

Wilmette Public Library Director's Report – July 18, 2023

Library Activities for June-July 2023

Anthony Auston, Director

Welcome Desk & Shelving

Shelving staff continued to support our shifting and accessibility in the stacks project this month. The Mystery collection's shelves were lowered for accessibility, and there are now no books on the bottom shelves in at least half of the "genre room" space.

The Adult Feature Films were shifted back to make room for the Adult and Children's Binge Box DVDs. This collection was moved from the front lobby to the Media Room. They are now shelved right before the Adult Features. New signage has been installed, reflecting the change.

Also in the Media Room, the audiobooks have been shifted up so there are no items on the bottom shelves. Staff is also working on a way to better display this collection without having to remove items every time we shelve in that area.

Statistics of note for June:

The Welcome Desk answered about 1,100 phone calls in June. Welcome Desk staff answered over 1,300 reference and directional questions as well. The library had 21,621 visitors in June, averaging about 720 users each open day; one of our busiest months in recent years. Preliminary totals for FY22-23 suggest our annual visits are up 35% over FY21-22.

Shelving staff receive and unpack interlibrary deliver bins every weekday morning. These bins include Wilmette items returned to other libraries as well as holds from other libraries to our patrons. In June, Shelving staff unpacked and processed 337 bins, averaging 80 per week.

Staff uses the Automated Material Handling system (AMH) to check in the majority of our delivery items and returns. In June, the AMH processed 78,186 items. Of those items, nearly 29,000 required special staff handling, including items on hold or items with multiple parts that need to be manually inventoried. These items are called "exceptions" and are separately processed by Circulation staff. Shelving staff has also started putting all of the materials to-be-reshelved through the AMH. This should help catch any errant items left out by patrons that may have gone "missing". It will also better reflect the amount of materials that staff handles on a day-to-day basis.

Shelving staff supported other departments in June by:

- Cleaning 58 DVDs and CDs
- Charging 365 WonderBooks and Vox Books
- Processing 17 carts of weeded materials from Adult and Youth Services

Collections

Physical

Technical Services staff spent all of June working closely with selectors to complete their remaining budget goals for FY 2022-23. Jessica Thomson ran several reports for selectors including missing/damaged/lost items in order to replace in-demand items that patrons are looking for on our shelves. Shanti D'Costa and Jacintha D'Silva worked with vendors to be sure items were in stock and would be delivered in time finding alternate sources when necessary.

Shanti D'Costa also worked diligently to set up the fund balances for the upcoming fiscal year roll over in Polaris. She created naming conventions for FY2023-24 purchase orders. This is our first FY roll over in Polaris, and we hope to be able to use the data recorded in Polaris to help selectors with budgeting this coming fiscal year with an understanding of encumbrances and cancelations.

Cataloging Librarian Carly Stauss worked with the Youth Services Librarians to add new 5th and 6th grade Reading Challenge books and converted last year's Reading Challenge books back to normally circulating items.

Carly also worked on several data clean-up projects including the 6 month status report, and items missing one or more values. She also began cataloging materials for a new collection in the Youth Services Department Parent/Teacher collection of potty training materials.

Jessica Thomson assisted Adult and Youth Services Librarians with CollectionHQ searches and created reports for collection analysis using Simply Reports from Polaris.

Emma Standard worked with Mary Dormin in Shelving to assess the holdings of newspapers in storage. Emma is cross-checking the catalog holdings with the physical holdings in storage to be sure our data is accurate.

Megan Noone continued to work on re-classifying the call numbers that previously had cutter numbers adjacent to the subject's last name.

Top circulating titles in June:

- Adult fiction: *Lessons in Chemistry* by Bonnie Garmus
- Adult non-fiction: *The Wager: a Tale of Shipwreck, Mutiny, and Murder* by David Grann
- Teen fiction: *Demon Slayer*
- Teen non-fiction: *Killers of the Flower Moon : the Osage murders and the birth of the FBI* by David Grann
- Youth fiction: *Odder* by Katherine Applegate
- Youth non-fiction: *The great Chicago fire : rising from the ashes* by Kate Hannigan

- Adult multimedia: *The Fabelmans*
- Youth multimedia: *The Super Mario Bros. Movie*



Digital

Online Resources and eContent

This past month DMS Manager Lauren Kelly finalized all invoices for the end of the fiscal year, meeting the budget closely on both the databases and eBooks budget lines.

Lauren also completed a full fiscal year’s worth of invoicing and usage statistics, which has shown a robust cost-per-use analysis of our online resources. This data will inform future promotions and renewals.

Lauren organized a virtual demonstration of Gale Courses and Gale Presents: Udemy with our Gale Cengage representative, Stephanie Legro. Three AS Staff members attended the demonstration, which was also recorded for staff who were not available at that time.

Online Resources Highlights for June:

- The highest performing online resource (excepting OverDrive and Hoopla) this fiscal year was Consumer Reports, with 13,747 page views.
- OverDrive saw an increase in the number of digital audiobook checkouts this month, with 5265. The number of checkouts was the most it has been this fiscal year. June is Audiobook Appreciation Month and our Communications & Events department specifically promoted audiobooks on social media and in the newsletter.
- Scholastic Teachables had a surge in usage, with 622 documents accessed in June. The average number of uses from July-May was 60. Perhaps educators are looking for summer activities or are getting a jump on planning for the next school year.

OverDrive

13,561 checkouts

- 7791 ebooks (57.5%)
- 5265 digital audiobooks (38.8%)
- 505 eMagazines (3.7%)

The top digital titles by checkout in June:

1. *Tomorrow, and Tomorrow, and Tomorrow* by Gabrielle Zevin (eBook) - 49
2. *Hello Beautiful* by Ann Napolitano (eBook) - 42
3. *Happy Place* by Emily Henry (eBook) - 39
4. *The Covenant of Water* by Abraham Verghese (eAudio) - 33
5. *Lessons in Chemistry* by Bonnie Garmus (eBook) - 30
6. *The Five-Star Weekend* by Elin Hilderbrand (eBook) - 30
7. *Verity* by Colleen Hoover (eBook) - 30

The most popular digital magazines:

1. *The New Yorker* - 60
2. *Us Weekly* - 34

Full summary of digital items added in the past three months:

Collection	April	May	June
eAudiobooks	1262	1065	1219
eBooks	2589	1996	2097
eMagazines	89	65	101
Hoopla items	913	889	924
Monthly total:	4853	4015	4341

Full summary of digital items withdrawn in the past three months:

Collection	April	May	June
Hoopla	1060	640	453

Complete Fiscal Year 2022-23 digital resource statistics are appended to this report.

Technical Services Statistics

Full summary of materials added in the past three months:

Collection	April	May	June
Adult Fiction	462	603	636
Adult Non-fiction	479	581	480
Teen Fiction	25	69	36

Teen Non-fiction	2	5	9
Youth Fiction	347	781	725
Youth Non-fiction	15	180	246
Adult Magazines	468	525	443
Youth Magazines	36	43	24
Adult Multimedia	115	147	268
Youth Multimedia	105	72	135
Other (Library of Things, etc.)	35	47	49
Monthly total:	2089	3053	3051

Full summary of items withdrawn in the past three months:

Collection	April	May	June
Adult Fiction	731	502	1313
Adult Non-fiction	814	970	731
Teen Fiction	1	5	15
Teen Non-fiction	0	1	1
Youth Fiction	248	298	410
Youth Non-fiction	38	23	63
Adult Magazines	772	507	640
Youth Magazines	5	16	2
Adult Multimedia	55	62	322
Youth Multimedia	136	19	61
Other	1	0	1
Monthly total:	2801	2403	3559

Technical Services sent 42 boxes of withdrawn items to Better World Books in June.

Circulation

This month, at the end of FY2022-23, physical circulation was up 8% over the prior year. The final annual statistics are being compiled and will analyzed following compilation of the Illinois Public Library Annual Report (IPLAR) in July/August.

The library welcomed 182 new patrons this month. 46 used our online library card application system.

Assistant Circulation Manager Mark Cegielski along with Mieko Fujiura-Landers from CCS completed our biannual patron verification. This process allows the library to bulk update accounts of patrons who still reside in Wilmette and Kenilworth. Wilmette cards have been renewed to 12/31/2049 and Kenilworth to 6/30/2028 (their current contract term).

Director Auston, Digital & Maker Services Manager Lauren Kelly, and Mark Cegielski met to discuss and plan the process to update Kenilworth cards. This summer, the library will issue new library cards to all registered Kenilworth resident cardholders to better serve those users and to more seamlessly evaluate digital resource usage. We expect to update all of the nearly 500 registered cards by the end of August.

Current and Past Circulation by Fiscal Year

	2018/2019	2019/2020	2020/2021*	2021/2022	2022/2023
July	68,740	66,182	33,804	59,462	59,742
Aug	67,729	64,303	50,795	21,368*	59,932
Sept	62,444	59,292	55,261	64,184	53,587
Oct	62,202	60,195	55,820	50,538	53,994
Nov	61,400	61,307	46,631	53,720	54,850
Dec	56,962	55,668	35,822	51,141	51,452
Jan	60,403	61,130	31,822	53,798	57,424
Feb	56,946	57,932	32,640	49,767	52,127
March	62,305	29,435*	52,239	55,073	61,616
April	59,323	28*	52,875	53,537	54,517
May	59,032	87*	54,781	51,235	53,990
June	61,772	7,422*	56,560	55,012	56,630
Total YTD	739,258	522,981	559,050	618,835	669,861

*FY 19/20: building closed for a portion March-June due to pandemic

*FY 20/21: building hours reduced by 20% overall due to pandemic

*FY 21/22: building closed in August for 2 weeks for capital repairs

Wilmette Public Library Monthly Statistics as a Whole For 6/2023	
Total Checkins	32,549
Checkout Stations	20,182
Leap Checkout and Renewal	13,794
Total Checkouts	33,976
Auto-renewal	21,637
Power PAC Renewal	456
Leap Checkout and Renewal	192
Checkout Stations	245
Total Renewals	22,654
Number of your Library's items checked out system-wide	34,110
Holds Placed through your interface	6,482
Holds placed for/by your patrons	6,760
Holds Held	7,597
Holds Checked out	6,406
Holds Cancelled	1,230
Holds Unclaimed	901
Number Of Items Currently Out	34,524
Unexpired Patrons on file	14,631

Wilmette Public Library 24/7 Pickup Lockers Monthly Statistics For 6/2023	
Total Checkouts	186
Wilmette Cardholder	45
CCS and/or Reciprocal Borrower Cardholder	31
Holds Held	228
Holds Unclaimed	8

Complete Fiscal Year 2022-23 circulation statistics are appended to this report.

Adult and Teen Services

June Programs

Date	Program	Name	Attendance
6/5	Teen Pizza Study Night	Krista Hutley	50+
6/8	Just Dance Tournament	Krista Hutley	5
6/10	D&D	Krista Hutley	2
6/13	Classics & Contemporary-The Mercies	Katy Jacob	12
6/13	How I Use DNA in My Genealogy Research (Virtual)	EvaAnne Johnson	30
6/15	Queer Identities on the Page	Krista Hutley, with Keshet	2
6/15	Nonfiction @ Night-Braiding Sweetgrass	Katy Jacob	3
6/16	Teen Take & Make	Krista Hutley	29
6/22	Pride Pennant Pins	Krista Hutley	4
6/22	Read Around the World-Small Things Like These	Rachel Garcia	5
6/22	The Art of Personal Storytelling with Jill Howe	Jillian McKeown	8

Teen Services

The end of the academic year means final exam weeks for each high school, and that brings influx of students seeking study rooms and collaborative space during all open hours. Though we welcomed a large number of Loyola teens in late May, June marked an even greater number of New Trier students, and staff invested extra effort in assisting with spaces, finding resources, and extending welcomes. One favorite activity is the hosting of seasonal Teen Pizza Study Nights, the second of which even surpassed the engagement of the successful first offering. These weeks are also opportunity to introduce teens to WPL, and in one notable conversation, as eight teens were shown the Teen Room as an option for group study, one exclaimed, “This is cool! Can we hang out in this room when we’re not studying, too?”



Krista Hutley partnered with Lauren Kelly, DMS staff, and Marcos Levy to install the Nintendo Switch in the Teen Room for regular access. Secured in protective enclosure, the gaming system is available for onsite use through staff facilitation and in-house controller checkout via procedures Krista created and deployed.

Krista Hutley, along with Sarah Jo Zaharako and Linnea Lundberg, met with North Suburban Special Recreation Association (NSSRA) representative Joe Hart regarding sensory-friendly programs for young adults and adults with disabilities attending his day programs. A July follow-up visit and tour is planned both to learn more and to further cement this partnership.

Introduced to Teen Room in-house services on June 28, Nintendo Switch controllers were checked out 4 times in first days, resulting in an inaugural estimated total usage time of 5.5 hours.

Reader Services

Rachel Garcia hosted a new afternoon book group, Read Around the World, and discussed *Small Things Like These* by Claire Keegan with five engaged patrons. The goal was to reach a new audience interested in popular, contemporary literature, and Rachel saw a few new faces including a grandmother who brought her granddaughter. Not only did the first meeting show promise in fulfilling stated objectives, but also attendees expressed excitement for future discussions on books from around the world.

June heralded the start of Summer Reading 2023, which celebrates the theme of Find Your Voice in all stories – whether it be a voice in which readers see themselves, that provides insight into others’ experience, that offers escape and entertainment, or that inspires one to tell their own story. Both Adult and Teen programs are built for ease of participation, as well as in celebration of reader choice.

To promote engagement and further illustrate the idea of voice and reader-matching, the Staff Picks display was rebranded with SRC tie-in signage, and staff introduced inserting bookmarks with endorsements or selling points into the variety of titles on offer. This also extends to how the Prize Books, generously sponsored by the Friends, are offered to participants for their choosing, as there are flags which offer starting points for their selection process.



Advisory and Collection Services



To demonstrate to visitors that Summer Reading opportunities overlap with all library collections and promotions, SRC branded bookmarks were also introduced to themed heritage and identity displays. Not only does this cross-promote with the seasonal reading program but also it provides opportunity to “caption” and amplify select display offerings. June spotlights included LGBTQ+ Pride Month and Juneteenth.

In an effort to better spotlight the availability and viewer value of Binge Boxes, a single DVD checkout of several themed movies by actor (“Never Travel with Tom Hanks” or “When Anne Hath-a-Will, Anne Hath-a-Way”), creator (“Best Director: Guillermo del Toro”), or theme (“(Testoster)Tone It Down”), the collection was relocated to the Media Room to raise the collection’s profile and assess impact on circulation.



Business Services

In June, standing hours for SCORE mentoring were reinstated for the first time since the pandemic. Moving forward, on the third Tuesday (5-8pm) and Thursday (10am-1pm) patrons can sign up for 1:1 one-hour mentoring sessions with a volunteer from SCORE North Cook and Lake Counties. In the event that a prospective mentee is unable to meet during these times, effort will be made to offer alternative arrangements.

Local History and Genealogy Services

EvaAnne Johnson attended the spring meeting of the Illinois State Historical Records Advisory Board (ISHRAB), during which the Board awarded \$28,000 in grants to eight Illinois institutions to assist in digitizing their historical records. She also met the new Illinois Secretary of State Alexi Giannoulias at the start of the meeting.

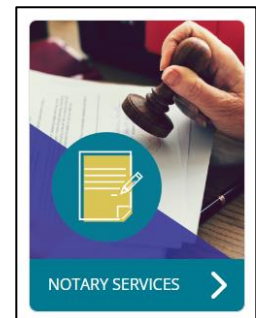


Senior Services

In the first weeks of the new Senior Services specialty, Jill McKeown has worked to explore standing services, to identify needs and opportunities, and to begin forging new community partnerships. Nancy Wagner, who has long supported Homebound Delivery, will continue her contributions with current enrollees, enabling Jill to increase service capacity and promote to potential new participants who will then benefit.

Service Responses and Enhancements

- Previously reported as in development, the new Notary Services page (<https://www.wilmettelibrary.info/notary-services>) was launched to the public with an added profile on the home page via a quick link button. John Amundsen has partnered in fine-tuning promotional steps and is now accepting dedicated appointments.
- During a minor construction project the week of June 12-June 16, a few access adjustments were implemented to maintain both service standards and patron comfort. Because The Study, a popular quiet work space, would be unavailable, the second floor Periodicals Room was designated a Temporary Quiet Area rather than simply remove the amenity. Staff usually assigned to the Reference Desk instead partnered at the service desk in the Recent Arrivals area and regularly walked the other areas to proactively offer assistance. The cheerful demeanor of staff helped visitors accept the temporary disruption easily, and the combination of planning and communication paved the way to successful adaptation.



Adult Services Staff News

John Amundsen was recognized at the RUSA Business Reference and Services Section (BRASS) Discussion Group session for his receipt of the Morningstar Public Librarian Support Award at ALA Annual Conference in Chicago. The award, a monetary grant from Morningstar, made possible his attendance at Conference this year.

John Amundsen has been appointed to the RUSA BRASS Business Reference in Public Libraries Committee; his term began at the end of June and will go through the conclusion of the 2025 Annual Conference. The committee is charged with the study and advocacy of business reference in public libraries.

Youth Services

Community Engagement & Outreach

Preschool Outreach Librarian Ruth Bell presented 26 storytime programs to area preschools and summer camps in June which were attended by 401 people.

On June 10, Sarah Jo Zaharako attended a meeting and guided tour of the Mitchell Museum with local organization Healing Everyday Racism in our Schools (HEROS). She connected with members of several equity organizations in Wilmette who are working to unite DEI efforts in the village.

Adaptive and Accessible Services

On June 5, Youth Services Librarian Sarah Jo Zaharako attended a foundation board meeting of the Northern Suburban Special Recreation Association which serves youth and adults with disabilities. She learned about the history, organizational structure, and reach of the NSSRA. She connected with program coordinators and arranged a meeting at the library to discuss how we can partner to support NSSRA members and other patrons with disabilities.

On June 21 representatives from the NSSRA met with library staff members Sarah Jo, Krista Hutley, and Linnea Lundberg to tour the library, assess how accessible the library is for patrons, and discuss partnership opportunities.

Our next step will be a field trip to the NSSRA headquarters in Highland Park in July to see their facilities and programs and talk with staff members about assistive devices, social groups, program set ups, etc. We'll also get to meet community members who would be interested in participating in library programs and services. This partnership will allow us to work together with people who are already serving this population and try out some adaptations to existing programs.

Activities for the Month

Our Gallery of Readers is filling up with proud Summer Reading Club participants holding up their favorite books of the summer! Kids in Summer Reading Club can have their photo taken for the wall after they complete ten days of reading on their log.



Special Projects

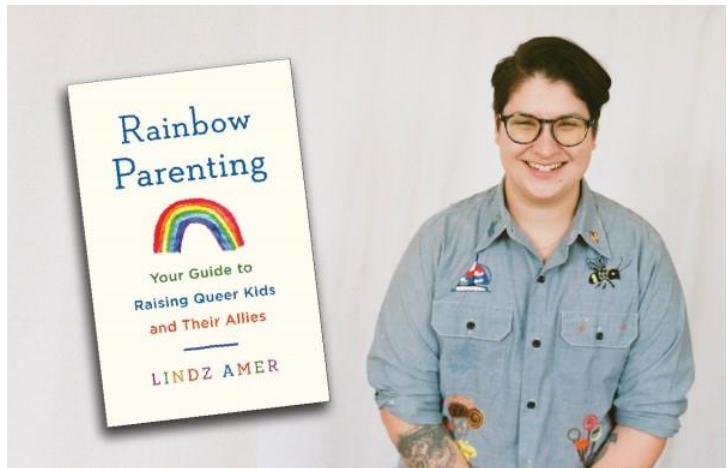
Patrons have responded positively to our new Readalong chapter books collection and all the copies were checked out in a few days! Jennifer is planning to order more in the new fiscal year as patrons have been asking for more. Several recognized how the collection serves the needs of struggling readers (one patron mentioned that her child has dyslexia). Some of the titles are on the District 39 Reading Rally and Reading Challenge lists, giving the students another option to read from these lists.

Youth Services Programs

On Friday, June 2, a musician and faculty member from the Music Institute of Chicago presented Meet the Instrument: The Violin, an interactive demonstration with a musical storytime and music games. Each child had a chance to play a violin!

Youth Services Associate Diane dos Santos put on her bonnet to present Mother Goose Story Time and Play on June 7, attended by 84 people.

Every June, people all across America celebrate Pride Month to honor the joys, accomplishments, and struggles of the LGBTQIA+ community. Wilmette Public Library celebrated through the month with programs, displays, and activities. On June 14, Wilmette Library and Winnetka-Northfield Public Library District partnered with us to bring author and performer Lindz Amer for two programs for families. Lindz Amer is an award-winning LGBTQ+ activist, author, and co-host of beloved indie web series, Queer Kid Stuff, along with their best stuffed friend, Teddy. Lindz first presented a Rainbow Storytime for families with songs and stories that celebrate the LGBTQIA+ community. In the evening, Lindz returned for an author talk for their new book, *Rainbow Parenting: Your Guide to Raising Queer Kids and Their Allies*. It was followed by a Q&A and book signing, with book sales provided by the Book Stall. During the author talk for adults we offered a Rainbow Craft in the Youth Program Room. Several parents attended the author talk while their child was entertained in the craft program.



Our book displays also showcased books featuring LGBTQ+ characters and real-life heroes and history.

Youth Services staff asked visitors to the second floor to write down what they felt proud of on a heart to share on our rainbow bulletin board.



Youth Services School Outreach Librarian Eti Berland won a virtual visit with award-winning author Angela Cervantes which we hosted on June 22. We learned about her journey to becoming a published author of some of our favorite chapter books! Attendees had lots of questions about writing, publishing, and storytelling. We raffled five free books, which were provided by Angela and every attendee left with a new book and signed bookmark.



In June Youth Services offered 38 programs which were attended by 1,569 people.

6/1	Meet the Instrument: The Violin	35
6/3	Imagination Playground	11
6/6	Imagination Playground	55
6/7	Mother Goose Story Time and Play	84
6/7	Chess Club	12
6/8	Imagination Playground	50
6/8	Wiggleworms Party	171
6/9	Imagination Playground	50
6/12	DIY Flip Flop Fashions	17
6/13	Family Storytime	54
6/13	Family Storytime	44

6/13	Big Kid Storytime	14
6/13	Summer Reading Club Kickoff with ScribbleMonster	84
6/14	Family Storytime	57
6/14	Family Storytime	79
6/14	Rainbow Storytime with Lindz Amer	30
6/14	Rainbow Parenting with Lindz Amer	25
6/14	Rainbow Craft	7
6/15	Babytime	11
6/15	Babytime	30
6/16	Imagination Playground	50
6/16	Comic Book Making	14
6/17	Mandarin-English Bilingual Storytime	23
6/20	Family Storytime	26
6/20	Family Storytime	45
6/20	Big Kid Storytime	0
6/20	Camp Song Sing-Along	12
6/21	Family Storytime	34
6/21	Family Storytime	32
6/21	Chess Club	7
6/22	Babytime	10
6/22	Babytime	29
6/22	Meet Author Angela Cervantes	17
6/22	Tween Lab: Spray Art	12
6/23	German Bilingual Storytime	13
6/23	Friday Movie: Luca	2
6/23	Sensory Friendly Movie: Luca	7
6/24	Little Concert: Little Parade	50
6/27	Family Storytime	37
6/27	Family Storytime	53
6/27	Big Kid Storytime	13
6/27	Using Picture Books to Talk About Childhood Behavior	4
6/28	Family Storytime	32
6/28	Family Storytime	58
6/29	Babytime	23
6/29	Babytime	46

We also offered these self-directed activities:

June	Pride Bulletin Board	147
June	StoryWalk Hibbard Park	360 (estimate)
June	StoryWalk Vattmann Park	360 (estimate)

Digital & Maker Services

June Programs & Classes:

- 6/7: Heat Transfer Beach Tote (Lauren Kelly), 7 Attendees, Small Meeting Room
- 6/8: Cutting the Cable Cord (Ethan Herdrich), 26 attendees, Virtual
- 6/13: Symbols of Technology (Ethan Herdrich), 2 attendees, Auditorium
- 6/15: Language Learning Online Resources (Linnea Lundberg), 7 attendees, Auditorium
- 6/17: Tie Die Extravaganza (Janet Piehl), 44 Attendees, YPR
- 6/19: 3D Printer Demo for Families (Janet Piehl), 18 attendees, YPR
- 6/29: Become a Petfluencer (Linnea Lundberg), 4 attendees, Auditorium
- 6/30: Design for 3D Printing Boot Camp (Alex Barzallo & Linnea Lundberg), 9 attendees, YPR

DMS and YS Staff also conducted **Maker Appointments** in the Youth Program Room:
TOTAL: 14 appointments, 35 attendees

DMS Librarian Janet Piehl ran this month's **Maker Garden**. This month's theme was "What Would You Do?" Patrons stacked them, made patterns in the sand, and built structures with them.



Lauren ran a new program, "Heat Transfer Beach Tote" in early June. Patrons enjoyed creating a custom heat transfer design for a tote bag and were thrilled with the possibilities of what they could create and press on fabric (t-shirts, tea towels, aprons, and more).

Janet ran an especially popular all-ages program, "Tie-Dye Extravaganza" which had 44 attendees in the YPR. Families were delighted to make their own tie-dye creation!

Ethan ran a perennially popular program, "Cutting the Cable Cord" with 26 participants. The streaming landscape is constantly changing, and patrons are looking for clear information about platforms, devices, and pricing.

In June DMS Staff conducted 20 1:1 help interactions in the Technology Center. Topics include: Connecting to WiFi on a mobile device, editing a JPG user guide for printing using Microsoft Publisher, creating and printing a PDF brochure, signing up for a Microsoft Account in order to purchase and install Microsoft 365 on personal laptop, extensive editing of resume in Microsoft Word, making a flyer using Canva, assisting a patron who had never used a computer before.

Ethan completed the creation of a robust instructions binder for patrons to use at the Digitization Station. Janet made progress with the 3D Printed Assistive tools kit that will circulate in the Library of Things collection.

3D Printing

3D printing (<https://www.wilmettelibrary.info/3dprint>) continues to be popular with our patrons:

- June 3D Print Submissions: 16
- 3D Prints from Maker Appointments: 5

Communications and Events

June Programs

In Person

- Thursday, June 1: Armchair Travels: Normandy, D-Day Beaches & Brittany with Gene Flynn; 20 patrons
- Thursday, June 8: Myths and History of the Great Highland Bagpipe with J. Kevin Chapman; 14 patrons
- Sunday, June 11: Brazilian Choro Concert with Tempero Brasileiro; 52 patrons
- Monday, June 12: Wilmette Walk & Talk for adults; 6 patrons
- Thursday, June 15: International Film Screening: Pride; 3 patrons
- Thursday, June 15: Armchair Travels: Along the 606: Chicago's Hippest Neighborhoods with Laurie Peterson; 26 patrons
- Monday, June 26: Wilmette Walk & Talk for adults; 11 patrons

Zoom

- Tuesday, June 6: A Conversation with Novelist Jesmyn Ward (Illinois Libraries Present); 11 patrons
- Tuesday, June 13: At Home Film Series: A Love Song; 6 patrons
- Wednesday, June 21: Braiding Sweetgrass : A Conversation with Robin Wall Kimmerer (Illinois Libraries Present); 39 patrons
- Friday, June 23: Not Your Mother's Garden with Deborah Chud; 21 patrons
- Tuesday, June 27: Deciphering Egyptian Hieroglyphs: A Bicentennial Retrospective with Dr. Foy Scalf; 38 patrons

This month we started a new program, Wilmette Walk and Talk, to support our strategic plan goal to build a more connected community. It's a drop-in program for adult patrons to promote physical activity and provide an opportunity for community members to engage in conversation with each other and with library staff. We had three initial dates planned and will continue into the summer and fall as requested by patrons. Our first session had 6 patrons, the second almost doubled to 11, including a daughter who brought her mother with her after enjoying the first session.

In addition to our slate of programs, we continued to work on our goal of improving program statistics collection and presentation. We are excited to have more robust reporting on our programming, which will take effect in the 23-24 FY.

June Communications

With the passage of our new strategic plan at the June Board Meeting, staff worked on a communications plan for sharing the plan with the Wilmette community. In order to share the plan with the widest audience, we will launch the communications plan at the end of August, to tie into our September/October newsletter. We will be informing patrons of the plan in the newsletter and directing them to our website and to a print piece available in the library. The piece will be a professionally printed, evergreen brochure that we will be able to use for the full run of the plan. While the communications plan launches at the end of August, we prepared the bulk of the communications in June. We are excited to unveil the plan and associated communications to the full community in August!

In addition to working on the Strategic Plan, the communications team worked on our new communications calendar and began discussing major initiatives over the course of the year and managing the workflow of a busy library and department.

We also helped AS and YS promote our Summer Reading Clubs. Sarah designed and produced signs and other elements for promotion and displays across the library, including a new SRC branded Staff Picks sign and bookmarks to be used for AS staff to promote their picks and an SRC bulletin board on the first floor. Sarah also produced a speech bubble sign for YS to use in SRC. We also distributed SRC T-shirts across all departments and coordinated SRC T-shirt Wednesdays where all staff are encouraged to wear their 2023 SRC T-shirts to help promote this year's reading club: Find Your Voice.



The communications team all worked on Pride month initiatives. Lydia created a new website landing page for pride, and Sarah created graphics to help promote library activities. Our programmers had some great programs in support of Pride this year, and we were excited to offer our support through promotions.

In addition to these major initiatives, our communications team worked on a number of small projects throughout the library and online.

Design projects that Sarah worked on included:

- Redesigning and producing new handouts for DMS, including 3D Printing and Printing at WPL informational cards
- Updating and ordering new Registration Cards for Circ
- Creating posters and other signage for first floor office construction
- Creating signage and graphics for our July 4th closures
- Designing, producing and/or ordering business cards, placards, name badges for new staff and new titles
- Designing and producing Pride month graphics and signage
- Creating a Rules of Play Poster and signs for YS

Communications projects that Lydia worked on included:

- Updating the legal self-help resources brochure, promoted SCORE mentoring appointments, and scheduled promotions for Notary Services
- Uploading slides to Communico so IT could test Broadcast on the Recent Arrivals and Media Room screens, continued to work on slides for the Teen Room
- Taking photos at programs for social media: Summer Reading Club and Pride programs, book discussions and the Wiggleworms concert
- Continuing to edit and schedule staff blog posts – 7 posts published in June.
- Creating a document that has all of the programs happening in July with descriptions. She will be creating this document monthly and sharing it with managers and programmers, as well as programming partners who are looking to help promote our events.

Email and Social Media

In early June, we launched our first Readers Advisory newsletter, a long time goal of our department and Adult Services. We have known for a long time that our book picks regularly get the most clicks of any items in our newsletters, so we were excited to expand that service to a standalone newsletter.

In addition to the RA newsletter, we sent a Genealogy & Local history newsletter, weekly event newsletters, and 2 Youth Services newsletters. Lydia has continued to track link clicks in the event newsletters, which we will incorporate into our program statistics to help us better understand the value of our promotions.

Email newsletter statistics from May:

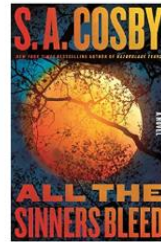
- 87,764 Sends
- 1, 819 clicks

The most clicks were for:

- Summer Reading Club Introduction
- Cutting the Cable Cord program on 6.8
- Links to the titles *Goodnight Irene* and *Lady Tan's Circle of Women* in the RA newsletter
- Summer Storytime Schedule
- ILP Braiding Sweetgrass Author Event on 6.21
- The Art of Personal Storytelling program on 6.22
- Read Around the World book discussion on 7.27
- Classics & Contemporary book discussion on 7.11



New This Month



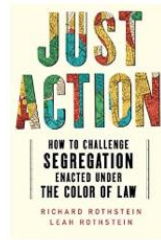
All the Sinners Bleed by S.A. Cosby



Lady Tan's Circle of Women by Lisa See



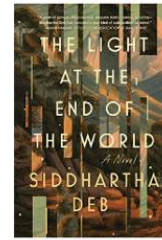
Good Night, Irene by Luis Alberto Urrea



Just Action: How to Challenge Segregation Enacted Under the Color of Law by Richard Rothstein & Leah Rothstein



Beware the Woman by Megan Abbott



The Light at the End of the World by Siddhartha Deb

Highlights from our Social Media channels:

Wilmette Public Library is at Wilmette Public Library. Published by Lydia Wpl · June 14 at 1:00 PM · Wilmette ·

The rain may have brought us indoors, but we still had so much fun kicking off our summer of reading with *ScribbleMonster* and shaved ice from the Kona Ice truck! 🍧📖
Thanks to the [Friends of the Wilmette Public Library](#) for their ongoing support of our Summer Reading Clubs.



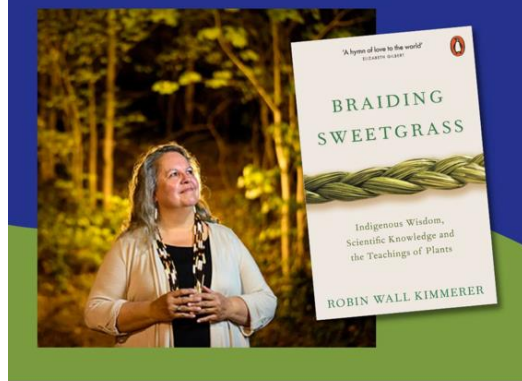
See insights and ads [Boost post](#)

👍👍 Gail Schnitzer Eisenberg for New Trier Township Supervisor and 35 others · 3 comments

Wilmette Public Library Published by Lydia Wpl · June 14 at 7:00 PM ·

Register to join us for a special evening with Robin Wall Kimmerer, the award-winning author of "Braiding Sweetgrass", presented by Illinois Libraries Present.
Learn more and register: wilmette.libnet.info/event/8364708

Illinois Libraries Present
Braiding Sweetgrass
A Conversation with Robin Wall Kimmerer
Wednesday, June 21, 7-8pm, Adults, Virtual



See insights and ads [Boost post](#)

👍👍 12

wilmettelibrary Wilmette Public Library



[View insights](#) [Boost post](#)


👍👍 Liked by martibell2004 and 42 others

wilmettelibrary Summer is just around the corner, and we're ready for more fun on the Library Lawn! 🌞🎵
Thanks to everyone who joined us at our Wiggleworms Party with the Old Town School of Folk Music.

#livemusic #wiggleworms #northshoreparents
#librariesofinstagram #librariestransform #wilmette
#kenilworth #wilmettepubliclibrary

June 8

wilmettelibrary



[View insights](#) [Boost post](#)

👍👍 Liked by winnlib and 37 others

wilmettelibrary It's time for another Meet the Team Monday! This month, we're saying hello to Cathleen Blair, our new Adult Services manager. Get to know Cathleen:

-What are you currently reading?
Miracle Creek by Angie Kim and Madly. Deeply: The

Information Technology

IT Manager Michael Pocrnich and IT Assistant Christine Hightower completed a range of troubleshooting and system improvements for both the staff and public in June. Projects this month included: researching equipment updates and replacements, workstation, software, and peripheral troubleshooting, relocation, configuration, installation, and network optimization. Throughout the month, the department assisted staff with software installation and troubleshooting, equipment installation and training, reconfiguring/relocating workstations, coordination with CVI on resolution of open tickets, routine maintenance, equipment cleaning, and other updates.

Michael is working with CVI on implementing an email spam control product for the library so that staff and trustees will receive fewer junk messages. Michael shared a brief guide provided by CVI, and went over the details at a leadership team meeting. He will develop a step-by-step guide for users and distribute it July. Michael set a deadline of going live with this product on August 1, and asked managers to add any important vendors, partners, etc. to an Excel spreadsheet in the Leadership Teams team and he will make sure they are added to an Allow list before the spam control product goes live. Staff will have an opportunity to discuss details with leadership at the July all staff meeting.

Michael continues to evaluate and refine the quotes for the telephone system replacement project. We expect to compile a comprehensive summary of the top proposed solutions for administrative and staff review in the coming weeks. Once the finalist solutions have been selected, Michael will coordinate demonstrations for staff to test the equipment and features. Following this analysis, we expect to make a recommendation to the Board for the new system, with our goal remaining to provision and install the updated solution by calendar year-end.

Human Resources

Recruiting & Personnel

Turnover Rate FY22-23

Fiscal year 2023 saw a turnover rate of about 7% which is a significant decrease from the 14% turnover we experienced in FY 2022. This past fiscal year we had 13 people resign from the Library: 2 of those were retirements, 6 staff resigned for full-time work, and the other 5 resigned for personal reasons unrelated to the library. We also welcomed 15 new hires this past fiscal year.

Administration

We received 12 applications for our Assistant Director posting. From that pool, we identified 4 candidates that we wanted to reach out to for a phone prescreen. Out of the 4, HR Manager Michael Boone was able to prescreen 3 candidates as one applicant did not respond to phone calls. Administration is reviewing this compiled material to determine who will move forward to the first round interview phase.

Shelving

We welcomed Harry O'Brien as a part-time Shelver on June 9. While this is Harry's first job at a library, he is certainly no stranger to Wilmette Public Library, as he's a frequent patron who has enjoyed our selection of music-related films and documentaries. Harry, who will be entering his sophomore year at Columbia College this fall, will mainly be covering two night shifts per week and alternating weekend shifts.

Special Projects

Paid Leave For All Workers Act

Michael Boone attended a seminar hosted by HR Source regarding the new Illinois Department of Labor law that guarantees all paid employees, regardless of full-time or part-time status, paid leave effective January 1, 2024. There have been some questions raised regarding which employers are required to comply, as it has been noted that Park Districts and certain school districts are exempt. Since there hasn't been a formal acknowledgement in regards to libraries, we have been advised by our consultant to move forward as though we are required to comply. The new law states that every employee shall earn one hour of paid leave for every 40 hours worked up to a total of 5 days within a 12-month period. This will require us to change our current practice for calculating and administering paid leave for part-time who accrue time based on hours worked in the previous year. Substitutes and temps will also be eligible for this new benefit. Our current vacation and sick accruals for all full-time staff meet these requirements. As we are awaiting more information from the state, we have been advised at this point to identify how many staff this will effect.

Personnel Policy

Director Auston and HR Manager Michael Boone are gearing up to review and update all personnel policies to ensure that all are up to date, and to add and new policies we are required to comply with and remove any outdated policies as well. Some of the policies we'll want to pay close attention to include:

- Paid Leave policies
- EEOC policies
- Drug & Alcohol Testing Policies, specifically in regards to marijuana testing
- Unpaid Bereavement Act
- Reimbursement policies

We are also reviewing our notes as well as our current policies in our Employee Handbook to identify areas needing updates, and then hopefully map out a plan to address these updates.

Select Staff Meetings & Workshops

Staff regularly attend conferences and developmental webinars, and are actively cultivating new skills through dozens of programs and workshops on a diverse range of topics, including:

Events:

The American Library Association Annual Conference came to Chicago in June and was attended by several staff. Youth Services staff Andrea Vaughn Johnson, Eti Berland, Sarah Jo Zaharako, Susan Kaplan-Toch, Jennifer Lee, and Sheri Reda attended many sessions, met authors and illustrators, networked with librarians from around the country, and examined books and services on the exhibition floor. Sessions attended included Penguin Young Reader book buzz, Bloomsbury children's books buzz, new and notable books from award winning authors, a session with Linda Sue Park and other authors, and programs on censorship, diverse books, serving patrons with autism, early literacy, and collection management. Krista Hutley and Patsy DuVuono attended a session Making Your Library More Accessible to Deaf and Hard of Hearing Patrons.

Meetings and Webinars:

- 6/1: Illinois State Historical Records and Archives Advisory Board (EvaAnne Johnson)
- 6/2: Wisconsin Illinois Innovative Users Group (WILIUG) Spring Conference – Lombard, Illinois (Carly Stauss, Jessica Thomson)
- 6/5: Charmm'd 2023 Peer Advisory Group Meeting (Andrea Vaughn Johnson)
- 6/5: CCS Diversity Audit Tool Training (Cathleen Blair)
- 6/7: National Archives at St. Louis: 1973 NPRC Fire & Genealogical Research [US National Archives 2023 Genealogy Webinar Series] (EvaAnne Johnson)
- 6/7: Let's Learn Together (Rachel Garcia, Krista Hutley, Katy Jacob)
- 6/8: Library 2.0 Mini Conference: Banned Books & Censorship: Current Intellectual Freedom Issues in the Library (Sarah Jo Zaharako, Sheri Reda)
- 6/9: Circ/ILL Advisory Group Meeting (Mark Cegielski)
- 6/9: Gale Courses + Udemy Demo w/ Stephanie Legro (Cathleen Blair, Krista Hutley, Lauren Kelly, Jillian McKeown)
- 6/13: Major Events Planning (Anthony Auston, Cathleen Blair, Sarah Beth Brown, Rachel Garcia, Jillian McKeown)
- 6/13: LACONI Webinar: Gaming at the Library (Ethan Herdrich, Krista Hutley)
- 6/14: How to Work Effectively from Home [Association of Professional Genealogists] (EvaAnne Johnson)
- 6/15: Library of Things Committee Meeting
- 6/20: CCS IT Meeting (Christine Hightower, Michael Pocrnich)
- 6/21: Medigap Training with Weiss/Greyhouse (Jillian McKeown)
- 6/21: North Suburban Special Recreation Association (NSSRA) Meeting (Krista Hutley, Linnea Lundberg, Sarah Jo Zaharako)
- 6/22: Experiential Learning & Maker (ELM) Committee Meeting
- 6/22-6/27: American Library Association Annual Conference (John Amundsen, Suzanne Arist, Rachel Garcia, Krista Hutley, EvaAnne Johnson, Janet Piehl)
- 6/5: Charmm'd 2023 Peer Advisory Group Meeting (Michael Pocrnich)

6/29: BIPOC (Black, Indigenous, and/or People of Color) group webinar on Low Morale in Libraries: Impacts and Countermeasures (Jennifer Lee)

6/29: IDEA Committee Meeting

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Attachments:

June circulation statistics by item and material collections; June online resource statistics by title and category;

07/01/2023

**Wilmette Public Library District
Activity At Wilmette Library Stations
Monthly Statistics For 06/2023**

Material Type	Number Of Items	Local Charges	Local Renewals	Total	Total + Lender	CCS ILL Lender	CCS ILL Borrower	Ratio
AV equipment	5	3	0	3	3	0	0	0.60
Bag	576	465	225	690	690	0	0	1.20
Blu-ray	1,518	260	165	425	458	33	54	0.28
Blu-ray New	105	98	9	107	113	6	10	1.02
Book	171,136	22,421	17,000	39,421	41,468	2,047	2,276	0.23
Book Hot	949	1,231	5	1,236	1,239	3	1	1.30
Book New	5,600	3,141	1,679	4,820	5,520	700	386	0.86
Boxset	0	11	6	17	17	0	11	0.00
Boxset New	0	2	1	3	3	0	2	0.00
Cassette	60	0	1	1	1	0	0	0.02
CD	14,991	748	439	1,187	1,436	249	286	0.08
CD Audiobook	5,606	294	236	530	607	77	60	0.09
CD Audiobook New	165	79	60	139	145	6	10	0.84
CD New	195	126	37	163	186	23	15	0.84
DVD	16,369	2,235	1,131	3,366	3,694	328	328	0.21
DVD New	352	504	32	536	554	18	25	1.52
eAudiobook	58,739	0	0	0	0	0	0	0.00
eBook	80,365	0	0	0	0	0	0	0.00
eMagazine	4,754	0	0	0	0	0	0	0.00
Equipment	2	1	0	1	1	0	0	0.50
ILL Material	0	65	5	70	70	0	0	0.00
Kit	8	3	2	5	5	0	0	0.63
Large Print	5,848	404	321	725	851	126	38	0.12
Large Print New	288	110	43	153	198	45	23	0.53
Magazine	4,093	298	489	787	787	0	0	0.19
Magazine New	246	0	0	0	0	0	0	0.00
Mobile Hotspot	20	35	2	37	37	0	0	1.85
MP3 Audiobook	0	1	0	1	1	0	1	0.00
Multimedia Kit	28	1	1	2	2	0	1	0.07
Newspaper	860	0	0	0	0	0	0	0.00
Online Resource	18	0	0	0	0	0	0	0.00
Other	15	299	0	299	299	0	0	19.93
Other Audiobook	0	1	2	3	3	0	1	0.00
Playaway	2,520	489	324	813	837	24	25	0.32
Playaway Audio New	63	24	31	55	60	5	1	0.87
Record	1,580	4	1	5	7	2	0	0.00
Scores / sheet music	0	2	0	2	2	0	2	0.00
Seasonal AV	244	1	0	1	1	0	0	0.00
Seasonal Book	2,362	84	3	87	87	0	1	0.04
Special Collection	143	71	1	72	72	0	3	0.50
VHS	148	0	0	0	0	0	0	0.00
Videogame	1,115	474	402	876	902	26	33	0.79
Videogame New	0	3	1	4	4	0	3	0.00
Totals	381,086	33,988	22,654	56,642	60,360	3,718	3,596	0.15

Item Count is where the Item Owning Library = YOUR LIBRARY

Local Charge is where the Station_Library = YOUR LIBRARY

Local Renewal is where the Station_Library = YOUR LIBRARY

Lender is where the Item Owning Library = YOUR LIBRARY and the Station_Library not = Item_Library

Borrower is where the Station_Library = YOUR LIBRARY and Item Owning Library not = Station_Library

07/01/2023

**Wilmette Public Library District
Activity At Wilmette Library Stations
Monthly Statistics For 06/2023**

Collection	Number Of Items	Local Charges	Local Renewals	Total	Total + Lender	CCS ILL Lender	CCS ILL Borrower	Ratio	Auto Renewal
Fiction	46,396	5,850	2,763	8,613	9,647	1,034	772	0.19	2,634
Magazines	4,544	225	337	562	562	0	0	0.12	333
Multimedia	38,040	3,774	1,873	5,647	6,367	720	805	0.15	1,741
Nonfiction	67,181	4,236	4,073	8,309	9,401	1,092	838	0.12	3,836
Online	136,344	0	0	0	0	0	0	0.00	0
Other	723	924	232	1,156	1,156	0	1	1.60	204
Teen Fiction	2,785	554	484	1,038	1,117	79	139	0.37	466
Teen Multimedia	81	17	18	35	39	4	4	0.43	17
Teen Nonfiction	404	54	74	128	134	6	13	0.32	73
Teen Online	2,956	0	0	0	0	0	0	0.00	0
Youth Fiction	45,706	14,179	9,723	23,902	24,479	577	784	0.52	9,358
Youth Magazines	655	73	152	225	225	0	0	0.34	145
Youth Multimedia	6,919	1,564	984	2,548	2,621	73	59	0.37	941
Youth Nonfiction	23,729	2,522	1,941	4,463	4,596	133	181	0.19	1,889
Youth Online	4,577	0	0	0	0	0	0	0.00	0
Youth Other	45	16	0	16	16	0	0	0.36	0
Totals	381,086	33,988	22,654	56,642	60,360	3,718	3,596	0.15	21,637

Item Count is where the Item Owing Library = YOUR LIBRARY

Local Charge is where the Station_Library = YOUR LIBRARY

Local Renewal is where the Station_Library = YOUR LIBRARY

Lender is where the Item Owing Library = YOUR LIBRARY and the Station_Library not = Item_Library

Borrower is where the Station_Library = YOUR LIBRARY and Item Owing Library not = Station_Library

The number of Auto Renewals is included in the numbers found in the Renewals Column

Category and Product	Metric Captured	July	August	September	October	November	December	January	February	March	April	May	June	Total	Cost per Use	Cost of Product	
General Reference																	
AP Stylebook	Page Views	0	0	0	4	2	0	0	2	0	2	4	4	18	\$ 13.33	\$ 240.00	
CLCD: Children's Literature	Results	85	401	0	313	45	0	0	1477	0	75	0	107	2503	\$ 0.40	\$ 1,010.00	
Consumer Reports	Page Views	948	664	1046	995	1096	1129	1462	1254	1085	1171	1488	1409	13747	\$ 0.13	\$ 1,838.00	
Consumers' Checkbook	Logins	8	6	13	7	2	2	5	8	5	3	0	3	62	\$ 7.26	\$ 450.00	
Encyclopedia Britannica	Documents + Media	28	48	43	78	119	82	113	55	70	114	95	34	879	\$ 0.61	\$ 535.00	
Facts on File (Infobase)	Total Views	24	90	16	3	135	0	38	20	79	43	21	1	470	\$ 7.27	\$ 3,414.59	
FirstSearch (OCLC)	Total Searches	484	1555	669	720	222	194	55	250	171	269	742	206	5537	\$ -	\$ -	
Gale Directory Library	Retrievals	0	8	0	23	12	0	0	10	0	3	6	4	66	\$ 53.03	\$ 3,500.00	
Gale eBooks	Retrievals	0	15	8	6	2	0	0	8	6	25	7	3	80	\$ 43.75	\$ 3,500.00	
Gale General One File	Retrievals	10	20	14	18	9	6	50	18	31	24	41	23	264	\$ 39.76	\$ 10,496.15	
Gale Legal Forms	Retrievals	0	0	0	11	7	0	0	13	4	17	1	9	62	\$ 70.84	\$ 4,392.19	
Gale Literature Criticism	Retrievals	0	92	0	0	0	40	0	21	0	0	0	0	153	\$ 78.90	\$ 12,071.00	
Gale Literature Resource Center	Retrievals	0	14	0	12	44	4	10	0	1	0	0	0	85	\$ 37.86	\$ 3,218.00	
Gale Literature: Dictionary of Literary Biography	Retrievals	0	8	0	1	0	4	0	0	0	0	0	0	13	\$ 37.08	\$ 482.00	
Gale Literature: Lit Finder	Retrievals	2	7	0	5	3	4	4	0	4	0	0	0	29	\$ 32.07	\$ 930.00	
Gale Literature: Scribner Writer Series	Retrievals	0	8	4	2	0	4	0	0	4	0	0	0	22	\$ 58.36	\$ 1,284.00	
Gale Literature: Something about the Author	Retrievals	0	7	1	0	0	4	1	0	0	0	0	0	13	\$ 76.15	\$ 990.00	
Gale Literature: Twayne's Author Series	Retrievals	0	8	4	2	0	4	0	0	4	0	0	0	22	\$ 86.77	\$ 1,909.00	
Novelist	Total Requests	175	128	67	61	51	82	387	130	142	84	117	149	1573	\$ 0.66	\$ 1,045.00	
Oxford English Dictionary	Total Item Investigations	13	6	32	20	13	110	35	16	29	15	29	0	318	\$ 4.96	\$ 1,578.27	
Pebblego and Pebble Go Next	Article Views	1	9	4	0	8	3	0	0	5	3	0	2	35	\$ 57.11	\$ 1,999.00	
ProQuest: CultureGrams	Total Pages Viewed	26	88	31	4	37	34	0	172	27	0	1	0	420	\$ 3.19	\$ 1,339.00	
Public Records / Check Illinois	Total Visitors	219	225	226	230	237	243	246	249	253	257	216	221	2822	\$ 0.20	\$ 575.00	
Scholastic Teachables	Documents	182	122	72	17	57	5	21	17	52	92	28	622	1287	\$ 0.72	\$ 931.00	
SimplyAnalytics	Maps Created												11	3	14	\$ 939.89	\$ 13,158.42
Who's Who (Oxford University Press)	Total Item Investigations	0	0	0	0	0	0	1	0	0	0	3	0	4	\$ 501.46	\$ 2,005.83	
World Book	Content Views	0	5	12	11	30	19	23	53	37	33	23	30	276	\$ 6.99	\$ 1,930.00	
Periodicals																	
DLIL magazines	Checkouts	711	625	768	689	695	650	878	694	709	605	571	505	8100	\$ 0.13	\$ 1,072.59	
LexisNexis - NexisUni	Retrievals	146	263	357	206	902	163	128	602	215	105	129	227	3443	\$ 1.42	\$ 4,872.00	
Newsbank Chicago Community Collection	Full Text Views	x	135	89	34	9	11	11	51	99	64	52	27	582	\$ 8.87	\$ 5,160.00	
Newspaper Archive	Total Page Views	3	2	125	127	36	48	29	166	25	148	1	0	710	\$ 6.17	\$ 4,382.00	
New York Times Digital Edition	Usage Sessions	665	590	532	528	533	514	571	401	616	462	425	441	6288	\$ 0.37	\$ 2,303.60	
PressReader	Issues Opened	645	837	974	1073	811	1089	822	959	1107	1401	1577	1250	12545	\$ 0.58	\$ 7,292.38	
ProQuest: Chicago Tribune	Total Documents	277	218	303	215	163	249	234	117	99	204	259	203	2541	\$ 2.26	\$ 5,753.66	
ProQuest: Chicago Tribune Historical	Total Documents	111	358	125	104	183	383	620	348	348	349	78	219	3094	\$ 1.35	\$ 4,188.39	
ProQuest: Newspapers.com	Total Documents	55	189	2	4	198	81	78	110	39	283	4	172	1215	\$ 4.92	\$ 5,977.99	
ProQuest: New York Times	Total Documents	80	62	215	91	63	59	111	67	81	122	137	57	1145	\$ 4.38	\$ 5,013.22	
ProQuest: New York Times Historical	Total Documents	20	13	87	19	2	41	21	23	104	51	18	26	425	\$ 9.94	\$ 4,225.00	
ProQuest: Research Library	Total Documents	143	64	70	113	142	110	84	99	180	51	105	53	1214	\$ 4.22	\$ 5,120.34	
ProQuest: Wall Street Journal	Total Documents	447	379	427	426	321	408	452	226	237	445	467	527	4762	\$ 0.20	\$ 974.79	
Genealogy																	
Find My Past	Total Views	38	16	48	10	0	12	1	9	9	4	13	29	189	\$ 5.26	\$ 995.00	
Local History Digital Collection	Page Views	0	0	0	0	0	2016	3125	1871	2540	1426	1162	4603	16743	\$ 0.13	\$ 2,107.48	
Newsbank Heritage Hub	Full Text Views	x	8	12	13	23	38	11	67	8	2	3	3	188	\$ -	\$ -	
ProQuest: Ancestry Library Edition	Total Documents	525	2581	1073	433	249	902	547	358	861	696	532	849	9606	\$ 0.18	\$ 1,692.50	
ProQuest: Fold3	Total Documents	10	3	3	269	119	51	105	57	8	26	17	8	676	\$ 1.81	\$ 1,226.73	
ProQuest: HeritageQuest	Total Documents	27	77	86	52	27	135	263	60	130	123	110	95	1185	\$ 0.58	\$ 692.00	
Online Learning																	
Brainfuse	Database Usage	108	55	64	47	13	23	19	26	38	15	10	23	441	\$ 15.80	\$ 6,970.00	
CreativeBug	Total Views	82	22	42	118	23	58	138	75	38	32	16	58	702	\$ 1.28	\$ 900.00	
Gale Courses	Enrollments	0	7	2	3	0	0	1	1	2	2	0	1	19	\$ 265.60	\$ 5,046.36	
Gale UDem	Total Videos Viewed	0	123	0	80	27	19	147	87	188	276	175	107	1229	\$ 4.49	\$ 5,512.50	
LinkedIn Learning	Total Videos Viewed	116	100	54	134	61	234	140	198	52	112	33	80	1314	\$ 5.33	\$ 7,000.00	
Mango Languages	Total Sessions	46	91	76	31	45	59	60	47	62	107	122	45	791	\$ 4.31	\$ 3,412.80	
Muzzy	Sessions	2	3	0	0	0	0	5	0	2	0	2	2	16	\$ 106.25	\$ 1,700.00	
Niche Academy	Total Views	30	40	19	43	18	19	31	28	8	58	45	9	348	\$ 4.86	\$ 1,690.00	
Business / Finance																	
Gale Business Insights: Global	Full Text Retrievals	10	0	0	42	24	3	0	1	57	10	7	9	163	\$ 34.73	\$ 5,660.73	
Gale Business: Demographics Now	Retrievals	0	1	0	0	0	2	0	2	3	9	25	1	43	\$ 45.78	\$ 1,968.75	

Gale Business: Entrepreneurship	Full Text Retrievals	2	0	0	0	0	0	2	0	0	2	0	2	8	\$ 530.26	\$ 4,242.04
Gale Business: Plan Builder	Retrievals	0	0	0	0	24	0	0	0	0	0	4	79	107	\$ 18.40	\$ 1,968.75
Mergent Archives	Pages Viewed	5	1	8	0	2	6	6	4	14	2	0	0	48	\$ 23.38	\$ 1,122.00
Mergent Intellect	Pages Viewed	31	31	26	26	68	48	105	172	139	91	59	51	847	\$ 9.93	\$ 8,412.00
Morningstar	Record Views	135	38	82	83	404	126	79	41	81	24	34	63	1190	\$ 6.35	\$ 7,556.00
Reference Solutions	Total Searches	90	47	119	114	152	100	175	280	24	83	32	79	1295	\$ 6.53	\$ 8,460.00
S & P Net Advantage	Total Usage	43	160	126	127	111	466	134	125	241	177	137	73	1920	\$ 6.14	\$ 11,781.00
Statista	Searches	4	0	2	8	12	5	13	118	47	9	18	14	250	\$ 26.00	\$ 6,500.00
Value Line	Logins	198	231	268	297	330	393	428	467	532	543	526	511	4724	\$ 0.70	\$ 3,330.00
Weiss Ratings	Page Views	8	16	30	25	57	20	22	14	14	12	10	25	253	\$ 11.05	\$ 2,795.00
eBooks / AV																
DLIL eBooks	Checkouts	7391	7530	7727	7839	7544	7863	8980	8105	8885	9035	9394	7791	98084		\$ 258,107.40
DLIL audiobooks	Checkouts	4729	4715	4352	4588	4584	4546	5150	4874	5182	5028	5216	5265	58229	\$ 1.65	
Hoopla	Circulations	1260	1287	1182	1213	1273	1342	1367	1345	1554	1312	1418	1272	15825	\$ 2.00	\$ 31,711.90
Kanopy	Plays	793	820	791	775	743	881	977	849	730	787	663	717	9526	\$ 1.27	\$ 12,117.00
Tumblebooks	Book Views	25	8	44	15	2	22	10	17	46	8	37	91	325	\$ 1.97	\$ 639.20
OTHER																
App	Sessions	1477	1317	1262	1410	1280	1308	1655	1474	1545	1362	1352	1368	16810		
Website	Sessions	15897	15519	14315	15497	15377	15306	19008	16613	18267	16257	16944	18395	197395		



Performer Lindz Amer (center right) with local library friends and leaders when Amer performed June 14 at the Wilmette Public Library. | PHOTO SUBMITTED

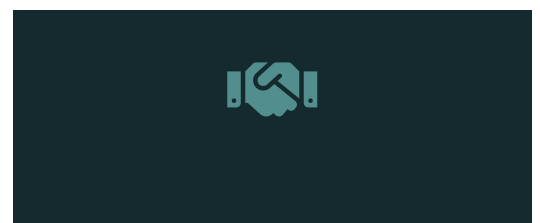
Wilmette, Community

Wilmette library patrons sing loud and proud in response to protestor at Pride event

By Rosie Newmark | 10:27 p.m. June 28, 2023



Love won this month at the Wilmette Public Library .



When a man interrupted performer and author Lindz Amer's Rainbow Storytime on June 14 at the Wilmette Public Library, attendees drowned out his disapproval with joyful song, according to Amer and library officials.

Amer, who makes queer content for children primarily through their web series Queer Kid Stuff, began touring for their book "Rainbow Parenting: Your Guide to Raising Queer Kids and Their Allies" in May at schools and libraries where they sing, tell stories and talk about their book.

During the June 14 family performance, which was organized in collaboration with the Winnetka-Northfield Public Library, Amer said they told a story about a rainy day at the beach a few years ago during pride month that ended with clear skies and a rainbow.

At this point of the performance, Amer said a man in the audience threw back his head in disapproval and interjected the performance to opine on rainbows and heckle Amer. Prior to the man's outburst, Amer had noticed him holding a sign chastising the event and Amer, but they ignored him until this point.

After the disruption, Amer continued to sing a medley of "Somewhere Over the Rainbow" and "Rainbow Connection," and the families and library staff began to loudly and joyfully sing along, drowning out the ongoing commentary of the protestor.

"It's just one of the most beautiful moments I've ever experienced as a performer," they said. "I've been

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performing for a long time and I've been performing this set for a long time and I've really never experienced anything like that.”

In a [social media post \(TikTok\)](#) Amer created backstage after the incident, they noted that the children were mostly oblivious to the man's comments.

Library Trustee Maria DiLorenzo, who was present at the event, said at a Library Board meeting on June 20 that despite the ignorance of the children, the tension was uncomfortable.

“I think at a children's event it's just a true shame that that element was brought into what should be a very celebratory, welcoming, inclusive event,” DiLorenzo said. “There was an introduction of a very hostile element, and that moment was very palpable to attendees.”

She said that Amer handled the man's comments “magnificently” and seemed undeterred when they kept going.



Despite it being around a moment of bigotry, essentially, there was a lot of really beautiful positivity around it and love.” Lindz Amer about the

disruption during their June 14 Pride performance in**Wilmette**

Library Director Anthony Auston also expressed his disapproval of the incident during the meeting, saying that he planned to meet with the library staff over the coming week to talk more about LGBTQ+ programming. The library, he said, has “every intent to continue to offer the programs that are of interest to this community, obviously this being a topic as one of them.”

“You can come and you can express yourself and enjoy the programming or not, or be curious about the program,” Auston said, “but to disrespect the presenter and to create a disruptive environment for everyone that was attending is in conflict with our code of conduct and I think that is a key piece that we need to be looking at going forward.”

Auston said he does not want to restrict access to the library’s programs but that he needs to put himself in the shoes of the attendees of that program to understand how the children and families felt.

Amer said the library staff went “above and beyond” to make them feel comfortable and welcome before and after their performance, and that they seemed genuinely concerned for their safety and wellbeing during the disruption.

Amer said the incident was a “beautiful metaphor” for the resilience of the LGBTQ+ community in the face of threats during pride month, including book bans, drag bans and

anti-transgender legislation that is attempting to ban gender-affirming care.

Although Amer has faced hateful comments on the internet for what they have done since 2016, they said they had never experienced a moment like this.

“Despite it being around a moment of bigotry, essentially, there was a lot of really beautiful positivity around it and love,” they said. “For me, it’s important to focus on that part of it and what was really beautiful about that moment, rather than a guy holding a sign.”

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Rosie Newmark

Rosie Newmark is a 2023 Record intern and an incoming senior studying journalism and history at Northwestern University. Rosie has written for multiple campus publications in addition to the Hyde Park Herald and American Libraries Magazine.

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North Shore makes space for LGBTQ+ families, drag - Wilmette Life (IL) - June 29, 2023 - page 7

June 29, 2023 | Wilmette Life (IL) | Corey Schmidt Pioneer Press | Page 7

This Pride Month was a little different for Rogers Park residents Sky Goodman and Chelsea McFadden. The two took a leap of faith and became a family earlier this year, but as Pride month rolled around, they found themselves struggling to find family-friendly spaces to celebrate their community.

On June 24 they ventured out to try something new. The family of three headed north to Evanston where they danced, listened to stories and mingled with other LGBTQ+ families at the Evanston Public Library's Drag Queen Storytime.

"We just had a baby, a 5-month-old, so we thought it'd be a great way to meet some other queer families and have story time," Goodman said.

Chicago-based drag queen Coco Sho-Nell, who was on season four of Out TV's "Camp Wannakiki," read a variety of books speaking on the need for self-acceptance and preserving LGBTQ+ history - all while dressed as Ms. Frizzle from "The Magic School Bus."

Among these books were "I Like Myself" by Karen Beaumont and "Stonewall: A Building, An Uprising, A Revolution" by Rob Sanders. Beaumont's book spoke about oddities kids may have ranging from warts to fleas and encouraged kids to think positively about themselves, even if they are bullied.

"I may be called a silly nut or a crazy cuckoo bird - so what? I'm having too much fun, you see, for anything to bother me," Beaumont's book reads.

Sho-Nell says the book served an educational purpose to teach kids to be accepting and empathetic at a young age. She says the early exposure could prevent hateful acts down the road.

"It's an important way to show young ones that it's OK to be the different kid. It's OK to not be like everybody else," Sho-Nell said. "It's important to educate youth because even if they aren't different, maybe they have a friend that's different so they can understand others better."

Sho-Nell and library staff took a historical approach by teaching LGBTQ+ history as well. Attendees learned about the 1969 Stonewall Riots through the children's book "Stonewall: A Building, An Uprising, A Revolution." The book started out describing New York City's Greenwich Village neighborhood's history as an accepting community of artists with diverse residents before telling the youth about the LGBTQ+ community's struggle with police oppression and violence, saying many in the community got arrested for displaying their true selves.

"Leading up to the 1960s, our neighborhood welcomed gays and lesbians - men who loved men, and women who love women," Sanders' book reads. "We were a home for people who were told they didn't fit in or belong."

Preserving the history of LGBTQ+ individuals and other marginalized groups is a goal of the Evanston Public Library, according to Communications and Marketing Manager Jenette Sturges.

"LGBTQ+ history is everybody's history so our staff is specifically skilled at developing collections and promoting books that represent our entire community," Sturges said. "What's really important about highlighting things like Stonewall is ensuring that anyone who comes to our library can see a diverse representation of history."

Evanston's library system wasn't alone in hosting LGBTQ+ events, the Wilmette Public Library also had a variety of offerings. On June 14, Wilmette hosted author Lindz Amer for story time with kids and a conversation regarding gender identity with parents.

"Exploring one's identity is a fundamental part of growing up and we wanted to give parents and caregivers an opportunity to explore what it means to raise queer-friendly children in a gender-affirming space," Auston said. "(We wanted to help) give a framework for families to discuss this topic in a supportive environment."

Amer provided advice on raising children without bias or affirming outcomes for before youth become aware of their identity, Auston said

The Evanston Public Library brought "extra eyes" to supervise the event, Evanston's Robert Crown Branch Manager Robin Sindelar said. She said the library's Pride month event was a tradition before drag queens and youth LGBTQ+ programming became a contentious political topic. While she had minimal worries about Evanston residents disrupting the drag queen event, she said precautions were taken just in case.

Drag queen and LGBTQ+ youth programming has become a contentious issue with book bans targeting LGBTQ+ content finding momentum in states like Georgia and Tennessee. The Illinois State Legislature passed a policy aimed at preventing book bans earlier this year. Drag queens face political scrutiny in states like Florida, Texas and Tennessee as state legislators moved forward with anti-drag queen proposals. Federal courts blocked several of these proposals after the bills were approved by state legislatures.

Chicagoland is no stranger to anti-drag queen activity itself. The Downers Grove Public Library canceled an October drag bingo event after it received a threatening letter that included a bullet and the words "more to come." The Lincoln Park Zoo also faced backlash for organizing a drag story time for its Fall Fest program and Plainfield saw protests regarding drag acts performing at the community's first Pride Fest last October.

A November report by GLAAD, a media monitoring organization focused on LGBTQ+ issues, ranked Illinois as third on a list of states with the highest number of targeted or threatened drag events. Of the 141 incidents included in the report, eight were in Illinois.

Despite these movements looking to limit public LGBTQ+ representation, North Shore organizations and event attendees are happy to host the community.

"It's nice the kids see that all different types of people are represented in the world," attendee Kathy Dunn said.

"They can have a person dressed as a princess, so why not have a drag queen?" Dunn's friend Kathy Lucas added.

Corey Schmidt is a freelance reporter with Pioneer Press.

CITATION (MLA STYLE)

Pioneer Press, Corey Schmidt. "North Shore makes space for LGBTQ+ families, drag queens 'They can have a person dressed as a princess, so why not have a drag queen?'" *Wilmette Life (IL)*, Final EVR ed., sec. News, 29 June 2023, p. 7. *NewsBank: America's News*, https://infoweb.newsbank.com/apps/news/openurl?ctx_ver=z39.88-2004&rft_id=info%3Aid/infoweb.newsbank.com&svc_dat=NewsBank&req_dat=0DC9DD5436F478F5&rft_val_format=info%3Aofi/ftm%3Akev%3Amtx%3Actx&rft_dat=document_id%3Anews/19276649BAC59010. Accessed 29 June 2023.

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