 | 86 | 94 | 89 | 633 | 323 | 1662 |
| Explore More Illinois | Uses | 9 | 8 | 2 | 7 | 4 | 0 | 5 | 5 | 3 | 3 | 4 | 50 |
| Facts on File (Infobase) | Total Views | 0 | 12 | 4 | 19 | 1 | 21 | 27 | 14 | 15 | 161 | 68 | 342 |
| FirstSearch (OCLC) | Total Searches | 543 | 732 | 199 | 119 | 254 | 67 | 158 | 493 | 166 | 217 | 0 | 2948 |
| Gale Directory Library | Retrievals | 0 | 4 | 1 | 0 | 4 | 0 | 0 | 0 | 0 | 11 | 2 | 22 |
| Gale eBooks | Retrievals | 1 | 2 | 5 | 10 | 0 | 21 | 5 | 10 | 5 | 38 | 22 | 119 |
| Gale General One File | Retrievals | 22 | 37 | 19 | 11 | 9 | 29 | 22 | 42 | 26 | 64 | 35 | 316 |
| Gale Legal Forms | Retrievals | 0 | 4 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 3 | 1 | 11 |
| Novelist | Total Requests | 80 | 202 | 53 | 78 | 157 | 294 | 85 | 248 | 97 | 112 | 221 | 1627 |
| Oxford English Dictionary | Total Item Investigations | 15 | 39 | 18 | 26 | 40 | 56 | 59 | 45 | 48 | 66 | 0 | 412 |
| Pebblego and Pebble Go Next | Article Views | 1 | 0 | 2 | 5 | 2 | 0 | 1 | 10 | 1 | 346 | 16 | 384 |
| ProQuest: CultureGrams | Total Pages Viewed | 0 | 0 | 0 | 7 | 41 | 6 | 29 | 0 | 24 | 1881 | 217 | 2205 |
| Public Records / Check Illinois | Total Visitors | 279 | 251 | 151 | 157 | 165 | 159 | 173 | 174 | 168 | 168 | 164 | 2009 |
| Scholastic Teachables | Documents | 145 | 123 | 35 | 25 | 64 | 21 | 167 | 76 | 48 | 22 | 31 | 757 |
| SimplyAnalytics | Maps Created | 6 | 1 | 2 | 5 | 1 | 3 | 5 | 1 | 3 | 0 | 0 | 27 |
| World Book | Content Views | 17 | 10 | 2 | 11 | 24 | 5 | 10 | 10 | 4 | 249 | 103 | 445 |
| Periodicals | | | | | | | | | | | | | |
| DLIL magazines | Checkouts | 605 | 572 | 979 | 2497 | 2721 | 2817 | 3130 | 2659 | 2981 | 1774 | 2580 | 23315 |
| LexisNexis - NexisUni | Retrievals | 70 | 115 | 113 | 262 | 30 | 102 | 175 | 263 | 138 | 80 | 55 | 1403 |
| Newsbank Chicago Community Collection | Full Text Views | 21 | 28 | 22 | 21 | 5 | 5 | 55 | 17 | 27 | 31 | 79 | 311 |
| Newspaper Archive | Total Page Views | 42 | 31 | 105 | 16 | 7 | 8 | 15 | 140 | 93 | 87 | 224 | 768 |
| New York Times Digital Edition | Usage Sessions | 815 | 870 | 836 | 921 | 620 | 576 | 593 | 654 | 754 | 1070 | 1253 | 8962 |
| PressReader | Issues Opened | 1117 | 1140 | 1319 | 905 | 679 | 614 | 654 | 882 | 795 | 909 | 1045 | 10059 |
| ProQuest: Chicago Tribune | Total Documents | 362 | 443 | 274 | 364 | 260 | 355 | 186 | 107 | 74 | 151 | 135 | 2711 |
| ProQuest: Chicago Tribune Historical | Total Documents | 115 | 519 | 123 | 50 | 292 | 244 | 160 | 277 | 178 | 535 | 183 | 2676 |
| ProQuest: Newspapers.com | Total Documents | 92 | 481 | 448 | 81 | 2 | 41 | 36 | 24 | 308 | 196 | 67 | 1776 |
| ProQuest: New York Times | Total Documents | 73 | 53 | 104 | 82 | 56 | 102 | 44 | 13 | 47 | 77 | 56 | 707 |
| ProQuest: New York Times Historical | Total Documents | 62 | 20 | 35 | 8 | 20 | 13 | 5 | 7 | 25 | 98 | 19 | 312 |
| ProQuest: Research Library | Total Documents | 65 | 84 | 66 | 169 | 188 | 110 | 92 | 174 | 121 | 83 | 81 | 1233 |
| ProQuest: Wall Street Journal | Total Documents | 480 | 524 | 591 | 704 | 549 | 787 | 394 | 264 | 328 | 588 | 520 | 5729 |
| Genealogy | | | | | | | | | | | | | |
| Find My Past | Total Views | 13 | 34 | 10 | 97 | 10 | 44 | 7 | 2 | 34 | 268 | 324 | 843 |
| Local History Digital Collection | Page Views | 11458 | 5441 | 6008 | 2649 | 9075 | 2506 | 9958 | 7696 | 0 | 1944 | 3031 | 59766 |
| Newsbank Heritage Hub | Full Text Views | 3 | 35 | 11 | 11 | 1 | 0 | 1 | 5 | 31 | 8 | 140 | 246 |
| ProQuest: Ancestry Library Edition | Total Documents | 970 | 2154 | 1644 | 609 | 148 | 146 | 171 | 195 | 380 | 365 | 696 | 7478 |
| ProQuest: Fold3 | Total Documents | 26 | 46 | 16 | 25 | 21 | 1 | 13 | 2 | 78 | 67 | 123 | 418 |
| ProQuest: HeritageQuest | Total Documents | 56 | 6 | 29 | 16 | 3 | 27 | 139 | 2 | 1803 | 162 | 0 | 2243 |
| Online Learning | | | | | | | | | | | | | |
| Brainfuse | Database Usage | 58 | 46 | 31 | 106 | 40 | 178 | 75 | 48 | 21 | 21 | 10 | 634 |
| CreativeBug | Total Views | 14 | 35 | 62 | 54 | 62 | 74 | 126 | 63 | 123 | 21 | 308 | 942 |
| Gale Courses | Enrollments | 0 | 12 | 14 | 21 | 11 | 2 | 7 | 7 | 7 | 12 | 12 | 105 |
| Gale UDemY | Total Videos Viewed | 112 | 293 | 105 | 59 | 52 | 99 | 184 | 291 | 57 | 73 | 171 | 1496 |
| LinkedIn Learning | Total Videos Viewed | 103 | 182 | 207 | 144 | 28 | 88 | 141 | 71 | 173 | 197 | 282 | 1616 |
| Mango Languages | Total Sessions | 92 | 101 | 86 | 70 | 88 | 61 | 73 | 56 | 98 | 70 | 37 | 832 |
| Muzzy | Sessions | 1 | 8 | 0 | 5 | 0 | 4 | 2 | 1 | 2 | 0 | 0 | 23 |
| Niche Academy | Total Views | 49 | 15 | 18 | 50 | 31 | 23 | 65 | 5 | 39 | 43 | 22 | 360 |

| | | | | | | | | | | | | | | |
|---------------------------------|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|--------|--|
| Business / Finance | | | | | | | | | | | | | | |
| Gale Business Insights | Full Text Retrievals | 0 | 0 | 2 | 0 | 1 | 0 | 12 | 0 | 3 | 24 | 0 | 42 | |
| Gale Business: Demographics Now | Retrievals | 5 | 0 | 0 | 0 | 0 | 3 | 5 | 0 | 0 | 0 | 13 | | |
| Gale Business: Entrepreneurship | Full Text Retrievals | 0 | 11 | 4 | 0 | 0 | 4 | 4 | 2 | 4 | 1 | 31 | | |
| Gale Business: Plan Builder | Retrievals | 0 | 18 | 0 | 0 | 0 | 0 | 0 | 0 | 68 | 0 | 106 | | |
| Mergent Archives | Pages Viewed | 0 | 1 | 7 | 1 | 7 | 6 | 0 | 0 | 4 | 6 | 32 | | |
| Mergent Intellect | Pages Viewed | 57 | 60 | 82 | 103 | 46 | 39 | 19 | 43 | 89 | 63 | 665 | | |
| Morningstar | Record Views | 40 | 77 | 53 | 238 | 615 | 272 | 124 | 420 | 188 | 243 | 2502 | | |
| Reference Solutions | Total Searches | 75 | 85 | 48 | 47 | 58 | 66 | 35 | 124 | 44 | 71 | 798 | | |
| S & P Net Advantage | Total Usage | 125 | 231 | 435 | 376 | 153 | 142 | 247 | 349 | 245 | 182 | 2758 | | |
| Statista | Searches | 25 | 10 | 20 | 17 | 9 | 15 | 14 | 24 | 14 | 7 | 165 | | |
| Value Line | Logins | 393 | 448 | 502 | 532 | 575 | 558 | 574 | 546 | 524 | 560 | 5744 | | |
| Weiss Ratings | Page Views | 31 | 8 | 34 | 31 | 76 | 6 | 5 | 8 | 13 | 11 | 229 | | |
| | | | | | | | | | | | | | | |
| eBooks / AV | | | | | | | | | | | | | | |
| DLIL eBooks | Checkouts | 7814 | 7604 | 8803 | 9429 | 8703 | 9571 | 10367 | 9758 | 9808 | 10419 | 10532 | 102808 | |
| DLIL audiobooks | Checkouts | 5393 | 5536 | 5242 | 5504 | 5500 | 5751 | 6015 | 5758 | 6159 | 5975 | 6225 | 63058 | |
| Hoopla | Circulations | 1426 | 1506 | 1432 | 1456 | 1541 | 1424 | 1547 | 1483 | 1483 | 1687 | 1673 | 16658 | |
| Kanopy | Plays | 845 | 724 | 920 | 937 | 945 | 922 | 1056 | 1065 | 895 | 778 | 810 | 9897 | |
| Tumblebooks | Book Views | 7 | 14 | 141 | 40 | 77 | 16 | 114 | 42 | 20 | 51 | 18 | 540 | |
| | | | | | | | | | | | | | | |
| OTHER | | | | | | | | | | | | | | |
| App | Sessions | 1429 | 1466 | 1371 | 1423 | 1489 | 1350 | 1598 | 1300 | 1446 | 1369 | 1379 | 15620 | |
| Website | Sessions | 17598 | 18477 | 16845 | 16699 | 15582 | 15246 | 20039 | 16996 | 17418 | 17871 | 17197 | 189968 | |
| Scan EZ Station | Pages Scanned | 1549 | 1783 | 2859 | 2127 | 2002 | 2422 | 2693 | 2818 | 2146 | 1882 | 2454 | 24735 | |