Wilmette Public Library Director's Report – March 19, 2024
Library Activities for February-March 2024
Anthony Auston, Director

Welcome Desk & Shelving (Manager Patsy deVuono)

The Welcome Desk transferred 668 phone calls in February, noting about a 30% decrease in call handling since the introduction of the new telephone system and its autoattendant feature. Welcome Desk staff answered 344 reference and 475 directional questions February.
The library had 19,627 visitors in February, averaging nearly 700 users each day.

Shelving staff receive and unpack interlibrary deliver bins every weekday morning. These bins include Wilmette items returned to other libraries as well as holds from other libraries to our patrons. Shelving staff unpacked and processed over 300 bins in February.

The monthly AMH totals included 69,946 items processed in February. Continuing with past trending data, approximately 38% of those items are routed to Circulation as "exceptions" for further handling, including manual disc/part accounting/verification.

In February, Shelving staff supported other departments by:
- Charging 352 WonderBooks and Vox Books
- Cleaned 21 discs that patrons had returned with notes for cleaning
- Processing 14 carts of weeded materials

Project highlights for the team included:
- Welcome Desk staff trained on the new telephone system and helped IT determine program settings for the equipment. Only a few minor issues came up in the wake of the launch. Welcome Desk Assistant Colleen Reese wrote new instructions for the Welcome Desk, and updated our phone protocols.
- Shelver Mary Dormin continues to coordinate with Adult Services to pull books for maintenance and reconsideration. She is currently working with Assistant Manager Rachel Garcia on the Fiction collection.
- Shelver Michael Mah and Patsy met with our representative from StackMap. They trained on system maintenance and set priorities for updates. Michael has mapped out quite a few areas already and has added new ranges to the map, which will ultimately assist patrons and staff in locating items in the building when searching the catalog. We expect the process to take some time to be completed since it's been a few years since the maps were updated, but we're making good progress. IT supplied him with a tablet, which makes updates a lot easier in the stacks.
- Patsy worked with Jessica Thomson on a list of Mystery/Suspense books that have not been checked out since 2016. It turns out they were in compact storage and had not had their location updated. This is an indication that those books need to be looked at, and either brought back upstairs to the regular stacks, or be weeded.

- In preparation for the forthcoming space needs assessment project, Patsy prepared a list of shelf counts for the Adult areas of the library. The list accounts for the number of physical shelves specific collections occupy, providing a necessary measure of the total linear feet of the collections that may need to move as part of a renovation as well as identifying variables for moving smaller collections incrementally.
- We are working with our student interns to give them a little more responsibility. Aidan, who has been here the longest is now putting materials in order (which we check) before he shelves them. He loves it here and often tells us he would like to work in a library. Zach is working on focus and is setting goals for himself. All of the students are doing a great job and we enjoy working with them.

Collections / Technical Services (Manager Jessica Thomson)

Physical (Adult and Youth Services)

The Library of Things Committee received three additional Rokus and will be adding another digital subscription option soon. The Committee also added two additional external DVD players to address patron demand.

All video games are now "new" materials that can be placed on hold by Wilmette patrons only, for 90 days. Additionally, each "new" video game has a month sticker which indicates when it entered the collection. The games are now displayed in the lobby with all other "new" A/V materials. This change was brought about after studying circulation trends, videogames are consistently in the top 5 types of materials circulated at Wilmette Public Library, and to align video games with all other "new" materials that enter the collection. Patrons can now very easily browse the shelves in the lobby for the newest video games in our collection.

Acquisitions Assistant Megan Brown replaced faded labels and broken cases in the DVD TV collection.

Carly and Jessica worked with Teen Services Librarian Krista Hutley and Youth Services Librarian Jennifer Lee to reclassify Teen and Youth manga items to the series name to more accurately reflect how patrons refer to and search for these materials.

Circulation Assistant Megan Noone continues to assist Technical Services with the reclassification of biographical materials. Megan is now in the process of updating books about music in the 790s.

Technical Services Assistant Emma Standard reviewed the documentation for the annual periodicals renewal from our vendor for periodicals, EBSCO. Additionally, Emma has updated and cleaned-up the spreadsheets used to track periodicals that we order directly from publishers.

Cataloging Librarian Carly Stauss continues to review CCS reports for data clean-up including lost items and items that are 6 months past due.

Processing Assistant Laura Krimsin and Emma reorganized the supply cabinets in the Technical Services work room.

Technical Services and Facilities withdrew from the catalog, marked withdrawn, and packaged 56 boxes of books to be sent to Better World Books. Additionally, 12 boxes of withdrawn A/V materials were delivered to Book4Cause in Skokie, Illinois.

Top circulating titles in February:

- Adult fiction: *The Heaven & Earth Grocery Store* by James McBride
- Adult non-fiction: *The Wager: a Tale of Shipwreck, Mutiny and Murder* by David Grann
- Teen fiction: *Fire Force* by Atsushi Okubo
- Teen non-fiction: *Fiske Guide to Colleges*
- Youth fiction: *Grannies* from the Bluey series
- Youth non-fiction: *Battle Royale : 5 books in 1!* By Jerry Pallotta
- Adult multimedia: *Oppenheimer*
- Youth multimedia: *Trolls Band Together*

Digital (Digital & Maker Services)

Online Resources and eContent

This month Digital & Maker Services Manager Lauren Kelly was selected to fill the open Executive Board seat in the Electronic Content Consortium, which manages the Digital Library of Illinois (OverDrive eContent). The ECC recently provided its annual report for 2023. Lauren participated in the Executive Board meeting on February 28, in preparation for the All-Member meeting on March 7. Cumulative digital statistics for the consortium's performance in 2023 are attached to this report.

Online Resource Highlights

- Use of online resources was overall slightly lower than January due to the shorter month of February.
- Gale Udemy usage is growing, with 291 lectures completed in February. The FY average for this product is 129 lectures per month. This month also saw the highest engagement we've seen all year, with 126 videos viewed. Course topics viewed this month include: Data Science, Artificial Intelligence and ChatGPT, Public Speaking, Interview Success, and Marketing Research.

- Kanopy usage in February was the highest it has been all fiscal year, with 1065 plays. The average has been 907 plays/month.
- Newspaper Archive had higher than usual usage this month, with 140 page views. This product is mostly used for genealogy research.
- Many of our products are maintaining average usage, and as the months go by the cost-per-use is getting lower, showing the effective investment into these resources. There are some tools that are underperforming, and Lauren will be closely examining these as renewals approach, with input from AS and YS managers and staff, as well as Anthony.

OverDrive

18,175 checkouts:
- 9,758 ebooks (53.7%)
- 5,758 digital audiobooks (31.7%)
- 2,659 eMagazines (14.6%)

The top digital titles by checkout:
1. *The Women* by Kristin Hannah (eBook) - 64
2. *The Heaven and Earth Grocery Store* by James McBride (eBook) - 54
3. *Tom Lake* by Ann Patchett (eBook) - 53
4. *Tom Lake* by Ann Patchett (eAudio) - 49
5. *The Covenant of Water* by Abraham Verghese (eBook) - 33
6. *The Women* by Kristin Hannah (eAudio) - 33
7. *The Heaven and Earth Grocery Store* by James McBride (eAudio) - 31
8. *The Bee Sting* by Paul Murray (eBook) - 30
9. *First Lie Wins* by Ashley Elston (eBook) - 28

The most popular magazines:
1. The New Yorker - 295
2. Us Weekly - 90
3. Prevention - 88

Full summary of digital items added in the past three months:

Collection	December	January	**February**
eAudiobooks	1368	775	**1159**
eBooks	1992	1640	**1690**
eMagazines	91	280	**50**
Hoopla items	924	944	**894**
Monthly total:	4375	3639	**3793**

Full summary of digital items withdrawn in the past three months:

Collection	December	January	**February**
Hoopla	991	690	**406**

The complete July to-date FY2023-24 digital resource statistics are appended to this report.

Technical Services Statistics

Full summary of materials added in the past three months:

Collection	December	January	**February**
Adult Fiction	473	554	**424**
Adult Non-fiction	377	375	**461**
Teen Fiction	25	43	**20**
Teen Non-fiction	1	3	**11**
Youth Fiction	739	572	**301**
Youth Non-fiction	58	157	**36**
Adult Magazines	471	475	**465**
Youth Magazines	30	32	**37**
Adult Multimedia	117	114	**147**
Youth Multimedia	85	89	**173**
Other (Library of Things, etc.)	29	27	**42**
Monthly total:	2405	2441	**2117**

Full summary of items withdrawn in the past three months:

Collection	December	January	**February**
Adult Fiction	295	625	**597**
Adult Non-fiction	707	369	**520**
Teen Fiction	9	21	**24**
Teen Non-fiction	3	0	**1**

Youth Fiction	530	560	**517**
Youth Non-fiction	37	21	**116**
Adult Magazines	767	928	**466**
Youth Magazines	183	153	**3**
Adult Multimedia	123	294	**428**
Youth Multimedia	335	14	**9**
Other	2	5	**3**
Monthly total:	2991	2990	**2684**

Circulation (Manager Matthew Hoffman)

The library welcomed 263 new patrons in February.

Interim ILL Coordinator Amy Jung has been identified as the main contact for all Find More (https://www.findmoreillinois.org/) training going forward. July 2, 2024, has been identified as our official kick-off date.

Staff continued the National Change of Address (NCOA) project with several email exchanges with CCS on patron bulk updates.

Staff worked on two files of D39 card applications sent to us by school district 39. We were excited to see that we have 135 prospective applicants for new library cards through this partnership.

Circulation Assistant Megan Noone has been training/assisting with out-of-system OCLC requests in interlibrary loan.

Circulation Assistant Angela McCarver assisted Eti Berland at the Avoca West Fun Fair on February 25.

Current and Past Circulation by Fiscal Year

	2018/19	2019/20	2020/21*	2021/22	2022/23	2023/24
July	68,740	66,182	33,804	59,462	59,742	60,736
Aug	67,729	64,303	50,795	21,368*	59,932	62,545
Sept	62,444	59,292	55,261	64,184	53,587	49,229
Oct	62,202	60,195	55,820	50,538	53,994	55,226
Nov	61,400	61,307	46,631	53,720	54,850	52,926
Dec	56,962	55,668	35,822	51,141	51,452	53,499
Jan	60,403	61,130	31,822	53,798	57,424	56,360
Feb	56,946	57,932	32,640	49,767	52,127	54,534

March	62,305	29,435*	52,239	55,073	61,616	
April	59,323	28*	52,875	53,537	54,517	
May	59,032	87*	54,781	51,235	53,990	
June	61,772	7,422*	56,560	55,012	56,630	
Total YTD	739,258	522,981	559,050	618,835	669,861	445,055

*FY 19/20: building closed for a portion March-June due to pandemic
*FY 20/21: building hours reduced by 20% overall due to pandemic
*FY 21/22: building closed in August for 2 weeks for capital repairs

Wilmette Public Library Monthly Statistics as a Whole For 2/2024	
Total Checkins	**30,141**
Checkout Stations	18,343
Leap Checkout and Renewal	11,030
Total Checkouts	**29,377**
Auto-renewal	24,308
Power PAC Renewal	376
Leap Checkout and Renewal	178
Checkout Stations	184
Total Renewals	**25,157**
Number of your Library's items checked out system-wide	29,113
Holds Placed through your interface	5,890
Holds placed for/by your patrons	6,489
Holds Held	7,227
Holds Checked out	6,356
Holds Cancelled	1,168
Holds Unclaimed	838
Number Of Items Currently Out	35,560
Unexpired Patrons on file	15,625

Wilmette Public Library 24/7 Pickup Lockers Monthly Statistics For 2/2024	
Total Checkouts	**300**
Wilmette Cardholder	84
CCS and/or Reciprocal Borrower Cardholder	41
Holds Held	343
Holds Unclaimed	32

July to-date FY2023-24 circulation statistics are appended to this report.

Adult and Teen Services (Manager Cathleen Blair)

Wilmette Reads
February marked the celebrated completion of Wilmette Public Library's inaugural Wilmette Reads initiative. Attached is a separate account of the program, and we are excited to report successful community engagement through featured titles, hosted discussions, submitted book impressions, heightened desk interactions, and visitors' pride in their library on enthusiastic display. One of many patrons who delighted in collecting pins for each book or activity allowed us to document her final check-in with a photo. Wilmette Reads is generously funded by the Friends of the Wilmette Public Library. Learn more about the initiative on our website: https://www.wilmettelibrary.info/wilmette-reads

Business Services
On February 8, Wilmette Public Library partnered with the Glenview and Skokie Public Libraries, Data Axle, and SCORE's North Cook and Lake Counties chapter to present "Turning Data and Research into Business Intelligence." Hosted by Shawna Brauer with SCORE and Bill Carlson from Data Axle, the hour-long virtual program demonstrated Data Axle's e-resource Reference Source - a business and consumer information database subscribed to by many libraries including Wilmette, Glenview, and Skokie - and how the data pulled from it can be utilized by small businesses.

On February 22, Business Librarian John Amundsen hosted the first-ever Wilmette Public Library Strictly Business Lunch and Learn program. Keynote speaker PJ Weiland, a North Shore-area business coach, discussed many of the AI tools available to small businesses, including their potential benefits and pitfalls. Twenty attendees joined the lunch hour program in the library auditorium, and the response and engagement was overwhelmingly positive, including a

later note to John: "…thanks for organizing the AI event last month. Very informative, good discussion – and a great lunch! You've got great taste."

On February 27, Business Librarian John Amundsen welcomed Megan Buttera and Steven Slavick, his counterparts from the Arlington Heights Memorial Library.

**Department Activities: Services**

Genealogy and Local History
Genealogy and Local History Librarian EvaAnne Johnson reported a notable increase in Local History Room visits and Genealogy 1-on-1 appointments this month. As always, patrons were tackling intriguing research questions and making interesting discoveries, including researching homes in Indian Hills, trying to find out more information about a mysterious Irish ancestor through Newspapers.com by Ancestry, and brainstorming a plan for scanning hundreds of family photos from the 1930s and 1940s.

Teen Services
Teen Services Librarian Krista Hutley received two compliments from parents collecting February Teen Take & Make kits. One parent reported that she had only recently discovered this activity and that her teen daughter enjoys creating the projects together with her ten-year-old sister. The second parent mentioned that her high school daughters like them a great deal, in spite of the fact they have rejected store-bought craft kits as lame, and they thought the recent Yeti Squishy one really cute.

Tax Forms and Election Information
Dedicated resource pages for both Tax Form and Election Information are spotlighted on the Library website, and staff regularly assist visitors and callers in locating what they need. An enhanced display of available forms aids those who prefer self-service.
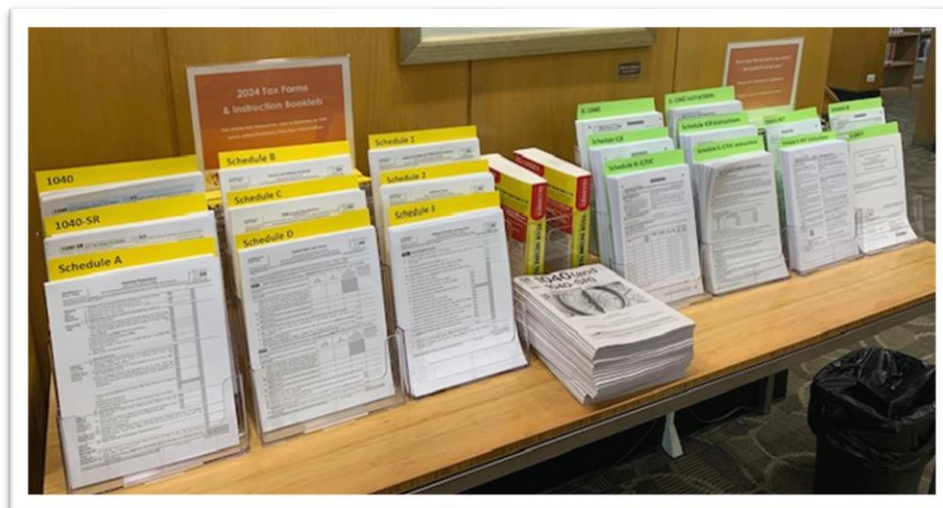
<u>Outreach and Hosted Visits</u>

On February 13, Senior Services Librarian Jillian McKeown hosted Mather Senior Living's Short Story Book Club, with 19 residents in attendance. They discussed "Pop Art" by Joe Hill, and the response was overwhelmingly positive, even though the selection was an unconventional choice. One resident immediately pulled Jill aside and said, "soulful..." and pointed to her chest, referring to the impact of the story.

On February 22, Teen Services Librarian Krista Hutley participated in a group library visit with the North Suburban Special Recreation Association (NSSRA), in partnership with Youth Services Librarian Sarah Zaharako. Adults with disabilities and their NSSRA caretakers helped take pictures for the Adult Social Story, soon to be added to the website.

On February 23, Senior Services Librarian Jillian McKeown hosted an on-site Library Technology Drop-in at Mather Senior Living, in which residents were invited to ask anything they wished about library resources. She was joined by Digital and Maker Services Staff Sabrina Nizzi, who was a tremendous asset in offering Mather residents practical support with general technology. Jill facilitated appointments with eight residents, ranging from Kindle assistance, enrolling new patrons with library cards (2), introducing delivery service, and offering book club assistance. Jill will return to Mather with Sabrina in March.

On February 27, Jill made a "house call" for a Mather resident to help her with her Kindle Fire in her residence. This appointment was an offshoot of the February 23 site visit, as the complexity of the need required more dedicated time and attention. As a bonus, Jill was also able to deliver a print book to her that had a lengthy wait in Libby.

Statistics of Note

Though delivery of materials to those unable to visit the library building has been a long-time key service, Jill identified that numerical data has not been regularly tracked. Starting this month, statistics will be recorded. During the month of February, Jillian and Adult Services Librarian Nancy Wagner prepared 22 deliveries to residents of private homes and of Mather Senior Living.

Special Projects

On February 22, Genealogy and Local History Librarian EvaAnne Johnson attended an Illinois State Historical Records Advisory Board (ISHRAB) meeting during which they discussed plans for the upcoming grant cycle and progress on the grants that the board distributed last year. They also planned the annual Archives Month poster, which will be released in October and will have the theme "Music." EvaAnne will select a few photos from our Local History collection that represent the theme, and one of the photos may be included in the poster. This meeting was held at the Illinois State Archives in Springfield.

Collection and Advisory Services

Collection spotlights in February honored Black History Month both in adult expository writing and in teen fiction via Celebrating Black Love. A sampling of WPL's rich memoir holdings were also on display. After the Wilmette Reads Reader Celebration, extra handouts from the Book Fortunetelling table were made available to visitors who might want to learn which themed reads would be in their future.
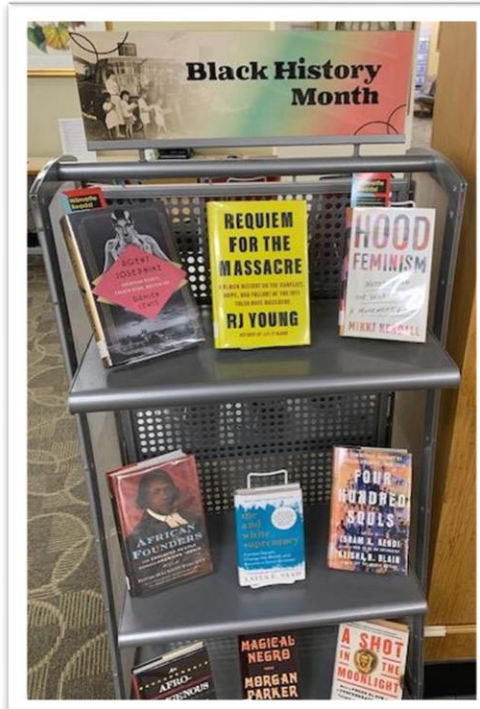
Youth Services (Manager Andrea Vaughn Johnson)

Youth Services presented 61 programs in February that were attended by 2,109 patrons. In addition, patrons enjoyed a Storywalk at Hibbard Park and several drop-in activities, including a Black History Month scavenger hunt and a voting box and ballots to choose the names of our two new mascots, Minty and Marshmallow.

Winter Reading Club

259 children completed a reading log for this year's Winter Reading Club, a 41% increase from last year! Each finisher chose a new book to keep from our prize book cart. Winter Reading Club book prizes are funded by the Friends of the Wilmette Public Library.

In February, kids voted on names for our new Winter Reading Club mascots and the winners are: Minty and Marshmallow! The names and vote counts were posted on the bulletin board and announced in a video announcement starring staff from across the library.

Children have been so inspired that they have been bringing in fan art, which we have displayed in the children's room.
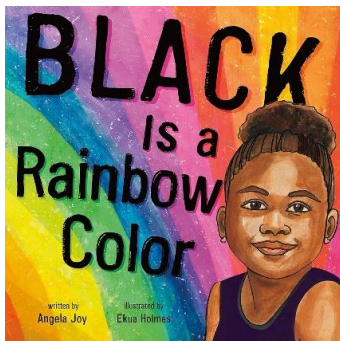
To celebrate Black History Month, Youth Services Associate Ann Santori shared her recommendations that both honor exceptional Black individuals from history as well as the everyday lives of Black children and families on the library blog. https://www.wilmettelibrary.info/posts/celebrating-black-history-month-recommendations-youth-and-families

We are still over the moon about hosting Grace Lin in Wilmette this past November! School Engagement Librarian Eti Berland and District 39 school librarians Emily Day, Kelli Pilmer, Muffy Pinney, and Alicia Wiechert, collaborated on an article revealing their behind-the-scenes experiences working together on our community author visit with Grace Lin.
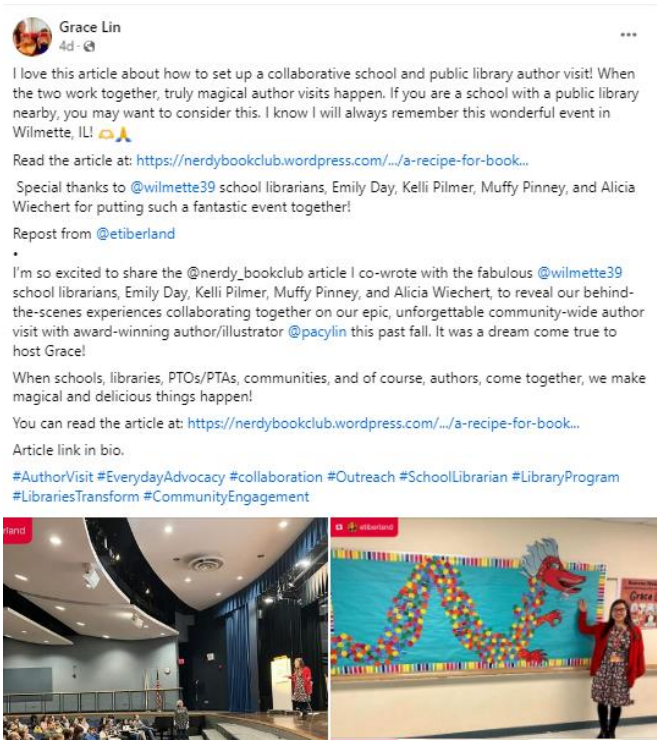
Grace Lin reposted the article on her social media and wrote, "I love this article about how to set up a collaborative school and public library author visit! When the two work together, truly magical author visits happen. If you are a school with a public library nearby, you may want to consider this. I know I will always remember this wonderful event in Wilmette, IL!"

You can read the article here: https://nerdybookclub.wordpress.com/2024/03/01/a-recipe-for-book-joy-collaborative-school-public-library-author-visits-by-eti-berland-emily-day-kelli-pilmer-muffy-pinney-alicia-wiechert

Lunar New Year

Youth Services hosted a Lunar New Year program on February 3 to celebrate the Year of the Dragon, coordinated by School Engagement Librarian Eti Berland, in collaboration with District 39 Mandarin teacher, Brenda Hsu, and her Highcrest Middle School students, who shared the story of the Chinese zodiac. Chinese teachers from New Trier High School, Sara Chao and Xueting Ji, prepared an incredible afternoon with their students which included singing accompanied by guitar, a WuShu Demonstration, a fan dance, a Chinese Zodiac song, a Chinese poem recitation, and solo and duet songs. The New Trier Korean Drum Club, led by their teacher, Brent Roman, also shared an energizing performance. Afterwards, kids could create their own dragon puppets.

Between the Lines: Using Kids Books to Talk to Kids about Big Topics

On February 2, Youth Services Librarian Sarah Jo Zaharako launched a new Let's Learn Together Parent/Educator series in partnership with the McKenzie Elementary PTA. While caregivers learned about reading and talking with their children about big topics in the news, kids enjoyed a storytime and craft with Diane dos Santos. Based on interest, the partnership will soon be expanded to include all District 39 PTA/PTOs that are interested in building community around meaningful topics and social issues. Two more programs are scheduled in April and May:

- Between the Lines: *A Kids Book about Pronouns* Author Visit, April 26
- Between the Lines: Using Kids Books to Learn About Pride, May 17

Open Books, Open Minds: a Let's Learn Together Family Program

On February 17, Sarah Jo presented Open Books Open Minds, a program that helps families engage with meaningful topics through stories, music and process-based art. Grown-ups often need a little encouragement to join in the art making, but it's always worth the effort. Multiple generations got in on the fun, made connections, and showered the library in compliments!

- One mom from Highland Park said her family likes to ride the train on Saturdays, and Wilmette Public Library is a favorite destination because we have a great collection and fantastic programs.
- Another mom said they bring their two-year-old to WPL to work on developmental skills in our programs and open areas, and to watch and learn from other kids.
- And the morning wouldn't be complete without hearing that WPL has "the *best* programs - so much better than any other library."

Eti Berland and Jennifer Lee hosted a book release party for *Amulet: Book 9* by Kazu Kibuishi, and collaborated with Content Coordinator Lydia Fair on a video celebrating the release of Amulet to share with the creator and publisher. You can view the video here: https://www.instagram.com/p/C3BP6BZsoPQ/?utm_source=ig_web_copy_link&igsh=MzRlODBiNWFlZA==

Most Friday mornings, Youth Services staff present an art experiences for toddlers called Little Dabblers. This month Youth Services Librarian Jennifer Lee designed a painting activity with bubble wrap and wooden hammers. It was a stimulating sensory learning experience for all!

Jennifer Lee presents STEAM activities each month in her STEAM Lab programs and this month kids made glass terrariums.

Special Projects

Jennifer Lee is working with Technical Services to change the call numbers of our manga series from author's last name to the series title to help patrons more easily locate their favorite series. Technical Services Manager Jessica Thomson initiated the idea of updating the call numbers for manga in both Youth Services and the Teen Room collection.

Jennifer found a new resource to help children learn new languages. Our new World Languages Learning Kits each include a wand and books in Chinese or Spanish. By tapping a wand anywhere on the page, children hear the text read aloud.
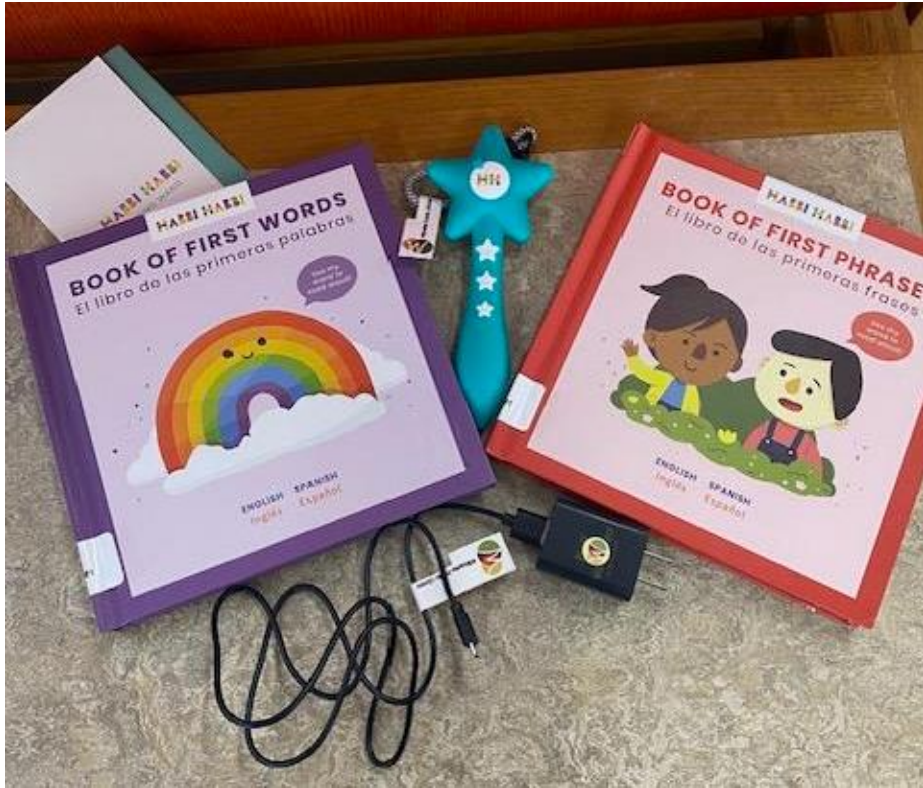
World Languages Learning Kits

Book Displays

Jennifer Lee and Diane dos Santos decorated the department for Winter Reading Club with snowflakes, fantastical characters, and lots of sparkles!

Outreach

Altogether, Youth Services led a total of 33 visits with area preschools, K-8 schools, and local organizations. The total attendance at these events was 1,966 people.

On February 1, Sarah Jo Zaharako and Ruth Bell attended the Alliance for Early Childhood Pre-K Summit at the Chicago Botanic Garden. The theme was community, and the day was filled with valuable presentations and workshops that will inform and inspire our programming in youth services. Along with Winnetka-Northfield Public Library Youth Services Manager Anna Karwowska and Glencoe Public Library Youth Services Manager Ann Finstad, Sarah Jo presented on the topic of picture books for building classroom culture and community.

School Engagement Librarian Eti Berland visited all of the District 39 Elementary Schools during the second week of February to celebrate World Read Aloud Day and promote our Winter Reading Club, sharing hilarious picture books, getting fabulous reading recommendations from young readers and introducing our new library beasties to our District 39 community. She was joined at Harper School by Sarah Jo and at Romona by Diane dos Santos, who helped make reading come alive. Hundreds of students participated in the visits and took reading logs to participate in our Winter Reading Club.

While communities across the world celebrate World Read Aloud Day on February 7, our community celebrated it all week. (In fact, even the local news visited our partner school, Central Elementary, led by school librarian Emily Day, to spotlight the importance of families reading aloud: https://www.fox32chicago.com/video/1407438

Sarah Jo Zaharako hosted teens from the North Suburban Special Recreation Association on February 17. They made buttons, explored the collection, and enjoyed a demonstration of the AMH system, led by Nora Reese.

On February 19, Youth Services Librarian Sheri Reda visited the Wilmette History Museum to present a storytime and craft program about Snowflake Bentley. Parents and children enjoyed the opportunity to remember what snow was like, and kids made paper snowflakes and bookmarks. Sheri also consulted with museum Outreach Coordinator Sarah Hawkinson to suggest ways the Museum could expand its own outreach programming.

Minty accompanied Ruth to 21 preschool visits this month and met around 320 kids at Wilmette Early Childhood Center, Ronald Knox Montessori, Trinity Church Nursery School, Saints JFX-St. Preschool and Avoca Community Preschool. Minty aided in discussions about winter clothing, friendship and the voting process. The names Minty and Marshmallow were chosen via a kid powered vote at the library.

Eti Berland and Circulation Assistant Angela McCarver attended the Avoca West Parent Teacher Council Fun Fair on Sunday, February 25, where they shared information about signing up for library cards, Winter Reading Club, and library programs, and gave away lots of fun swag and crafts. And of course, introduced our library beasties, Minty and Marshmallow, to lots of new friends.

Sarah Jo hosted Trinity Church Nursery School and friends on February 22 for a storytime, songs and a Minty and Marshmallow themed craft. Sarah Jo showed how Marshmallow was a bit nervous to come out and the crowd helped to make them feel welcome.

Teen Services Librarian Krista Hutley and Youth Services Manager Andrea Vaughn Johnson attended the New Trier Township Youth Services Meeting on February 23 where they networked with public libraries, non-profits organizations, and representatives from the park districts in the township.

Additional program details and statistics are appended to this report.

Digital & Maker Services (Manager Lauren Kelly)

<u>The Studio</u>

In the first full month of being open, the Studio team had 282 reference interactions in the space, and 7 1:1s. The response of patrons has continued to be overwhelmingly positive. Many folks were excited about the transformed space, and seemed inspired about what they could create using the Studio's tools and equipment. One patron even hugged the sewing machine!

Patron creative projects are well underway. Projects include: embroidered fabric bookmark, Taylor Swift-themed phone case stickers, and sewing costumes for the community play.

Patrons are also sharing their knowledge and starting to help each other in the space when we're busy. One patron who is an expert sewist and embroiderer has been coming into the Studio regularly to show us equipment and techniques.

It's been great to see collaboration and social interaction. For instance, a grandmother teaching her five-year-old granddaughter how to sew, and two girls who visited the Studio on a playdate.

Studio Updates
- Studio staff are settling into the new service point, and providing friendly, helpful service to patrons. The staff is figuring out how to best set patron expectations and communicate how to use the equipment in the space.
- DMS Librarian Janet Piehl continues to improve documentation for the Studio, including supply inventory and guidelines for outside supply approval.
- The team has created a display to show examples of what the Silhouette Cameo can create. Each staff member signed up to create a theme and manage the display on a monthly basis. In February, DMS Assistant Manager Linnea Lundberg managed the display with a theme of "Hearts". She created stickers, paper crafts, and more.

- Linnea is drafting a program booking procedure for other departments who want to use the Studio as a programming space.
- The TV monitor slideshow is now up and running in the Studio.
- The Studio staff will be engaging in some PD, working with Sew on Central to participate in sewing classes. This is both to learn more sewing skills and see what it looks like to run an "Intro to Sewing" class for the future.

  After Maker Fest, the team's priority will be to create instruction binders for each piece of equipment, as well as more tutorials for easy projects for patrons to make in the space.

3D Printing

February Patron Prints: 59

One patron submitted 24 of those prints. The person is a baker and requested cookie cutters of various shapes to be printed.

Technology Desk + Department Updates

- In January DMS Staff had 582 **Reference Transactions** and conducted 23 **1:1 help interactions** at the Technology Desk. 1:1 Tutorial topics include: setting up and recording audio tapes, navigating Consumer Reports, make copies of oversized sheet music, Zoom basics and how to integrate with Google Calendar, design and print a custom certificate, getting voicemail files off a flip phone, account recovery and printing an insurance card, and more.
- In January, 2818 pages were scanned at the Scan Station.

Delivery Method

Scan to Email	866	30.7%
Scan to Fax	185	6.6%
Scan to GoogleDocs	495	17.6%
Scan to Smart Phone	3	0.1%
Scan to USB	1029	36.5%
Scan to Copy	240	8.5%
Total	2818	100.0%

- The TBS computer management system also allows for usage reports. In January we had: 1030 bookings of 1st floor PCs, 26 bookings of 1st floor Macs, and 35 uses of the Digitization Station.
- DMS Associate Ethan Herdrich **published a blog** this month on his top 10 video games of 2023.
- In this month's DMS department meeting, the team discussed break coverage, talked through issues we were experiencing at the service desks, and brainstormed improvements. The team also discussed budgeting and is planning on adding items to a wish list document for consideration in FY 24-25.
- Digital Services Assistant Sabrina Nizzi accompanied Senior Services Librarian Jillian McKeown to an offsite visit at Mather Place, providing technology help to older adults at the facility.
- Linnea has joined the Charmm'd Foundation Leadership Development program.
- Ethan and Digital Services Assistant Finn Dos Santos have been researching 8mm film reel digitization devices
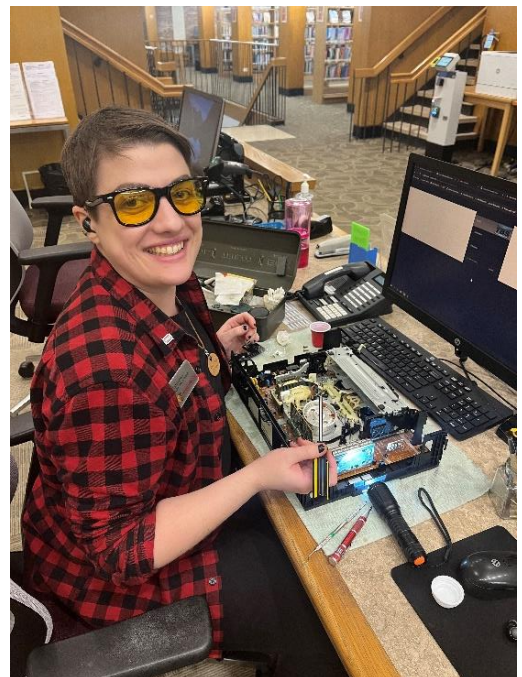
- Finn fixed the VCR! The device was losing connection, resulting in staticky, unusable footage. They took the machine apart and repaired the loose inputs.

The ELM Committee met three times in February, planning Maker Fest. Staff recruited and organized volunteers, ordered t-shirts, finalized exhibitors and their interactive experiences, planned the layout of the event, created print assets including nametags, ordered food, recruited staff from other departments, and worked with Facilities to ensure a seamlessly run event. Maker Fest is Saturday, March 9.

Program Highlights

Janet Piehl ran this month's Maker Garden. This month's theme was "Building Rocks!" Patrons were invited to stack, build, and design using rocks. This was a weatherproof, low maintenance choice for late winter.

Janet ran the Tech Take Apart in the Youth Program Room. Patrons investigated electronic circuitry and saw the internal workings of tech like VCRs, receivers, and even an old TV! Thanks to Safety Monitor Al Frumkin for helping with this program; his knowledge of electronics was much appreciated.

Additional program details and statistics are appended to this report.

Communications and Events (Manager Sarah Beth Brown)

February Programs

Program coordinator Jennifer Bartel hosted a number of timely and popular programs in February. In preparation for the April 8 solar eclipse, Jennifer hosted the virtual program The Great North American Eclipse with Michelle attended by 55 patrons. The program was recorded and we anticipate more views closer to the actual eclipse occurring April 8. We will promote the recording in our communications about the eclipse viewing on the 8th. While patrons enjoyed learning about the actual eclipse, feedback reflected they especially appreciated learning how to find information about local timing and tips on eye safety and travel to see the eclipse.

Another popular Zoom program this month was Let's Plan a Trip to Europe. Gene Flynn has presented for us at the library in person for Armchair Travels, but we scheduled this program for an evening Zoom to accommodate patrons who may be planning travel but are working days.

We hosted a concert with The Apollo Trio featuring flute, clarinet, and bassoon. With 35 patrons attending, it may not have been one of the highest attended concerts, but almost all of the patrons stayed for 15 minutes after the concert ended for an impromptu Q&A with the musicians. Questions ranged from what materials the instruments are made from to history of the composers and instruments to what life is like as a professional musician.

As we look to the future, Jennifer worked to finalize a Focus on Japan series for Asian History Month that will run in May and feature programs on Japanese travel, art, history, and music. We are also beginning to work with other departments on planning for Summer Reading.

February Communications

A relatively quiet month gave the C&E team time to begin planning for a number of upcoming initiatives. Sarah Beth began work on the next newsletter, which will cover April and May. She also worked on a number of strategic plan goals, including strategizing website improvements and continuing to work on our forthcoming style guide.

Graphic designer Sarah Rose took time to work on a wide range of projects this month. With the start of the new year and summer outreach events approaching quickly, Sarah was busy ordering new swag items, including attractive and durable new branded table clothes to take to offsite events. She was also completed cleanup work following the phone installation project, as signs were needed to reflect some updated phone numbers and a number of staff members needed new business cards.

Maker Fest was also a major priority for Sarah this month, as she created branding, display, and promotional signage, ordered branded t-shirts, and designed and ordered promotional sewing kits to be given away at the event. This was also reflected in ongoing work for The Studio, in

designing and maintaining a variety of promotional brochures and handouts for the DMS staff to have on hand.

Sarah worked on a number of other small projects, including:
• Designed and ordered new totes for Jill and Marti to use for deliveries
• Ordered new totes for YS to be used when transporting books and items for outreach events
• Researched, designed, and ordered new tablecloths to be used across all departs for both outreach and on-site events. They are a big upgrade from our old tablecloths!
• Replenished posters, signs, and other signage as needed.
• Created and updated digital slides as needed, such as promoting the Annual Report
• Made new and replacement nametags for staff
• Began work on SRC branding

Lydia Fair, our content coordinator, had a productive month as well, focusing promotions on the end of Winter Reading Club and Wilmette Reads and sending out a number of promotional emails. A selection of the work she focused on in February includes:
• Photographed programs for promotions: Amulet Book Release Party, Wilmette Reads Reader Celebration, and Mather Place outreach.
• Sent weekly event/news emails, biweekly youth services emails, and a Maker Fest reminder.
• Published 5 posts to the staff blog.
• Worked with Sarah Jo to promote library welcome visits in our event/news email and shared photos for use in an upcoming adult Social Story video.
• Updated the Women's History Month webpage with this year's programs, virtual events, and online resources.
• Continued to encourage participation in Wilmette Reads and Winter Reading Club, highlighted library displays for Black History Month, and outreach programs. I planned promotional content for Women's History Month. Posts that received a lot of engagement were the Youth Services beasties name reveal reel, the Mather Place post, and a post about making stickers in The Studio.
• Shared book discussions with The Book Stall
• Ongoing: Organized & tagged photos on our google drive and backed them up on the shared drive.

Email and Social Media

Email newsletter statistics from February:
• 88,894 Sends
• 2,238 clicks

Highlights from our Social Media:

Wilmette Public Library is at **Wilmette Public Library**.
Published by Lydia Wpl · February 8 at 4:00 PM · Wilmette, IL · ⊙

On the blog this week, we're exploring books that honor exceptional Black individuals from history, as well as the everyday lives of Black children and families: http://wilmettelibrary.info/.../celebrating-black-history...

Check out the displays on the Second Floor for more titles! 📚

See insights and ads   Boost post

👍 9   2 shares

Wilmette Public Library is at **Wilmette Public Library**.
Published by Lydia Wpl · February 29 at 11:31 AM · Wilmette, IL · ⊙

We celebrated a great season of Wilmette Reads with bookish activities, crafts, and reader bingo! 🎉 Readers also had their book fortune told and learned about upcoming releases in their favorite genre.

Today is the last day to collect Wilmette Reads swag! Stop by the Recent Arrivals Desk to share what you've read lately and choose a badge.
Full Details: wilmettelibrary.info/wilmettereads

See insights and ads   Boost post

wilmettelibrary
Mather Place

wilmettelibrary We had a great visit at Mather Place this morning! 📖 Senior services librarian Jill assisted residents with using Kindle readers, suggested titles for book clubs, and signed up folks for library cards. Sabrina, our digital services assistant covered various tech topics such as multitasking on smartphones and sharing photos through email.

#wilmette #wilmettepubliclibrary #librariesofinstagram

1w

View insights   Boost post

♡ ◯ ▽   🔖

Liked by **winnlib** and **50 others**
February 23

😊 Add a comment...   Post

Information Technology (Manager Michael Pocrnich)

IT Manager Michael Pocrnich and IT Assistant Christine Hightower completed a wide range of troubleshooting and system improvements for both the staff and public in February. Projects this month included: researching equipment updates and replacements, workstation, software, and peripheral troubleshooting, relocation, configuration, installation, and network optimization. Department staff assisted with hardware and software updates and troubleshooting; spam email maintenance; equipment installation, maintenance, and training; document and instruction creation; support to public meeting room reservations; annual renewal of the Mobile Beacon wireless hotspots for the Library of Things; coordination with CVI on resolution of open tickets (including configuration and deployment of equipment for the Studio, updating the catalog PCs, and profile cleanups); updating the Polaris offline client with the CCS upgrade to version 7.5; resolution of ongoing challenges with the patron wireless printing interface; browser troubleshooting; routine maintenance; equipment cleaning; and other updates.

Staff coordinated with CVI, who worked with Faronics to get Deep Freeze Cloud to work on the One-on-One station. To secure the computer from the main network CVI assigned a specific port to the Mac VLAN. Christine worked with CVI to configure the different settings and remove first time use app notifications, such as Firefox asking to be set as the default and suppressing OneDrive pop-ups. Christine asked both Lauren and Cathleen to evaluate the computers to make sure their needs were covered. CVI made the requested changes and the computer will be installed at the beginning of March. This workstation will help staff work directly with patrons who need research and/or technical assistance.

After several months of planning and development, the telephone system replacement project officially went live the morning of February 20. Prior to the system going live, Michael and our representative from GoTo worked on setting up the service desk phones, ring groups, and PA system. The Welcome Desk phone was put in a study room so Patsy and Welcome Desk staff could try it out in advance of the launch so IT/GoTo could address any questions they had. CTI provided orientation and training sessions for staff, which were recorded for future reference and to ensure that part time staff had the opportunity to benefit from the training. After hours, Anthony delivered the new phones to the locations. The evening before the phone system was scheduled to go live Anthony, Marcos, and Michael removed the old phones, setup the new phones, and labeled the new extension on them to make it easy to activate them after CVI finished moving the phones from the old system to the new system the morning the new phone system went live. Overall, the launch was seamless, with our technology partners completing the technical details for us so Michael and Christine could help staff with testing/reporting minor issues. Michael worked with CVI to fix any connection issues from wall ports as well as the overhead PA system. Michael worked with GoTo to setup department phones for part time staff to record their voicemail and full name in the staff directory. Christine wrote instructions for full-time and part-time staff in addition to instructions for the soft phone, manager phones, and mobile app. Finally, Michael contacted Comcast to make sure all phone numbers were migrated from the PRI to the new phone system and signed off to close the account.

Facilities/Safety (Manager Marcos Levy)

The month of February was a quiet month in relations to Facilities projects. Outside along the sidewalks the light bollards are beginning to decline in lumens; they are not as bright. We will be upgrading the lamps with LEDs. The bollards were installed with the landscaping renovation in 2019. The normal life cycle for such lamps are 5 years, so we're due for replacements.

Hill Mechanical is coordinating with staff for our Reznor heat exchanger replacement. Hill informed us that the unit is under warranty and they would reduce the cost for this repair once verified by the manufacturer's representative upon an onsite visit. Both Hill and Reznor were onsite at the end of the month to inspect and identify next steps. In the meantime, the unit is safe to operate.

Chalet will continue to provide their services to maintain or grounds this year. They're working to improve our native landscape and make sure the correct signage is in place following their removal for maintenance in the past 2 seasons. The grounds continue to regularly receive compliments and inquiries about our landscape design.

Human Resources (Manager Michael Boone)

Recruiting & Personnel

Youth Services
After interviewing 4 strong candidates, we have hired Hannah Stenback (she/they) as our new Youth Services Associate. Hannah, whose first day was February 29, came to us with an impressive combination of experience in both library work and the teaching field. Hannah currently is a part-time Youth Services Associate at Brookfield Library where they provide readers advisory services, conduct weekly story time programs, and designed classes and events related to early literacy, STEM and the arts. Hannah has also been able to hone their early literacy skills as a teacher of Kindergarten and First Grade classes where they focused on the holistic development of students. Much thanks to the interview panel which included YS manager Andrea Vaughn Johnson, YS Assistant Manager Lisa Bigelow, and YS Librarian Sarah Jo Zaharako.

Circulation
After former ILL Coordinator Louise Neidorf retired at the end of January, we started our internal search for her replacement. With the help of Circulation Manager, Matthew Hoffman, Adult Services Manager Cathleen Blair, and HR Manager Michael Boone, we interviewed and selected former ILL Assistant Amy Jung, as the new ILL Coordinator. Amy has served as the ILL Assistant for the past 5 years, and prior to that she's been a Circulation Assistant since 2007 when she started at the library. For 10 of those years, she would sub in the ILL function running pick lists. We are certain with Amy's skill sets and experience, she will continue the high quality of service ILL is known for. Amy started officially in this capacity on April 11.

With Amy's transfer, we are now in process of internally recruiting for a new ILL Assistant. We posted the position internally and have an application deadline of April 18. We've had good response so far. The interview team will include Circulation Manager Matthew Hoffman, ILL Coordinator Amy Jung, and HR Manager Michael Boone. We are hoping to have a decision made in the next couple of weeks.

Administration

We are thrilled to announce that we have hired Sandra Discepolo (she/her) as our new Finance Manager. Sandra brings over 25 years of finance experience, spanning different industries, but all rooted in fiscal responsibilities, such as bank reconciliations, accounts receivables and payables, payroll processing, and management of related staff. Currently, Sandra serves as the CFO/Comptroller and HR Manager for Mid-Town Distribution in Skokie. Originally from France, Sandra earned her MBA from the University of Louisiana, and has also worked on a contract basis for several local businesses and managed the financial operations for up to seven companies at once. Sandra's first day will be Monday, April 15, and she will be located in the third floor in the Administrative offices.

Policy

Executive Director Anthony Auston, with the assistance or HR Manager Michael Boone, completed the first draft of the Personnel Policy and submitted to the library's legal team for review. With pending edits and revisions from our legal counsel and review from leadership team, we are hoping to have the final draft for the Board to review in late March/early April.

Health/Safety

New CDC COVID Isolation Guidelines:
The Centers for Disease Control (CDC) have officially revised their guidance on COVID-19 protocols. The most prevalent change is that they no longer require individuals who test positive to quarantine for 5 full day. Now they recommend that someone who has tested positive return to normal activity after, for a 24 hour period, they have been symptom free or symptoms greatly improving, and no fever without the use of medications. They also recommend that you wear a mask for the next 5 days instead of requiring it. As we have followed CDC guidance from day one of the pandemic, we are adjusting our protocols accordingly. We will modify our quarantine requirements, but we will still enforce the mask mandate upon return.

One major change to our practice is we are discontinuing the requirement of being full vaccinated for all new hires.

Staff Anniversaries

Name	Department	Date of Hire	Years of Service
Michael Boone	Administration	2/6/2018	6 years
Cindy Levine	Shelving	2/8/2023	1 year
Mary Dormin	Shelving	2/18/2011	13 years
Aarin Olson	Facilities & Safety	2/27/2023	1 year

Select Staff Meetings & Workshops

Staff regularly attend conferences and developmental webinars, and are actively cultivating new skills through dozens of programs and workshops on a diverse range of topics, including:

Meetings and Webinars:

2/1: Annual Preschool Kindergarten Summit, Alliance for Early Childhood Education (Sarah Jo Zaharako, Ruth Bell)
2/1: ELM Committee Meeting
2/1: Go Green Partnership (Cathleen Blair, Katy Jacob)
2/2: Collection Development Networking Group (Jennifer Lee, Susan Kaplan-Toch)
2/2: LACONI-Recharge Committee (Sarah Jo Zaharako)
2/2: Outreach Meeting at Deerfield Public Library (Matthew Hoffman)
2/2: RAILS Collection Development Networking Group (Jessica Thomson)
2/5: Healing Play Strategies for Preschool Children Who Have Experienced Adversity, by Steve Gross, MSW (Ruth Bell)
2/6: A Conversation with Jerry Craft: from Mama's Boyz to New Kid and Beyond (Jennifer Lee, Susan Kaplan-Toch)
2/6: Find More Illinois Training (Matthew Hoffman, Amy Jung)
2/8: Library of Things Committee
2/10: Virtual Laurapalooza (Diane dos Santos)
2/12: ALSC Public Awareness and Advocacy Committee (Sarah Jo Zaharako)
2/13: Charmm'd DISC Analysis (Linnea Lundberg)
2/14: Charmm'd Self-Care: The Secret to Greater Impact (Andrea Vaughn Johnson, Linnea Lundberg)
2/15: Community Engagement & Outreach Committee
2/15: Good Picture Books webinar (Sheri Reda)
2/15: Illinois Library Association Reporter Advisory Committee (Suzanne Arist)
2/15: Meeting with Romona school librarian, Alicia Wiechert (Sarah Jo Zaharako)
2/16: Legacy Tree Webinar: Introduction to County Research in England (EvaAnne Johnson)
2/19: Association of Professional Genealogists Idea Exchange (EvaAnne Johnson)
2/19: LEAP into Nature Play: A Family-Friendly Workshop (Ruth Bell)
2/19: Meeting with Stephanie Boron, speech pathologist (Sarah Jo Zaharako)
2/19: Staff Day Committee (John Amundsen, Finn dos Santos, Andrea Vaughn Johnson,

Linnea Lundberg, Michael Mah, Rachel Rothe, Carly Stauss)
2/21: CCS Cataloging and Metadata Technical Group Meeting (Carly Stauss, Jessica Thomson)
2/22: CCS ILL Technical Group Meeting (Amy Jung)
2/22: CMC Exploring Serials Webinar (Carly Stauss)
2/22: Illinois State Historical Records Advisory Board/Illinois State Archives Advisory Board
(EvaAnne Johnson)
2/23: RAILS Technical Services Networking Group (Jessica Thomson)
2/23: Sustainable Productivity workshop (Andrea Vaughn Johnson)
2/23: Tour of Arlington Heights Memorial Library (Sarah Jo Zaharako)
2/27: Charmm'd Peer Advisory Group (Michael Pocrnich)
2/27: When the Road Stops Here at St JFX (Andrea Vaughn Johnson)
2/28: Electronic Content Consortium Executive Board Meeting (Lauren Kelly)
2/28: Senior Project Meeting with New Trier High School student (Krista Hutley)
2/29: EDIT-YS (Equity, Diversity, and Inclusion Team in Youth Services) (Eti Berland, Sarah Jo
Zaharako)
2/29: ELM Committee Meeting
February: Training on Adobe Acrobat and Windows 10 (Sabrina Nizzi)
February: Training on 3D slicing and printing, Adobe Illustrator (Doug McGillivray)

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Attachments

Wilmette Reads program summary; February program statistics;
February circulation statistics by item and material collections;
February online resource statistics by title and category;
Digital Library of Illinois cumulative statistics (Wilmette highlighted in yellow)

Wilmette Reads
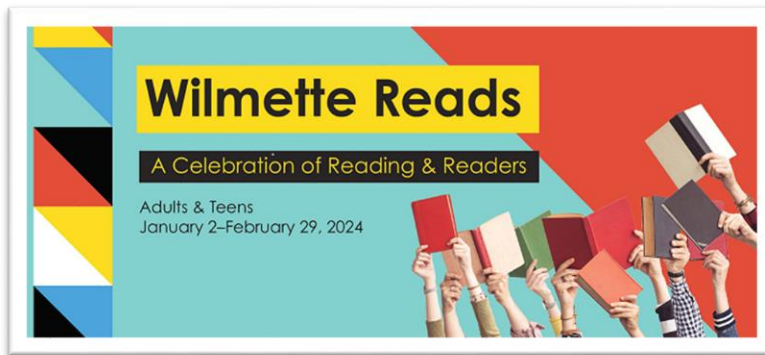
Premise: Book culture in 2024 offers an overwhelming amount of platforms in which to engage with fellow readers, and this has had a softening effect on adult and teen enthusiasm for seasonal reading programs. In an effort to revitalize community engagement and to deploy resources for biggest potential impact, key staff including Communications and Events Manager Sarah Beth Brown, Adult Services Assistant Manager Rachel Garcia, and Adult Services Manager Cathleen Blair designed a reimagined initiative that combined the most promising aspects of Winter Reading Club and One Book Everyone Reads. Not only would this reflect an evolution with changing community interests, but it also held the potential to attract new participants with promise of enhanced access and reward.

Spotlight title: To highlight how two formerly discrete programs have potential for shared objectives, we sought a title that offered a thematic bridge celebrating the reader experience. *The Sentence* by Louise Erdrich was the ideal choice, a multi-genre narrative with elements of wry humor that centers on a contemporary indigenous community grappling with current events such as COVID lockdown and Black Lives Matter movements. The main character discovers new life through literature and later through sharing that passion with others in a bookstore, and the story vibrates both with specificity and universality.

A book for every reader: Though one of the appeals of *The Sentence* is that it features gateways for multiple reading tastes, we recognize that readers have varied affinities and moods. To help everyone see themselves in Library endorsements, we selected six supplementary titles of diverse flavors (e.g., romantic comedy, reflective essays, fantasy adventure) that were offered as alternate reading choices.

Moreover, we took advantage of the highly popular Early New Year's Eve Concert to introduce Wilmette Reads to our community, and thanks to the generous sponsorship of the Friends, with whose support the entire initiative was made possible, we gifted copies of *The Sentence* to 60 attendees.

Prizes at the start and grass-roots marketing: As noted in previous reporting, one of the key reinventions was the determination to give a quality prize at the outset rather than asking participants to earn through activity completion. Creating and distributing branded hats and tote bags as a welcome to the program fostered incredible good will, and the sight of these items around the community contributed to heightened word-of-mouth marketing.

Access points and activity options: Participants were empowered to determine their own paths and frequency of engagement. For each program attended, review submitted, checkout of featured title, or bookish conversation with staff, a branded pin could be earned and added to their original swag. The most well-attended event was a virtual (Zoom) discussion of *The Sentence*, and Adult Services Librarian Katy Jacob, who served as facilitator, reported it to be a lively group.

Interdepartmental engagement and promotion: Though this program stemmed from an Adult Services and Communications and Events partnership, it was essential to its success that all departments be included in advocacy. Public service desks initiated conversations and placed event guides into visitor hands, Youth Services joined Adult Services in themed displays, Technical Services not only processed large quantities of materials but designed an enhanced colocation strategy, and both Circulation and Shelving Services maintained the lobby spotlight, which was often the first impression a visitor would receive. Additional Communications and Events staff boosted awareness through promotional mentions in programs and in eye-catching postings to our social media feeds. No matter their role in the library, nearly all staff sported a bright pin offering a conversation starter about how to join the program.

Grand Finale: Reader Celebration (February 23)
The culminating event was designed to be a carnival for readers, a drop-in celebration offering low-commitment but engaging activities that embody the joy of connecting to stories and to others who share the same passion. Below is a sampling of the fun options to which visitors were treated:

Literary Pun-Themed Refreshments and Featured Reading Suggestions

Reader Trivia Book Bingo
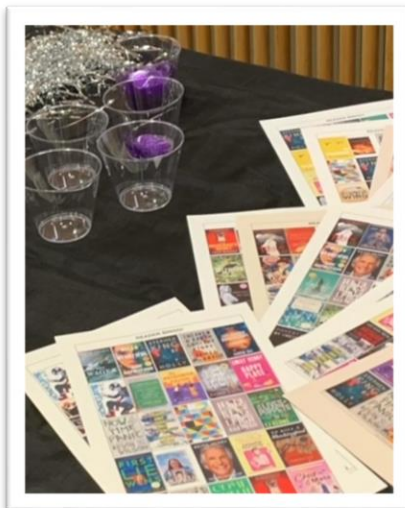
"What Kind of Reader Are You?" Pom-pom Vote and Reader Gift Suite

Wilmette Public Library - Wilmette Reads 2024 Summary Supplement
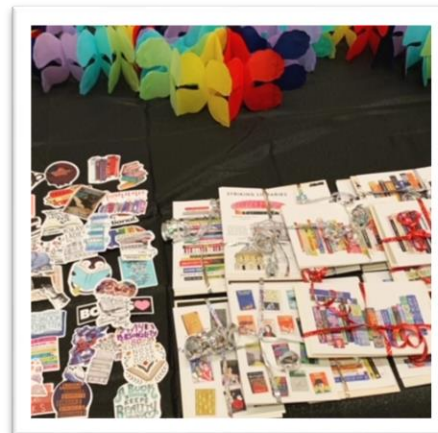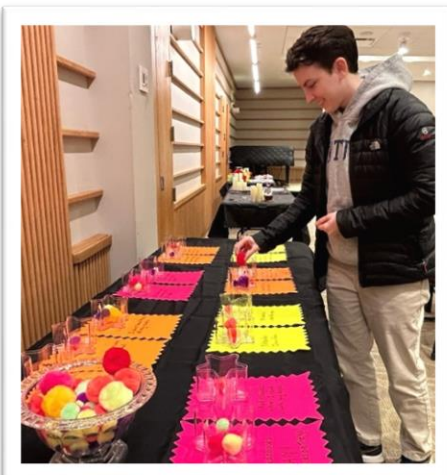
Special Visit from Marshmallow and Minty, Youth Winter Reading Club Celebrities

New Releases Book Fortunetelling and Create Your New Favorite Bookmark

By the numbers:

Checkouts

	Print	**Digital Audio***	**E-book***	**Totals**
The Sentence	103	38	31	172
Supporting Titles (6)	143	29	18	190
				362

*primarily via Libby/OverDrive, as Hoopla offers less access to specific title circulation data

Desk interactions tagged as pertaining to Wilmette Reads reading program: **308****
    **likely underreported given transition to new tracking model

Book reviews submitted via online reporting: **97**

Wilmette Reads registrations: **256**

Comparison to 2023 Adult/Teen Winter Reading participation: **117% increase**
Spontaneous cheers: In addition to excitement over receiving a substantial 'welcome' prize, patrons were generous in their interactions and affirmations throughout January and February. Many enjoyed the fresh approach to seasonal and community reading, and we noted a marked increase in recreational reading conversations at the service desks. Book-themed supplemental displays received even higher than expected engagement, and new titles needed to be added daily throughout the two month duration.

Several community members expressed delight at the opportunity to collect WPL-branded and novelty pins to show off their participation, and one weekly visitor expressed that she thought this was one of the best things we'd ever done. "Promise me we'll get to collect more pins next year?" she asked. Another proudly amassed at least one of all 12 designs, with several repeats, and showed off the array on her library tote.

In summary: A primary objective of experimenting with traditional winter reading club and community read models was to re-spark engagement, and that was a resounding success. We have learned which aspects were on target and which will benefit from additional refinement, which is to be expected, and we eagerly anticipate building on this year's insights as we look ahead to 2025.

February 2024 Program Statistics

Dept	Contact	Title	Virtual/In-Person	Date	Start time	Reg. #	Attend #
AS	Jillian McKeown	Making Your Senior Move Easy Breezy	In-person	1-Feb	10:00 AM	7	2
AS	Rachel Garcia	Wilmette Reads Book Chat	In-person	6-Feb	2:00 PM	NA	4
AS	EvaAnne Johnson	Introduction to Newspapers.com (Virtual)	Virtual	7-Feb	3:00 PM	40	32
AS	John Amundsen	From Data & Research to Business Intelligence (Virtual)	Virtual	8-Feb	6:30 PM	73	20
AS	Jillian McKeown	Making Your Senior Move Easy Breezy	In-person	8-Feb	7:00 PM	22	18
AS	Rachel Garcia	Classics & Contemporary Book Discussion	In-person	13-Feb	10:30 AM	NA	16
AS	Rachel Garcia	Wilmette Reads Book Discussion (Virtual)	Virtual	15-Feb	7:00 PM	16	10
AS	John Amundsen	Harnessing Artificial Intelligence for Business Success	In-person	22-Feb	12:00 PM	28	20
AS	Cathleen Blair	Wilmette Reads: Reader Celebration!	In-person	23-Feb	6:00 PM	NA	13
CE	Jennifer Bartel	Armchair Travels	In-person	1-Feb	1:00 PM	NA	15
CE	Jennifer Bartel	Opera Lovers Lecture Corps (Virtual)	Virtual	5-Feb	7:00 PM	27	26
CE	Sarah Beth Brown	A Conversation with Jerry Craft (Virtual)	Virtual	6-Feb	7:00 PM	0	13
CE	Jennifer Bartel	At Home Film Series (Virtual)	Virtual	13-Feb	7:00 PM	9	8
CE	Jennifer Bartel	Armchair Travels	In-person	15-Feb	1:00 PM	NA	28
CE	Jennifer Bartel	Adult Coloring	In-person	16-Feb	10:00 AM	NA	5
CE	Jennifer Bartel	The Apollo Trio	In-person	18-Feb	2:00 PM	NA	35
CE	Jennifer Bartel	Romance & Regency with Bridgerton's Julia Quinn (Virtual)	Virtual	20-Feb	7:00 PM	0	13
CE	Jennifer Bartel	The Great North American Eclipse (Virtual)	Virtual	20-Feb	7:00 PM	86	55
CE	Jennifer Bartel	Let's Plan a Trip to Europe (Virtual)	Virtual	26-Feb	7:00 PM	60	50
CE	Jennifer Bartel	The Golden Thirteen (Virtual)	Virtual	28-Feb	6:30 PM	16	14
CE	Jennifer Bartel	An Evening with Adam Kinzinger (Virtual)	Virtual	29-Feb	7:00 PM	0	64
DMS	Linnea Lundberg	Intro to Android Phones	In-person	2-Feb	2:00 PM	7	8
DMS	Finn dos Santos	Digitization Tools Showcase	In-person	13-Feb	4:00 PM	15	18
DMS	Ethan Herdrich	Minecraft Club	In-person	15-Feb	4:30 PM	10	9
DMS	Janet Piehl	Take-Apart Afternoon	In-person	19-Feb	2:30 PM	12	14
DMS	Ethan Herdrich	Tech Discussion: AI Art & ChatGPT	In-person	29-Feb	6:00 PM	16	3
TEEN	Krista Hutley	Teen Take & Make: Exploding Candy Box (Take-Home Kit)	In-person	16-Feb	12:00 AM	28	28

YS	Andrea Vaughn Johnson	Babytime	In-person	1-Feb	9:15 AM	NA	33
YS	Andrea Vaughn Johnson	Babytime	In-person	1-Feb	9:45 AM	NA	36
YS	Eti Berland	K-9 Reading Buddies of the North Shore	In-person	1-Feb	6:00 PM	NA	14
YS	Lisa Bigelow	Little Dabblers	In-person	2-Feb	9:30 AM	NA	78
YS	Sarah Zaharako	Between the Lines: Using Kids Books to Talk About Big Topics	In-person	2-Feb	4:30 PM	16	19
YS	Andrea Vaughn Johnson	Family Storytime	In-person	3-Feb	10:00 AM	NA	41
YS	Eti Berland	Lunar New Year Celebration	In-person	3-Feb	2:00 PM	NA	201
YS	Ruth Bell	Building with Bits and Bobs	In-person	4-Feb	2:00 PM	NA	28
YS	Jennifer Lee	Drop-In Free Play	In-person	5-Feb	9:30 AM	NA	57
YS	Eti Berland	Amulet Book Release Party	In-person	5-Feb	4:00 PM	14	14
YS	Andrea Vaughn Johnson	Family Storytime	In-person	6-Feb	9:30 AM	NA	33
YS	Andrea Vaughn Johnson	Family Storytime	In-person	6-Feb	10:00 AM	NA	50
YS	Andrea Vaughn Johnson	Big Kid Storytime	In-person	6-Feb	4:00 PM	NA	15
YS	Eti Berland	Jerry Craft Watch Party	In-person	6-Feb	7:00 PM	NA	6
YS	Andrea Vaughn Johnson	Family Storytime	In-person	7-Feb	9:30 AM	NA	50
YS	Andrea Vaughn Johnson	Family Storytime	In-person	7-Feb	10:00 AM	NA	57
YS	Andrea Vaughn Johnson	Babytime	In-person	8-Feb	9:15 AM	NA	20
YS	Andrea Vaughn Johnson	Babytime	In-person	8-Feb	9:45 AM	NA	36
YS	Sarah Zaharako	Art for Big Feelings	In-person	8-Feb	4:00 PM	16	10
YS	Lisa Bigelow	Little Dabblers	In-person	9-Feb	9:30 AM	NA	52
YS	Jennifer Lee	Little Play Cafe	In-person	10-Feb	10:00 AM	NA	41
YS	Andrea Vaughn Johnson	Chess Club	In-person	11-Feb	2:30 PM	NA	14
YS	Jennifer Lee	Drop-In Free Play	In-person	12-Feb	9:30 AM	NA	54
YS	Jennifer Lee	Printmakers Club	In-person	12-Feb	4:00 PM	5	3
YS	Andrea Vaughn Johnson	Family Storytime	In-person	13-Feb	9:30 AM	NA	50
YS	Andrea Vaughn Johnson	Family Storytime	In-person	13-Feb	10:00 AM	NA	56
YS	Andrea Vaughn Johnson	Big Kid Storytime	In-person	13-Feb	4:00 PM	NA	14
YS	Andrea Vaughn Johnson	Improv at the Library	In-person	13-Feb	7:00 PM	2	0
YS	Andrea Vaughn Johnson	Family Storytime	In-person	14-Feb	9:30 AM	NA	54
YS	Andrea Vaughn Johnson	Family Storytime	In-person	14-Feb	10:00 AM	NA	46
YS	Andrea Vaughn Johnson	Pajama Storytime	In-person	14-Feb	6:30 PM	NA	4
YS	Andrea Vaughn Johnson	Babytime	In-person	15-Feb	9:15 AM	NA	27
YS	Andrea Vaughn Johnson	Babytime	In-person	15-Feb	9:45 AM	NA	29
YS	Jennifer Lee	Tween Lab: Upcycled Paper Picture Frame	In-person	15-Feb	7:00 PM	6	6
YS	Lisa Bigelow	Little Dabblers	In-person	16-Feb	9:30 AM	NA	103
YS	Lisa Bigelow	Lego Club	In-person	16-Feb	4:00 PM	20	19
YS	Sarah Zaharako	Open Books, Open Minds	In-person	17-Feb	10:00 AM	NA	39
YS	Jennifer Lee	Drop-In Free Play	In-person	19-Feb	9:30 AM	NA	105
YS	Andrea Vaughn Johnson	Family Storytime	In-person	20-Feb	9:30 AM	NA	61
YS	Andrea Vaughn Johnson	Family Storytime	In-person	20-Feb	10:00 AM	NA	39

YS	Andrea Vaughn Johnson	Big Kid Storytime	In-person	20-Feb	4:00 PM	NA	14
YS	Andrea Vaughn Johnson	Family Storytime	In-person	21-Feb	9:30 AM	NA	58
YS	Andrea Vaughn Johnson	Family Storytime	In-person	21-Feb	10:00 AM	NA	38
YS	Jennifer Lee	STEAM Lab: Winter Terrarium	In-person	21-Feb	4:30 PM	14	15
YS	Andrea Vaughn Johnson	Babytime	In-person	22-Feb	9:15 AM	NA	30
YS	Andrea Vaughn Johnson	Babytime	In-person	22-Feb	9:45 AM	NA	27
YS	Eti Berland	2nd and 3rd Grade Book Club	In-person	22-Feb	7:00 PM	9	7
YS	Lisa Bigelow	Little Dabblers	In-person	23-Feb	9:30 AM	NA	72
YS	Andrea Vaughn Johnson	Mandarin-English Bilingual Storytime	In-person	24-Feb	10:00 AM	NA	9
YS	Andrea Vaughn Johnson	Chess Club	In-person	25-Feb	2:30 PM	NA	14
YS	Jennifer Lee	Drop-In Free Play	In-person	26-Feb	9:30 AM	NA	41
YS	Andrea Vaughn Johnson	Family Storytime	In-person	27-Feb	9:30 AM	NA	39
YS	Andrea Vaughn Johnson	Family Storytime	In-person	27-Feb	10:00 AM	NA	24
YS	Andrea Vaughn Johnson	Big Kid Storytime	In-person	27-Feb	4:00 PM	NA	6
YS	Andrea Vaughn Johnson	Family Storytime	In-person	28-Feb	9:30 AM	NA	53
YS	Andrea Vaughn Johnson	Family Storytime	In-person	28-Feb	10:00 AM	NA	38
YS	Jennifer Lee	Hot Glue Bookmarks	In-person	28-Feb	4:30 PM	11	8
YS	Lisa Bigelow	Graphic Novel Book Club	In-person	28-Feb	7:00 PM	2	2
YS	Andrea Vaughn Johnson	Babytime	In-person	29-Feb	9:15 AM	NA	50
YS	Andrea Vaughn Johnson	Babytime	In-person	29-Feb	9:45 AM	NA	40

03/01/2024

Wilmette Public Library District
Activity At WLK Branch Stations
Monthly Statistics For 02/2024

MaterialType	Number Of Items	Local Charges	Local Renewals	Total	Total + Lender	CCS ILL Lender	CCS ILL Borrower	Ratio
AV equipment	5	7	0	7	7	0	0	1.40
Bag	561	379	318	697	697	0	0	1.24
Blu-ray	1,643	245	164	409	464	55	55	0.25
Blu-ray New	153	145	10	155	173	18	8	1.01
Book	166,931	18,771	19,043	37,814	39,645	1,831	2,294	0.23
Book Hot	930	1,054	4	1,058	1,060	2	1	1.14
Book New	5,509	2,804	1,841	4,645	5,227	582	372	0.84
Boxset	0	20	6	26	26	0	20	0.00
Boxset New	0	2	1	3	3	0	2	0.00
Cassette	60	0	0	0	0	0	0	0.00
CD	13,833	647	370	1,017	1,300	283	201	0.07
CD Audiobook	5,648	183	203	386	441	55	33	0.07
CD Audiobook New	141	68	36	104	119	15	8	0.74
CD New	135	76	23	99	112	13	9	0.73
DVD	13,859	1,833	1,081	2,914	3,209	295	315	0.21
DVD New	343	438	44	482	502	20	30	1.41
eAudiobook	61,273	0	0	0	0	0	0	0.00
eBook	77,730	0	0	0	0	0	0	0.00
eMagazine	4,888	0	0	0	0	0	0	0.00
ILL Material	0	55	1	56	56	0	0	0.00
Kit	6	1	2	3	3	0	0	0.50
Large Print	5,713	366	261	627	753	126	55	0.11
Large Print New	362	103	63	166	230	64	16	0.46
Magazine	3,641	341	665	1,006	1,006	0	0	0.28
Magazine New	240	0	0	0	0	0	0	0.00
Mobile Hotspot	20	29	0	29	29	0	0	1.45
MP3 Audiobook	0	3	2	5	5	0	3	0.00
Multimedia Kit	28	3	5	8	8	0	3	0.29
Newspaper	973	0	0	0	0	0	0	0.00
Online Resource	18	0	0	0	0	0	0	0.00
Other	21	324	4	328	328	0	0	15.62
Other Audiobook	0	1	1	2	2	0	1	0.00
Playaway	2,306	311	247	558	579	21	16	0.24
Playaway Audio Hot	0	1	0	1	1	0	1	0.00
Playaway Audio New	74	30	21	51	55	4	1	0.69
Record	1,564	1	2	3	3	0	0	0.00
Scores / sheet music	0	4	3	7	7	0	4	0.00
Seasonal AV	218	16	0	16	16	0	0	0.07
Seasonal Book	2,358	355	11	366	370	4	5	0.16
Special Collection	142	84	5	89	89	0	5	0.63
VHS	148	0	0	0	0	0	0	0.00
Videogame	1,139	376	465	841	869	28	29	0.74
Videogame New	13	1	2	3	3	0	1	0.23
Totals	372,626	29,077	24,904	53,981	57,397	3,416	3,488	0.14

Item Count is where the Item Owing Branch = YOUR BRANCH

Local Charge is where the Station_Branch = YOUR BRANCH

Local Renewal is where the Station_Branch = YOUR BRANCH

Lender is where the Item Owning Branch = YOUR BRANCH and the Station_Library not = Item_Library

Borrower is where the Station Branch = YOUR LIBRARY and Item Owning Library not = Station_Library

03/01/2024

Wilmette Public Library District
Activity At WLK Branch Stations
Monthly Statistics For 02/2024

Collection	Number Of Items	Local Charges	Local Renewals	Total	Total + Lender	CCS ILL Lender	CCS ILL Borrower	Ratio	Auto Renewals
Fiction	47,740	4,773	2,881	7,654	8,570	916	692	0.16	2,778
Magazines	4,344	229	471	700	700	0	0	0.16	471
Multimedia	34,902	3,264	1,664	4,928	5,673	745	669	0.14	1,561
Nonfiction	62,482	4,093	4,403	8,496	9,437	941	961	0.14	4,223
Online	136,493	0	0	0	0	0	0	0.00	0
Other	722	867	325	1,192	1,192	0	0	1.65	294
Teen Fiction	2,765	286	344	630	685	55	86	0.23	330
Teen Multimedia	80	8	17	25	29	4	1	0.31	16
Teen Nonfiction	447	56	68	124	132	8	15	0.28	60
Teen Online	2,923	0	0	0	0	0	0	0.00	0
Youth Fiction	44,570	11,941	11,027	22,968	23,475	507	802	0.52	10,775
Youth Magazines	510	112	194	306	306	0	0	0.60	191
Youth Multimedia	6,306	1,129	1,002	2,131	2,189	58	67	0.34	962
Youth Nonfiction	23,813	2,311	2,507	4,818	5,000	182	194	0.20	2,406
Youth Online	4,493	0	0	0	0	0	0	0.00	0
Youth Other	33	8	1	9	9	0	1	0.27	1
Totals	372,626	29,077	24,904	53,981	57,397	3,416	3,488	0.14	24,068

Item Count is where the Item Owing Branch = YOUR BRANCH

Local Charge is where the Station_Branch = YOUR BRANCH

Local Renewal is where the Station_Branch = YOUR BRANCH

Lender is where the Item Owning Branch = YOUR BRANCH and the Station_Library not = Item_Library

Borrower is where the Station Branch = YOUR LIBRARY and Item Owning Library not = Station_Library

Auto Renewal numbers are included in the numbers in the Renewal column

Category and Product	Metric Captured	July	August	September	October	November	December	January	February	Total
General Reference										
AP Stylebook	Page Views	6	8	6	6	30	4	22	4	86
CLCD: Children's Literature	Results	55	25	180	100	0	0	0	125	485
Consumer Reports	Page Views	1402	1130	1306	1557	1823	1150	1291	1267	10926
Consumers' Checkbook	Logins	0	1	2	1	8	0	1	6	19
EBSCO Database Package	Total Requests	31	31	24	16	10	12	39	52	215
Encyclopedia Britannica	Documents + Media	49	29	36	60	86	177	86	94	617
Explore More Illinois	Uses	9	8	2	7	4	0	5	5	40
Facts on File (Infobase)	Total Views	0	12	4	19	1	21	27	14	98
FirstSearch (OCLC)	Total Searches	543	732	199	119	254	67	158	493	2565
Gale Directory Library	Retrievals	0	4	1	0	4	0	0	0	9
Gale eBooks	Retrievals	1	2	5	10	0	21	5	10	54
Gale General One File	Retrievals	22	37	19	11	9	29	22	42	191
Gale Legal Forms	Retrievals	0	4	1	0	0	0	1	1	7
Novelist	Total Requests	80	202	53	78	157	294	85	248	1197
Oxford English Dictionary	Total Item Investigations	15	39	18	26	40	56	59	0	253
Pebblego and Pebble Go Next	Article Views	1	0	2	5	2	0	1	10	21
ProQuest: CultureGrams	Total Pages Viewed	0	0	0	7	41	6	29	0	83
Public Records / Check Illinois	Total Visitors	279	251	151	157	165	159	173	174	1509
Scholastic Teachables	Documents	145	123	35	25	64	21	167	76	656
SimplyAnalytics	Maps Created	6	1	2	5	1	3	5	1	24
World Book	Content Views	17	10	2	11	24	5	10	10	89
Periodicals										
DLIL magazines	Checkouts	605	572	979	2497	2721	2817	3130	2659	15980
LexisNexis - NexisUni	Retrievals	70	115	113	262	30	102	175	263	1130
Newsbank Chicago Community Collection	Full Text Views	21	28	22	21	5	5	55	17	174
Newspaper Archive	Total Page Views	42	31	105	16	7	8	15	140	364
New York Times Digital Edition	Usage Sessions	815	870	836	921	620	576	593	654	5885
PressReader	Issues Opened	1117	1140	1319	905	679	614	654	882	7310
ProQuest: Chicago Tribune	Total Documents	362	443	274	364	260	355	186	107	2351
ProQuest: Chicago Tribune Historical	Total Documents	115	519	123	50	292	244	160	277	1780
ProQuest: Newspapers.com	Total Documents	92	481	448	81	2	41	36	24	1205
ProQuest: New York Times	Total Documents	73	53	104	82	56	102	44	13	527
ProQuest: New York Times Historical	Total Documents	62	20	35	8	20	13	5	7	170
ProQuest: Research Library	Total Documents	65	84	66	169	188	110	92	174	948
ProQuest: Wall Street Journal	Total Documents	480	524	591	704	549	787	394	264	4293
Genealogy										
Find My Past	Total Views	13	34	10	97	10	44	7	2	217
Local History Digital Collection	Page Views	11458	5441	6008	2649	9075	2506	9958	7696	54791
Newsbank Heritage Hub	Full Text Views	3	35	11	11	1	0	1	5	67
ProQuest: Ancestry Library Edition	Total Documents	970	2154	1644	609	148	146	171	195	6037
ProQuest: Fold3	Total Documents	26	46	16	25	21	1	13	2	150
ProQuest: HeritageQuest	Total Documents	56	6	29	16	3	27	139	2	278

Online Learning									
Brainfuse	Database Usage	58	46	31	106	40	178	75	48	582
CreativeBug	Total Views	14	35	62	54	62	74	126	63	490
Gale Courses	Enrollments	0	12	14	21	11	2	7	7	74
Gale UDemy	Total Videos Viewed	112	293	105	59	52	99	184	291	1195
LinkedIn Learning	Total Videos Viewed	103	182	207	144	28	88	141	71	964
Mango Languages	Total Sessions	92	101	86	70	88	61	73	56	627
Muzzy	Sessions	1	8	0	5	0	4	2	0	20
Niche Academy	Total Views	49	15	18	50	31	23	65	5	256
Business / Finance										
Gale Business Insights	Full Text Retrievals	0	0	2	0	1	0	12	0	15
Gale Business: Demographics Now	Retrievals	5	0	0	0	0	3	5	0	13
Gale Business: Entrepreneurship	Full Text Retrievals	0	11	4	0	0	4	4	2	25
Gale Business: Plan Builder	Retrievals	0	18	0	0	0	0	0	0	18
Mergent Archives	Pages Viewed	0	1	7	1	7	6	0	0	22
Mergent Intellect	Pages Viewed	57	60	82	103	46	39	19	43	449
Morningstar	Record Views	40	77	53	238	615	272	124	420	1839
Reference Solutions	Total Searches	75	85	48	47	58	66	35	124	538
S & P Net Advantage	Total Usage	125	231	435	376	153	142	247	0	1709
Statista	Searches	25	10	20	17	9	15	14	24	134
Value Line	Logins	393	448	502	532	575	558	574	546	4128
Weiss Ratings	Page Views	31	8	34	31	76	6	5	8	199
eBooks / AV										
DLIL eBooks	Checkouts	7814	7604	8803	9429	8703	9571	10367	9758	72049
DLIL audiobooks	Checkouts	5393	5536	5242	5504	5500	5751	6015	5758	44699
Hoopla	Circulations	1426	1506	1432	1456	1541	1424	1547	1483	11815
Kanopy	Plays	845	724	920	937	945	922	1056	1065	7414
Tumblebooks	Book Views	7	14	141	40	77	16	114	42	451
OTHER										
App	Sessions	1429	1466	1371	1423	1489	1350	1598	1300	11426
Website	Sessions	17598	18477	16845	16699	15582	15246	20039	16996	137482
Scan EZ Station	Pages Scanned	1549	1783	2859	2127	2002	2422	2693	2818	18253

Product	Metric Captured	Category	July	August	September	October	November	December	January	February	Total	Cost per Use	Cost of Product
AP Stylebook	Page Views	General Reference	6	8	6	6	30	4	22	4	86	$ 3.14	$ 270.00
Brainfuse	Database Usage	Online Learning	58	46	31	106	40	178	75	48	582	$ 11.98	$ 6,970.00
CLCD: Children's Literature	Results	General Reference	55	25	180	100	0	0	0	125	485	$ 2.15	$ 1,045.00
Consumer Reports	Page Views	General Reference	1402	1130	1306	1557	1823	1150	1291	1267	10926	$ 0.23	$ 2,477.00
Consumers' Checkbook	Logins	General Reference	0	1	2	1	8	0	1	6	19	$ 23.68	$ 450.00
CreativeBug	Total Views	Online Learning	14	35	62	54	62	74	126	63	490	$ 1.68	$ 825.00
DLIL eBooks	Checkouts	eBooks / AV	7814	7604	8803	9429	8703	9571	10367	9758	72049	$ 1.37	$ 159,634.50
DLIL audiobooks	Checkouts	eBooks / AV	5393	5536	5242	5504	5500	5751	6015	5758	44699		
DLIL magazines	Checkouts	Periodicals	605	572	979	2497	2721	2817	3130	2659	15980	$ 0.06	$ 993.97
EBSCO Database Package	Total Requests	General Reference	31	31	24	16	10	12	39	52	215	$ 19.47	$ 4,186.00
Encyclopedia Britannica	Documents + Media	General Reference	49	29	36	60	86	177	86	94	617	$ 0.90	$ 555.00
Explore More Illinois	Uses	General Reference	9	8	2	7	4	0	5	5	40	$ -	
Facts on File (Infobase)	Total Views	General Reference	0	12	4	19	1	21	27	14	98	$ 37.25	$ 3,650.19
Find My Past	Total Views	Genealogy	13	34	10	97	10	44	7	2	217	$ 4.59	$ 995.00
FirstSearch (OCLC)	Total Searches	General Reference	543	732	199	119	254	67	158	493	2565	$ -	
Gale Courses	Course Logins	Online Learning	0	12	14	21	11	2	7	7	74	$ 71.60	$ 5,298.68
Gale Business Insights	Searches	Business / Finance	0	0	2	0	1	0	12	0	15	$ 396.25	$ 5,943.77
Gale Business: Demographics Now	Retrievals	Business / Finance	5	0	0	0	0	3	5	0	13	$ 151.44	$ 1,968.75
Gale Business: Entrepreneurship	Searches	Business / Finance	0	11	4	0	0	4	4	2	25	$ 178.17	$ 4,454.14
Gale Business: Plan Builder	Searches	Business / Finance	0	18	0	0	0	0	0	0	18	$ 109.38	$ 1,968.75
Gale Directory Library	Searches	General Reference	0	4	1	0	4	0	0	0	9	$ 398.61	$ 3,587.50
Gale eBooks	Retrievals	General Reference	1	2	5	10	0	21	5	10	54	$ 66.44	$ 3,587.50
Gale General One File	Searches	General Reference	22	37	19	11	9	29	22	42	191	$ 57.70	$ 11,020.96
Gale Legal Forms	Searches	General Reference	0	4	1	0	0	0	1	1	7	$ 658.83	$ 4,611.80
Gale UDemy	Lectures Completed	Online Learning	112	293	105	59	52	99	184	291	1195	$ 4.61	$ 5,512.50
Hoopla	Circulations	eBooks / AV	1426	1506	1432	1456	1541	1424	1547	1483	11815	$ 2.13	$ 25,154.88
Kanopy	Plays	eBooks / AV	845	724	920	937	945	922	1056	1065	7414	$ 1.20	$ 8,904.00
LexisNexis (NexisUni)	Retrievals	Periodicals	70	115	113	262	30	102	175	263	1130	$ 4.43	$ 5,001.56
LinkedIn Learning	Total Videos Viewed	Online Learning	103	182	207	144	28	88	141	71	964	$ 7.26	$ 7,000.00
Local History Digital Collection	Page Views	Genealogy	11458	5441	6008	2649	9075	2506	9958	7696	54791	$ 0.06	$ 3,500.00
Mango Languages	Total Sessions	Online Learning	92	101	86	70	88	61	73	56	627	$ 5.44	$ 3,412.80
Mergent Archives	Pages Viewed	Business / Finance	0	1	7	1	7	6	0		22	$ 53.50	$ 1,177.00
Mergent Intellect	Pages Viewed	Business / Finance	57	60	82	103	46	39	19	43	449	$ 19.65	$ 8,824.00
Morningstar	Record Views	Business / Finance	40	77	53	238	615	272	124	420	1839	$ 4.31	$ 7,934.00
Muzzy	Sessions	Online Learning	1	8	0	5	0	4	2		20	$ 85.00	$ 1,700.00
Newsbank Chicago Community Collection	Full Text Views	Periodicals	21	28	22	21	5	5	55	17	174	$ 30.54	$ 5,314.00
Newsbank Heritage Hub	Full Text Views	Genealogy	3	35	11	11	1	0	1	5	67	$ 28.21	$ 1,890.00
Newpaper Archive	Total Page Views	Periodicals	42	31	105	16	7	8	15	140	364	$ 12.64	$ 4,600.00
New York Times Digital Edition	Usage Sessions	Periodicals	815	870	836	921	620	576	593	654	5885	$ 0.41	$ 2,418.00
Niche Academy	Total Views	Online Learning	49	15	18	50	31	23	65	5	256	$ 6.60	$ 1,690.00
Novelist	Total Requests	General Reference	80	202	53	78	157	294	85	248	1197	$ 0.87	$ 1,045.00
Oxford English Dictionary	Total Item Investigations	General Reference	15	39	18	26	40	56	59		253	$ 6.55	$ 1,657.18
Pebblego and Pebble Go Next	Article Views	General Reference	1	0	2	5	2	0	1	10	21	$ 95.19	$ 1,999.00
PressReader	Issues Opened	Periodicals	1117	1140	1319	905	679	614	654	882	7310	$ 0.71	$ 5,219.20
ProQuest: Ancestry Library Edition	Total Documents	Genealogy	970	2154	1644	609	148	146	171	195	6037	$ 0.29	$ 1,751.73
ProQuest: Chicago Tribune	Total Documents	Periodicals	362	443	274	364	260	355	186	107	2351	$ 2.53	$ 5,955.04
ProQuest: Chicago Tribune Historical	Total Documents	Periodicals	115	519	123	50	292	244	160	277	1780	$ 2.44	$ 4,334.99
ProQuest: CultureGrams	Total Pages Viewed	General Reference	0	0	0	7	41	6	29	0	83	$ 16.70	$ 1,385.87
ProQuest: Fold3	Total Documents	Genealogy	26	46	16	25	21	1	13	2	150	$ 8.47	$ 1,269.97
ProQuest: Heritage Quest	Total Documents	Genealogy	56	6	29	16	3	27	139	2	278	$ 2.58	$ 716.22

													$		$	
ProQuest: Newspapers.com	Total Documents	Periodicals	92	481	448	81	2	41	36	24	1205	$	5.13	$	6,187.22
ProQuest: New York Times	Total Documents	Periodicals	73	53	104	82	56	102	44	13	527	$	9.85	$	5,188.68
ProQuest: New York Times Historical	Total Documents	Periodicals	62	20	35	8	20	13	5	7	170	$	24.85	$	4,225.00
ProQuest: Research Library	Total Documents	Periodicals	65	84	66	169	188	110	92	174	948	$	5.59	$	5,299.55
ProQuest: Wall Street Journal	Total Documents	Periodicals	480	524	591	704	549	787	394	264	4293	$	0.24	$	1,008.91
Record Information Service (Public Record)	Total Visitors	General Reference	279	251	151	157	165	159	173	174	1509	$	0.38	$	575.00
Reference Solutions (Reference USA)	Total Searches	Business / Finance	75	85	48	47	58	66	35	124	538	$	15.72	$	8,460.00
Scholastic Teachables	Documents	General Reference	145	123	35	25	64	21	167	76	656	$	1.45	$	950.00
S&P Net Advantage	Total Usage	Business / Finance	125	231	435	376	153	142	247		1709	$	7.24	$	12,370.00
SimplyAnalytics	Maps Created	General Reference	6	1	2	5	1	3	5	1	24	$	548.27	$	13,158.42
Statista	Result Clicks	Business / Finance	25	10	20	17	9	15	14	24	134	$	48.51	$	6,500.00
Tumblebooks	Book Views	eBooks / AV	7	14	141	40	77	16	114	42	451	$	1.42	$	639.20
Value Line	Logins	Business / Finance	393	448	502	532	575	558	574	546	4128	$	0.82	$	3,385.00
Weiss Ratings	Page Views	Business / Finance	31	8	34	31	76	6	5	8	199	$	14.05	$	2,795.00
World Book	Content Views	General Reference	17	10	2	11	24	5	10	10	89	$	22.77	$	2,026.50
OTHER															
App	Sessions		1429	1466	1371	1423	1489	1350	1598	1300	11426				
Website	Sessions		17598	18477	16845	16699	15582	15246	20039	16996	137482				
Scan EZ Scan Station	Pages Scanned		1549	1783	2859	2127	2002	2422	2693	2818	18253				

LIBRARY	CONSORTIAL CIRCULATION 1/1/23-12/31-23	2023 LOCAL ADVANTAGE CIRCULATION	SHARES VIA ADVANTAGE PLUS?	ADVANTAGE PLUS 2023 CIRCULATION	TOTAL 2023 CIRC
Alsip-Merrionette Park Public Library District	4,176	4,708	NO	3,860	12,744
Antioch Public Library District	16,131	10,465	YES	16,893	43,489
Arcola Community Unit School District #306	41	0	n/a	84	125
Arcola Public Library District	1,211	0	n/a	1,438	2,649
Arthur Community Unit School District #305	107	0	n/a	226	333
Arthur Public Library District	1,418	0	n/a	1,571	2,989
Bement Public Library District	687	0	n/a	901	1,588
Benton Public Library District	3,747	0	n/a	4,272	8,019
Bismarck-Henning Community Unit School District #1	42	0	n/a	84	126
Bloomingdale Public Library BASE	*10,092*	*4,925*	*YES*	*12,057*	*27,074*
Westfield Middle School	*0*	*0*	*n/a*	*0*	*0*
Bloomingdale School District 13	*77*	*11*	*n/a*	*200*	*288*
Bloomingdale Public Library TOTAL	10,169	4,936	YES	12,257	27,362
Bloomington Public Library	66,585	37,505	YES	66,235	170,325
Blue Ridge Township Public Library	506	0	n/a	599	1,105
Bradley Public Library District	4,917	1,242	YES	5,836	11,995
Camargo Township District Library	1,749	89	NO	1,966	3,804
Carlinville Public Library	1,388	0	n/a	1,544	2,932
Cary Area Public Library BASE	*19,414*	*1,693*	*YES*	*23,263*	*44,370*
CARY D26	*932*	*13*	*n/a*	*2,907*	*3,852*
Cary Area Public Library TOTAL	20,346	1,706	YES	26,170	48,222
Casey Westfield CUSD C-4	0	0	n/a	0	0
Catlin Public Library District	749	0	n/a	798	1,547
Central Citizens' Library District	1,257	4	NO	1,489	2,750
Champaign Community Unit 4 Schools	88	0	n/a	296	384
Champaign Public Library	55,589	60,649	YES	59,628	175,866
Charleston Carnegie Public Library	5,230	8	NO	6,480	11,718
Charleston Community Unit School District #1	3	0	n/a	3	6
Cherry Valley Public Library District	10,518	3,771	YES	12,707	26,996
Chrisman Public Library	261	0	n/a	234	495
Cissna Park Community Library District	1,415	0	n/a	1,871	3,286
Clifton Public Library	441	0	n/a	584	1,025
Columbia Public Library	5,192	0	n/a	6,561	11,753
Community Unit School District #6 of Edgar County (Chrisman S	0	0	n/a	0	0
Crete Public Library	5,948	2,119	YES	6,380	14,447
Danville Public Library BASE	*5,511*	*0*	*n/a*	*6,001*	*11,512*
Danville High School	*1*	*0*	*n/a*	*9*	*10*

Danville Public Library TOTAL	5,512	0	n/a	6,010	11,522
Deerfield Public Library BASE	22,230	46,297	YES	21,292	89,819
Deerfield High School	4	10	n/a	3	17
Deerfield Elementary School District 109	40	72	n/a	101	213
Deerfield Public Library TOTAL	22,274	46,379	YES	21,396	90,049
DES PLAINES D62	167	7	n/a	361	535
East Maine School District 63	192	4	n/a	641	837
Des Plaines Public Library BASE	28,210	22,793	YES	30,666	81,669
Des Plaines Public Library TOTAL	28,569	22,804	YES	31,668	83,041
Doyle Public Library District	311	0	n/a	425	736
Duquoin Public Library	1,860	0	n/a	2,288	4,148
Edwardsville Public Library	14,928	672	YES	18,399	33,999
EIU/Booth	4,710	270	YES	6,107	11,087
Elk Grove Village Library	13,865	17,035	YES	12,403	43,303
ELMHURST D205	662	751	n/a	1,693	3,106
Elmhurst Public Library BASE	35,241	60,081	YES	37,603	132,925
Elmhurst Public Library TOTAL	35,903	60,832	YES	39,296	136,031
Elwood Township Carnegie Library	680	0	n/a	755	1,435
EVANSTON D202	122	8	n/a	142	272
EVANSTON D65	2,044	2,291	n/a	4,383	8,718
Evanston Public Library BASE	78,190	64,263	YES	92,013	234,466
Evanston Public Library TOTAL	80,356	66,562	YES	96,538	243,456
Fairview Heights Public Library	2,557	0	n/a	3,234	5,791
Flossmoor Public Library	5,956	1,114	NO	7,159	14,229
Fox Lake Public Library District	12,085	6,681	YES	11,246	30,012
Fox River Grove Memorial Library	3,501	330	YES	4,302	8,133
Gail Borden Public Library	3,523	826	YES	5,088	9,437
Georgetown Public Library	833	0	n/a	1,043	1,876
Gilman-Danforth District Library BASE	907	0	n/a	1,063	1,970
Iroquois West Community Unit District 10	14	0	n/a	15	29
Gilman-Danforth District Library TOTAL	921	0	n/a	1,078	1,999
Glen Carbon Centennial Library District	6,216	0	n/a	8,003	14,219
Glencoe Public Library	9,867	14,885	YES	11,074	35,826
Glenside Public Library District BASE	8,528	4,973	YES	10,486	23,987
Queen Bee School District 16	30	56	n/a	73	159
Glenside Public Library District TOTAL	8,558	5,029	YES	10,559	24,146
Glenview Community Consolidated School District 34	4,779	8,543	n/a	9,873	23,195
Glenview Public Library BASE	32,893	69,655	YES	33,348	135,896
Glenview Public Library TOTAL	37,672	78,198	YES	43,221	159,091
Goose Creek Township Carnegie Library	68	0	n/a	60	128

Grayslake Area Public Library District	20,010	6,806	YES	22,762	49,578
Hayner Public Library District	7,038	0	n/a	8,659	15,697
Highland Park High School	*3*	*4*	*n/a*	*4*	*11*
Highland Park Public Library BASE	*31,928*	*42,970*	*YES*	*33,863*	*108,761*
North Shore School District 112	*111*	*134*	*n/a*	*129*	*374*
Highland Park Public Library TOTAL	32,042	43,108	YES	33,996	109,146
Hoopeston Public Library District	2,335	0	n/a	2,512	4,847
Huntley Area Public Library	27,104	19,909	YES	25,331	72,344
Illinois Early Intervention Clearinghouse	335	0	n/a	658	993
Itasca Community Library	5,243	1,338	YES	5,556	12,137
Jerseyville Public Library	2,011	0	n/a	2,141	4,152
Kansas Community Memorial Library	191	0	n/a	381	572
LAKE BLUFF D65	*106*	*0*	*n/a*	*294*	*400*
Lake Bluff Public Library BASE	*7,740*	*6,408*	*YES*	*8,645*	*22,793*
Lake Bluff Public Library TOTAL	7,846	6,408	YES	8,939	23,193
Lake Forest Library	16,045	18,908	YES	18,150	53,103
Lake Land College Library	867	0	n/a	1,152	2,019
Lakeview College of Nursing Library	3	0	n/a	2	5
Lincolnwood Public Library District	6,272	9,453	NO	6,128	21,853
Linda Sokol Francis Brookfield Library	10,904	69	YES	13,582	24,555
Marshall Public Library	1,969	0	n/a	2,222	4,191
Marshall Community Unit School District #C-2	217	0	n/a	566	783
Martinsville Public Library District	602	0	n/a	748	1,350
Milford District Library	1,135	0	n/a	1,187	2,322
Monticello Community Unit School District #25	697	0	n/a	890	1,587
Morrison-Talbott Library	6,616	0	n/a	7,902	14,518
Golf School District 67	*8*	*3*	*n/a*	*13*	*24*
Morton Grove Public Library BASE	13,453	7,769	YES	14,267	35,489
Morton Grove Public Library TOTAL	20,077	7,772	YES	22,182	50,031
Mount Prospect Public Library BASE	*31,095*	*44,895*	*YES*	*33,091*	*109,081*
River Trails School District 26	*214*	*20*	*n/a*	*562*	*796*
D59	*792*	*1,209*	*n/a*	*2,075*	*4,076*
Mount Prospect Public Library TOTAL	32,101	46,124	YES	35,728	113,953
Moyer District Library	3,292	0	n/a	3,676	6,968
Newman Regional Library District	497	0	YES	507	1,004
Niles-Maine District Library	*16,825*	*22,942*	*YES*	*18,493*	*58,260*
Northbrook Public Library	35,574	73,940	YES	33,729	143,243
Oakwood Public Library District	1,458	0	n/a	1,407	2,865
Ogden Rose Public Library	977	0	n/a	946	1,923
Onarga Community Public Library District	751	0	n/a	833	1,584

PALATINE D15	*6,362*	*375*	n/a	*16,740*	*23,477*
Palatine Public Library District	*59,525*	*59,539*	*YES*	*58,591*	*177,655*
Palatine Public Library TOTAL	65,887	59,914	YES	75,331	201,132
Paris Carnegie Public Library	3,273	0	YES	3,490	6,763
Paxton Carnegie Library	1,798	0	n/a	2,211	4,009
Philo Public Library District	774	0	n/a	1,071	1,845
Pinckneyville Public Library	286	0	n/a	465	751
Piper City Public Library District	324	0	n/a	216	540
Prairie Trails Public Library District BASE	*3,600*	*480*	*NO*	*4,010*	*8,090*
Burbank School District	*105*	*0*	n/a	*292*	*397*
Prairie Trails Public Library District TOTAL	3,705	480	NO	4,302	8,487
Prospect Heights Public Library District	10,005	3,572	YES	10,882	24,459
Rantoul Public Library BASE	*3,531*	*0*	n/a	*4,274*	*7,805*
Rantoul School District 137	*294*	*0*	n/a	*742*	*1,036*
Rantoul Township High School District 193	*120*	*0*	n/a	*223*	*343*
Rantoul Public Library TOTAL	3,945	0	NO	5,239	9,184
River East Public Library	1,146	0	n/a	1,304	2,450
Riverside Public Library	6,479	0	n/a	8,304	14,783
Rolling Meadows Library	14,474	9,975	YES	16,002	40,451
Round Lake Area Public Library	6,877	5,176	YES	6,776	18,829
Schaumburg Township District Library	50,014	54,992	YES	50,800	155,806
Sheldon Public Library District	935	0	n/a	849	1,784
Shiloh Community Unit School District #1	27	0	n/a	23	50
Sidell District Library	135	0	n/a	204	339
Sidney Community Library	799	0	n/a	1,018	1,817
St. Joseph Community Consolidated School District #169	98	0	n/a	118	216
St. Joseph Township Swearingen Memorial Library	3,696	178	YES	4,113	7,987
St. Joseph-Ogden High School District #305	18	0	n/a	32	50
Tolono Public Library District	7,343	2,640	YES	8,529	18,512
Tolono Unit 7 School District (Unity High School)	*1,696*	*0*	n/a	*3,790*	*5,486*
UNITY EAST ELEMENTARY	*11*	*0*	n/a	*13*	*24*
Tolono/Unity School TOTAL	1,707	0	n/a	3,803	5,510
Tuscola Public Library	2,112	0	YES	2,037	4,149
Urbana Free Library	30,643	19,881	YES	35,767	86,291
Villa Grove Community School District #302	72	0	n/a	106	178
Villa Park Public Library	9,684	124	YES	11,942	21,750
Warren-Newport Public Library	36,483	7,718	YES	41,692	85,893
Watseka Public Library	2,675	0	n/a	2,663	5,338
Wauconda Area Public Library District BASE	*12,256*	*10,442*	*NO*	*13,410*	*36,108*
Wauconda Community Unit School District 118	*480*	*417*	n/a	*1,187*	*2,084*

Wauconda Area Public Library District TOTAL	12,736	10,859	NO	14,597	38,192
Waukegan Public Library	8,081	8,929	YES	8,931	25,941
West Chicago Public Library District	*11,244*	*4,417*	*YES*	*13,346*	*29,007*
West Chicago Community High School District 94	*16*	*4*	*n/a*	*39*	*59*
West Chicago Public Library District TOTAL	11,260	4,421	YES	13,385	29,066
Westchester Public Library	6,649	0	n/a	7,509	14,158
Westville Community Unit School District #2	71	0	n/a	79	150
Westville Public Library District	1,445	0	n/a	1,539	2,984
Willow Branch Township Library	661	0	n/a	985	1,646
WILMETTE D39	*4,246*	*1,325*	*n/a*	*11,104*	*16,675*
Wilmette Public Library BASE	*33,770*	*85,411*	*YES*	*30,914*	*150,095*
Wilmette Public Library TOTAL	38,016	86,736	YES	42,018	166,770
Winnetka-Northfield Public Library District BASE	*15,450*	*29,223*	*YES*	*14,421*	*59,094*
Winnetka School District 36	*58*	*198*	*n/a*	*159*	*415*
Winnetka-Northfield Public Library District TOTAL	15,508	29,421	YES	14,580	59,509
Wood Dale Public Library	2,772	258	NO	3,173	6,203
Woodstock Public Library BASE	*19,601*	*8,538*	*YES*	*22,166*	*50,305*
Woodstock Community Unit School District 200	*20*	*1*	*n/a*	*40*	*61*
Woodstock Public Library TOTAL	19,621	8,539	YES	22,206	50,366
Zion-Benton Public Library BASE	*10,374*	*3,718*	*YES*	*11,605*	*25,697*
Winthrop Harbor School District	*1*	*1*	*n/a*	*6*	*8*
Zion-Benton Public Library District TOTAL	10,375	3,719	YES	11,611	25,705