

Wilmette Public Library Director's Report – November 21, 2023

Library Activities for October-November 2023

Anthony Auston, Director

Welcome Desk & Shelving (Manager Patsy deVuono)

The Welcome Desk answered over 1,000 phone calls in October. Welcome Desk staff answered 382 reference and 526 directional questions. The library had 19,319 visitors in October, averaging about 623 users each open day.

Shelving staff receive and unpack interlibrary deliver bins every weekday morning. These bins include Wilmette items returned to other libraries as well as holds from other libraries to our patrons. In October, Shelving staff unpacked and processed 291 bins, averaging 72 per week.

The monthly AMH total was over 71,000 items processed, with roughly 27,000 items going to Circulation as “exceptions” for further handling.

Shelving staff supported other departments in September by:

- Cleaning 5 DVDs and CDs
- Charging 390 WonderBooks and Vox Books
- Processing 25 carts of weeded materials

As a start to an updated merchandising project, staff have been going through our bookends and replacing our older ones that are in bad shape. The ones we are using now will be uniform and look intentional. We are also going through the building and inventorying the art on the walls, checking against a list that had been made a number of years ago to confirm what we actually have in our holdings and reflect any relocations that have happened over time.

Staff continue to work our ongoing project to weed, shift, and the maintain collections on the lower level. Shelving staff has been helping Adult Services by pulling non-fiction DVDs and books in the 900s room. Shelving staff is working with Technical Services and Adult Services to best determine what size books should be considered “oversized” and shelved accordingly in that separate section. A number of books on the general shelves do not fit standing up/spine-out, or are very long and stick out too far into the aisle. These items will be changed to oversized. Cathleen is weeding the current oversized collection. This collection maintenance and the addition of the new items will revitalize that section. The rest of the lower level has recently been shifted and “shelf read”, and new endcap signage has been updated and installed.

Shelving staff is working with Youth Services to come up with a plan for a new collection of early chapter books. We are working together with Technical Services to have books relabeled, to shift the old collections to make room, and to reshelve the newly labeled books.

Collections / Technical Services (Manager Jessica Thomson)

Physical (Adult and Youth Services)

The Library of Things Committee added several exciting things to the collection this month including: an Assistive Devices Kit which was 3-D printed by DMS Librarian Janet Piehl, three Memory Kits created by Senior Services Librarian Jill McKeown, as well as a laser measure.



Jessica Thomson researched Roku procedures and consortia equivalents in order to provide this service to our Library of Things. Jessica reached out to Indian Trails as their configuration for the Rokus and their subscriptions mirrored most closely how Wilmette would like to configure our Rokus for the Library of Things.

Megan Noone continues to assist TS with the reclassification of biographical materials. Megan is now in the process of updating artist books in the 750s.

Laura Krimsin and Emma Standard have been replacing faded spine labels from the Youth Collection.

Jessica Thomson, Laura Krimsin, and Emma Standard have been working with Youth Services to create a list, and from that list new spine labels, for a new boutique collection called Beginning Chapter Books for the Youth Services Department. This month, we met to outline steps for

locating and updating all items in the new collection and chose a date to pull all the books, relabel, update the catalog, and re-shelve. This project will be completed in November.

Emma Standard began setting aside withdrawn magazines for Jill McKeown to deliver to senior living centers in the Wilmette area.

Megan Brown joined the TS team on October 2. Megan comes to us with great experience from Northbrook where she was a part-time Acquisitions Assistant and Indian Trails, where she was a part-time Processing Assistant. Megan will primarily focus on Youth acquisitions, ordering, invoicing, A/V processing, updating materials from new to old, and withdrawing materials. Department staff have been training new hire Megan Brown on a number of procedures, including collection processing, ordering, location changes, and reporting. We are thrilled to have her as part of the TS team.

Jessica Thomson shared the Top Circulation by Department Report and Monthly Budget Report to the Selectors.

Top circulating titles in October:

- Adult fiction: *The Heaven & Earth Grocery Store* by James McBride
- Adult non-fiction: *The Wager: a Tale of Shipwreck, Mutiny, and Murder* by David Grann
- Teen fiction: *Naruto* by Masashi, Kishimoto
- Teen non-fiction: *Fiske Guide to Colleges*
- Youth fiction: *The Lion of Mars* by Jennifer L. Holm
- Youth non-fiction: *Guinness Book of World Records*
- Adult multimedia: *Barbie*
- Youth multimedia: *Spider Man Across the Spider-Verse*



Digital (Digital & Maker Services)

Online Resources and eContent

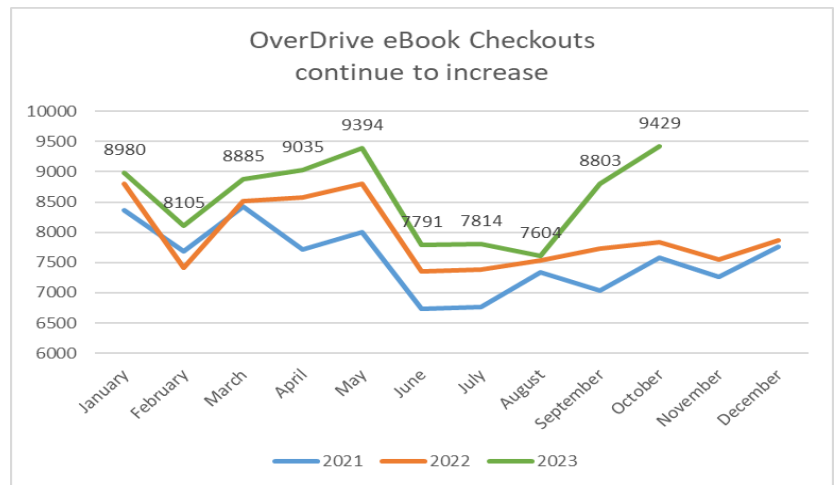
In late September, OverDrive launched a new way for patrons to engage in checking out digital magazines through the Libby app. Called “Newsstand,” patrons can now open and start reading magazines with just one tap. Additionally, patrons can subscribe to magazines, meaning when a new issue is released it will automatically be checked out to the user. More information here:

<https://company.overdrive.com/2023/09/28/introducing-new-ways-for-readers-to-enjoy-overdrive-magazines-from-your-library/>

DMS Manager Lauren Kelly worked to initiate a new authentication process for Brainfuse, an online tutoring and training tool. Previously, patrons would be asked to create an account and sign in with a username and password. Lauren changed it to have patrons just enter their library card number to get in. This change has made it much easier for patrons to use the product and may explain the spike in usage we saw this month.

Online Resource Highlights

- OverDrive eBooks set an all-time WPL record for the number of checkouts in October with 9429 checkouts.
- OverDrive Magazines saw the highest number of checkouts ever this month as well with 2497! This is much higher than the average in FY 22-23, which was 690. Checkouts of The New Yorker alone were 495, when the average is usually about 90. See above for more details about why this increase occurred.



- Brainfuse saw a spike in usage in October, with 106 uses. This is up from an average of 45 so far this fiscal year. School is back in swing, and our patrons are looking for resources to help with homework and tutoring. Perhaps the improved authentication for this product helped patrons gain easier access.
- Consumer Reports shows the highest usage so far this fiscal year, with 1557 page views. Perhaps patrons were looking ahead to holiday shopping and Black Friday deals.
- The Wall Street Journal through Proquest showed higher than usual activity, with 704 documents accessed. Last fiscal year this resource averaged 397 documents each month.
- Some of our financial information resources had slightly higher usage than usual in October. Specifically, Mergent Intellect had 103 page views, up from an average of 66 in July-September, and Morningstar Investing Center had 238 record views, up from an average of 57 in July-September.

OverDrive

117,430 checkouts

- 9429 ebooks (54.1%)
- 5504 digital audiobooks (31.6%)
- 2497 eMagazines (14.3%)

The top digital titles by checkout:

1. *Tom Lake* by Ann Patchett (eBook) - 64
2. *Tom Lake* by Ann Patchett (eAudio) - 52
3. *Hello Beautiful* by Ann Napolitano (eBook) - 50
4. *The Covenant of Water* by Abraham Verghese (eBook) - 34
5. *Demon Copperhead* by Barbara Kingsolver (eBook) – 32
6. *The Heaven and Earth Grocery Store* by James McBride (eBook) - 27
7. *Tomorrow, and Tomorrow, and Tomorrow* by Gabrielle Zevin (eBook) - 27
8. *Hello Beautiful* by Ann Napolitano (eAudio) - 26
9. *The Woman in Me* by Britney Spears (eAudio) - 26
10. *Fourth Wing* by Rebecca Yarros (eBook) - 25

The most popular digital magazines:

1. *The New Yorker* - 495
2. *Us Weekly* – 91

Full summary of digital items added in the past three months:

Collection	August	September	October
eAudiobooks	933	1061	998
eBooks	1387	1728	1690
eMagazines	94	133	110
Hoopla items	939	778	941
Monthly total:	3353	3700	3739

Full summary of digital items withdrawn in the past three months:

Collection	August	September	October
Hoopla	483	448	832

The complete July to-date FY2023-24 digital resource statistics are appended to this report.

Technical Services Statistics

Full summary of materials added in the past three months:

Collection	August	September	October
Adult Fiction	601	535	555
Adult Non-fiction	409	474	485

Teen Fiction	31	27	44
Teen Non-fiction	17	15	9
Youth Fiction	401	272	487
Youth Non-fiction	163	109	50
Adult Magazines	471	483	510
Youth Magazines	34	41	38
Adult Multimedia	186	166	160
Youth Multimedia	43	76	36
Other (Library of Things, etc.)	66	50	28
Monthly total:	2422	2248	2402

Full summary of items withdrawn in the past three months:

Collection	August	September	October
Adult Fiction	300	138	250
Adult Non-fiction	1972	506	760
Teen Fiction	7	4	90
Teen Non-fiction	1	1	14
Youth Fiction	1180	568	413
Youth Non-fiction	255	135	90
Adult Magazines	414	502	791
Youth Magazines	26	7	38
Adult Multimedia	338	52	54
Youth Multimedia	220	127	6
Other	3	35	6
Monthly total:	4716	2075	2512

Circulation (Manager Matthew Hoffman)

The library welcomed 162 new patrons in October.

Matthew Hoffman and Amy Jung interviewed, hired, and trained Rachel Rothe as our new Circulation Assistant, who started on October 16.

Since launching our recent Permission to Pickup Holds policy, 52 patrons have opted-into the service.

Current and Past Circulation by Fiscal Year

	2018/19	2019/20	2020/21*	2021/22	2022/23	2023/24
July	68,740	66,182	33,804	59,462	59,742	60,736
Aug	67,729	64,303	50,795	21,368*	59,932	62,545
Sept	62,444	59,292	55,261	64,184	53,587	49,229
Oct	62,202	60,195	55,820	50,538	53,994	55,226
Nov	61,400	61,307	46,631	53,720	54,850	
Dec	56,962	55,668	35,822	51,141	51,452	
Jan	60,403	61,130	31,822	53,798	57,424	
Feb	56,946	57,932	32,640	49,767	52,127	
March	62,305	29,435*	52,239	55,073	61,616	
April	59,323	28*	52,875	53,537	54,517	
May	59,032	87*	54,781	51,235	53,990	
June	61,772	7,422*	56,560	55,012	56,630	
Total YTD	739,258	522,981	559,050	618,835	669,861	227,736

*FY 19/20: building closed for a portion March-June due to pandemic

*FY 20/21: building hours reduced by 20% overall due to pandemic

*FY 21/22: building closed in August for 2 weeks for capital repairs

Wilmette Public Library Monthly Statistics as a Whole For 10/2023	
Total Checkins	30,533
Checkout Stations	16,697
Leap Checkout and Renewal	11,549
Total Checkouts	28,255
Auto-renewal	26,269
Power PAC Renewal	309
Leap Checkout and Renewal	170
Checkout Stations	155
Total Renewals	26,971
Number of your Library's items checked out system-wide	28,135
Holds Placed through your interface	6,307
Holds placed for/by your patrons	6,799
Holds Held	7,362

Holds Checked out	6,258
Holds Cancelled	1,244
Holds Unclaimed	831
Number Of Items Currently Out	33,657
Unexpired Patrons on file	15,331

Wilmette Public Library 24/7 Pickup Lockers Monthly Statistics For 10/2023	
Total Checkouts	237
Wilmette Cardholder	63
CCS and/or Reciprocal Borrower Cardholder	43
Holds Held	278
Holds Unclaimed	19

July to-date FY2023-24 circulation statistics are appended to this report.

Adult and Teen Services (Manager Cathleen Blair)

Local History Walk & Talk (October 3), a new iteration of the popular ‘Walk & Talk’ format with a specialized frame, was a great success. EvaAnne Johnson provided a brochure of interesting landmarks and homes that they walked by, and attendees enjoyed talking with each other about the history of Wilmette. Several attendees asked that repeat offerings be considered for next year.

Though **Let Freedom Read: The State of Book Bans in America** (October 5) was planned as an engaging presentation by librarians Katy Jacob, Krista Hutley, and Rachel Garcia, the enthusiasm of the audience instead inspired a lively discussion to take the forefront. Attendees posed thoughtful questions and observations, and the responding panel nimbly drew from prepared material to educate the public on this timely and important topic.

Wilmette Library was proud to join with 22 additional member libraries of the RAILS Business Interest Group to host the **first-ever Financial Fitness Month**, a series of three virtual programs focused on promoting financial literacy and education. Featured keynotes included Ed Gjertsen II CFP(r), founder of Engage Wealth Group and former President and Chairman of the Financial Planning Association; Karen Chan, CFP(r), Principal, Karen Chan Financial Education and Consulting LLC; and Terry Savage, nationally-syndicated financial advice columnist for the *Chicago Tribune* and best-selling author of several books on personal finance.

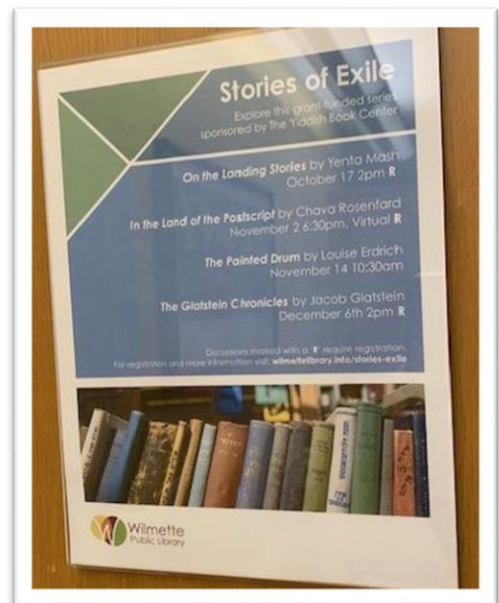
Capturing the attention of busy teens is an ongoing challenge, but this month's **Taylor Swift Celebration** (October 16) enjoyed strong success. Strategically planned as a semi- pop-up to correspond with Swift's ERAs Tour documentary release, the event not only welcomed its original registrants but also engaged a group who were present only to enjoy the Teen Room. Librarians Krista Hutley, Eti Berland, and Jennifer Lee designed a tempting array of activities including music, snacks, and making friendship bracelets, and they plan to continue developing joint tween/teen programs to benefit both audiences.



On October 20, Performer William Pack presented **The Haunted Page**, an interactive night of spooky stories and thrilling magic to a delighted audience of teens and adults, many who came together as families.

Additional teen programming for the month included **Dungeons & Dragons** (October 7), a drop-in gaming program (**Halloween Games Galore**, October 13), and the wildly popular **October Take & Make Kit** of creating a graveyard-themed terrarium. All told, Krista was involved in seven different program offerings this month, showcasing both her dedication and her multiple talents.

The **Stories of Exile** series had its first of four book discussions on October 17. Eminent scholar Dr. Jessica Kirzane from the University of Chicago (who also co-authored the book's afterword) led the discussion of *On the Landing: Stories by Yenta Mash* to an audience of sixteen attendees. There were glowing reviews of the event afterwards and the second discussion on November 2 boasted even more registrations than the first, necessitating expanding the event's capacity. The community is embracing this grant-funded initiative and is delving into the texts with enthusiasm. Librarian Rachel Garcia is looking forward to the dialogue that is created by the discussions and supporting programs.





To aid in event promotion as well as to spark discovery, a supporting display of Yiddish literature was installed adjacent to the Recent Arrivals area, and the frequency with which books are claimed speaks to successful connections with new audiences.

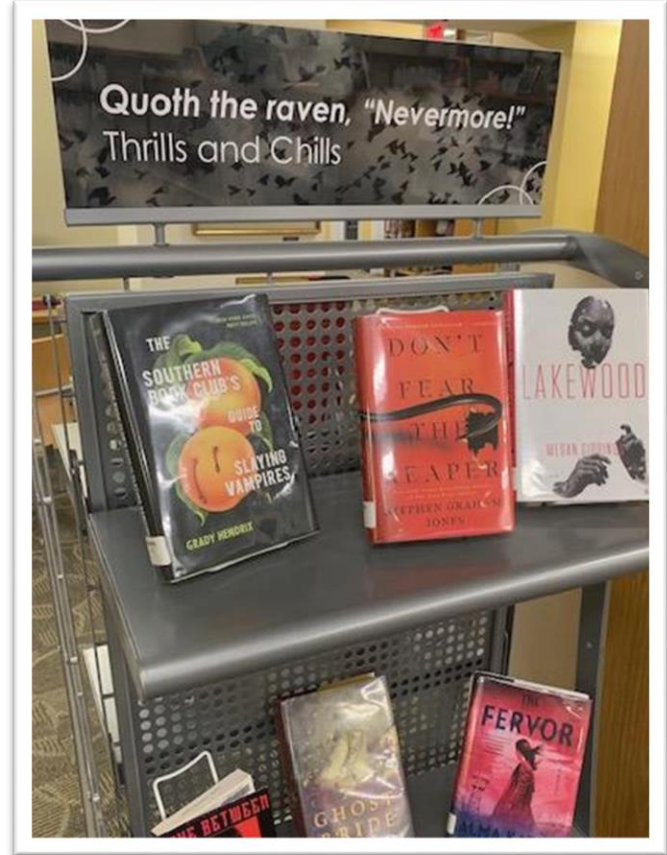
Special Projects

After consultation with Member Engagement Manager Dan Bostrom, Jill McKeown created a new RAILS networking group entitled **Programming for Seniors in Public Libraries**. Intended as a resource and support for librarians and library staff who facilitate programming for seniors/older adults in public libraries, an additional focus will be on sharing ideas for creating opportunities for socialization, as well as continually meeting the physical, emotional and mental well-being of senior populations. In addition to the RAILS group, a seniors email listserv was created, where librarians and staff are encouraged to share ideas regarding senior programming. Jill is the administrator of this group and as of mid-October already had 40+ folks registered for the listserv. Jill’s initiative with these collaborations is an extension of the work she is working to establish and enhance in the Wilmette community.

Freedom to Read Week, a rebranding of the annual awareness campaign to spotlight issues of intellectual freedom, was celebrated during the first week of October. In addition to a display of commonly challenged books, an interactive opportunity for visitors to post testimonials of what their freedom to choose and access books means to them was mounted in a high-traffic path. Later in the month, more than one patron returned to the library to learn more about challenged titles and what citizens can do to show support.



Additional collection and advisory spotlights in October included the celebration of Filipino American History Month and an Edgar Allan Poe-branded nod to spooky season that capitalized on a buzzy new Netflix adaptation of *The Fall of the House of Usher*.



Staff Professional Development Reports

Krista Hutley attended the **Illinois Library Association** annual conference in Springfield, where she was a presenter on two panels, led the Young Adult Services Forum (YASF) monthly meeting, and helped staff the YASF booth in the exhibits hall. She attended many good presentations but notably, Krista got several more ideas for her Dungeons and Dragons program at the "How to Run a D&D Club at School and Public Libraries", including how best to adapt the game for use as an ongoing outreach event that she might explore with the Wilmette Junior High or Warming House, if possible. She also enjoyed leading the Young Adult and Youth Unconference at the ILA conference because it's an opportunity for library staff serving youth and teens to come together and share their experiences and frustrations, and it's always full of great, new ideas and supportive people. Krista also enjoyed many of ILA's evening networking activities, including a group trivia night that brought together many YASF teen librarians (and now she knows what animal has cube-shaped poop, as well as many other useless facts).

EvaAnne Johnson attended the **Association for Professional Genealogists Professional Management Conference** in Salt Lake City on Oct. 19-21. The conference is geared toward genealogy professionals, including researchers and librarians. Eva attended an in-depth workshop about crafting compelling presentations, which gave her some ideas and tools for presenting her own programs at the library, and a lecture about adoption research, which is a topic that she's often asked about during Genealogy 1-on-1 appointments. Another valuable lecture focused on collaborations between libraries and professional genealogists. The most insightful presentation during the conference was about using AI in the genealogy field, including using it as a tool to support your work, crafting prompts in ChatGPT, as well as ethical considerations. Eva was able to network with other genealogists and has already scheduled a program with an expert speaker that she met at the conference.

EvaAnne Johnson also attended the **Illinois State Genealogical Society Conference**, which was all about researching in Illinois. This conference covered Illinois history that is relevant for family historians as well as specialized Illinois collections, such as the Abraham Lincoln Presidential Library and county records. This insight is especially helpful when she is working with patrons during Genealogy 1-on-1 appointments and referring them to other resources in Illinois.

Krista Hutley is taking the **American Sign Language for Library Staff** Level One course through the American Library Association's e-learning platform. She is learning not only ASL but also more about Deaf culture and ways to make the public library more inclusive of deaf and hard of hearing patrons, especially in passive but influential ways, like dimming lights in some areas along with making closing announcements so that deaf patrons might know the library is closing, for example. She's also learning how to evaluate the library's print, video, and digital collections on ASL and Deaf history.

Interesting Inquiry of the Month

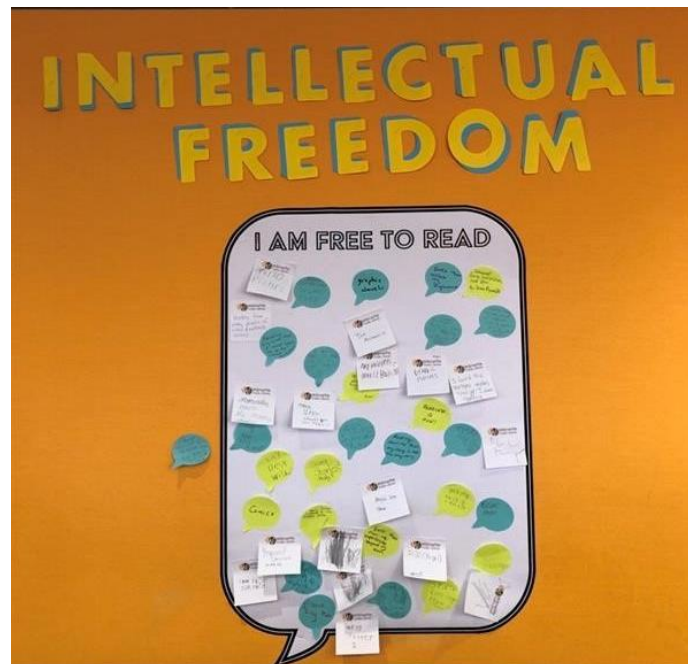
As part of a Genealogy appointment, a patron brought a 1800s-era Swedish Bible containing family history going back 150 years in America and Sweden. To illustrate the importance of this volume to his family's legacy, he also brought a photo of his ancestor in 1900 holding the same Bible.

Youth Services (Manager Andrea Vaughn Johnson)



Freedom to Read Week (October 1-7, 2023) is an annual event celebrating the freedom to read. Book bans and restrictions are on the rise in classrooms and libraries across the country, and the vast majority of challenged books are written by or about members of the LGBTQIA+ community or people of color. In October, the library invited patrons to celebrate intellectual freedom by writing how a book impacted their lives on our collaborative displays. They could also pick up a “Let Freedom Read” bookmark designed by the library. Sarah Jo wrote a blog post in honor of Banned Books Week to share how our patrons can defend their freedom to read:

<https://www.wilmettelibrary.info/posts/5-easy-ways-protect-your-freedom-read>



On Saturday, November 4, the library hosted a **Diwali Celebration** in collaboration with the South Asian Families of Wilmette, after months of planning and preparation. Reemlee Chowdhury of Culture In Motion Dance Co. began the celebration with a joyful Bollywood dance lesson. Our parent volunteers transformed the children’s room for the holiday and created several stations that patrons could explore, play, create, and learn, including diya painting, fireworks art, paper lanterns, rangoli art, storytime, and mehndi - all leading to the rewards at a treats station. The stations were led by junior high and high school student volunteers. More than 100 people enjoyed the experience, from people who planned to attend the Diwali celebration to people who were happy to encounter it on their regular visit to the library.

Dance instructor Reemlee shared on her social media that it was “really wonderful seeing the thought and care that went into planning this event.”

Librarian Ruth Bell shared that a mother and daughter were in the library later that week and were so excited to see the decorations and coloring sheets because they celebrate Diwali at home.

 Culture In Motion Dance Co. is 🌈 feeling festive at Wilmette Public Library. 3d · Wilmette, IL · 🌐

Thank you to [Wilmette Public Library](#) & South Asian Families of Wilmette for having us during their Diwali celebration! Miss Reemlee led a Bollywood dance class followed by activities throughout the children’s floor of the library. Really wonderful seeing the thought and care that went into planning this event! ✨ 🍛 🌟
[#diwalicelebration](#) [#wilmette](#) [#bollywooddanceclass](#) [#HappyDiwali](#)



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 You and 9 others





Wilmette Public Library, District 39 and their member PTAs and PTOs partnered together to welcome award-winning author **Grace Lin**, including visits to all four District 39 elementary schools and an evening community event on November 6. At the community event, 250 Grace Lin fans enjoyed a presentation, draw-along activity, and a reader's theater performance with students from Highcrest Middle School and Wilmette Junior High School. Grace's fans waited up to an hour and a half after the presentation to meet Grace, get books signed and to pose for photos. The Book Stall sold over 100 books for the event. Attendees shared how much they enjoyed the program with Grace Lin and how much they appreciated the district and public library's efforts to invite Grace to Wilmette.





Grace Lin

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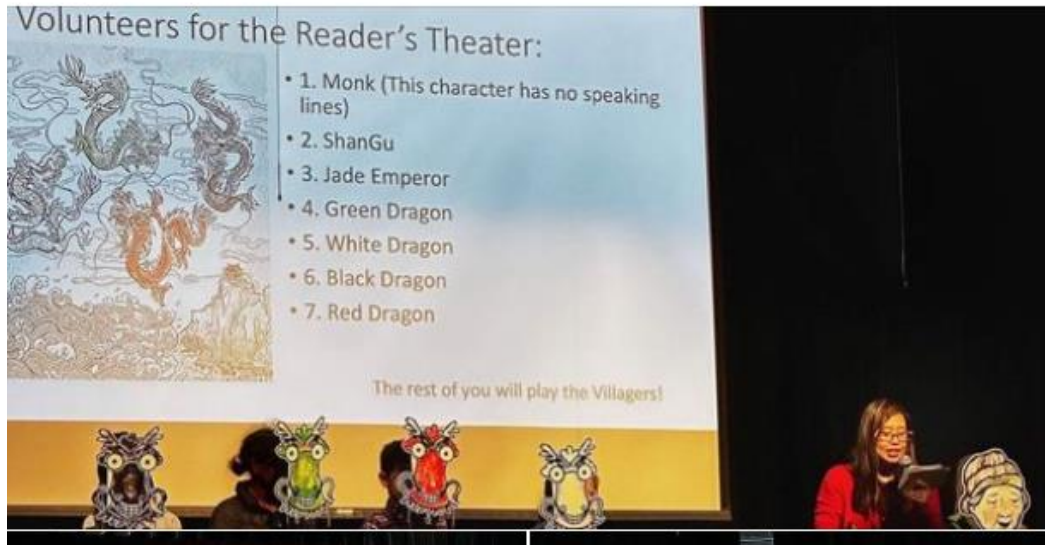


Back from a lovely time in Wilmette! I was too busy before to post about the Monday evening event with [@wilmettelibrary](#) & [@the_book_stall](#)— but I wanted to say how awesome it was!! It was so fun meeting everyone who came! Special thanks to everyone who helped and organized the event. And shout-out to the students in the Reader's Theater! I don't think I have any more performances of the reader's theater scheduled (though if anyone is interested, I'm sure we could organize something 😊) so I was glad the last performance was a hit!

I DO have another event this upcoming Sunday, in Portland Maine! Even though no reader's theater is scheduled, I'll be speaking and signing books! Please come! Link in my profile.

Photos reposted from [@eddiereadsabook](#) !

Grace Lin



Leading up to our visit from author and illustrator Grace Lin, School Engagement Librarian Eti Berland created a Grace Lin Scavenger Hunt for the month. Children searched for images of Lin's book covers to win a prize sticker.

Youth Services Programs

In October Youth Services offered 63 programs attended by 1,650 patrons! Some highlights:

We celebrated the release of Taylor Swift's *The Eras Tour* concert film with a program for tweens and teens in October. Participants made and swapped friendship bracelets, had snacks, and chatted with other fans about their favorite songs and eras.

Once a month, on a Sunday afternoon, families drop in to the Building with Bits and Bobs Drop program to build something amazing. We supply a random assortment of items to upcycle into projects of their own design.



On October 13, librarians presented a Grace Lin themed storytime to prepare for meeting Grace in person at our November 6 event. 40 kids and adults listened to stories, talked about their favorite Grace Lin books, and made crafts together.

Community Engagement & Outreach

Preschool Outreach Librarian Ruth Bell made 28 storytime visits to area preschools in October which were attended by 386 people and made six deliveries of picture books and learning tools.

On October 3, Sarah Jo Zaharako visited the Langston Early Education Program staff at Ramona elementary. She presented about preschool services, as well as equity and inclusion offerings at the library. She also delivered the first Let's Learn Together Preschool Racial Literacy classroom kit.

On October 10, Sarah Jo Zaharako presented a professional development workshop on Racial Literacy in the Preschool Classroom to 23 staff members at the Parks District Early Education Center. She received an email from director Catherine Meeth:

“We just wanted to say thank you again for a wonderful presentation yesterday. We have gotten so much positive feedback from our team already. Your visit has sparked some good conversation and feelings of inclusion. One of our teachers even shared she’s feeling inspired to write a children’s book about her own story moving from Belize!”

On October 18, Sarah Jo Zaharako co-presented a program for the Alliance for Early Childhood with early childhood educator Crystal Elliott O’Connor. The presentation titled “We Are Welcome Here: Racial Literacy in the Early Childhood Classroom” was geared toward preschool teachers who received Gateway credits for attending.

A local high school student displayed an ofrenda in Youth Services as part of a community project to share their heritage with the community. An ofrenda is a home altar traditionally set up during the Mexican Día de los Muertos celebration. We displayed books from our collection about the holiday above the display.



Additional program details and statistics are appended to this report.

Digital & Maker Services (Manager Lauren Kelly)

DMS and YS Staff also conducted Maker Appointments in the Youth Program Room. Total: 11 appointments, 27 attendees

DMS Librarian Janet Piehl ran this month's Maker Garden. This month's theme was "What Falls in the Fall." Patrons were invited to examine cones, pods, nuts, and other things that descend from trees in autumn. Janet worked with Facilities to cover up and winterize the Maker Garden. The sand is now covered by burlap and the mess has been reduced.



Program Highlights

A possible record number of patrons, nine, came to one Maker Appointment. It was the extended family of a retired art teacher. Everyone from the toddlers to grandparents came to make something.

Ethan ran the second MineCraft Club for elementary-aged kids in October, with 8 attendees. He led them in a collaborative build in a local server. They had a ton of fun! If the program remains successful, he will continue it in 2024.



3D Printing

3D printing (<https://www.wilmettelibrary.info/3dprint>) continues to be popular:

- October 3D Print Submissions: 23
- 3D Prints from Maker Appointments: 3

Maker

The ELM Committee reconvened in October, and the group is starting to reach out to potential exhibitors for this year's event. The application is live on the web site, and we have our first completed assets – a flyer designed by Sarah Rose to hand out to potential exhibitors and a Save the Date in the recently published Nov/Dec newsletter. We have also finalized talking points for staff to use to communicate about the event to interested makers.

Janet coordinated a field trip for other DMS full time staff to visit D39 schools. Ethan, Linnea, and Lauren met with Tony DeMonte, Assistant Superintendent for Technology and Safety. Tony showed us the libraries and creative spaces at McKenzie Elementary School and Highcrest Middle School. It was wonderful to see the maker offerings of Wilmette schools, their maker spaces, connect with staff at those libraries, and take copious amounts of notes and photos to inform our future endeavors.



DMS full-timers have been meeting bi-weekly and making great progress on planning our maker space. In October we made headway with: a 1:1 appointment booking solution, determining the amount and frequency of supply limits and how to track that, a name for the space, furniture, and more.

Linnea took the initiative to come up with a new storage solution for rolls of 3D Printer filament. Instead of unsightly plastic bags we now have nice plastic storage containers.

Other Department Updates

In October DMS Staff had 701 **Reference Transactions** and conducted 29 **1:1 help interactions** in the Technology Center. 1:1 Tutorial topics include: Troubleshooting webcam for a Google Meet, internet speed and routers, using the Digitization Station, editing photos in PhotoShop,

Fill & Sign PDFs in Adobe Reader, downloading apps, convert HEIC files to JPG and submit them for printing, iMovie and Adobe Premier Pro basics, activate new iPhone, use Procreate on iPad to get resize images for printing.

The newly upgraded **Scan Station** allows for robust usage reports. In October, 2,127 pages were scanned. Of those, 919 (43.2%) were Scan to Email, 209 (9.8%) were Scan to Fax, 62 (2.9%) were Scan to Google Drive, 778 (36.6%) were Scan to USB, and 154 (7.2%) were Scan to Copy.

The newly upgraded **TBS computer management system** also allows for usage reports. In October we had: 1052 bookings of 1st floor PCs, 70 bookings of 1st floor Macs, and 47 uses of the Digitization Station.

This month Lauren spearheaded the implementation of **Gimlet**, a patron interaction tracking tool for all public service desks. This web-based tracking system will replace the disparate, analog tallies each service desk was using previously. By centralizing this data in one portal, managers and the director will be able to look at trends in service throughout the organization, streamline reporting, and extract meaningful insights based on time, location, and topic. This tool will also make data compilation more seamless at year-end when filing the Illinois Public Library Annual Report (IPLAR). A soft launch will occur on 11/1, with a full transition happening on 1/1/24.

Linnea crafted a **MyPC Cheat Sheet** for AS and YS Staff. This document details the basic processes for using our new patron PC management system in an easy-to-understand manner. This tutorial document should give staff confidence to perform simple tasks such as printing a guest pass and extending a reservation.

Ethan gave a presentation at the DMS Department Meeting on the topic of **assistive technology and creating an accessible computer station** for patrons. His research and findings will inform the creation of a new PC with assistive technology in the new year.

Linnea and Janet worked together and with Finn and Jessica to get a new item circulating in the Library of Things – [3D Printed Assistive Devices](#).

Linnea also worked with Jessica on the **circulating Roku streaming sticks**, which is almost ready to go into circulation!

DMS organized the expanding **Digitization Station** with stackable risers, allowing for easier use for each machine by patrons.



Communications and Events (Manager Sarah Beth Brown)

October Programs

On October 14, we hosted an event for the Annular Eclipse Day including a NASA Livestream in the Auditorium. We were excited for a big crowd during the initial planning stages of the event, but the forecast indicated a rainy day, and we ended up cancelling the lawn portion of the event due to the inclement weather. We still showed the NASA livestream in the auditorium and had 20 patrons come in to watch.

October concluded our inaugural Walk & Talk programs, including a local history Walk & Talk with local history librarian Eva. Jennifer will work with Adult Services when we plan our spring programs to explore additional ways Adult Services librarians may want to continue offering specialized Walk & Talks from their department.

Our most popular virtual program this month with 39 patrons attending was Hamilton: The Man vs. the Musical, particularly of interest since the show has recently returned to Chicago. Several patrons commented they especially enjoyed the combination of pop culture and history the program provided.

Adult craft programs continue to be well-attended. This month we hosted a Make a Mini Macrame Wall Hanging Adult Maker Kit & Zoom class with full registration and a waitlist. Recording the Zoom craft classes has worked well to accommodate patrons who would like to participate but can't attend the live Zoom class.

October Communications

We were excited to publish our November/December issue of the library's newsletter at the end of October. This issue was jam-packed, promoting a variety of programs including the Grace Lin Author Event as well as FAN and Illinois Library Presents author events, Stories of Exile grant-funded programs, and a save-the-date for the upcoming Maker Fest. The newsletter was sent to all homes in Wilmette, and is also available on our [website](#).

Sarah Beth also worked with Anthony and Michael to create a new scheme for phone extensions to be in place when the new phones are installed in November. This scheme provides an extension for an increased number of staff in the building and prioritizes direct-dial external extensions for our



most public facing staff and librarians. The scheme was built to have capacity for our staff to grow in the coming years, including in ways we may not yet anticipate.

Sarah Beth and Sarah have been working with Cathleen and Rachel to get our new, revitalized Adult Winter Reading Series off the ground. We are calling this new series “Wilmette Reads,” and we are excited to get it off the ground and share more details in the coming weeks!

Sarah worked on a variety of design projects, including creating graphics for the Stories of Exile series, new and updated graphics and promotions for Maker Fest, a new evergreen “We’re Hiring” poster to promote open positions at the library, and a wide range of collateral items including:

- a Storytime guidelines poster for YS
- badges for vendors working in and around the building
- updated our popular Social Services brochure with Suzanne Arist
- comment cards, posters, signs, and other signage as needed, such as for the Maker Garden
- digital slides as needed, such as promoting the Grace Lin event
- new and replacement nametags for staff, created and ordered new business cards as needed

Lydia also worked on a number of projects this month, in addition to her ongoing daily work creating content for social media, editing the website, and composing and sending all library email newsletters. She has started working on compiling events over the course of the year for inclusion in the Annual Report, a huge help in getting started in this annual undertaking. She worked with staff to publish 6 blog posts on the website, and worked on updating the annual Native American Heritage Month webpage with 2024 news, events, and resources.

Email and Social Media

In October, our most engaged-with content featured Halloween at the library, posts promoting our visit with Grace Lin, a celebration of the Friends in honor of Friends of the Library Week, a variety of recaps of programs hosted in Youth Services, and promotions for Freedom to Read week at the beginning of the month.

Email newsletter statistics from October:

- 90,494 Sends
- 2,223 clicks

Highlights from our Social Media:



View insights

Boost post



Liked by winnlib and 19 others
 wilmettelibrary Calling all makers! You can customize t-shirts, tote bags, and more with our new Cricut EasyPress2 heat press. Sign up for a Maker Appointment on our event calendar to try it out.

Wilmette Public Library is at **Wilmette Public Library**.
 Published by Lydia Wpl · October 18 at 1:19 PM · Wilmette ·

October 15-21 is Friends of Libraries Week, and we're excited to celebrate the Friends of the Wilmette Public Library! 🌟 The Friends are made up of community volunteers who love the library. Through running our Books Down Under used bookstore, the Friends support initiatives including Books for Babies, Summer and Winter Reading Clubs, One Book Everyone Reads, and much more.

In recognition of Friends of the Libraries week, the Wilmette Public Library Board of Trustees issued a proclamation honoring the work the Friends do to support the library. Read the proclamation and learn more about the Friends here: <http://wilmettelibrary.info/.../celebrating-friends...>



See insights and ads

Boost post

20

2 comments 2 shares

Wilmette Public Library is at **Wilmette Public Library**.
 Published by Lydia Wpl · October 20 at 7:00 PM · Wilmette ·

Reach your professional goals with our online resource, LinkedIn Learning! 📖 Take a virtual course to learn skills like resume writing, nonprofit fundraising, and developing your personal brand.

Get started: wilmettelibrary.info/online-learning



See insights and ads

Boost post

9

wilmettelibrary



View insights

Boost post



Liked by klsuen and 63 others
 wilmettelibrary Some spooky scenes from around the library today! 🎃👻
 susansarasota Fantastic costumes! ❤️

October 31

Information Technology (Manager Michael Pocrnich)

IT Manager Michael Pocrnich and IT Assistant Christine Hightower completed a wide range of troubleshooting and system improvements for both the staff and public in October. Projects this month included: researching equipment updates and replacements, workstation, software, and peripheral troubleshooting, relocation, configuration, installation, and network optimization. Throughout the month, the department assisted staff with software installation and troubleshooting, equipment installation and training, document and instruction creation, support to public meeting room reservations, coordination with CVI on resolution of open tickets, routine maintenance, equipment cleaning, and other updates.

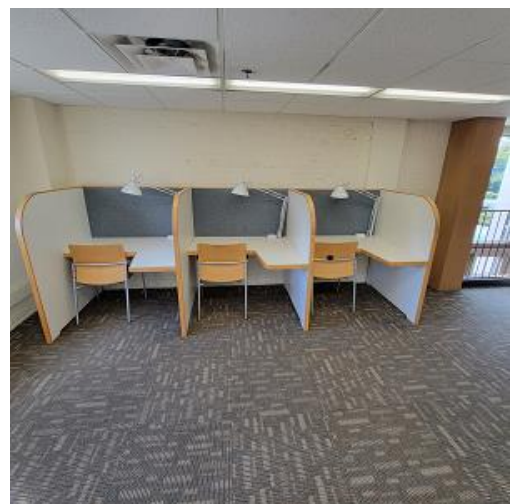
The telephone system replacement project stepped into high gear in October. The new modules for the chassis switch were received and installed, and the new phones were received. Michael has been meeting with CTI/GoTo every week and worked on the setup of the PBX (Private Branch eXchange, a general term to describe a business telephone system that routes and transfers calls). Sarah Beth worked with Michael and Anthony to develop a new, logical extension system that allows the majority of our direct dial outside numbers to remain, while updating the internal call routing, with room for future growth. All staff names, services desks, and spaces have been entered along with their extensions into the library admin portal. We're waiting to get phone numbers transferred into the library admin portal so they can be assigned, and working with our GoTo engineer on setting up device to connect to our PA system so we can improve our paging communications. Follow testing and training, we expect the system to go-live in early December. On the day of the cutover from our current Comcast telephone service, there will be a period of downtime where the phones are offline while the system is migrated; we'll provide notice to the public through our regular channels and work to resolve the migration expediently.

Facilities/Safety (Manager Marcos Levy)

Maker Space/Technology Center Relocation Project

Staff continues to take steps to prepare the building for the relocation of the patron computers from the Technology Center to the Reference area along the south and west side of the first floor, due in early December. Additional electrical and data will be run to these spaces. Furnishings will be relocated and/or provisioned, and some collections will also be moved.

Facilities staff began by relocating 3 study carrels from the first floor west wall to the mezzanine area above it. These study carrels will now receive natural light, as well as dedicated electrical and USB charging.



The open west wall will be the home to 3 patron computers in the coming weeks, to be installed on new and enhanced computer tables, and mirroring the 3 patron computers on the other side of the west lawn window.

Following the advice of our construction manager's referral, Marcos retained local contractor Monarch Electric, who worked on Morton Grove Library children's renovation project in 2022, to install the floor cores and data/electric for our project, to be completed by the end of November.

HVAC Maintenance

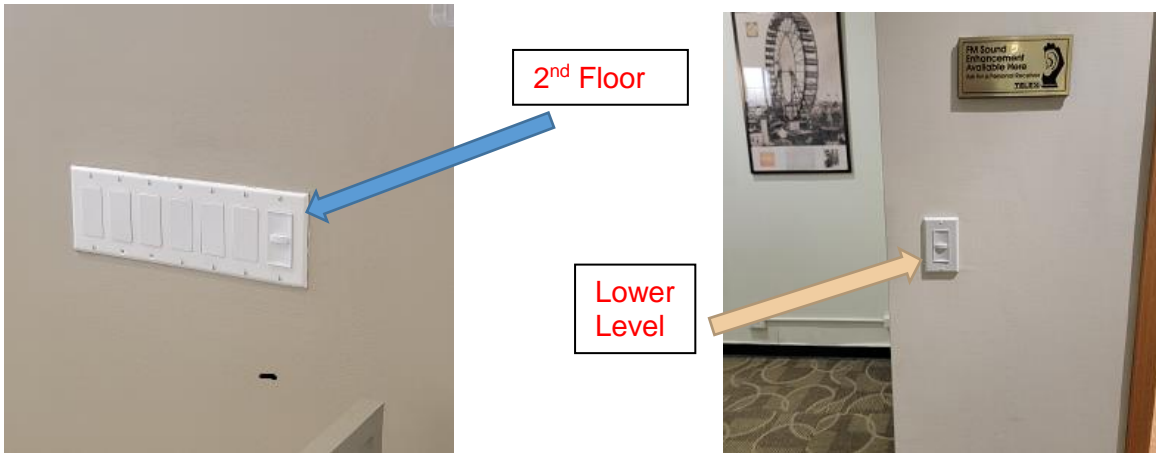
Hill Mechanical discovered a pilot ignition failure for our largest RTU unit. During the cold weather season there is a cycle termed "early morning startup" that preheats the building air supply for regular daily operation. When this process is in "failure" the building set points are ineffective because of inadequate heating. The good news is our building is well insulated and is not as noticeable.



- 3 Components replaced
- Ignitor
 - Regulator
 - Flame Sensor

Building Automation System Project

Our updated BAS system is currently being installed. The majority of the work is field electrical work with a nearly all public service area light switches being removed and replaced with zoned override switches. It currently takes 15 minutes to walk around the building to manually turn on/off the lights in the public spaces. With the new override switches, one per floor, the cleaning service only have to push one button for the entire floor. The lights are timed for two hours and will turn of automatically shut off. With the new BAS, the public service area lighting will all be automated.



Grounds

You may have noticed our grounds have our fall clean-up. As we are getting ready for winter, we asked Chalet to cut back the grasses along the sidewalks to avoid clogging our snow blowers. Our department strives to be the cleanest walks in town after a snow event. And based on our past performance, we are winning and ready to defend our place this snow season too!



Human Resources (Manager Michael Boone)

Recruiting & Personnel

Digital & Maker Services

HR Manager Michael Boone has been working with Digital & Maker Services Manager Lauren Kelly to post two part-time positions in the department:

- Digital Services Assistant – This position averages approximately 8-10 hours per week and will help fill the scheduling gaps helping with technology needs.

- **Maker Space Assistant** – this is a new opportunity that will average approximately 16 hours per week and will assist patrons in creating and exploring crafts and projects using our innovative Maker Space tech equipment.

Policy

HR/Personnel Policy

Executive Director Anthony Auston and HR Manager Michael Boone continue to meet to review and update the HR/personnel policies. We have updated existing policies regarding vacation accruals, drug & alcohol policies, harassment, and bereavement leave. We have also added new policies such as the IL Paid Leave for All Act, and the new Organ Donor Leave Act. We have made considerable progress in the last couple of months, and we are hopeful to have the final draft ready for review in the next month.

Special Projects

Vaccination Clinic

On October 2 and 3, we held our annual on-site Vaccination Clinic. Walgreen's once again came out to administer vaccinations for the most current variant of flu and COVID-19 viruses. Approximated 40 staff participated in the two-day event to do their part to not only boost their immunity, but help keep patrons and other staff members healthy and safe this flu season.

Select Staff Meetings & Workshops

Staff regularly attend conferences and developmental webinars, and are actively cultivating new skills through dozens of programs and workshops on a diverse range of topics, including:

Meetings and Webinars:

- 10/1: Best Fiction for Young Adults Committee (Krista Hutley)
- 10/2: Book Challenges on the Rise: Support Your Freedom to Read (Sarah Jo Zaharako, Eti Berland)
- 10/2: Charmm'd 2023 Peer Advisory Group (Andrea Vaughn Johnson)
- 10/3: Responding to & Investigating Hoax Bomb Threats & Swatting (Eti Berland)
- 10/3: Romona Elementary School LEEP staff meeting (Sarah Jo Zaharako)
- 10/5: Let Freedom Read: State of Book Banning in America (Sarah Jo Zaharako)
- 10/5: IDEA Committee Meeting
- 10/5: "Rally for the Right to Read" [ALA] (Rachel Garcia)
- 10/9: ALSC Public Awareness & Advocacy meeting (Sarah Jo Zaharako)
- 10/10: Charmm'd Leadership Academy (Michael Pocrnich)
- 10/10: Teen or Youth Services Networking Group (Jennifer Lee)
- 10/11: Friends of the Wilmette Public Library Meeting (Anthony Auston, Cathleen Blair)

10/11: GNCRT Addressing Challenges Committee meeting (Eti Berland)
10/11 "Making Genealogy Accessible" [Association for Professional Genealogists] (Eva Johnson)
10/11: Meeting: Eve Williams, Open Communities (Cathleen Blair)
10/11: State of the Village [League of Women Voters-Wilmette] (Anthony Auston, Trustees)
10/11-12: Adobe MAX Conference (Sarah Rose)
10/12: Young Adult Services Forum (Krista Hutley)
10/13: Makerspace Networking Group virtual meeting (Janet Piehl)
10/15: Illinois State Genealogical Society (Eva Johnson)
10/17: FAN Liaison Luncheon (Sarah Beth Brown)
10/17: Giving a Hand Up: Why Mentorship Matters (Andrea Vaughn Johnson)
10/17: Food, Family, and Folktales: A Conversation with Grace Lin (Susan Kaplan-Toch, Sarah Jo Zaharako, Diane dos Santos)
10/19: ILA Reporter Advisory Committee (Suzanne Arist)
10/19: RAILS BIPOC Library Workers meeting (Jennifer Lee)
10/19-10/21: Association for Professional Genealogists Professional Management Conference, Salt Lake City (Eva Johnson)
10/24-10/26: Illinois Library Association Annual Conference, Springfield, IL (Krista Hutley)
10/26: "Finding Your English Ancestors: The Big Four" (Eva Johnson)
10/26: Find More Illinois Webinar (Matthew Hoffman, Amy Jung, Louise Neidorf)
10/26: Illinois State Archives Advisory Board / Illinois State Historical Records Advisory Board (Eva Johnson)
10/26: School Library Journal Day of Dialog Fall 2023 (Susan Kaplan-Toch)
10/28: Illinois State Genealogical Society Conference: "Back in Business: Research in the Land of Lincoln" (Eva Johnson)
10/30: Association for Professional Genealogists, Chicago Group (Eva Johnson)
10/30: D39 School Maker Spaces Field Trip (Lauren Kelly, Linnea Lundberg, Ethan Herdrich)

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Attachments:

Introducing "The Studio", Wilmette Public Library's forthcoming Maker Space;
October circulation statistics by item and material collections;
October online resource statistics by title and category;
October program statistics



Introducing our Maker Space - “The Studio”

11/21/23

—

Lauren Kelly

Digital & Maker Services Manager

Community Survey

In the spring of 2022, the library surveyed the Wilmette community to learn how they use the library and gain an understanding of what they would like to see from their library in the future. One of the main categories of results was related to spaces in the building. Respondents indicated they were looking for “a creative space with tools like a 3D printer and laser cutter.” This community survey informed our 2023-2027 Strategic Plan.

Strategic Plan

A main section of the strategic plan is “Welcoming Environment,” the outcomes of which are to reflect the diverse interests and needs of our community and enhance and simplify the library experience. To accomplish these goals, Digital & Maker Services is creating a dedicated space for Maker activities. The specific initiative detailed for FY23-24 is to “Reallocate spaces for patron computer services to accommodate implementation of emerging technologies in a flexible, creative space.”

What is “Maker”?

Although people make many different types of things, the Maker movement centers the use of equipment and technology in the exchange of ideas, collaboration, curiosity, and invention.

The Maker movement brings arts and crafts projects into the realm of STEM and experiential learning. Maker Spaces provide equipment that may be out of reach for consumers looking to try something new, as well as staff expertise to assist patrons in their projects. Maker Spaces offer the use of many tools, including but not limited to: 3D printers, laser cutters, sewing machines, desktop cutters, heat presses, robotics, digital media software, CNC machines, and sublimation printers.



Maker Trend in Libraries

According to *Makerspaces in Practice*, edited by Ellyssa Kroski, “Makerspaces and Maker activities are a valued conduit for partnering with library patrons and serve as a potent means to provide STEM and critical thinking skills to people of all ages.” The text also cites a 2017 *Library Journal* survey of 7,000 public libraries, which determined that the vast majority of them – 89 percent – currently offer Maker programming for their patrons.

Maker services are an example of the broader mission of libraries – connecting people with information. Instead of just being consumers of information, patrons can now be creators of knowledge.

Many of our peer libraries in the northern suburbs of Chicago, including our direct neighbors at Winnetka-Northfield Public Library, have a Maker Space. We hope to keep pace with industry trends and provide “collections, resources, and experiences that enrich the lives of individuals and our community,” as detailed in our Mission Statement.

Maker Initiatives at WPL

Wilmette Public Library has been providing Maker services to patrons since 2016. These initiatives emerged from the Youth Services Department, specifically spearheaded by Librarian Janet Piehl. Janet transitioned to the position of Digital & Maker Services Librarian in the DMS Department in early 2023, bringing with her a wealth of knowledge about our Maker community.

Our Maker offerings began in 2016 with a focus on programming for all ages to gauge community interest. The positive response, especially from adults, resulted in an interdepartmental **Maker Committee** and **Maker After Dark**, an evening program for adults which ran from August 2018 to March 2020.

Community interest in Maker programs was sustained, which led to Janet and YS Librarian Ruth Bell hosting the first **Maker Fest** event in 2019. Partner organizations in Wilmette, including schools and businesses, exhibited at the event, which drew approximately 400 attendees.

To continue to serve patrons of all ages, Janet and Ruth developed **Maker Lab**, a twice-monthly drop-in program for patrons to use Maker equipment. On Saturdays, an average of 55 people attended during the two-hour programs.



More than 50 patrons attended Maker Lab programs on Saturdays in 2019



Another **Maker Fest** was held in February 2020, right before the pandemic. 700 people attended this event.



To restart programming and services for our engaged Maker community when the building reopened after lockdown, Janet launched **Maker Appointments** in late 2021 as a way to serve all ages in small groups - a safe, social distance format. These have continued through 2023, and have been run by a mix of AS, YS, and DMS department staff. The intention was to simulate a Maker Space environment without having one by pulling out all equipment and making it available on an appointment basis. In 2022, 723 people participated in a Maker Appointment, and so far in 2023 just over 400 people have attended.

More than 400 patrons have attended Maker Appointments in 2023

In addition to Maker Appointments, here are some other recent library initiatives:

- [3D Printing Service](#) launched November 2022. Between November 2022 and October 2023 we printed more than 250 patron print submissions.
- [Maker Garden](#) is a small, open-ended play space for all ages, located just outside the library's front door. Activities are set up in a reclaimed planter and rotate monthly.
- More **Maker programs**, both virtual and in-person, led by various departments including DMS, YS, AS, and C&E, as well as external presenters. Programs have included: Heat Transfer Beach Totes, DIY Turkey Stencils, 3D Printing & Gardening, DIY Emoji Stickers, Nintendo Switch Vinyl Decals, and Fall Paper Lanterns.
- In early 2023, Digital Services became **Digital & Maker Services**, providing the opportunity to formalize and expand our Maker services.
- The library formed the **Experiential Learning & Maker Committee (ELM)**, a cross-departmental working group, in early 2023. The group's mission is "To support a Maker culture at Wilmette Public Library. We seek to inspire, educate, collaborate, and build a sense of community through experiential learning opportunities for patrons and staff." This committee is responsible for putting on **Maker Fest 2024!**

Since 2016, Wilmette patrons have made some truly awesome projects using our Maker equipment and participating in our program offerings.





Wilmette Public Library's Maker Space

Our Maker Space, "The Studio," has a tentative soft opening date of January 24, 2024, with a larger promotion coinciding with Maker Fest on March 9. The space will be located in the current Technology Center on the first floor.

We will offer much of the equipment our patrons are already familiar with, along with some new tools.

- Sewing Machines
- Silhouette Desktop Cutter
- Heat Press
- 3D Printers
- Button Makers
- Embroidery Machine (NEW!)

In the future, our Maker Space may expand our equipment offerings even further, adding a laser cutter and sublimation printer, for instance.

To support the opening of this space and provide expert service to patrons, Digital & Maker Services will staff the space and provide service during open hours. WPL is also hiring a part-time Maker Space Assistant who will be a dedicated staff member in this space.

The space will be available to patrons every day on a drop-in basis and serve patrons of all ages and abilities.

Technology Center, Patron Computers and 1st Floor Service

As detailed in the Strategic Plan Initiative, the library will be reallocating spaces for patron computer services to accommodate implementation of this Maker Space. There are currently five computers located in the Technology Center, along with the Digitization Station, the Scan Station, and the Print Release Station.

On December 6, these pieces of technology will be moved out of the Technology Center and relocated to the Reference area of the first floor. Digital & Maker Services will continue to provide service to patrons using the computers, scanner, and printer by relocating our service point to dual staff the first floor Reference Desk with Adult Services (located on the south side of the building).

DMS is excited about this transition, as there are ample opportunities for collaboration with the AS Team, and we are confident this will enhance the services traditionally offered from both departments.

October 2023 Program Statistics

Dept	Contact	Title	Virtual/In-Person	Date	Start time	Registrations	Actual Attendance
AS	Jillian McKeown	Author Reading and Signing with Author Will Linder	In-person	October 3	7:00 PM	0	
AS	John Amundsen	Investing Made Simple (Virtual)	Virtual	October 3	7:00 PM	10	3
AS	Rachel Garcia	Let Freedom Read: The State of Book Bans in America	In-person	October 5	7:00 PM	0	15
AS	Rachel Garcia	Classics & Contemporary Book Discussion	In-person	October 10	10:30 AM	0	16
AS	John Amundsen	Retirement Income Strategies for Today's Markets (Virtual)	Virtual	October 11	7:00 PM	27	13
AS	Rachel Garcia	Stories of Exile Book Discussion	In-person	October 17	2:00 PM	20	16
AS	John Amundsen	Terry Savage Talks Money (Virtual)	Virtual	October 18	7:00 PM	33	20
CE	Jennifer Bartel	Hamilton: The Man vs. The Musical (Virtual)	Virtual	October 2	7:00 PM	42	39
CE	Jennifer Bartel	Wilmette Walk & Talk: Local History Tour	In-person	October 3	1:00 PM	20	17
CE	Jennifer Bartel	Chills & Thrills with Stephen Graham Jones (Virtual)	Virtual	October 4	7:00 PM	0	8
CE	Jennifer Bartel	Armchair Travels	In-person	October 5	1:00 PM	0	18
CE	Jennifer Bartel	Wilmette Walk & Talk	In-person	October 9	9:30 AM	0	4
CE	Jennifer Bartel	At Home Film Series (Virtual)	Virtual	October 10	7:00 PM	6	6
CE	Jennifer Bartel	The Glories of Newport: Magnificent Mansions (Virtual)	Virtual	October 12	7:00 PM	28	24
CE	Jennifer Bartel	Annular Solar Eclipse Day	In-person	October 14	10:00 AM	0	20
CE	Jennifer Bartel	Food, Family, & Folktales (Virtual)	Virtual	October 17	7:00 PM	0	9
CE	Jennifer Bartel	Armchair Travels	In-person	October 19	1:00 PM	0	15
CE	Jennifer Bartel	Make a Mini Macrame Wall Hanging (Virtual)	Virtual	October 20	2:00 PM	19	20
CE	Jennifer Bartel	Alloy Horn Quartet	In-person	October 22	2:00 PM	0	24
CE	Jennifer Bartel	Shooting Shipwrecks: The Stories Behind the Photos (Virtual)	Virtual	October 23	7:00 PM	18	15
DMS	Janet Piehl	3D Printer Demo for Families	In-person	October 9	6:00 PM	7	14
DMS	Ethan Herdrich	Minecraft Club	In-person	October 11	4:30 PM	7	8
DMS	Janet Piehl	Halloween Decoration Workshop	In-person	October 14	1:30 PM	17	42
DMS	Linnea Lundberg	Custom Halloween Tea Towel	In-person	October 18	6:00 PM	7	9
DMS	Ethan Herdrich	Virtual Reality Hangout with Meta Quest 2	Virtual	October 18	6:30 PM	0	0
DMS	Janet Piehl	Paper Lanterns	In-person	October 23	6:30 PM	10	4
DMS	Linnea Lundberg	Language Learning Online Resources (Virtual)	Virtual	October 24	5:00 PM	13	8
DMS	Alejandro Barzallo	Cyber Security (Virtual)	Virtual	October 26	6:00 PM	12	6
DMS	Finn dos Santos	Digitizing the '80s!	In-person	October 27	5:00 PM	28	14
TEEN	Krista Hutley	Dungeons & Dragons	In-person	October 7	1:00 PM	3	3
TEEN	Krista Hutley	Teen Take & Make: Cemetary	In-person	October 13	12:00 AM	27	27
TEEN	Krista Hutley	Halloween Games Galore	In-person	October 13	2:00 PM	0	2
TEEN	Krista Hutley	Taylor Swift Celebration	In-person	October 16	4:30 PM	5	9

October 2023 Program Statistics

TEEN	Krista Hutley	The Haunted Page	In-person	October 20	7:00 PM	16	13
YS	Ruth Bell	Building with Bits and Bobs	In-person	October 1	2:00 PM	0	9
YS	Jennifer Lee	Drop-In Free Play	In-person	October 2	9:30 AM	0	21
YS	Andrea Vaughn Johnson	Family Storytime	In-person	October 3	9:30 AM	0	38
YS	Andrea Vaughn Johnson	Family Storytime	In-person	October 3	10:00 AM	0	23
YS	Andrea Vaughn Johnson	Big Kid Storytime	In-person	October 3	4:00 PM	0	7
YS	Andrea Vaughn Johnson	Family Storytime	In-person	October 4	9:30 AM	0	25
YS	Andrea Vaughn Johnson	Family Storytime	In-person	October 4	10:00 AM	0	29
YS	Andrea Vaughn Johnson	Pajama Storytime	In-person	October 4	6:30 PM	0	8
YS	Andrea Vaughn Johnson	Fall Leaf Lanterns	In-person	October 4	7:00 PM	15	12
YS	Andrea Vaughn Johnson	Babytime	In-person	October 5	9:15 AM	0	30
YS	Andrea Vaughn Johnson	Babytime	In-person	October 5	9:45 AM	0	19
YS	Sarah Zaharako	Art for Big Feelings	In-person	October 5	4:00 PM	7	6
YS	Eti Berland	K-9 Reading Buddies	In-person	October 5	6:00 PM	0	14
YS	Lisa Bigelow	Little Dabblers	In-person	October 6	9:30 AM	0	68
YS	Lisa Bigelow	Lego Club	In-person	October 6	4:00 PM	19	12
YS	Andrea Vaughn Johnson	Spanish-English Bilingual Storytime	In-person	October 7	10:00 AM	0	10
YS	Andrea Vaughn Johnson	Chess Club	In-person	October 8	2:30 PM	0	21
YS	Jennifer Lee	Drop-In Free Play	In-person	October 9	9:30 AM	0	49
YS	Andrea Vaughn Johnson	Family Storytime	In-person	October 10	9:30 AM	0	45
YS	Andrea Vaughn Johnson	Family Storytime	In-person	October 10	10:00 AM	0	55
YS	Andrea Vaughn Johnson	Big Kid Storytime	In-person	October 10	4:00 PM	0	7
YS	Andrea Vaughn Johnson	Improv at the Library	In-person	October 10	7:00 PM	0	
YS	Andrea Vaughn Johnson	Family Storytime	In-person	October 11	9:30 AM	0	40
YS	Andrea Vaughn Johnson	Family Storytime	In-person	October 11	10:00 AM	0	38
YS	Andrea Vaughn Johnson	Babytime	In-person	October 12	9:15 AM	0	25
YS	Andrea Vaughn Johnson	Babytime	In-person	October 12	9:45 AM	0	24
YS	Sarah Zaharako	Caldecott Club	In-person	October 12	4:00 PM	4	5
YS	Jennifer Lee	Tween Lab: Washi Tape	In-person	October 12	7:00 PM	4	2
YS	Lisa Bigelow	Little Dabblers	In-person	October 13	9:30 AM	0	59
YS	Eti Berland	Grace Lin Storytime	In-person	October 13	4:00 PM	0	40
YS	Andrea Vaughn Johnson	Mandarin-English Bilingual Storytime	In-person	October 14	10:00 AM	0	10

October 2023 Program Statistics

YS	Jennifer Lee	Drop-In Free Play	In-person	October 16	9:30 AM	0	45
YS	Andrea Vaughn Johnson	Family Storytime	In-person	October 17	9:30 AM	0	39
YS	Andrea Vaughn Johnson	Family Storytime	In-person	October 17	10:00 AM	0	26
YS	Andrea Vaughn Johnson	Big Kid Storytime	In-person	October 17	4:00 PM	0	3
YS	Sarah Zaharako	Using Picture Books to Talk About Mental Illness	In-person	October 17	7:00 PM	2	0
YS	Andrea Vaughn Johnson	Family Storytime	In-person	October 18	9:30 AM	0	29
YS	Andrea Vaughn Johnson	Family Storytime	In-person	October 18	10:00 AM	0	59
YS	Andrea Vaughn Johnson	Babytime	In-person	October 19	9:15 AM	0	28
YS	Andrea Vaughn Johnson	Babytime	In-person	October 19	9:45 AM	0	32
YS	Lisa Bigelow	Little Dabblers	In-person	October 20	9:30 AM	0	73
YS	Andrea Vaughn Johnson	Little Play Cafe	In-person	October 21	10:00 AM	0	11
YS	Andrea Vaughn Johnson	Chess Club	In-person	October 22	2:30 PM	0	5
YS	Jennifer Lee	Drop-In Free Play	In-person	October 23	9:30 AM	0	36
YS	Andrea Vaughn Johnson	Family Storytime	In-person	October 24	9:30 AM	0	46
YS	Andrea Vaughn Johnson	Family Storytime	In-person	October 24	10:00 AM	0	41
YS	Andrea Vaughn Johnson	Big Kid Storytime	In-person	October 24	4:00 PM	0	8
YS	Andrea Vaughn Johnson	Family Storytime	In-person	October 25	9:30 AM	0	46
YS	Andrea Vaughn Johnson	Family Storytime	In-person	October 25	10:00 AM	0	54
YS	Jennifer Lee	STEAM Lab: Hurricane Challenge	In-person	October 25	4:30 PM	14	13
YS	Lisa Bigelow	Graphic Novel Book Club	In-person	October 25	7:00 PM	3	3
YS	Andrea Vaughn Johnson	Babytime	In-person	October 26	9:15 AM	0	30
YS	Andrea Vaughn Johnson	Babytime	In-person	October 26	9:45 AM	0	35
YS	Eti Berland	2nd and 3rd Grade Book Club	In-person	October 26	7:00 PM	8	5
YS	Lisa Bigelow	Little Dabblers	In-person	October 27	9:30 AM	0	45
YS	Eti Berland	Family Karaoke	In-person	October 27	4:00 PM	5	12
YS	Andrea Vaughn Johnson	Little Play Cafe	In-person	October 28	10:00 AM	0	11
YS	Sarah Zaharako	Open Books, Open Minds	In-person	October 28	11:30 AM	1	10
YS	Jennifer Lee	Drop-In Free Play	In-person	October 30	9:30 AM	0	52
YS	Andrea Vaughn Johnson	Family Storytime	In-person	October 31	9:30 AM	0	41
YS	Andrea Vaughn Johnson	Family Storytime	In-person	October 31	10:00 AM	0	52
YS	Andrea Vaughn Johnson	Big Kid Storytime	In-person	October 31	4:00 PM	0	0

11/01/2023

**Wilmette Public Library District
Activity At WLK Branch Stations
Monthly Statistics For 10/2023**

MaterialType	Number Of Items	Local Charges	Local Renewals	Total	Total + Lender	CCS ILL Lender	CCS ILL Borrower	Ratio
AV equipment	5	11	0	11	11	0	0	2.20
Bag	568	369	238	607	607	0	0	1.07
Blu-ray	1,603	219	180	399	437	38	73	0.25
Blu-ray New	174	103	5	108	120	12	1	0.62
Book	168,228	17,759	20,513	38,272	39,930	1,658	2,039	0.23
Book Hot	923	1,176	4	1,180	1,182	2	0	1.28
Book New	5,677	2,913	1,923	4,836	5,483	647	456	0.85
Boxset	0	14	9	23	23	0	14	0.00
Boxset New	0	2	0	2	2	0	2	0.00
Cassette	60	0	0	0	0	0	0	0.00
CD	14,276	520	387	907	1,117	210	130	0.06
CD Audiobook	5,609	264	260	524	575	51	42	0.09
CD Audiobook New	183	93	63	156	169	13	10	0.85
CD New	151	53	32	85	99	14	9	0.56
DVD	14,452	1,736	1,253	2,989	3,287	298	264	0.21
DVD New	377	484	45	529	538	9	21	1.40
eAudiobook	59,558	0	0	0	0	0	0	0.00
eBook	81,065	0	0	0	0	0	0	0.00
eMagazine	5,074	0	0	0	0	0	0	0.00
ILL Material	0	44	12	56	56	0	0	0.00
Kit	4	0	0	0	0	0	0	0.00
Large Print	5,679	313	304	617	719	102	33	0.11
Large Print New	299	84	42	126	194	68	10	0.42
Magazine	4,281	299	668	967	967	0	7	0.23
Magazine New	247	2	0	2	2	0	0	0.01
Mobile Hotspot	20	30	1	31	31	0	0	1.55
MP3 Audiobook	0	1	1	2	2	0	1	0.00
Multimedia Kit	28	4	1	5	5	0	3	0.18
Newspaper	909	0	0	0	0	0	0	0.00
Online Resource	18	0	0	0	0	0	0	0.00
Other	21	317	4	321	321	0	0	15.29
Other Audiobook	0	3	3	6	6	0	3	0.00
Playaway	2,479	196	317	513	531	18	9	0.21
Playaway Audio Hot	0	0	1	1	1	0	0	0.00
Playaway Audio New	90	32	40	72	81	9	1	0.80
Record	1,565	0	4	4	4	0	0	0.00
Scores / sheet music	0	1	1	2	2	0	1	0.00
Seasonal AV	236	14	1	15	15	0	0	0.06
Seasonal Book	2,412	600	8	608	610	2	6	0.25
Special Collection	133	70	2	72	72	0	2	0.54
VHS	148	0	1	1	1	0	0	0.01
Videogame	1,144	290	455	745	776	31	26	0.65
Videogame New	0	2	0	2	2	0	2	0.00
Totals	377,696	28,018	26,778	54,796	57,978	3,182	3,165	0.15

Item Count is where the Item Owning Branch = YOUR BRANCH

Local Charge is where the Station_Branch = YOUR BRANCH

Local Renewal is where the Station_Branch = YOUR BRANCH

Lender is where the Item Owning Branch = YOUR BRANCH and the Station_Library not = Item_Library

Borrower is where the Station Branch = YOUR LIBRARY and Item Owning Library not = Station_Library

11/01/2023

**Wilmette Public Library District
Activity At Wilmette Library Stations
Monthly Statistics For 10/2023**

Collection	Number Of Items	Local Charges	Local Renewals	Total	Total + Lender	CCS ILL Lender	CCS ILL Borrower	Ratio	Auto Renewal
Fiction	47,462	4,933	3,212	8,145	9,035	890	710	0.17	3,108
Magazines	4,709	235	473	708	708	0	7	0.15	465
Multimedia	35,909	3,120	1,959	5,079	5,710	631	588	0.14	1,867
Nonfiction	63,991	3,626	4,230	7,856	8,798	942	722	0.12	4,067
Online	138,216	0	0	0	0	0	0	0.00	0
Other	720	838	256	1,094	1,094	0	0	1.52	224
Teen Fiction	2,784	320	466	786	840	54	111	0.28	454
Teen Multimedia	86	11	13	24	33	9	2	0.28	13
Teen Nonfiction	445	39	62	101	111	10	12	0.23	60
Teen Online	2,945	0	0	0	0	0	0	0.00	0
Youth Fiction	44,829	11,810	12,594	24,404	24,827	423	901	0.54	12,375
Youth Magazines	728	66	195	261	261	0	0	0.36	194
Youth Multimedia	6,563	955	1,103	2,058	2,121	63	68	0.31	1,085
Youth Nonfiction	23,723	2,299	2,407	4,706	4,866	160	179	0.20	2,356
Youth Online	4,554	0	0	0	0	0	0	0.00	0
Youth Other	31	3	1	4	4	0	2	0.13	1
Totals	377,696	28,255	26,971	55,226	58,408	3,182	3,302	0.15	26,269

Item Count is where the Item Owing Library = YOUR LIBRARY

Local Charge is where the Station_Library = YOUR LIBRARY

Local Renewal is where the Station_Library = YOUR LIBRARY

Lender is where the Item Owing Library = YOUR LIBRARY and the Station_Library not = Item_Library

Borrower is where the Station_Library = YOUR LIBRARY and Item Owing Library not = Station_Library

The number of Auto Renewals is included in the numbers found in the Renewals Column

Category and Product	Metric Captured	July	August	September	October	Total
General Reference						
AP Stylebook	Page Views	6	8	6	6	26
CLCD: Children's Literature	Results	55	25	180	100	360
Consumer Reports	Page Views	1402	1130	1306	1557	5395
Consumers' Checkbook	Logins	0	1	2	1	4
EBSCO Database Package	Total Requests	31	31	24	16	102
Encyclopedia Britannica	Documents + Media	49	29	36	60	174
Explore More Illinois	Uses	9	8	2	7	26
Facts on File (Infobase)	Total Views	0	12	4	19	35
FirstSearch (OCLC)	Total Searches	543	732	199	119	1593
Gale Directory Library	Retrievals	0	4	1	0	5
Gale eBooks	Retrievals	1	2	5	10	18
Gale General One File	Retrievals	22	37	19	11	89
Gale Legal Forms	Retrievals	0	4	1	0	5
Novelist	Total Requests	80	202	53	78	413
Oxford English Dictionary	Total Item Investigations	15	39	18	0	72
Pebblego and Pebble Go Next	Article Views	1	0	2	5	8
ProQuest: CultureGrams	Total Pages Viewed	0	0	0	7	7
Public Records / Check Illinois	Total Visitors	279	251	151	157	838
Scholastic Teachables	Documents	145	123	35	25	328
SimplyAnalytics	Maps Created	6	1	2	5	14
World Book	Content Views	17	10	2	11	40
Periodicals						
DLIL magazines	Checkouts	605	572	979	2497	4653
LexisNexis - NexisUni	Retrievals	70	115	113	262	560
Newsbank Chicago Community Collection	Full Text Views	21	28	22	21	92
Newspaper Archive	Total Page Views	42	31	105	16	194
New York Times Digital Edition	Usage Sessions	815	870	836	921	3442
PressReader	Issues Opened	1117	1140	1319	905	4481
ProQuest: Chicago Tribune	Total Documents	362	443	274	364	1443
ProQuest: Chicago Tribune Historical	Total Documents	115	519	123	50	807
ProQuest: Newspapers.com	Total Documents	92	481	448	81	1102

ProQuest: New York Times	Total Documents	73	53	104	82	312
ProQuest: New York Times Historical	Total Documents	62	20	35	8	125
ProQuest: Research Library	Total Documents	65	84	66	169	384
ProQuest: Wall Street Journal	Total Documents	480	524	591	704	2299
Genealogy						
Find My Past	Total Views	13	34	10	97	154
Local History Digital Collection	Page Views	11458	5441	6008	2649	25556
Newsbank Heritage Hub	Full Text Views	3	35	11	11	60
ProQuest: Ancestry Library Edition	Total Documents	970	2154	1644	609	5377
ProQuest: Fold3	Total Documents	26	46	16	25	113
ProQuest: HeritageQuest	Total Documents	56	6	29	16	107
Online Learning						
Brainfuse	Database Usage	58	46	31	106	241
CreativeBug	Total Views	14	35	62	54	165
Gale Courses	Enrollments	0	4	2	0	6
Gale UDEmy	Total Videos Viewed	112	293	105	59	569
LinkedIn Learning	Total Videos Viewed	103	182	207	144	636
Mango Languages	Total Sessions	92	101	86	70	349
Muzzy	Sessions	1	8	0	5	14
Niche Academy	Total Views	49	15	18	50	132
Business / Finance						
Gale Business Insights	Full Text Retrievals	0	0	2	0	2
Gale Business: Demographics Now	Retrievals	5	0	0	0	5
Gale Business: Entrepreneurship	Full Text Retrievals	0	11	4	0	15
Gale Business: Plan Builder	Retrievals	0	18	0	0	18
Mergent Archives	Pages Viewed	0	1	7	1	9
Mergent Intellect	Pages Viewed	57	60	82	103	302
Morningstar	Record Views	40	77	53	238	408
Reference Solutions	Total Searches	75	85	48	47	255
S & P Net Advantage	Total Usage	125	231	435	0	791
Statista	Searches	25	10	20	17	72

Value Line	Logins	393	448	502	532	1875
Weiss Ratings	Page Views	31	8	34	31	104
eBooks / AV						
DLIL eBooks	Checkouts	7814	7604	8803	9429	33650
DLIL audiobooks	Checkouts	5393	5536	5242	5504	21675
Hoopla	Circulations	1426	1506	1432	1456	5820
Kanopy	Plays	845	724	920	937	3426
Tumblebooks	Book Views	7	14	141	40	202
OTHER						
App	Sessions	1429	1466	1371	1423	5689
Website	Sessions	17598	18477	16845	16699	69619
Scan EZ Station	Pages Scanned	1549	1783	2859	2127	8318

Product	Metric Captured	Category	July	August	September	October	Total	Cost per Use	Cost of Product
AP Stylebook	Page Views	General Reference	6	8	6	6	26	\$ 10.38	\$ 270.00
Brainfuse	Database Usage	Online Learning	58	46	31	106	241	\$ 28.92	\$ 6,970.00
CLCD: Children's Literature	Results	General Reference	55	25	180	100	360	\$ 2.90	\$ 1,045.00
Consumer Reports	Page Views	General Reference	1402	1130	1306	1557	5395	\$ 0.46	\$ 2,477.00
Consumers' Checkbook	Logins	General Reference	0	1	2	1	4	\$ 112.50	\$ 450.00
CreativeBug	Total Views	Online Learning	14	35	62	54	165	\$ 5.00	\$ 825.00
DLIL eBooks	Checkouts	eBooks / AV	7814	7604	8803	9429	33650	\$ 1.78	\$ 98,665.68
DLIL audiobooks	Checkouts	eBooks / AV	5393	5536	5242	5504	21675		
DLIL magazines	Checkouts	Periodicals	605	572	979	2497	4653	\$ 0.21	\$ 993.97
EBSCO Database Package	Total Requests	General Reference	31	31	24	16	102	\$ 41.04	\$ 4,186.00
Encyclopedia Britannica	Documents + Media	General Reference	49	29	36	60	174	\$ 3.19	\$ 555.00
Explore More Illinois	Uses	General Reference	9	8	2	7	26	\$ -	
Facts on File (Infobase)	Total Views	General Reference	0	12	4	19	35	\$ 97.56	\$ 3,414.59
Find My Past	Total Views	Genealogy	13	34	10	97	154	\$ 6.46	\$ 995.00
FirstSearch (OCLC)	Total Searches	General Reference	543	732	199	119	1593	\$ -	
Gale Courses	Enrollments	Online Learning	0	4	2	0	6	\$ 883.11	\$ 5,298.68
Gale Business Insights	Searches	Business / Finance	0	0	2	0	2	\$ 2,971.89	\$ 5,943.77
Gale Business: Demographics Now	Retrievals	Business / Finance	5	0	0	0	5	\$ 393.75	\$ 1,968.75
Gale Business: Entrepreneurship	Searches	Business / Finance	0	11	4	0	15	\$ 296.94	\$ 4,454.14
Gale Business: Plan Builder	Searches	Business / Finance	0	18	0	0	18	\$ 109.38	\$ 1,968.75
Gale Directory Library	Searches	General Reference	0	4	1	0	5	\$ 717.50	\$ 3,587.50
Gale eBooks	Retrievals	General Reference	1	2	5	10	18	\$ 199.31	\$ 3,587.50
Gale General One File	Searches	General Reference	22	37	19	11	89	\$ 123.83	\$ 11,020.96
Gale Legal Forms	Searches	General Reference	0	4	1	0	5	\$ 922.36	\$ 4,611.80
Gale UDemoy	Lectures Completed	Online Learning	112	293	105	59	569	\$ 9.69	\$ 5,512.50
Hoopla	Circulations	eBooks / AV	1426	1506	1432	1456	5820	\$ 2.14	\$ 12,454.27
Kanopy	Plays	eBooks / AV	845	724	920	937	3426	\$ 1.28	\$ 4,387.00
LexisNexis (NexisUni)	Retrievals	Periodicals	70	115	113	262	560	\$ 8.70	\$ 4,872.00
LinkedIn Learning	Total Videos Viewed	Online Learning	103	182	207	144	636	\$ 11.01	\$ 7,000.00
Local History Digital Collection	Page Views	Genealogy	11458	5441	6008	2649	25556	\$ 0.14	\$ 3,700.00
Mango Languages	Total Sessions	Online Learning	92	101	86	70	349	\$ 9.78	\$ 3,412.80
Mergent Archives	Pages Viewed	Business / Finance	0	1	7	1	9	\$ 124.67	\$ 1,122.00
Mergent Intellect	Pages Viewed	Business / Finance	57	60	82	103	302	\$ 29.22	\$ 8,824.00
Morningstar	Record Views	Business / Finance	40	77	53	238	408	\$ 18.52	\$ 7,556.00
Muzzy	Sessions	Online Learning	1	8	0	5	14	\$ 121.43	\$ 1,700.00
Newsbank Chicago Community Collection	Full Text Views	Periodicals	21	28	22	21	92	\$ 57.76	\$ 5,314.00
Newsbank Heritage Hub	Full Text Views	Genealogy	3	35	11	11	60	\$ -	\$ 1,890.00
Newspaper Archive	Total Page Views	Periodicals	42	31	105	16	194	\$ 23.71	\$ 4,600.00
New York Times Digital Edition	Usage Sessions	Periodicals	815	870	836	921	3442	\$ 0.67	\$ 2,303.60
Niche Academy	Total Views	Online Learning	49	15	18	50	132	\$ 12.80	\$ 1,690.00

Novelist	Total Requests	General Reference	80	202	53	78	413	\$ 2.53	\$ 1,045.00
Oxford English Dictionary	Total Item Investigations	General Reference	15	39	18		72	\$ 23.02	\$ 1,657.18
Pebblego and Pebble Go Next	Article Views	General Reference	1	0	2	5	8	\$ 249.88	\$ 1,999.00
PressReader	Issues Opened	Periodicals	1117	1140	1319	905	4481	\$ 1.16	\$ 5,219.20
ProQuest: Ancestry Library Edition	Total Documents	Genealogy	970	2154	1644	609	5377	\$ 0.33	\$ 1,751.73
ProQuest: Chicago Tribune	Total Documents	Periodicals	362	443	274	364	1443	\$ 3.99	\$ 5,753.66
ProQuest: Chicago Tribune Historical	Total Documents	Periodicals	115	519	123	50	807	\$ 5.37	\$ 4,334.99
ProQuest: CultureGrams	Total Pages Viewed	General Reference	0	0	0	7	7	\$ 197.98	\$ 1,385.87
ProQuest: Fold3	Total Documents	Genealogy	26	46	16	25	113	\$ 11.24	\$ 1,269.97
ProQuest: Heritage Quest	Total Documents	Genealogy	56	6	29	16	107	\$ 6.69	\$ 716.22
ProQuest: Newspapers.com	Total Documents	Periodicals	92	481	448	81	1102	\$ 5.61	\$ 6,187.22
ProQuest: New York Times	Total Documents	Periodicals	73	53	104	82	312	\$ 16.63	\$ 5,188.68
ProQuest: New York Times Historical	Total Documents	Periodicals	62	20	35	8	125	\$ 33.80	\$ 4,225.00
ProQuest: Research Library	Total Documents	Periodicals	65	84	66	169	384	\$ 13.80	\$ 5,299.55
ProQuest: Wall Street Journal	Total Documents	Periodicals	480	524	591	704	2299	\$ 0.44	\$ 1,008.91
Record Information Service (Public Record)	Total Visitors	General Reference	279	251	151	157	838	\$ 0.69	\$ 575.00
Reference Solutions (Reference USA)	Total Searches	Business / Finance	75	85	48	47	255	\$ 33.18	\$ 8,460.00
Scholastic Teachables	Documents	General Reference	145	123	35	25	328	\$ 2.90	\$ 950.00
S&P Net Advantage	Total Usage	Business / Finance	125	231	435		791	\$ 14.89	\$ 11,781.00
SimplyAnalytics	Maps Created	General Reference	6	1	2	5	14	\$ 939.89	\$ 13,158.42
Statista	Result Clicks	Business / Finance	25	10	20	17	72	\$ 90.28	\$ 6,500.00
Tumblebooks	Book Views	eBooks / AV	7	14	141	40	202	\$ 3.16	\$ 639.20
Value Line	Logins	Business / Finance	393	448	502	532	1875	\$ 1.81	\$ 3,385.00
Weiss Ratings	Page Views	Business / Finance	31	8	34	31	104	\$ 26.88	\$ 2,795.00
World Book	Content Views	General Reference	17	10	2	11	40	\$ 50.66	\$ 2,026.50
OTHER									
App	Sessions		1429	1466	1371	1423	5689		
Website	Sessions		17598	18477	16845	16699	69619		
Scan EZ Scan Station	Pages Scanned		1549	1783	2859	2127	8318		