

Wilmette Public Library Director's Report – May 21, 2024

Library Activities for April-May 2024

Anthony Auston, Director

Welcome Desk & Shelving (Manager Patsy deVuono)

The Welcome Desk transferred 301 phone calls in April, noting about a 50% decrease in call handling since the introduction of the new telephone system and its autoattendant feature. Welcome Desk staff answered 994 reference and 521 directional questions in April. The library had 21,096 visitors in March, averaging nearly 680 users each day.

Shelving staff receive and unpack interlibrary deliver bins every weekday morning. These bins include Wilmette items returned to other libraries as well as holds from other libraries to our patrons. Shelving staff unpacked and processed 305 bins in April.

The monthly AMH totals included 67,647 items processed in March. Continuing with past trending data, approximately 38% of those items are routed to Circulation as “exceptions” for further handling, including manual disc/part accounting/verification.

In April, Shelving staff supported other departments by:

- Charging 406 WonderBooks and Vox Books
- Cleaned 52 discs that patrons had returned with notes for cleaning

Activities for the team this month included:

- Welcome Desk staff continue to master the new telephone system and help IT troubleshoot the equipment.
- Shelving staff shelf-read and straightened the Fiction and Graphic Novel collections, and began this process with Large Type.
- The Media Room was also read and straightened. Staff were able to make enough room on the shelves in the audiobooks and the Playaways to take items off the shelf tops and make more intentional displays using the display easels.
- The Feature Films were also read. There is now enough room in that area to shift backwards and create more space. Staff are evaluating the opportunity to make room to bring the Non-Fiction DVDs upstairs at the end of the DVD collection.
- Mary Dormin is pulling books to be weeded in the 900s, as part of our ongoing collection maintenance project on the lower level. We anticipate that the wall shelving will be empty when she is done, paving the way for future opportunities for this room.
- When staff shelve, we are always looking for extra copies of items on the shelves. When materials are no longer new, we only keep two copies of books and one copy of audio books/playaways. This helps keep the shelves from getting overcrowded. Shelving staff bring a cart of these items to collection staff every few weeks to be reviewed.

Collections / Technical Services (Manager Jessica Thomson)

Physical (Adult and Youth Services)

The decision was made to disband the Library of Things Committee. Jessica Thomson, Committee Chair, will continue to work closely with Digital and Maker Services Assistant Manager Linnea Lundberg on adding items to the collection, workflows, and communications about the collection.

The following items were added to the LoT collection in April: Xbox X console, Play Station 5 console, Jenga Giant, and 3 Rokus with Brit Box subscriptions. An additional Oculus VR Headset and an additional Nintendo Switch Lite were added to fulfill patron demand.

Cataloging Librarian Carly Stauss has been working with Sheri Reda (Youth Services) on revising call numbers in the Youth folk tales collection, as well as revising numbers in the non-fiction collection to provide more specificity in the areas of science and history.

Acquisitions Assistant Megan Brown has been replacing faded labels in the DVD TV collection as well as replacing broken cases. Megan is now replacing faded labels in the Audiobook collection.

Technical Services Assistant Emma Standard is in charge of the Periodicals collection and has been working with Adult and Youth selectors and our vendor, EBSCO, on the 2024/25 renewal of subscriptions.

Carly continues to review CCS reports for data clean-up including lost items and items that are 6 months past due.

Technical Services and Facilities withdrew from the catalog, marked withdrawn, and packaged 14 boxes of books to be sent to Better World Books.

Top circulating titles in April:

- Adult fiction: *The Women* by Kristin Hannah
- Adult non-fiction: *The Wager: a Tale of Shipwreck, Mutiny and Murder* by David Grann
- Teen fiction: *Delicious in Dungeon* by Ryoko Kui
- Teen non-fiction: *Bluey ; Queens*
- Youth fiction: *Dragon Ball Z* by Akira Toriyama
- Youth non-fiction: *Minecraft Bite-sized Builds : Over 20 Exciting Mini-projects* by Thomas McBrien
- Adult multimedia: *Poor Things*
- Youth multimedia: *Wish*

Digital (Digital & Maker Services)

Online Resources and eContent

As a result of last month's meeting with Adult Services Manager Cathleen Blair, it was decided to eliminate a costly online resource, SimplyAnalytics. Though this resource is exceptional, the cost per use of this tool makes it clear that we should not continue our subscription.

Gale is eliminating the Demographics Now product, so we can replace that resource with a different offering. After a trial, we decided to add Peterson's Career and Test Prep, which will go live in mid-May.

Online Resource Highlights for April 2024

- Our Local History site is back up and running, after being down in March.
- Many of our youth-focused resources including Encyclopedia Britannica, Facts on File, Pebble Go, CultureGrams, and World Book saw massive spikes in usage. The increase came after Youth Services Librarian Eti Berland hosted a 4th grade class from St. Francis Xavier school and taught them how to access online resources for their state reports.
- Usage of Hoopla is the highest it's been all fiscal year, with 1,687 checkouts. This is up from an average of 1,477.

OverDrive

18,168 checkouts

- 10,419 ebooks (57.3%)
- 5,975 digital audiobooks (32.9%)
- 1,774 eMagazines (9.7%)

1. *The Women* by Kristin Hannah (eBook) - 73
2. *The Heaven and Earth Grocery Store* by James McBride (eBook) - 60
3. *The Women* by Kristin Hannah (eAudio) - 45
4. *Tom Lake* by Ann Patchett (eAudio) - 43
5. *The Deep End* by Jeff Kinney (eBook) - 42
6. *The Heaven and Earth Grocery Store* by James McBride (eAudio) - 37
7. *The Covenant of Water* by Abraham Verghese (eBook) - 36
8. *Tom Lake* by Ann Patchett (eBook) - 33
9. *The Bee Sting* by Paul Murray (eBook) - 32
10. *Diary of a Wimpy Kid* by Jeff Kinney (eBook) - 31

The most popular magazines:

1. The New Yorker - 365
2. Us Weekly - 80
3. Cook's Illustrated - 51

Full summary of digital items added in the past three months:

Collection	February	March	April
eAudiobooks	1159	1801	1485
eBooks	1690	3527	3903
eMagazines	50	98	182
Hoopla items	894	902	922
Monthly total:	3792	6328	6492

Full summary of digital items withdrawn in the past three months:

Collection	February	March	April
Hoopla	406	422	442

The complete July to-date FY2023-24 digital resource statistics are appended to this report.

Technical Services Statistics

Full summary of materials added in the past three months:

Collection	February	March	April
Adult Fiction	424	490	526
Adult Non-fiction	461	364	464
Teen Fiction	20	26	40
Teen Non-fiction	11	0	9
Youth Fiction	301	518	471
Youth Non-fiction	36	160	20
Adult Magazines	465	451	499
Youth Magazines	37	33	40
Adult Multimedia	147	113	154
Youth Multimedia	173	14	60
Other (Library of Things, etc.)	42	56	30
Monthly total:	2117	2225	2313

Full summary of items withdrawn in the past three months:

Collection	February	March	April
Adult Fiction	597	384	292
Adult Non-fiction	520	323	512
Teen Fiction	24	22	6
Teen Non-fiction	1	14	0
Youth Fiction	517	384	199
Youth Non-fiction	116	94	73
Adult Magazines	466	489	612
Youth Magazines	3	4	10
Adult Multimedia	428	98	54
Youth Multimedia	9	66	24
Other	3	0	2
Monthly total:	2684	1887	1784

Circulation (Manager Matthew Hoffman)

The library welcomed 132 new patrons in April.

Current and Past Circulation by Fiscal Year

	2018/19	2019/20	2020/21*	2021/22	2022/23	2023/24
July	68,740	66,182	33,804	59,462	59,742	60,736
Aug	67,729	64,303	50,795	21,368*	59,932	62,545
Sept	62,444	59,292	55,261	64,184	53,587	49,229
Oct	62,202	60,195	55,820	50,538	53,994	55,226
Nov	61,400	61,307	46,631	53,720	54,850	52,926
Dec	56,962	55,668	35,822	51,141	51,452	53,499
Jan	60,403	61,130	31,822	53,798	57,424	56,360
Feb	56,946	57,932	32,640	49,767	52,127	54,534
March	62,305	29,435*	52,239	55,073	61,616	58,430
April	59,323	28*	52,875	53,537	54,517	54,773
May	59,032	87*	54,781	51,235	53,990	
June	61,772	7,422*	56,560	55,012	56,630	
Total YTD	739,258	522,981	559,050	618,835	669,861	558,258

*FY 19/20: building closed for a portion March-June due to pandemic

*FY 20/21: building hours reduced by 20% overall due to pandemic

*FY 21/22: building closed in August for 2 weeks for capital repairs

Wilmette Public Library Monthly Statistics as a Whole For 4/2024	
Total Checkins	31,494
Checkout Stations	17,536
Leap Checkout and Renewal	10,672
Total Checkouts	28,212
Auto-renewal	25,562
Power PAC Renewal	440
Leap Checkout and Renewal	242
Checkout Stations	155
Total Renewals	26,561
Number of your Library's items checked out system-wide	28,094
Holds Placed through your interface	5,942
Holds placed for/by your patrons	6,524
Holds Held	7,241
Holds Checked out	6,195
Holds Cancelled	1,317
Holds Unclaimed	849
Number Of Items Currently Out	34,494
Unexpired Patrons on file	15,855

Wilmette Public Library 24/7 Pickup Lockers Monthly Statistics For 4/2024	
Total Checkouts	317
Wilmette Cardholder	77
CCS and/or Reciprocal Borrower Cardholder	50
Holds Held	365
Holds Unclaimed	31

July to-date FY2023-24 circulation statistics are appended to this report.

Adult and Teen Services (Manager Cathleen Blair)

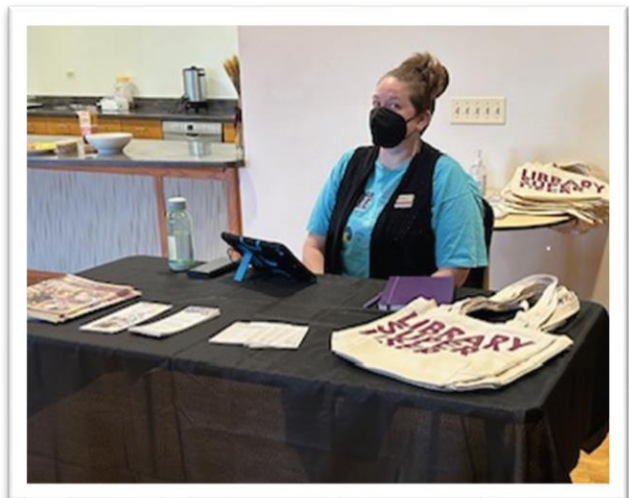
Department Activities: Programs and Events

Teen Services Librarian Krista Hutley and Youth Services Staff Sheri Reda partnered with Radical Generosity Chicago (RGC) to hold an April 4 **Crafting for a Cause** program. The featured activity was making plarn (yarn made from plastic bags) to crochet into sleeping mats for those experiencing homelessness, and the successful results have been donated to New Life for Old Bags in Chicago. The event was both productive and fun, receiving social media attention and positive feedback from the teens and caregivers who attended.



One parent sent these words of appreciation: *Just wanted to thank you for all your hard work creating the best programs for youth and adults. My kids (pre-teen and high schooler) recently participated in the planket crochet project to support those in need. It is so important for us all to get involved and especially for my kids to get involved and understand what is happening in the world around us.*

To advance WPL strategic goals regarding sustainability and advocacy, Librarian Katy Jacob has been serving in a new role as library liaison with community organization Go Green Wilmette. One of the first collaboration events was an April 18 **Repair Café**, in which residents were offered assistance in restoring items to use rather than discarding for new. Katy welcomed visitors with library resources and related information, and we look forward to additional partnerships in coming months.



Genealogy and Local History Librarian EvaAnne Johnson partnered with the League of Women Voters of Wilmette and HEROS to host a program about **Civil Rights and Social Justice on the North Shore**. New Trier High School teacher Todd Maxman presented his topical research reflecting local areas, including the Village of Wilmette and the City of Evanston. Several of his students also shared a research project illuminating LGBTQ students of the past and their experiences at New Trier High School. The program was enthusiastically attended by both adults and New Trier students interested in this aspect of our local history.

The Library welcomed back the offering of a now-virtual **Dementia Caregiver Support Group**, sponsored by the Alzheimer's Association. In addition to new attendees, several who had previously participated in pre-Covid era returned to share their experience and support with those new to the caretaking role.

Adult Services was pleased to partner with Programming Coordinator Jennifer Bartel to host a **Solar Eclipse Viewing Event** on April 8. Though attendance was fluid, as drop-in visitors moved between the outdoors and the live NASA feed in the Auditorium, at one point community members of varying generations numbered as many as 155 on the front lawn. Librarians Joan Blecher, Krista Hutley, Rachel Garcia, and Cathleen Blair assisted in distributing over 100 remaining eclipse glasses as well as offering information on the phenomenon and how to safely view.



Department Activities: Services

Genealogy and Local History

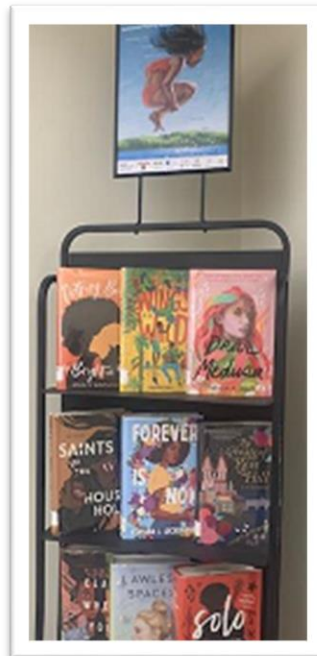
In a culmination of the **Voices of Wilmette Oral History Project**, jointly sponsored by Wilmette Public Library and Wilmette Historical Museum, all recordings collected in 2022-2023 have been transcribed and uploaded to our Local History Digital Collection. They can be accessed via <https://bit.ly/WilmetteOralHistory>

Collection and Advisory

When a visitor reported that Wilmette's aid to migrants was featured in a *Chicago Tribune* article, Librarian Suzanne Arist took inspiration and collaborated with other staff to create a display spotlighting **The Refugee Experience**. Patrons have been observed pausing to explore and check out both informational and narrative books on the topic as well as to note the name of local organization SALT, one that is helping migrants in Wilmette.



Other collection highlights in April include Arab American Heritage Month and Poetry Month for both adult and teens.



Community Book Group Support

As part of a new role in service to community book groups, Adult Services staff are in process of creating customized templates to coordinate title requests, scheduling, and individual group profiles to enhance curated suggestions and responsive timelines. One of the delights of this process is the opportunity to meet personally with area facilitators to learn their groups' stories.

Statistics of Note

Demand for notary services remained strong throughout April, with a record 13 appointments scheduled throughout the month.

Senior Services Librarian Jillian McKeown and Adult Services Librarian Nancy Wagner arranged 34 deliveries to older adults living at Mather, others at Mallinckrodt, and to patrons living independently in Wilmette.

Staff Activities and Special Projects

Teen Services Librarian Krista Hutley facilitated donation of over 600 books from her work on the Best Fiction for Young Adults committee to community nonprofits and Chicago Public schools. Krista worked with partner organization Warming House representatives Grace McManus, Coordinator, and five teens actively serving on the leadership board to sort and package the books. Recipients include Mather School Library, North Chicago Community Partners via Radical Generosity Chicago, and the African Library Project via a New Trier High School student book drive initiative.

Teen Services Librarian Krista Hutley is the Community Sponsor for New Trier senior Charlotte Radler from April 22 to May 17. Charlotte is assisting with youth and teen programs, authoring book reviews for the teen blog on the Wilmette Public Library website, and helping plan two separate escape room experiences for tweens and teens.

On April 25, Business Librarian John Amundsen attended an instructive opportunity on SQL basics held by CCS at its Lincolnshire headquarters. This training provided a practical overview of building queries in Leap catalog software that allow for enhanced information retrieval. Deliverables include several exercises and supplemental materials outlining the various datasets hosted through CCS, including bibliographic, item, and patron records.

Business Librarian John Amundsen served as chair of the 2024 Staff Day Committee, investing many April hours coordinating the logistics, catering, and content of a successful event enthusiastically attended by 72 staff members.

As part of her duties on the Illinois State Historical Records Advisory Board, Genealogy and Local History Librarian EvaAnne Johnson attended several site visits to libraries that had received digitization grants from the board. She visited the Sterling Library at Morton Arboretum, Poplar Creek Public Library, and the Eastland Disaster collection at the Newberry Library. [Interestingly, the SS Eastland was recovered after the terrible accident in 1915 and renamed the USS Wilmette, and was used for Navy training in the Great Lakes. Our Local History collection includes newspaper clippings and a written history about the USS Wilmette.] The digitization projects and collaborations that she learned about were inspiring.

Additional program details and statistics are appended to this report.

Youth Services (Manager Andrea Vaughn Johnson)

Programs

In April, Youth Services presented 59 scheduled programs with a total attendance of 2,148 patrons. Here are a few highlights:

On April 26 Sarah Jo Zaharako and Andrea Vaughn Johnson hosted *Between the Lines: A Kids Book about Pronouns* Author Visit. Dr. Courtney Wells and Lee Wells joined us for a reading and conversation about identity and allyship. The event was organized in partnership with the McKenzie PTA. Overwhelming community support and interest resulted in robust attendance, engaging discussion and joyful community building. The [Record Northshore](#) covered the event. Audience members had a chance to talk with the authors after the program, as well as meet representatives from PFLAG, who provided local LGBTQ+ resources and information. The entire Youth Services team contributed to the success of this program. Special thanks to Marcos Levy, Aarin Olson, and the Safety Team for making our presenters and patrons feel safe and cared for. We also have Director Anthony Auston and the WPL Board of Trustees to thank for their unwavering commitment to inclusivity. The presenters sent this email following the event:

*Sarah Jo, Andrea, and all staff,
Courtney and I want to express our profound gratitude for inviting us to read and discuss our book with the greater Wilmette community at your library. The event was so well curated and managed that it felt like a large gathering of friends! We have yet to be invited to an author talk that took such care to ensure the comfort and safety of the community—and us! Friday night's program was a beautiful display of queer and trans visibility and community connection, as well as a liberative act against the anti-LGBTQ+ sentiment and legislation in this country.*

*Thank you again for such a wonderful event!
Lee & Courtney Wells*





On April 17, we packed the Youth Program Room with children, their dolls and stuffed animals, and their parents for Stuffed Animal Sleepover! We read two stories, decorated picture frames, and tucked in our plushies for the night. After the kids went home, the plushies got up to explore the library! The next day, the children picked up their well-rested plushies and a few photos of the plushies' adventures.



Youth Services Librarian Sheri Reda hosted a program April 23 in which kids made their own magnet poetry sets. Participants each made dozens of colorful word magnets. Magnet poetry is a great open-ended literacy activity that sparks creativity.



Outreach

Eti Berland, Youth Services School Engagement Librarian, hosted 50 4th graders from St. Francis Xavier on April 17 for a field trip to share resources for their state projects, showcasing library materials and databases, and tools for evaluating information for reliability and accuracy. The students also participated in a state facts scavenger hunt in the library. Afterwards, students were able to check out independent reading books with their library cards. School Librarian Courtney Ivaska shared this feedback: “Thank you so much for all you did to make our trip to the WPL an amazing experience! The students LOVED it and had so much fun. Thank you for all the thought and preparation you put into our time with you. We are also very excited to help students access more resources from the library!” (Interestingly, we’ve seen an increase in use in databases like World Book, Encyclopedia Britannica, etc. which could be due to outreach efforts, as well as promoting resources at the desk.)



In April, Preschool Outreach Librarian Ruth Bell presented storytimes in 20 preschool visits, with 323 children and teachers in attendance. Ruth also made six deliveries of books and learning materials to local preschools.

On April 20, the library hosted an Eid al-Fitr Celebration in collaboration with the South Asian Families of Wilmette, for more than 200 community members, who enjoyed a variety of stations staffed by kind volunteers, including henna painting, origami, bookmark-making, coloring/activity pages, a scavenger hunt, delicious treats, and a storytime.



Youth Services created many asynchronous activities in the children’s room and in the community in April. We installed a new StoryWalk in Hibbard Park, posted a new scavenger hunt, and offered drop-in craft activities to help children learn about the solar eclipse.

Book Displays

This month, Youth Services librarians put up book displays to promote picture book about gardens, novels in verse, and fantasy books about making wishes.

Special projects

This month we launched a new promotion called a “Library Crawl” in celebration of National Library Week. Throughout April, patrons collected stamps on a bookmark at Glencoe, Wilmette, and Winnetka-Northfield public libraries. When they present a fully stamped bookmark at The Book Stall in Winnetka, they will receive free annual membership in their 10% Discount Club. Patrons have until the end of May to collect their prize at the Book Stall.



In our Let's Learn Together parent-teacher collection, parents and educators will discover titles that will help them engage with children about complex topics. Patrons can learn more about our newest collection on the topic of gender on our [website](#).



Responding to requests and demand, YS Librarian Jennifer Lee added a French kit and an additional copy of the Chinese and Spanish kits to our new collection of World Languages Learning Kits.

Ruth Bell, Youth Services Librarian, has installed a new I Spy table activity. Small children are searching and talking about the many small objects they see in the display case. Playing I Spy boosts a child's concentration, vocabulary, and listening skills, and is a fun way to practice colors and shapes.



To mark both Earth Day and Poetry Month YS Librarian Sheri Reda recommended books on the staff blog that are great for family reading, for poetry lovers and Earth-lovers alike.

<https://www.wilmettelibrary.info/posts/poetry-and-about-earth>

April is Neurodiversity Awareness Month, and our children's librarians highlighted some of the best new middle grade, young adult, and picture books featuring young characters with ADHD, sensory processing disorder, autism, and more on the [Kids and Families landing page](#) on our website.

CELEBRATE NEURODIVERSITY!



The library also maintains a [webpage](#) dedicated to promoting its sensory friendly resources, which includes details for scheduling a “Meet Your Library” welcome visit, a list of current sensory-friendly events, as well as resources to promote accessibility at the library. The page also includes Social Stories for kids and teens to orient them to their library experience so they know what to expect before they arrive at the library.

SENSORY FRIENDLY RESOURCES

Sensory friendly resources are intended for families with autistic children, children with sensory processing disorders, anxiety, or other cognitive or physical disabilities.

Meet Your Library Welcome Visits

The library welcomes patrons of all abilities. Schedule a staff-led tour to learn about library programs and resources that are just right for you and your family. Group visits are also available and may include behind-the-scenes demonstrations, sensory activities, and storytimes that can be tailored to meet accessibility needs and interests. Call 847.256.6939 for more information.

Sensory Friendly Events

Sensory friendly programs are intended for autistic children, children with sensory processing disorders, anxiety, or other cognitive or physical disabilities, who have a low tolerance for crowds, loud noises, darkness, flashing lights, and other similar sensory input. Attendees can feel comfortable moving or vocalizing throughout the program.

Attendance at many sensory friendly events is limited. [Register on our online calendar.](#)

Accessibility at the Library

Wilmette Public Library offers many materials and services for patrons with all abilities and homebound patrons. [For a full list of offerings, visit our Accessibility page.](#)

NEWS



SENSORY ASSISTANCE FOR KIDS

Youth Services now offers sensory friendly tools for children to borrow during their visit to the library. These items help kids cope with stress and sensory struggles so they can enjoy all the library has to offer.

[Read More about Sensory Assistance for Kids](#)



SPECIAL INTERESTS AND AUTISM

Special interests are a common characteristic for children and adults who have autism spectrum disorder. Visit Wilmette Public Library to explore deep interests, build connections, and learn about resources just right for your family. What can you find at Wilmette Public Library? Read on!

[Read More about Special Interests and Autism](#)

SOCIAL STORIES

Planning a visit to Wilmette Public Library? Check out these social stories to learn what to expect and get more comfortable before your visit.



KIDS SOCIAL STORY >



TEEN SOCIAL STORY >

Additional program details and statistics are appended to this report.

Digital & Maker Services (Manager Lauren Kelly)

The Studio

In April the Studio team had 273 reference interactions in the space, including 46 Studio tours. The response of patrons has continued to be overwhelmingly positive. Many folks are excited about the transformed space and seem inspired about what they can create using the Studio's tools and equipment.

Projects this month included: Heat Transfer of kid's artwork onto a t-shirt, Sewing Tallit for daughter's Bat Mitzvah, buttons for friend's 40th birthday party, and more!



One especially touching interaction in The Studio: A mom and two kids came to pick up and decorate 3D prints. It emerged that the third kid in the family was at home recovering from an emergency appendectomy earlier in the week. The family was tired and upset after their difficult week. Digital & Maker Services Librarian Janet Piehl helped them make get well cards and magnets. When they left, they seemed much more relaxed, and it seemed that crafting helped them process their feelings.

A patron who is an experienced sewist and machine embroiderer has been stopping by the Studio weekly to swap ideas. Janet Piehl showed her how to print, cut, and apply heat transfers of a wombat and an echidna to pieces of fabric that she will turn into pockets. She plans to embellish the heat-transferred images with embroidery and beading.

Studio Updates

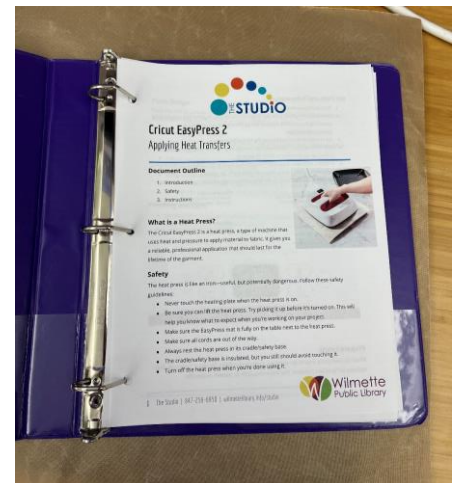
Studio staff are settling into the new service point, and providing friendly, helpful service to patrons. The space is especially busy on weekends, and the staff is figuring out how to best set patron expectations and communicate how to use the equipment in the space during these busier times.

Janet Piehl began coordinating teen volunteers for the Studio. As Youth Services recruits high school students to volunteer in their Summer Reading booth, we will work with them to find teens to help in the Studio during the summer. These volunteers will help with materials prep, assist in the Studio at busy times, and help during some programs.

Janet is also planning an upcycled sewing project for Summer Reading, which aligns with the theme “Read, Renew, Repeat.” The project will be aimed at adults but available to patrons aged nine and up.

The Digital & Maker Services team has begun to implement instructional documentation for The Studio, including introductory projects and instruction binders. We now have a Heat Press instruction binder and a completed project template for Studio Projects patrons can get started with using provided materials.

In April, Janet created projects for the display to show examples of what the Silhouette Cameo can create. Their theme was “Spring Weather” and included paper cutouts, stickers, and Print & Cut examples to inspire patrons.



We have implemented the new Build-A-Button software in the Studio. This allows patrons to make a digital design, including logos, to print and then cut to make into buttons or magnets. This is a notable upgrade from using just colored pencils and crayons to make a design.

Due to popular demand, we are adding 1.5” magnets as an option for patrons.

We have also implemented a Post-3D Printing kit in the Studio. Patrons are invited to use the supplies to color and texturize their 3D Prints.

3D Printing

Patron Prints: 63

We have had a notable uptick in 3D print submissions since the Studio opened. Submissions have just about doubled compared to pre-Studio numbers. The prominent placement of the machines along with promotion have made this service more popular.

Technology Desk + Department Updates

In April DMS Staff had 627 Reference Transactions and conducted 19 1:1 help interactions at the Technology Desk. 1:1 Tutorial topics include: data usage including cell data vs. Wi-Fi, customizing notifications and permissions on smart phone, getting started on typing.com, setting up a brand new windows laptop, digitizing videos, livestreaming software and hardware, regaining access to Google account, how to use the Library of Things karaoke machine, printing shipping labels, and more.

In April 1882 pages were scanned at the Scan Station.

The TBS computer management system also allows for usage reports. In April we had: 1170 bookings of 1st floor PCs, 40 bookings of the Studio Mac, and 17 uses of the Digitization Station.

Digital Services Assistant Finn Dos Santos served on this year's Staff Day committee, and helped the group put on an amazing event for WPL employees.

DMS staff planned and ran a breakout session on Staff Day in the Studio called Studio Speed Dating. Participants went around to four stations for 10 minutes each and learned about equipment in the space. Staff saw the 3D printers and Embroidery Machine in action, as well as got an overview of restoring an old photo with Photoshop and made a sticker to decorate their new YETI tumblers. The four stations were run by Lauren, Linnea, Janet, and Ethan.

Digital & Maker Services Associate Ethan Herdrich ran the Board of Trustees livestream this month.

Digital & Maker Services Assistant Manager Linnea Lundberg is planning the implementation of a digital 1:1 booking process for patrons looking to work with a staff member for an hour-long dedicated help session. This will make scheduling more streamlined for both patrons and staff!

Digital Services Assistant Sabrina Nizzi continued to accompany Senior Services Librarian Jillian McKeown to a monthly offsite visit at Mather Place, providing technology help to older adults at the facility. Sabrina also joined the Community Engagement Committee and attended the committee meeting. As part of this committee, Sabrina will represent the library at the upcoming AAPI Heritage event on 5/4 at the Wilmette Community Recreation Center.

Ethan consulted with Linnea about adding more gaming consoles to the Library of Things, and they ended up getting a PlayStation 5 and an Xbox Series X. Ethan helped pick out the cases and set them up when they came in, and recommended buying a couple games to keep installed. He has a meeting scheduled in May to help Jessica Thompson purchase the games.

Ethan and Lauren made progress on providing assistive technology to patrons. Since there is no space for a dedicated assistive computer station, we are going to buy some of the devices

(trackball, ergo mouse etc...) and keep some of them displayed on the back counter behind the Tech Desk for patrons to use.

Both the Library of Things committee and the Experiential Learning & Maker committee disbanded this month. Moving forward, Linnea and Finn will collaborate closely with Technical Services Manager Jessica Thomson and Circulation Manager Matthew Hoffman to select and process things to the collection. The ELM committee is finalizing documentation of Maker Fest for posterity and may reconvene in the future to produce another Maker Fest event.

Program Highlights

Janet ran this month's Maker Garden. This month's theme was "Tree Cookie Poetry," in honor of National Poetry Month. Janet put out slices of tree branches with words written on them. Patrons were invited to arrange the words into poems, phrases, or sentences, a lot like magnetic poetry, but with nature-based materials.

Linnea participated in the WPL Eclipse Day event, staffing the table and engaging with patrons who attended the event on the library's front lawn.

Janet ran a LEGO WeDo program, and 8 of 8 registrants attended. They built and coded at their own pace, with the goal of racing their vehicles at the end of the program.

Ethan ran a Silhouette Cutter: Temporary Tattoos program with a fun group of four teen girls making temporary tattoos. A couple of the girls knew exactly what they wanted to make and got it done quickly; some took more time to figure out what they wanted.



Additional program details and statistics are appended to this report.

Communications and Events (Manager Sarah Beth Brown)

April Programs

Program coordinator Jennifer Bartel put together a jam-packed month this April!

On April 8, we hosted events surrounding the total solar eclipse. We had 155 patrons join us on the lawn to watch the eclipse together, and about 45 patrons stopped in to the auditorium to watch the NASA livestream. Over the preceding weeks, we distributed approx. 900 pairs of eclipse glasses to the Wilmette community, and we reserved a number of glasses for release and use on the day of the eclipse as well. Between the two eclipses (October 2023 and April 2024) we distributed 1125 glasses to the community. Jennifer led a multi-departmental team to coordinate our efforts across two eclipses over the past year, leading to a lot of happy community members who were able to safely view this extremely rare astronomical event!

As part of the 2024 Let's Learn Together initiative focusing on gender, Jennifer coordinated a virtual program, *Understanding Gender Identity*, with Lizzy Appleby, Pride/Share director at Youth Services in Glenview. 35 patrons attended and the majority of feedback was very positive. We had over 50 questions in the Q&A and most patrons stayed for the whole program. 14 people completed our post-program survey. Some quotes from feedback include:

"This was a great program. I feel full."

"Excellent presentation thanks to Lizzy and her informative and matter of fact presentation. Good examples and easy to follow explanations."

"Appreciate virtual space to engage in these important conversations and ensure everyone's safety"

"Not a question but want to thank the library for this informative presentation. I appreciate the opportunity to continue to learn about how we can support each other through love."

"I just wanted to thank you and the library for hosting this event."

A few more highlights from our April programs include:

- A popular Armchair Travels program this month was *Tulipmania and Dutch Flower Painting* with art historian Mary Woodward. Patrons enjoyed the combination of art history, nature, and historical context shared in the presentation.
- A concert with Tenor Christian Ketter and Violinist Cara Schlecker drew 34 attendees. This concert was primarily classical but also incorporated some showtunes and jazz, and the combination was well-received.

April Communications

Summer Reading Clubs

A huge project this April was preparing branding and materials for our Youth and Adult services departments to use for Summer Reading. Graphic designer Sarah Rose came up with a lively, engaging suite of colors and graphics that will be used across our SRC communications this summer. This is an enormous project for her each year, and a huge outpouring of real creativity. As we have done for the past several years, we have also designed t-shirts that are available to every staff member, which help to provide a cohesive, professional, and fun appearance for our staff, particularly for off-site summer events. This year's theme, "Read, Renew, Repeat" provided a lot of fun for design, and we are excited to roll out these materials in the coming months!

Staff Day

One project that our department worked on in April was preparing to take an all-staff photo. Thanks to the efforts of a cross-departmental team, we were able to take a great photo of our staff on one of the few times each year we are all together. The photo itself took only a few minutes, but we had several meetings and rehearsals to get it together. We were thrilled with the result, and the effort we put into getting a great shot this time will pay dividends in future photo opportunities. Sarah was also involved in a number of other projects for Staff Day, including ordering staff gifts and creating a logo that could be used on collateral materials by committee members, and creating staff anniversary certificates to be distributed at the event.

We have also continued working on accessibility on our website. This is an ongoing project and we spent time this month implementing new guidelines for our own art and working with vendors to ensure that our products met current standards.

Sarah Beth started work on the summer newsletter, our largest and most complicated issue to put together. We have dozens of programs for each age group spanning three months of the summer, plus all of our summer reading initiatives.

Sarah Beth also worked on the *Let's Learn Together: Gender* booklet, a companion print piece to the gender programming series that YS staff organized.

In addition to these projects, Sarah Rose worked on several smaller projects throughout April:

- Designed and ordered stress balls for Teen Giveaways with AS staff
- Worked with Marti to update the memorial book plates and board name plates
- Created and/or replenished posters, signs, and other signage as needed, such as a flyer for our Spotlight on Japan series and eclipse glasses signage
- Updated and ordered a large batch of new business cards to reflect new phone numbers
- Designed a zoom slide for canceled programs
- Updated a form for ILL
- Created and provided graphics and files to many departments as needed, such as logos to DMS and a Library crawl map for social media

Content Coordinator Lydia Fair published six posts to the staff blog, coordinated May blog content with Adult and Youth Services, and wrote a blog post spotlighting our online learning platform, Udemy. In preparation for Asian American and Pacific Islander Heritage Month in May, she updated the page on our site with library events, online resources, and virtual events happening around the U.S. As it was a busy month around the library, she worked on promotional content for a variety of initiatives, including posting about the total solar eclipse on social media and in the email newsletters, and taking photos during the event. She promoted National Library Week (April 7-13) with posts about our Local History collection, personalized book picks service, and staff photos. Throughout the month, she also promoted the Library Crawl and Summer Reading Club volunteer/assistant positions on social media and in the email newsletters.

Email, Social Media, and Communications

Email newsletter statistics from April:

- 59,922 sends
- 1,349 clicks

A few of our more popular posts from April:



Liked by plaza_orthodontics and others
 wilmettelibrary If you haven't joined our Library Crawl with Glencoe Public Library and Winnetka-Northfield Public Library District, make a day of it this weekend and collect a stamp at all three libraries! Then, bring your fully stamped bookmark to The Book Stall to receive a free annual membership in their 10% Discount Club. 📖



[View insights](#) [Boost post](#)



Liked by wilmettelibraryteens and 80 others
 wilmettelibrary National Library Week is off to an exciting start! 🌞👓 We had a blast watching today's solar eclipse with our Wilmette community.

#solareclipse2024 #nationallibraryweek
 #wilmettelibrary #wilmette



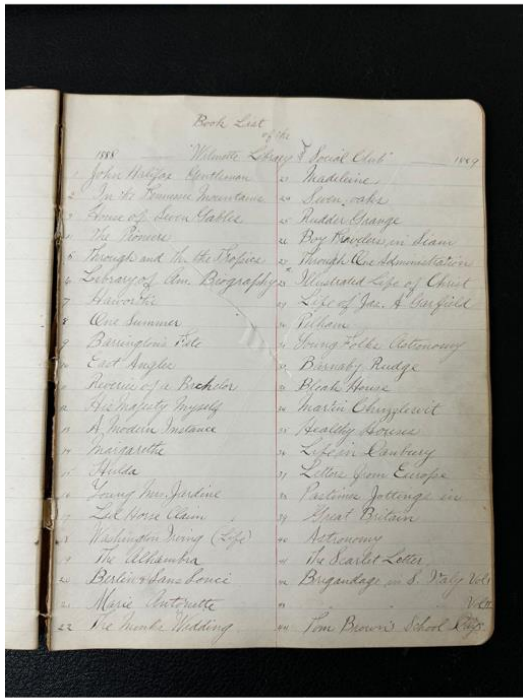
[View insights](#) [Boost post](#)



Liked by verticaljen and 52 others
 wilmettelibrary After joining their pals for a storytime and craft, these plushies had lots of fun at last night's stuffed animal sleepover! Check out some of the photos our librarians captured of the adventure. zzz 🧸

#wilmette #wilmettepubliclibrary #librariesofinstagram
 View all 2 comments
 susansarasota So much fun the plushies had at WPL!

Wilmette Public Library is at Wilmette Public Library.
 Published by Lydia Wpl · April 11 at 3:00 PM · Wilmette
 #NationalLibraryWeek Flashback!
 This ledger contains a record of all of the books that were available to borrow from the Wilmette Library and Social Club in 1888-1889.
 Schedule an appointment to visit our Local History Room and discover biographical & house history information, oral histories, city directories, photographs, and more.
 Learn More: wilmettelibrary.info/research/local-history



[See insights and ads](#) [Boost post](#)
 You and 11 others

Information Technology (Manager Michael Pocrnich)

IT Manager Michael Pocrnich and IT Assistant Christine Hightower completed a wide range of troubleshooting and system improvements for both the staff and public in April. Projects this month included: researching and applying equipment and software updates and replacements, workstation, software, and peripheral troubleshooting, configuration, and installation. Department staff assisted with hardware and software updates and troubleshooting; spam email maintenance; equipment installation, maintenance, and training; document and instruction creation; coordination with CVI on resolution of open tickets; self-checkout station maintenance; routine maintenance; equipment cleaning; and other updates.

Staff also worked on a number of special projects, including: continued troubleshooting and support for the recent telephone system upgrade; additional configuration of 3 new iMac stations; organization of the JAMF Pro server for management of our Apple devices; and researching a ticketing system solution to help the IT and Facilities teams manage their projects and workflows, as well as create/maintain a record of procedures for resolving troubleshooting requests. CVI removed old phone infrastructure from the staff entrance, Youth Services closet, and server room, and back-pulled old wiring. IT staff order 4 new charging stations: 3 to replace the old units, and 1 new charging station for the teen room.

Facilities/Safety (Manager Marcos Levy)

April 2024 has to be the most uneventful, mechanically quiet, non-snow event month in my 30 years of facility operations! As Spring is approaching, we are preparing for tree pruning on the South and West side of the building. The best practice for this maintenance is biannually.



The Village Forestry division partnered with the library by installing 5 new native trees around the grounds for Arbor Day, April 26, which was followed by a free tree seedling event for the public later in the day in the front lobby that was very successful.

Human Resources (Manager Michael Boone)

Recruiting & Personnel

Youth Services

We have posted for two Summer Reading Club Assistants for the Youth Services Department for this summer's reading program. These individuals will staff our Summer Reading Club booth and encourage our young patrons to read books and participate in our summer activities. They will also record the progress of our young readers and distribute prizes. This program runs from June 10 through August 15. Deadline to apply for this position is Friday, May 10.

Trainings/Conferences

2024 All-Together

On April 18, 2024, HR Manager Michael Boone attended HR Source's **2024 HR All-Together Conference**. Area HR professionals gathered to attend presentations and workshops on current HR topics and concerns. Keynote speaker Kat Kibbe, founder of Three Ears Media, spoke on the biases that exist in job postings and job descriptions, which not only creates barriers for under-represented job seekers, but also creates barriers for employers finding the right candidates. They recommended eliminating degree requirements and preferences for certain positions when unnecessary. They also cautioned against using buzz words like collaborative or innovative in postings, and stressed the importance of keeping the postings concise and to the

point clearly stating what the overall purpose and the specific duties of the role.

One of the other major presentations at the Conference focused on the expansion of the **Illinois Equal Pay Act**. This amendment, which goes into effect on 1/1/2025, requires pay and benefits transparency in all job postings. After 1/1/2025, all postings must include:

- Pay range
- Benefits offered
- Must alert all current employees of any promotion opportunities no later than 14 days after an external job posting.

Obviously with pay transparency, the expanded act promotes that this will help reduce turnover, build agency reputation by building trust with staff and candidates, increase applicant flow and decrease costs associated with recruiting.

Other topics offered at the conference addressed work-life balance for leaders, practical AI in HR, managing unmanageable employees and real-world DE&I.

Staff Anniversaries

<u>Name</u>	<u>Department</u>	<u>Date of Hire</u>	<u>Years of Service</u>
Ed Crabbe	Facilities & Safety	4/15/2011	3 years 7 mos.
Nora Reese	Shelving	4/17/2017	7 years
Angela McCarver	Circulation	4/22/2022	2 years
Cathleen Blair	Adult Services	4/17/2023	1 year

Select Staff Meetings & Workshops

Staff regularly attend conferences and developmental webinars, and are actively cultivating new skills through dozens of programs and workshops on a diverse range of topics, including:

April 2-5 was the Public Library Association conference in Columbus, OH.

Sarah Beth Brown and Lauren Kelly attended.

- Sarah Beth's standout sessions included:
Leadership by Design, Crisis Communication, Madison Public Library introduces Observation Deck application, 3 Activities for New Hire Training, Reimagining Public Service & Staffing Models
In addition to these, she met with vendors, attended panel discussions, and networked with librarians from across the Chicago area and across the country. This is absolutely one of the best continuing education experiences we have for exposure to new ideas and leaders in our field, while being a manageable enough size to make meaningful connections. It was a truly wonderful and educational experience!

Meetings and Webinars:

- 4/4: LACONI webinar Four Strategies for Smooth Task Management (Janet Piehl)
- 4/5: LACONI Recharge committee meeting (Sarah Jo Zaharako)
- 4/9: Newspaper Digitization Status Meeting (EvaAnne Johnson)
- 4/9: Tween/Teen Programming (Krista Hutley)
- 4/10: Charmm'd Foundation Leadership Academy: Listening with Integrity (Linnea Lundberg)
- 4/10: Electronic Content Consortium Executive Committee Meeting (Lauren Kelly)
- 4/11: AI and the Library World, online webinar presented by CMC (Jessica Thomson)
- 4/11: Community Engagement Committee
- 4/11: Young Adult Services Forum (Krista Hutley)
- 4/12: Circulation Managers/Tech Group in-person meeting at CCS (Matthew Hoffman)
- 4/12: RAILS Makerspace Networking Group at Deerfield Public Library (Janet Piehl)
- 4/15: ALSC Public Awareness and Advocacy monthly meeting (Sarah Jo Zaharako)
- 4/16: Outcomes and Beyond: A 3-step Approach to Evaluating Program Success (Jessica Thomson)
- 4/17: De-Escalation Practice (Janet Piehl)
- 4/17: Genealogy & Local History Librarians Networking Group (EvaAnne Johnson)
- 4/18: Digital and Physical Media Trends for Libraries presented by Midwest Tape (Jessica Thomson)
- 4/19: Wilmette Public Library Staff Development Day
- 4/24: Illinois State Historical Records Advisory Board [ISHRAB] Site Visit: Morton Arboretum Library (EvaAnne Johnson)
- 4/25: Illinois State Historical Records Advisory Board [ISHRAB] Site Visit: Newberry Library & Eastland Disaster Historical Society (EvaAnne Johnson)
- 4/25: CCS SQL Basics Training (John Amundsen)
- 4/25: Find More Illinois Training (Megan Noone)
- 4/25: LGBTQIA+ Diversity & Inclusion in the Workplace (Sarah Jo Zaharako)
- 4/25: Sew on Central Sewing Training (Lauren Kelly, Linnea Lundberg, Janet Piehl, Ethan Herdrich, Doug McGillivray)
- 4/26: Illinois State Historical Records Advisory Board [ISHRAB] Site Visit: Poplar Creek Public Library (EvaAnne Johnson)
- 4/26: Chicago Comics and Entertainment Expo [C2E2] (Eti Berland, Krista Hutley, Jennifer Lee)
- 4/29: Association for Professional Genealogists, Chicago Region (EvaAnne Johnson)
- 4/30: CARLI Professional Development Alliance: "Poison in the Stacks? Ongoing Research on Heavy Metals in 19th Century Books" (EvaAnne Johnson)
- 4/30: Charmm'd Foundation Leadership Academy Peer Advisory Group Discussion (Linnea Lundberg)

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Attachments

- April program statistics;
- April circulation statistics by item and material collections;
- April online resource statistics by title and category;
- Survey feedback from Maker Fest (March 9, 2024)
- Select news articles referencing or related to Wilmette Public Library



Wilmette Public Library Staff Photo, April 19, 2024

05/01/2024

**Wilmette Public Library District
Activity At WLK Branch Stations
Monthly Statistics For 04/2024**

MaterialType	Number Of Items	Local Charges	Local Renewals	Total	Total + Lender	CCS ILL Lender	CCS ILL Borrower	Ratio
AV equipment	5	7	0	7	7	0	0	1.40
Bag	561	357	308	665	665	0	0	1.19
Blu-ray	1,686	183	143	326	394	68	59	0.19
Blu-ray New	141	157	4	161	178	17	4	1.14
Book	167,565	18,607	20,045	38,652	40,385	1,733	2,361	0.23
Book Hot	881	1,115	5	1,120	1,120	0	0	1.27
Book New	5,557	2,754	1,961	4,715	5,386	671	335	0.85
Boxset	0	12	11	23	23	0	12	0.00
Boxset New	0	0	1	1	1	0	0	0.00
Cassette	60	0	0	0	0	0	0	0.00
CD	13,774	519	385	904	1,171	267	95	0.07
CD Audiobook	5,698	220	225	445	498	53	36	0.08
CD Audiobook New	143	82	40	122	138	16	6	0.85
CD New	162	77	47	124	145	21	10	0.77
DVD	13,948	1,502	1,248	2,750	3,020	270	249	0.20
DVD New	296	355	33	388	406	18	13	1.31
eAudiobook	63,078	0	0	0	0	0	0	0.00
eBook	81,129	0	0	0	0	0	0	0.00
eMagazine	5,115	0	0	0	0	0	0	0.00
Game	0	1	0	1	1	0	1	0.00
ILL Material	0	37	3	40	40	0	0	0.00
Kit	9	7	2	9	9	0	3	1.00
Large Print	5,847	390	353	743	852	109	37	0.13
Large Print New	353	99	54	153	212	59	13	0.43
Magazine	3,826	272	530	802	802	0	1	0.21
Magazine New	245	0	0	0	0	0	0	0.00
Mobile Hotspot	20	35	1	36	36	0	0	1.80
MP3 Audiobook	0	2	2	4	4	0	2	0.00
Multimedia Kit	28	4	8	12	12	0	3	0.43
Newspaper	854	0	0	0	0	0	0	0.00
Online Resource	18	0	0	0	0	0	0	0.00
Other	21	358	3	361	361	0	1	17.19
Other Audiobook	0	4	4	8	8	0	4	0.00
Playaway	2,332	180	375	555	575	20	10	0.24
Playaway Audio Hot	0	0	3	3	3	0	0	0.00
Playaway Audio New	69	25	30	55	64	9	1	0.80
Record	1,564	0	0	0	8	8	0	0.00
Scores / sheet music	0	1	1	2	2	0	1	0.00
Seasonal AV	164	1	0	1	1	0	0	0.01
Seasonal Book	2,387	134	11	145	145	0	1	0.06
Special Collection	149	64	2	66	66	0	0	0.44
VHS	148	0	0	0	0	0	0	0.00
Videogame	1,157	304	435	739	761	22	24	0.64
Videogame New	42	30	3	33	33	0	3	0.79
Totals	379,032	27,895	26,276	54,171	57,532	3,361	3,285	0.14

Item Count is where the Item Owning Branch = YOUR BRANCH

Local Charge is where the Station_Branch = YOUR BRANCH

Local Renewal is where the Station_Branch = YOUR BRANCH

Lender is where the Item Owning Branch = YOUR BRANCH and the Station_Library not = Item_Library

Borrower is where the Station Branch = YOUR LIBRARY and Item Owning Library not = Station_Library

05/01/2024

**Wilmette Public Library District
Activity At WLKPU Branch Stations
Monthly Statistics For 04/2024**

Collection	Number Of Items	Local Charges	Local Renewals	Total	Total + Lender	CCS ILL Lender	CCS ILL Borrower	Ratio	Auto Renewals
Fiction	0	81	40	121	121	0	35	0.00	34
Multimedia	0	75	27	102	102	0	57	0.00	27
Nonfiction	0	67	111	178	178	0	49	0.00	110
Teen Fiction	0	6	26	32	32	0	5	0.00	25
Teen Multimedia	0	1	1	2	2	0	1	0.00	1
Teen Nonfiction	0	1	0	1	1	0	0	0.00	0
Youth Fiction	0	61	65	126	126	0	31	0.00	61
Youth Multimedia	0	5	3	8	8	0	2	0.00	3
Youth Nonfiction	0	20	12	32	32	0	14	0.00	12
Totals	0	317	285	602	602	0	194	0.00	273

Item Count is where the Item Owing Branch = YOUR BRANCH

Local Charge is where the Station_Branch = YOUR BRANCH

Local Renewal is where the Station_Branch = YOUR BRANCH

Lender is where the Item Owning Branch = YOUR BRANCH and the Station_Library not = Item_Library

Borrower is where the Station Branch = YOUR LIBRARY and Item Owning Library not = Station_Library

Auto Renewal numbers are included in the numbers in the Renewal column

Category and Product	Metric Captured	July	August	September	October	November	December	January	February	March	April	Total
General Reference												
AP Stylebook	Page Views	6	8	6	6	30	4	22	4	6	0	92
CLCD: Children's Literature	Results	55	25	180	100	0	0	0	125	155	355	995
Consumer Reports	Page Views	1402	1130	1306	1557	1823	1150	1291	1267	1115	1223	13264
Consumers' Checkbook	Logins	0	1	2	1	8	0	1	6	7	3	29
EBSCO Database Package	Total Requests	31	31	24	16	10	12	39	52	28	63	306
Encyclopedia Britannica	Documents + Media	49	29	36	60	86	177	86	94	89	633	1339
Explore More Illinois	Uses	9	8	2	7	4	0	5	5	3	3	46
Facts on File (Infobase)	Total Views	0	12	4	19	1	21	27	14	15	161	274
FirstSearch (OCLC)	Total Searches	543	732	199	119	254	67	158	493	166	217	2948
Gale Directory Library	Retrievals	0	4	1	0	4	0	0	0	0	11	20
Gale eBooks	Retrievals	1	2	5	10	0	21	5	10	5	38	97
Gale General One File	Retrievals	22	37	19	11	9	29	22	42	26	64	281
Gale Legal Forms	Retrievals	0	4	1	0	0	0	1	1	0	3	10
Novelist	Total Requests	80	202	53	78	157	294	85	248	97	112	1406
Oxford English Dictionary	Total Item Investigations	15	39	18	26	40	56	59	45	48	0	346
Pebblego and Pebble Go Next	Article Views	1	0	2	5	2	0	1	10	1	346	368
ProQuest: CultureGrams	Total Pages Viewed	0	0	0	7	41	6	29	0	24	1881	1988
Public Records / Check Illinois	Total Visitors	279	251	151	157	165	159	173	174	168	0	1677
Scholastic Teachables	Documents	145	123	35	25	64	21	167	76	48	22	726
SimplyAnalytics	Maps Created	6	1	2	5	1	3	5	1	3	0	27
World Book	Content Views	17	10	2	11	24	5	10	10	4	249	342
Periodicals												
DLIL magazines	Checkouts	605	572	979	2497	2721	2817	3130	2659	2981	1774	20735
LexisNexis - NexisUni	Retrievals	70	115	113	262	30	102	175	263	138	80	1348
Newsbank Chicago Community Collection	Full Text Views	21	28	22	21	5	5	55	17	27	31	232
Newspaper Archive	Total Page Views	42	31	105	16	7	8	15	140	93	87	544
New York Times Digital Edition	Usage Sessions	815	870	836	921	620	576	593	654	754	1070	7709
PressReader	Issues Opened	1117	1140	1319	905	679	614	654	882	795	909	9014
ProQuest: Chicago Tribune	Total Documents	362	443	274	364	260	355	186	107	74	151	2576
ProQuest: Chicago Tribune Historical	Total Documents	115	519	123	50	292	244	160	277	178	535	2493
ProQuest: Newspapers.com	Total Documents	92	481	448	81	2	41	36	24	308	196	1709
ProQuest: New York Times	Total Documents	73	53	104	82	56	102	44	13	47	77	651
ProQuest: New York Times Historical	Total Documents	62	20	35	8	20	13	5	7	25	98	293
ProQuest: Research Library	Total Documents	65	84	66	169	188	110	92	174	121	83	1152
ProQuest: Wall Street Journal	Total Documents	480	524	591	704	549	787	394	264	328	588	5209
Genealogy												
Find My Past	Total Views	13	34	10	97	10	44	7	2	34	268	519
Local History Digital Collection	Page Views	11458	5441	6008	2649	9075	2506	9958	7696	0	1944	56735
Newsbank Heritage Hub	Full Text Views	3	35	11	11	1	0	1	5	31	8	106
ProQuest: Ancestry Library Edition	Total Documents	970	2154	1644	609	148	146	171	195	380	365	6782
ProQuest: Fold3	Total Documents	26	46	16	25	21	1	13	2	78	67	295
ProQuest: HeritageQuest	Total Documents	56	6	29	16	3	27	139	2	1803	162	2243
Online Learning												
Brainfuse	Database Usage	58	46	31	106	40	178	75	48	21	21	624
CreativeBug	Total Views	14	35	62	54	62	74	126	63	123	21	634
Gale Courses	Enrollments	0	12	14	21	11	2	7	7	7	12	93
Gale UDemj	Total Videos Viewed	112	293	105	59	52	99	184	291	57	73	1325
LinkedIn Learning	Total Videos Viewed	103	182	207	144	28	88	141	71	173	197	1334

Mango Languages	Total Sessions	92	101	86	70	88	61	73	56	98	70	795
Muzzy	Sessions	1	8	0	5	0	4	2	1	2	0	23
Niche Academy	Total Views	49	15	18	50	31	23	65	5	39	43	338
Business / Finance												
Gale Business Insights	Full Text Retrievals	0	0	2	0	1	0	12	0	3	24	42
Gale Business: Demographics Now	Retrievals	5	0	0	0	0	3	5	0	0	0	13
Gale Business: Entrepreneurship	Full Text Retrievals	0	11	4	0	0	4	4	2	4	1	30
Gale Business: Plan Builder	Retrievals	0	18	0	0	0	0	0	0	68	0	86
Mergent Archives	Pages Viewed	0	1	7	1	7	6	0	0	4	6	32
Mergent Intellect	Pages Viewed	57	60	82	103	46	39	19	43	89	63	601
Morningstar	Record Views	40	77	53	238	615	272	124	420	188	243	2270
Reference Solutions	Total Searches	75	85	48	47	58	66	35	124	44	71	653
S & P Net Advantage	Total Usage	125	231	435	376	153	142	247	349	245	199	2502
Statista	Searches	25	10	20	17	9	15	14	24	14	7	155
Value Line	Logins	393	448	502	532	575	558	574	546	524	560	5212
Weiss Ratings	Page Views	31	8	34	31	76	6	5	8	13	11	223
eBooks / AV												
DLIL eBooks	Checkouts	7814	7604	8803	9429	8703	9571	10367	9758	9808	10419	92276
DLIL audiobooks	Checkouts	5393	5536	5242	5504	5500	5751	6015	5758	6159	5975	56833
Hoopla	Circulations	1426	1506	1432	1456	1541	1424	1547	1483	1483	1687	14985
Kanopy	Plays	845	724	920	937	945	922	1056	1065	895	778	9087
Tumblebooks	Book Views	7	14	141	40	77	16	114	42	20	51	522
OTHER												
App	Sessions	1429	1466	1371	1423	1489	1350	1598	1300	1446	1369	14241
Website	Sessions	17598	18477	16845	16699	15582	15246	20039	16996	17418	17871	172771
Scan EZ Station	Pages Scanned	1549	1783	2859	2127	2002	2422	2693	2818	2146	1882	22281

Product	Metric Captured	Category	July	August	September	October	November	December	January	February	March	April	Total	Cost per Use
AP Stylebook	Page Views	General Reference	6	8	6	6	30	4	22	4	6		92	\$ 2.93
Brainfuse	Database Usage	Online Learning	58	46	31	106	40	178	75	48	21	21	624	\$ 11.17
CLCD: Children's Literature	Results	General Reference	55	25	180	100	0	0	0	125	155	355	995	\$ 1.05
Consumer Reports	Page Views	General Reference	1402	1130	1306	1557	1823	1150	1291	1267	1115	1223	13264	\$ 0.19
Consumers' Checkbook	Logins	General Reference	0	1	2	1	8	0	1	6	7	3	29	\$ 15.52
CreativeBug	Total Views	Online Learning	14	35	62	54	62	74	126	63	123	21	634	\$ 1.30
DLIL eBooks	Checkouts	eBooks / AV	7814	7604	8803	9429	8703	9571	10367	9758	9808	10419	92276	\$ 1.48
DLIL audiobooks	Checkouts	eBooks / AV	5393	5536	5242	5504	5500	5751	6015	5758	6159	5975	56833	
DLIL magazines	Checkouts	Periodicals	605	572	979	2497	2721	2817	3130	2659	2981	1774	20735	\$ 0.05
EBSCO Database Package	Total Requests	General Reference	31	31	24	16	10	12	39	52	28	63	306	\$ 13.68
Encyclopedia Britannica	Documents + Media	General Reference	49	29	36	60	86	177	86	94	89	633	1339	\$ 0.41
Explore More Illinois	Uses	General Reference	9	8	2	7	4	0	5	5	3	3	46	\$ -
Facts on File (Infobase)	Total Views	General Reference	0	12	4	19	1	21	27	14	15	161	274	\$ 13.32
Find My Past	Total Views	Genealogy	13	34	10	97	10	44	7	2	34	268	519	\$ 1.92
FirstSearch (OCLC)	Total Searches	General Reference	543	732	199	119	254	67	158	493	166	217	2948	\$ -
Gale Courses	Course Logins	Online Learning	0	12	14	21	11	2	7	7	7	12	93	\$ 56.98
Gale Business Insights	Searches	Business / Finance	0	0	2	0	1	0	12	0	3	24	42	\$ 141.52
Gale Business: Demographics Now	Retrievals	Business / Finance	5	0	0	0	0	3	5	0	0	0	13	\$ 151.44
Gale Business: Entrepreneurship	Searches	Business / Finance	0	11	4	0	0	4	4	2	4	1	30	\$ 148.47
Gale Business: Plan Builder	Searches	Business / Finance	0	18	0	0	0	0	0	0	68	0	86	\$ 22.89
Gale Directory Library	Searches	General Reference	0	4	1	0	4	0	0	0	0	11	20	\$ 179.38
Gale eBooks	Retrievals	General Reference	1	2	5	10	0	21	5	10	5	38	97	\$ 36.98
Gale General One File	Searches	General Reference	22	37	19	11	9	29	22	42	26	64	281	\$ 39.22
Gale Legal Forms	Searches	General Reference	0	4	1	0	0	0	1	1	0	3	10	\$ 461.18
Gale UDemy	Lectures Completed	Online Learning	112	293	105	59	52	99	184	291	57	73	1325	\$ 4.16
Hoopla	Circulations	eBooks / AV	1426	1506	1432	1456	1541	1424	1547	1483	1483	1687	14985	\$ 2.13
Kanopy	Plays	eBooks / AV	845	724	920	937	945	922	1056	1065	895	778	9087	\$ 1.20
LexisNexis (NexisUni)	Retrievals	Periodicals	70	115	113	262	30	102	175	263	138	80	1348	\$ 3.71
LinkedIn Learning	Total Videos Viewed	Online Learning	103	182	207	144	28	88	141	71	173	197	1334	\$ 5.25
Local History Digital Collection	Page Views	Genealogy	11458	5441	6008	2649	9075	2506	9958	7696	0	1944	56735	\$ 0.06
Mango Languages	Total Sessions	Online Learning	92	101	86	70	88	61	73	56	98	70	795	\$ 4.29
Mergent Archives	Pages Viewed	Business / Finance	0	1	7	1	7	6	0	0	4	6	32	\$ 36.78
Mergent Intellect	Pages Viewed	Business / Finance	57	60	82	103	46	39	19	43	89	63	601	\$ 14.68
Morningstar	Record Views	Business / Finance	40	77	53	238	615	272	124	420	188	243	2270	\$ 3.50
Muzzy	Sessions	Online Learning	1	8	0	5	0	4	2	1	2		23	\$ 73.91
Newsbank Chicago Community Collection	Full Text Views	Periodicals	21	28	22	21	5	5	55	17	27	31	232	\$ 22.91
Newsbank Heritage Hub	Full Text Views	Genealogy	3	35	11	11	1	0	1	5	31	8	106	\$ 17.83
Newspaper Archive	Total Page Views	Periodicals	42	31	105	16	7	8	15	140	93	87	544	\$ 8.46
New York Times Digital Edition	Usage Sessions	Periodicals	815	870	836	921	620	576	593	654	754	1070	7709	\$ 0.31
Niche Academy	Total Views	Online Learning	49	15	18	50	31	23	65	5	39	43	338	\$ 5.00
Novelist	Total Requests	General Reference	80	202	53	78	157	294	85	248	97	112	1406	\$ 0.74
Oxford English Dictionary	Total Item Investigations	General Reference	15	39	18	26	40	56	59	45	48		346	\$ 4.79
PebbleGo and Pebble Go Next	Article Views	General Reference	1	0	2	5	2	0	1	10	1	346	368	\$ 5.43
PressReader	Issues Opened	Periodicals	1117	1140	1319	905	679	614	654	882	795	909	9014	\$ 0.58
ProQuest: Ancestry Library Edition	Total Documents	Genealogy	970	2154	1644	609	148	146	171	195	380	365	6782	\$ 0.26
ProQuest: Chicago Tribune	Total Documents	Periodicals	362	443	274	364	260	355	186	107	74	151	2576	\$ 2.31
ProQuest: Chicago Tribune Historical	Total Documents	Periodicals	115	519	123	50	292	244	160	277	178	535	2493	\$ 1.74
ProQuest: CultureGrams	Total Pages Viewed	General Reference	0	0	0	7	41	6	29	0	24	1881	1988	\$ 0.70
ProQuest: Fold3	Total Documents	Genealogy	26	46	16	25	21	1	13	2	78	67	295	\$ 4.30
ProQuest: Heritage Quest	Total Documents	Genealogy	56	6	29	16	3	27	139	2	1803	162	2243	\$ 0.32

ProQuest: Newspapers.com	Total Documents	Periodicals	92	481	448	81	2	41	36	24	308	196	1709	\$ 3.62
ProQuest: New York Times	Total Documents	Periodicals	73	53	104	82	56	102	44	13	47	77	651	\$ 7.97
ProQuest: New York Times Historical	Total Documents	Periodicals	62	20	35	8	20	13	5	7	25	98	293	\$ 14.42
ProQuest: Research Library	Total Documents	Periodicals	65	84	66	169	188	110	92	174	121	83	1152	\$ 4.60
ProQuest: Wall Street Journal	Total Documents	Periodicals	480	524	591	704	549	787	394	264	328	588	5209	\$ 0.19
Record Information Service (Public Record)	Total Visitors	General Reference	279	251	151	157	165	159	173	174	168		1677	\$ 0.34
Reference Solutions (Reference USA)	Total Searches	Business / Finance	75	85	48	47	58	66	35	124	44	71	653	\$ 12.96
Scholastic Teachables	Documents	General Reference	145	123	35	25	64	21	167	76	48	22	726	\$ 1.31
S&P Net Advantage	Total Usage	Business / Finance	125	231	435	376	153	142	247	349	245	199	2502	\$ 4.94
SimplyAnalytics	Maps Created	General Reference	6	1	2	5	1	3	5	1	3	0	27	\$ 487.35
Statista	Result Clicks	Business / Finance	25	10	20	17	9	15	14	24	14	7	155	\$ 43.85
Tumblebooks	Book Views	eBooks / AV	7	14	141	40	77	16	114	42	20	51	522	\$ 1.22
Value Line	Logins	Business / Finance	393	448	502	532	575	558	574	546	524	560	5212	\$ 0.65
Weiss Ratings	Page Views	Business / Finance	31	8	34	31	76	6	5	8	13	11	223	\$ 12.53
World Book	Content Views	General Reference	17	10	2	11	24	5	10	10	4	249	342	\$ 5.93
OTHER														
App	Sessions		1429	1466	1371	1423	1489	1350	1598	1300	1446	1369	14241	
Website	Sessions		17598	18477	16845	16699	15582	15246	20039	16996	17418	17871	172771	
Scan EZ Scan Station	Pages Scanned		1549	1783	2859	2127	2002	2422	2693	2818	2146	1882	22281	

Maker Fest Survey

141
Responses

00:59
Average time to complete

Active
Status

1. How would you rate your experience at Maker Fest today?

● Liked It	135
● Neutral	6
● Did Not Like It	0



2. How likely are you to use The Studio?

● Likely	106
● Neutral	29
● Unlikely	5



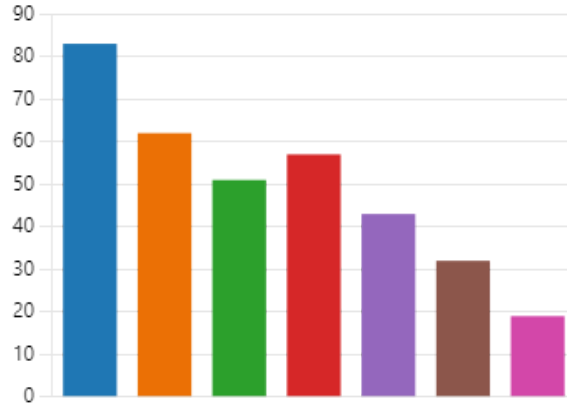
3. What large-scale library-wide events would you like to see from the library?

● Comic Con/Fandom	38
● Maker Fest	120
● Community-Wide Reading Proje...	33
● Other	11



4. What maker activities would you like to further explore?

● 3D Design & Printing	83
● Silhouette Cameo - Stickers, Pap...	62
● Making Magnets and Buttons	51
● Sewing	57
● Digital Embroidery	43
● Audio & Video Creation and Edi...	32
● Other	19



5. What additional maker equipment would you like to see at the library in The Studio?

● Sublimation Printer	31
● Laser Cutter	71
● CNC Machine	23
● Soldering Tools	24
● Other	9



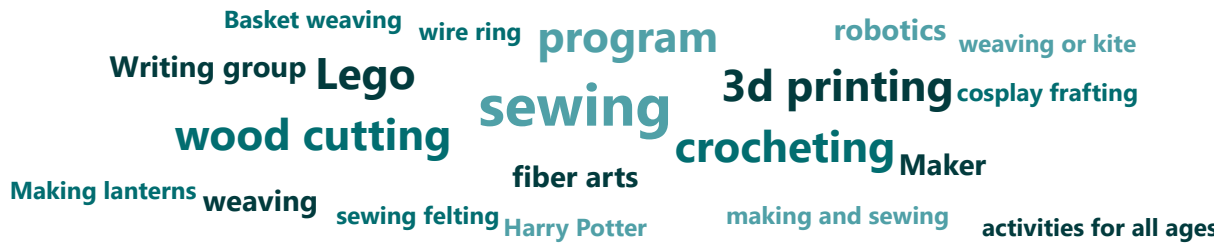
6. What maker activities or programs would you like to see at the library?

46

Responses

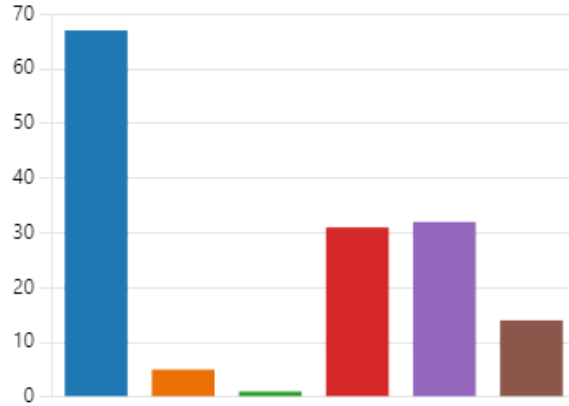
Latest Responses

4 respondents (9%) answered **sewing** for this question.



7. How old are you?

● 0-13	67
● 14-18	5
● 19-30	1
● 31-54	31
● 55 or over	32
● We're here as a family (check all...	14



8. Where do you live?

● Wilmette	101
● Kenilworth	3
● Other	37



9. Please add any other comments about maker equipment, maker programming, or Maker Fest here.

59 Responses

Latest Responses
"Excellent selection of demos and activities. "

9 respondents (15%) answered **Thanks** for this question.





Dr. Courtney Wells reads "A Kids Book About Pronouns" while co-author and spouse Lee Wells shows off a page during the event April 26 in Wilmette. | PHOTOS BY JOE COUGHLIN/THE RECORD NORTH SHORE

Wilmette, Community

Adults learn about inclusivity, identity with author visit in Wilmette

By Joe Coughlin | 3:10 p.m. April 29, 2024

X f in ↻

While a children’s book was the subject of Friday’s event at the Wilmette Public Library, it was the parents who were the students.



The Record is a nonprofit, community news site from **The Record**

Married authors Dr. Courtney Wells and Lee Wells read their work, “A Kids Book About Pronouns,” to 50 or so visitors on April 26, before participating in a moderated conversation.

The special event was part of the library’s Let’s Learn Together series that takes on topics that can be challenging and complicated to discuss. The 2024 program focuses on gender, identity and expression.



Dr. Courtney Wells (left) and Lee Wells speak with guests of their author talk April 26 at the Wilmette Public Library.

“**A Kids Book About Pronouns**” helps readers — children and caregivers alike — understand and discuss pronouns and how they help individuals identify who they are.

Courtney, who uses they/them pronouns, and Lee Wells, she/her, explained that as they began the adoption process, they thought about how they would discuss pronouns and identity as a family. That discussion put the pair — Courtney a trauma psychologist, and Lee a therapist specializing in LGBTQ+ families — on a path to help others do the same. The result was “A Kids Book About Pronouns.”

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The library partnered with local Wilmette parent-teacher organizations to welcome the authors for the parent-centered talk.

Lorenza Amigo, of the McKenzie Elementary PTA, said the group's participation is in line with the Wilmette District 39's mission of providing an inclusive and equitable environment, and the event offered a "safe space where you could ask questions and learn about complicated topics."



Buttons for guests of the discussion on "A Kids Book About Pronouns."

Wilmette resident Bonnie Kim, an attorney with the Illinois Human Rights Commission, was on hand Friday. Kim, also a D39 School Board member, said she recently read the book and it helped her better understand pronoun usage. For instance, noting your pronouns in your email signature is a positive way to demonstrate openness, an important piece of inclusive conversations and environments.

Lee Wells said "the environment matters" and so does inclusive language. Members of the LGBTQ+ community "hear it," she said.

Courtney Wells added that displaying an openness “lessens the fear we have about difficult conversations. ... Pronouns get a lot of hype, but it’s just another conversation.”

Following the book discussion, Courtney and Lee Wells stuck around to further discuss “A Kids Book About Pronouns” and its message with guests.

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Joe Coughlin

Joe Coughlin is a co-founder and the editor in chief of The Record. He leads investigative reporting and reports on anything else needed. Joe has been recognized for his investigative reporting and sports reporting, feature writing and photojournalism. Follow Joe on Twitter [@joec2319](#)

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