

Wilmette Public Library Director's Report – May 16, 2023

Library Activities for April-May 2023

Anthony Auston, Director

Welcome Desk & Shelving

Shelving staff completed a major physical shifting project in the lower level non-fiction stacks. Items that had previously been stored on the bases of the shelving unit were shifted onto the shelving above, while higher shelves were adjusted downward to promote better visibility and accessibility for patrons and staff alike. Mismatched bookends in this collection were also replaced, updating the appearance of the shelves. Finally, the endcaps signage was updated to reflect the new arrangement of the call numbers on the shelves.

Staff are also working on the large type collection. As the collection is weeded, it's also being shifted. This has helped open space to display more materials, further promoting accessibility and motivating circulation.

Statistics of note for April:

The Welcome Desk answered about 1,100 phone calls in April. April was a slower call month than prior trending, but Books Down Under had quite a few more calls than usual. Welcome Desk staff answered 524 reference questions and directed 735 patrons (over 100 more than last month) to various destinations in the library. Additional foot-traffic in the building for the election on April 4, when the library served as a polling place for 2 local precincts, accounted for just some of this activity.

Shelving staff receive and unpack interlibrary deliver bins every weekday morning. These bins include Wilmette items returned to other libraries as well as holds from other libraries to our patrons. In April, Shelving staff unpacked and processed 266 bins, averaging 60 per week.

Staff uses the Automated Material Handling system (AMH) to check in the majority of our delivery items and returns. In April, the AMH processed 63,963 items. Of those items, nearly 24,589 required additionally staff handling, including items on hold or items with multiple parts that need to be manually inventoried. These items are called "exceptions" and are separately processed by Circulation staff. Shelving staff has also started putting all of the materials to-be-reshelved through the AMH. This should help catch any errant items left out by patrons that may have gone "missing". It will also better reflect the amount of materials that staff handles on a day-to-day basis.

Collections

Physical

During the month of April we added a three sewing machines and an additional Nintendo Switch Lite to the Library of Things collection.



DMS Librarian Janet Piehl worked to get the sewing machines into circulation. She finalized the accessories boxes and collaborated with Linnea and Jessica on processing and cataloging.

DMS Assistant Manager Linnea Lundberg continues to process and refine the workflows regarding Library of Things items. This month she worked on processing items, digitizing user guides, creating pieces lists, updating the LoT web page, and finalizing documentation for circulating items such as the DSLR, sewing machines, and additional GoPro camera. She also moved the inventory List to Teams and met with Circulation Assistant Manager Mark about how she intersects with that department on Library of Things tasks.

Carly Stauss and Emma Standard continued work on relabeling and reclassifying the Youth DVD TV collection and replacing cases when needed.

Megan Noone continued to work on re-classifying the 921 call numbers for the biography section of the adult collection. Megan will continue on in other areas of the collection that need call number revision.

Laura Krimsin researched new options for label printers. We've been finding labels are fading when exposed to direct sunlight. The new printer will utilize a different type of label that will not fade as significantly in direct sunlight.

Top circulating titles in April:

- Adult fiction: *Now is Not the Time to Panic* by Kevin Wilson
- Adult non-fiction: *Suburban Bigamy : Six Miles Between Truth and Deceit* by Michael S. Zimmerman
- Teen fiction: *Death Note* by Tsugumi Oba
- Teen non-fiction: *Sunshine: How One Camp Taught me about Life, Death, and Hope* by Jarrett Krosoczka
- Youth fiction: *Good Night, Fruit Bat* (Bluey series)
- Youth non-fiction: *Guinness World Records*
- Adult multimedia: *The Fabelmans*
- Youth multimedia: *Puss in Boots: The Last Wish*

Digital

Databases and eContent

This past month, DMS Manager Lauren Kelly worked with Business Librarian John Amundsen to get a new online resource, SimplyAnalytics, up and running. John met with the product reps and got a demonstration. He was impressed by this resource, which will be a boon for our community. SimplyAnalytics is a mapping, analytics, and data visualization application that makes it easy for anyone to create interactive maps and reports using thousands of demographic, business, and marketing variables.

Lauren worked with AS Librarian EvaAnne Johnson to obtain usage statistics for the Local History Digital Collection. These can be found on this month's statistics sheet.

Since OverDrive dropped *The Economist* from its platform, PressReader picked up the distribution rights. Lauren got in contact with our rep to add this popular title to PressReader. It is accessible in our subscription as of early April.

Lauren reached out to every online resource vendor for products that authenticate via SIP2 protocol in anticipation of the Polaris / CCS Server Migration to ensure minimal service disruption. This went smoothly, and all lingering issues were resolved by mid-Monday morning. They also spent time logging in to all Online Resources that are in-library use only. Many of these resources require AS librarians to facilitate the interaction by logging the patron in with a username and password. Hopefully some of these can be linked to directly on the site.

The old OverDrive app is sunsetting on May 1st, in favor of the new Libby app. Lauren communicated this info to all Adult Services Staff, who handle the bulk of eBook troubleshooting inquiries.

Online Resources Highlights for April:

- Gale Presents: Udemy, an online video course product, has had steadily increasing usage this fiscal year. There were 276 lectures viewed in April, up from an average of 75 on average from July-Mar.
- OverDrive saw a substantial increase in eBook checkouts this month with 9035 eBook circulations. This is a new record for the number of eBook circulations in one month (data analyzed from January 2020-today). However, the number of OverDrive Magazines checked out dropped to 605, down from an average of 713 this fiscal year. This may be due to the fact that The Economist is no longer available through OverDrive.
- Mango Languages had a spike in usage, with 107 sessions in April. The average number of sessions from July-March was 57. Perhaps patrons are looking forward to some international travel this spring and summer. The most popular languages were: Spanish, German, English, and Italian.
- Pressreader again set a record in April. We saw the highest usage yet this fiscal year, with 1401 issues opened, up from an average of 924. The top publications were: Chicago Tribune, New York Daily News, Chicago Sun-Times, and Boston Globe.
- Usage of Lexis Nexis saw a dip this month, because offsite access to this resource was not available for about 10 days. Lauren worked with the vendor to get offsite authentication set up for all patrons, as opposed to having a specified username and password only some had access to.

OverDrive

14,668 checkouts

- 9035 ebooks (61.6%)
- 5028 digital audiobooks (34.3%)
- 605 eMagazines (4.1%)

The top titles by checkout:

1. *Tomorrow, and Tomorrow, and Tomorrow* (eBook) by Gabrielle Zevin - 46
2. *Lessons in Chemistry* by Bonnie Garmus (eBook) - 42
3. *Spare* by Prince Harry (eAudio) - 42
4. *Horse* by Geraldine Brooks (eBook) - 36
5. *Lessons in Chemistry* by Bonnie Garmus (eAudio) - 35
6. *Spare* by Prince Harry (eBook) - 35
7. *The Last Thing He Told Me* by Laura Dave (eBook) - 35

The most popular magazines:

1. *The New Yorker* - 51
2. *Us Weekly* – 31

Full summary of digital items added in the past three months:

Collection	February	March	April
eAudiobooks	423	820	1262
eBooks	799	1997	2589
eMagazines	23	75	89
Hoopla items	933	922	913
Monthly total:	2178	3814	4853

Full summary of digital items withdrawn in the past three months:

Collection	February	March	April
Hoopla	1176	373	1060

Year-to-date digital resource statistics are appended to this report.

Technical Services Statistics

Full summary of materials added in the past three months:

Collection	February	March	April
Adult Fiction	370	579	462
Adult Non-fiction	308	487	479
Teen Fiction	32	64	25
Teen Non-fiction	7	5	2
Youth Fiction	274	404	347
Youth Non-fiction	60	54	15
Adult Magazines	473	524	468
Youth Magazines	29	42	36
Adult Multimedia	278	182	115
Youth Multimedia	17	42	105
Other (Library of Things, etc.)	57	46	35
Monthly total:	1905	2429	2089

Full summary of items withdrawn in the past three months:

Collection	February	March	April
Adult Fiction	522	734	731
Adult Non-fiction	1098	1127	814
Teen Fiction	17	50	1
Teen Non-fiction	1	0	0
Youth Fiction	690	523	248
Youth Non-fiction	408	160	38
Adult Magazines	504	405	772
Youth Magazines	4	2	5
Adult Multimedia	540	218	55
Youth Multimedia	365	207	136
Other	2		1
Monthly total:	4151	3426	2801

Technical Services sent 56 boxes of withdrawn items to Better World Books in March.

Circulation

CCS member libraries prepared for a server migration in early April, resulting in a collaborative effort between Circulation, IT, CCS, CVI, and Bibliotheca. Sarah Beth Brown, Lauren Kelly, and Kim Hegelund worked on language to add to the website and catalog indicating which resources would be unavailable on April 9-10. On April 10, Christine Hightower and Kim Hegelund worked to verify all 7 checkout stations, the 24/7 Lockers, and other points of checkout were fully operational and restored. The transition went smoothly and efficiently with minimal disruption to operations.

Over the past year, Circulation Assistant Rebecca Vrana-Naquin has taken on the responsibility of the bulletin boards on the first floor following the retirement of the librarian who previously managed this task. With her previous experience in merchandising and organizational skills this responsibility is right in her wheel-house. Multiple times a week Rebecca monitors the boards for expiring events and programs. She does this in conjunction with Adult Services staff as newly approved flyers are ready to be posted. Rebecca enjoys being able to share with the community all of the fun things and opportunities going on in the area.

Current and Past Circulation by Fiscal Year

	2018/2019	2019/2020	2020/2021*	2021/2022	2022/2023
July	68,740	66,182	33,804	59,462	59,742
Aug	67,729	64,303	50,795	21,368*	59,932
Sept	62,444	59,292	55,261	64,184	53,587
Oct	62,202	60,195	55,820	50,538	53,994
Nov	61,400	61,307	46,631	53,720	54,850
Dec	56,962	55,668	35,822	51,141	51,452
Jan	60,403	61,130	31,822	53,798	57,424
Feb	56,946	57,932	32,640	49,767	52,127
March	62,305	29,435*	52,239	55,073	61,616
April	59,323	28*	52,875	53,537	54,517
May	59,032	87*	54,781	51,235	
June	61,772	7,422*	56,560	55,012	
Total YTD	739,258	522,981	559,050	618,835	559,241

*FY 19/20: building closed for a portion March-June due to pandemic

*FY 20/21: building hours reduced by 20% overall due to pandemic

*FY 21/22: building closed in August for 2 weeks for capital repairs

Wilmette Public Library Monthly Statistics as a Whole For 4/2023	
Total Checkins	31,622
Checkout Stations	16,200
Leap Checkout and Renewal	11,808
Total Checkouts	28,028
Auto-renewal	25,506
Power PAC Renewal	528
Leap Checkout and Renewal	243
Checkout Stations	125
Total Renewals	26,489
Number of your Library's items checked out system-wide	28,278
Holds Placed through your interface	5,420
Holds placed for/by your patrons	5,989

Holds Held	6,273
Holds Checked out	5,623
Holds Cancelled	1,127
Holds Unclaimed	776
Number Of Items Currently Out	32,971
Unexpired Patrons on file	14,551

Wilmette Public Library 24/7 Pickup Lockers Monthly Statistics For 4/2023	
Total Checkouts	130
Wilmette Cardholder	43
CCS and/or Reciprocal Borrower Cardholder	24
Holds Held	159
Holds Unclaimed	15

Year-to-date circulation statistics are appended to this report.

Adult and Teen Services

April Programs

Program	Name	Attendance
4/1 Finding your Ancestor's F.A.N. Club	EvaAnne Johnson	37
4/6 How Bristol Bay Was Saved	Krista Hutley (with Andrea V. Johnson and New Trier student Logan)	4
4/10 Making the Switch to Community Solar	Krista Hutley (with new Trier students Lars and Keoni)	11
4/11 Classics & Contemporary Book Discussion	Rachel Garcia	10
4/14 Teen Take & Make: Bubble Tea Charm	Krista Hutley	33
4/15 Dungeons & Dragons	Krista Hutley	5
4/17 Conquer College Planning	Krista Hutley (with Heidi of College Inside Track)	12
4/19 One Book, Everyone Reads Book Discussion	Rachel Garcia	1
4/20 Intelligent Lives Screening	Krista Hutley	4
4/24 Teen Zine program	Krista Hutley (with Zine Club Chicago)	3
4/26 One Book, Everyone Reads Book Discussion	Rachel Garcia	9
4/27 Understanding Small Business Reporting (Virtual)	John Amundsen	15
4/28 Nail Art	Krista Hutley (with Jennifer Lee, Youth Services)	4

The Library's 2023 One Book, Everyone Reads initiative featuring Kevin Wilson's *Now is Not the Time to Panic* began this month. Twelve programs will explore the themes of the book. They range from book discussions and maker programs to presentations on moral panics and creativity in the world of AI. The author will be talking with moderator Alison Cuddy on Thursday, May 11. Of the 92 copies of the book that the library owns, almost all are checked out, which is very exciting. Community members are very engaged with this title and sharing with friends, family, and neighbors.



One Book Everyone Reads is funded by the Friends of the Wilmette Public Library. Learn more about the reading program and its supplementary events at <https://www.wilmettelibrary.info/onebook/2023>

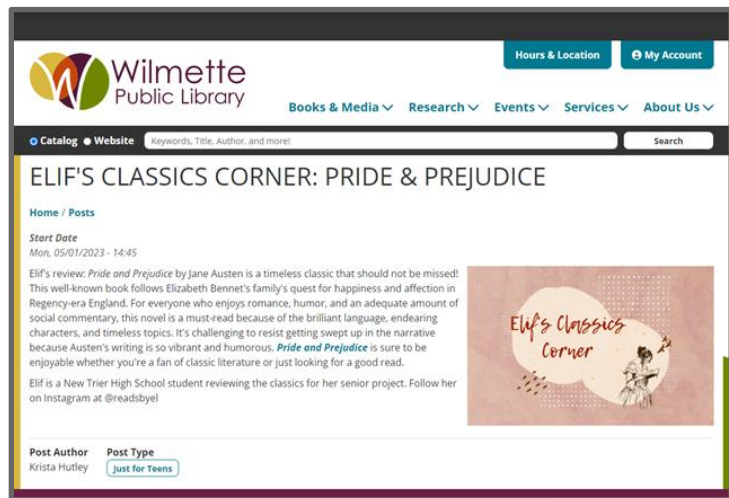
John Amundsen noted that for the first time since resuming SCORE in-building mentoring appointments last summer, the library is now fielding request volumes similar to before the pandemic - on average 5-6 appointments a month. John will be working with our SCORE mentor Mark Lieberman to schedule standing mentoring hours, with one evening and one morning per month beginning in late May.

EvaAnne Johnson worked with Michael Pocrnich to migrate some of our digitized *Wilmette Life* and *Wilmette Beacon* issues from an in-house server to an IP-restricted portion of our Local History Digital Collection. These digitized newspapers cover 2008-2019. Our Local History Digital Collection is hosted by OurDigitalWorld on our Vita site and already houses our digitized photographs, telephone directories, and all our pre-1939 newspapers. This work is the first step toward consolidating our newspaper collection into one convenient location to improve access and preservation of our community news.

Krista Hutley worked with New Trier students to bring two different programs to the library community as a part of their Integrated Global Studies classwork. The planning for both programs started in March for an April program. On April 6, New Trier student Logan did a storytime for elementary school-aged children focused on environmental activism with a political letter-writing component. On April 10, New Trier students Lars and Keoni presented their research into solar energy and the Village of Wilmette’s community solar initiative.

John Amundsen and Lauren Kelly undertook an evaluation of SimplyAnalytics, a web-based mapping, analytics, and data visualization tool. Based on their findings, they decided to move forward with a one-year subscription, citing the tool’s ease of use and impressive data sets with detailed demographics, market research, health, and business information. Patrons, from students to entrepreneurs will be able to make detailed visualizations and pull together charts and reports using over 100,000 data points. The new license will take effect May 1, with implementation happening around then. John will be planning a series of demonstrations of this new tool over the summer to raise awareness with our patrons.

Krista Hutley is currently working with two other New Trier students – Emily Levin and Elif Ozturk – as their community sponsor for their senior projects. Senior Projects run from April 17-May 12 and allow seniors to get out of the classroom and gain work-study experience in a business or pursue a passion project for four weeks of the school year. Emily is working 100 hours in the library for her senior project, working in a variety of different library departments and participating in several projects, including indexing our local history vertical files, assisting in youth and teen programs, and researching the best ways to add the collection of board games housed in the Teen Room to our Library of Things. Elif is doing a modified senior project (just 50 hours, plus her AP classes) and is reading at least four classic novels and writing reviews for a new Instagram account and the library’s teen blog.



New Adult Services Manager Cathleen Blair started on April 17. Jill McKeown transitioned from Adult Services Manager to Senior Services Librarian on May 1, following onboarding and training of Cathleen. Jill is excited to continue the work she started back in March 2020, focusing on implementing dementia-focused kits and services to aging populations in our community and their needs.

Youth Services

Community Engagement

Our spring Storywalk book *Except Antarctica* by Todd Sturgell continues in Hibbard Park through April and May.

Preschool Outreach Librarian Ruth Bell made 26 visits to six area preschools to 370 children and teachers.

Sarah Jo Zaharako, Eti Berland, and Katy Jacobs attended the YWCA Unite Against Racism demonstration and discussion on April 26 in downtown Wilmette. They made community connections and shared Let's Learn Together information and materials.



Adaptive and Accessible Services

We hosted our first Sensory Friendly Play Café April 14. Families with children with autism spectrum disorders and Down syndrome attended. Kids enjoyed pizza and played with Legos and the wind tunnel while parents learned about sensory friendly offerings at WPL and shared information with one another.

We also updated the [accessibility landing page](#) and published social stories for teens and children, which are helpful in knowing what to expect when you visit the library.

We have new assistive devices to loan to children while they visit the library or attend a program. Noise canceling headphones and weighted lap animals are available at the Youth Desk on the second floor.

A series of staff blog posts will highlight resources, programs, and materials that are of interest to patrons with sensory processing disorders and other inclusion needs. The first – [Autism and Special Interests](#) – was published on April 25 and featured library collections.



Youth Services Programs

Youth Services presented 59 programs in March that were attended by 1,715 patrons.

<u>Date</u>	<u>Title</u>	<u>Total attendance (adults + kids)</u>
4/1	Mandarin ST	8
4/2	Chess Club	9
4/5	Wiggleworms Party!	117
4/6	Healthy Teeth Storytime	52
4/6	How Bristol Bay was Saved - Environmental Activism for Kids	7
4/6	K-9 Reading Buddies of the North Shore	9
4/7	School's Out Movie: Onward	9
4/8	Little Play Cafe	11
4/11	Family Storytime	41
4/11	Family Storytime	26
4/11	Big Kid Storytime	10
4/11	Improv at the Library	3
4/12	Family Storytime	20
4/12	Family Storytime	11
4/12	Pajama Storytime (Virtual)	3
4/13	Babytime	10
4/13	Babytime	28
4/13	Art for Big Feelings	11
4/13	Tween Lab: Huge Squishy Paint Bag	4
4/14	Little Dabblers	30
4/14	Lego Club	16
4/14	Sensory-Friendly Play Cafe	12
4/15	Little Play Cafe	28
4/16	Let's Learn Together Family Workshop	13
4/18	Family Storytime	43
4/18	Family Storytime	54
4/18	Big Kid Storytime	9
4/19	Family Storytime	44
4/19	Family Storytime	25
4/19	STEAM Lab: Build a Nest	10
4/19	Graphic Novel Book Club	10
4/20	Babytime	22
4/20	Babytime	34
4/20	Illustrators' Club	11
4/21	Little Dabblers	70
4/21	Crafting for a Cause: Bookmark Climate Change	3
4/22	Spanish-English Bilingual Storytime	31
4/23	Chess Club	8
4/24	Drop-In Free Play	56

4/25	Family Storytime	38
4/25	Family Storytime	61
4/25	Big Kid Storytime	9
4/26	Family Storytime	51
4/26	Family Storytime	45
4/26	Marbled Paper	5
4/27	Babytime	21
4/27	Babytime	29
4/27	2nd and 3rd Grade Book Club	4
4/28	Little Dabblers	49
4/28	Teen Spa Day: Nail Art	6
4/29	Mandarin-English Bilingual Storytime	10
4/29	Eid al-Fitr Celebration	127
4/30	Family Cardboard Build	47

Passive Events:

4/3	Imagination Playground	50
4/4	Imagination Playground	50
4/5	Imagination Playground	50
4/7	Imagination Playground	50
4/10	Drop-In Free Play	42
4/17	Drop-In Free Play	53

On April 7 New Trier High School student Logan Dubansky visited the library to give a presentation and share a book he wrote and illustrated to tell the story of the advocacy and resilience of Bristol residents and how they saved their land. Attendees learned how to contact their elected officials about their concerns with a letter-writing activity.



Eid al-Fitr Celebration

The library hosted its first Eid al-Fitr Celebration, in collaboration with South Asian Families of Wilmette, including a storytime, bookmark and drawing crafts, henna painting, live musicians, and food. More than 120 people attended this joyful celebration. Many remarked how much they appreciated the Eid Celebration and how wonderful it was to have this experience at the library. (Some even shared that this was their first time visiting Wilmette Library.) They are eager for future cultural community programs.



Patrons love reading books to each other in our library!



Guest collaborator Crystal Elliott-O'Connor and Sarah Jo presented the April Let's Learn Together Family Workshop, which explored how family traditions – and recipes – can build more unified communities.



Local language teacher Ling Liu presented Mandarin-English Bilingual Storytime on Saturday, April 29, to 8 attendees who enjoyed stories, songs, and fun in Mandarin and English.

On April 22 we offered a new Spanish-English Bilingual Storytime that was attended by 31 patrons.

Children's Bookmark Contest

82 children in grades K through 8 entered our annual Bookmark Design Contest. All entries are on display in Youth Services. Winners were chosen in three categories: grades K–1, grades 2–4, and grades 5–8 to be printed and distributed throughout the library.



Book Displays

Youth Services curated displays of books about libraries to highlight National Library Week and novels in verse in the Junior High Room.

Digital & Maker Services

April Programs & Classes:

- 4/6: Intro to Windows PC (Ethan Herdrich); 3 Attendees, Auditorium
- 4/10: Say it With Stickers (OBER) (Janet Piehl); 3 attendees, YPR
- 4/15: Secret Gift Workshop (Janet Piehl); 5 attendees, YPR
- 4/17: Tiny Adorable Paper Umbrellas (Janet Piehl); 2 Attendees, YPR
- 4/20: Google Docs / Drive Basics (Ethan Herdrich); 15 attendees, Virtual
- 4/21: 3D Printing & Gardening (Linnea Lundberg); 10 attendees, Auditorium
- 4/27: Decentralized Social Media (Linnea Lundberg); 7 attendees, Virtual
- 4/28: Browser Extensions (Alex Barzallo); 6 attendees, Virtual

DMS, YS and AS Staff also conducted Maker Appointments in the Youth Program Room:
TOTAL: 13 appointments, 41 attendees

DMS Librarian Janet Piehl ran this month's Maker Garden. This month's theme was "Tree Cookie Poetry" in celebration of National Poetry Month. Patrons were invited to arrange words written on slices of branches to create poems. This passive program had 200 participants.



In April DMS Staff conducted 27 1:1 help interactions in the Technology Center. Topics include: Using email, printing attachments, embedding links into a Google Doc, formatting a USB drive, recovering and transferring iMovie files, navigating Amazon.com, printing copies of tax returns, formatting a resume, cassette digitization, and more.

DMS Updates

In early April the DMS team moved offices. Linnea, Ethan, and Janet are now in the first floor DMS office across from the Book Club Hub. Centralizing the team has promoted a sense of departmental identity and allowed for more organic collaboration.

DMS Assistant Manager Linnea Lundberg finalized DMS programming offerings for June-July-August. All programs are entered in Communico! Linnea also designed a landing page for our department with all relevant programming information. This central hub is a great resource for program ideation, procedures, and links.

Maker Services

Janet and DMS Manager Lauren Kelly are both doing Heat Transfer Vinyl Silhouette maker programs this summer. To implement these programs and also offer HTV as an option for patrons creating their own projects in Maker Appointments, Janet researched heat presses and recommended one for purchase. This item is not very expensive and will vastly expand what patrons can create with the Silhouette Cameo cutter.

Janet organized four open making sessions for staff, two of which occurred in April. All staff were invited to come to the YPR to try out maker equipment and create something.

Lauren has continued to lead the Experiential Learning & Maker (ELM) Committee, an interdepartmental working group. They met on 4/27. The group explored how they will collaborate on and organize tasks for MakerFest. Also, Linnea introduced Makers Outpost, a Team she is developing that will eventually be open to all staff, promoting a Maker culture at WPL.

Linnea has built a new Team that will eventually be open to all staff. Called "Makers Outpost," this Team will be a space for staff to share about things they're making, ask questions, and get inspiration. This initiative is in service to the mission of the Experiential Learning & Maker Committee: "to support a maker culture at Wilmette Public Library. We seek to inspire, educate, collaborate, and build a sense of community through experiential learning opportunities for patrons and staff." Linnea is beta testing the Team and hopes to make it live to all staff this summer.

Technology Center

This month DMS expanded the scope of what can be done at the Digitization Station in the Technology Center. We now offer patrons the ability to convert audio cassette tapes into digital .mp3 files. DMS Associate Ethan Herdrich was integral to getting this service launched. He installed the converter, collaborated with IT to install the software, and created an instruction guide. Ethan also trained all DMS staff on how to use it. It has gotten a lot of use already!

This month DMS Manager Lauren Kelly worked with AS Assistant Manager Rachel Garcia to arrange Technology Center refreshers for AS Staff. Lauren then met with staff members to show them how to do tasks in the event of DMS not being at the desk. This might occur due to DMS staff taking a break, or an unexpected absence that cannot be covered. AS Staff asked great questions and seemed to be more confident in helping patrons when DMS staff is not present.

Based on interactions with seniors in the Technology Center, DMS Librarian Janet Piehl recommended looking at the settings for the built in magnifier on the patron desktop computers. At its previous settings, this tool was confusing and difficult to use. DMS Manager Lauren Kelly worked with IT to change the default settings on the magnifier, making it more

usable and flexible for patrons.

There were 13 VHS Digitization sessions in March.

3D Printing

DMS Librarian Janet Piehl had many rolls of 3D printer filament from Maker Appointments, which has been integrated into the 3D Printing service. We have three additional colors patrons can choose from: Pink, Clear, and Bronze.

3D printing the designs created in Maker Appointments has been integrated into the general 3D printing workflow in DMS. It is no longer a separate process with a separate pick up location. This will eliminate patron confusion, drastically improve the turnaround time for submitted 3D prints from Maker Appointments, and get patrons comfortable with using the web form.

- April 3D Print Submissions: 29
- 3D Prints from Maker Appointments: 4

Communications and Events

April Programs

In Person

- April 6: Armchair Travels: Tenacious Tour du Mont Blanc with Brian Michalski; 17 patrons
- April 12: One Book, Everyone Reads: Make Your Own Mini Masterpiece; 6 patrons
- April 12: Poverty, by America (Event 2 of 2) with Family Action Network
- April 14: Trillium Folk Concert; 23 patrons
- April 20: International Film Screening: Teddy Bear, 3 patrons
- April 20: Armchair Travels: Svalbard, Norway with Barbara Sugden and Ron Vargason; 16 patrons
- April 26: One Book, Everyone Reads: Make Your Own Mini Masterpiece; 13 patrons

Zoom

- April 3: One Book, Everyone Reads: Pop Art is for Everyone: The Art of Andy Warhol with Jeff Mishur; **65 patrons**
- April 4: Danny Trejo talks Tacos, Hollywood, and Redemption with Illinois Libraries Present; 22 patrons
- April 11: At Home Film Series: Handsome Devil; 4 patrons
- April 13: Armchair Travels Presents: Best Bicycle Trails: Illinois & Surrounding States with John Lynn; 40 patrons
- April 17: One Book, Everyone Reads: An Introduction to Performance Art; 16 patrons
- April 25: Heroes On the Air with Steve Darnall; 16 patrons
- April 25: Secrets of the Puzzle Master: Illinois Libraries Present: A Conversation with Will Shortz; **103 patrons**

One Book, Everyone Reads

April featured much of our One Book Everyone Reads programming, highlighting our annual community reading series (<https://www.wilmettelibrary.info/onebook/2023>). Communications & Events and Adult Services staff hosted a number of programs exploring this year's book, *Now is Not the Time to Panic* by Kevin Wilson.

- C&E produced a good amount of collateral in April to assist with promotions, including a book mark and branded stress cubes, which proved to be very popular.
- In conjunction with Adult Services, Lydia edited and designed a readers guide for the book, with discussion questions, author information, further reading suggestions, and reviews. We were excited to share this comprehensive document with patrons to help enhance their experience reading the book.
- We hosted a series of workshops and take home kits encouraging patrons to make "mini masterpieces." The two on-site workshops drew in a number of children and families, which was a great way to extend our One Book community connections to a younger audience.
- Gina Grillo, a reporter for the *Chicago Tribune*, did a wonderful write-up of One Book, which was published in *Wilmette Life* (see attached).
- We hosted our first community art show since pre-COVID, and was coordinated by Sarah Rose. The current art show will run through July 8. The art brings color and life to the Auditorium, and we have gotten requests to bring back the shows ever since we reopened the building from COVID! This is one of our favorite community events and we're excited to share art in the building. We are looking forward to resuming regular art shows throughout the year.



April Communications

In addition to One Book, staff set up a number of projects to take us into the summer.

A few highlights:

- Sarah Beth began production on the summer newsletter. This issue covers 3 months, runs 16 pages, and focuses primarily on Summer Reading Clubs. Sarah developed custom art and graphics for this year's selected theme, "Find your Voice."
- Lydia created a new landing page in celebration of AAPI heritage month, which launched on May 1: <https://www.wilmettelibrary.info/asian-american-and-pacific-islander-heritage-month>
- Sarah Beth met with Digital and Maker Services and Youth Services departments to discuss the various communication tools we use at the library and go over the concept of librarians and staff as content creators. We discussed workflows, content ideas, and bigger picture questions of what tools are used in what contexts.
- Lydia put together a workflow for creating blog posts, and we have seen a flow of quality blog posts that we are able to share on our website. At this time, Lydia is publishing new posts about two times a week.
- We introduced the youth and teen social stories, which were embedded on our website and shared in our email and social media channels.

In addition to these projects, we did the ongoing work of the department, including photographing events, creating print collateral material for various departments, new staff nametags as needed, and updated graphics and signage around the library as needed.

Email and Social Media

Our newsletters this month focused on promoting One Book, Everyone Reads, the strategic plan focus groups in early May, and the new social stories, in addition to program and resource promotion.

Email newsletter statistics from April:

- 103,189 Sends
- 1,889 clicks
- The most clicks were for:
 - Strategic Plan focus groups and general strategic plan information
 - PressReader, following an announcement that *The Economist* is now available on this resource
 - Secrets of the Puzzlemaster ILP Event with Will Shortz
 - OBER Book Discussions & Mini-Masterpiece events

Highlights from our Social Media channels:

wilmettelibrary
Wilmette Public Library

[View insights](#) [Boost post](#)

Liked by gogreenwilmette and 26 others

wilmettelibrary Join us as we explore Kevin Wilson's critically acclaimed novel, "Now is Not the Time to Panic" through art! 🎨 ... more

wilmettelibrary
Wilmette Public Library

[View insights](#) [Boost post](#)

Liked by wilmettelibraryteens and 31 others

wilmettelibrary Reminder: On May 1, 2023 the OverDrive app will be discontinued. You can continue to borrow your favorite books, audiobooks, and magazines with OverDrive's newer reading app, Libby!

Wilmette Public Library is at Wilmette Public Library.
Published by Lydia Wpl · April 25 at 10:00 AM · Wilmette

A flashback for #NationalLibraryWeek: This rainy weather has us dreaming about summer reading! ☀️ In 1945, our children's Summer Reading Club had a circus theme.

[See insights and ads](#) [Boost post](#)

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Wilmette Public Library is at Wilmette Public Library.
Published by Lydia Wpl · April 17 at 7:00 PM · Wilmette

We explored how family traditions and recipes can build community at our Let's Learn Together workshop. 🍪

[See insights and ads](#) [Boost post](#)

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Information Technology

IT Manager Michael Pocrnich and IT Assistant Christine Hightower completed a range of troubleshooting and system improvements for both the staff and public in April. Projects this month included: researching equipment updates and replacements, workstation and peripheral troubleshooting, relocation, configuration, installation, and network optimization. Throughout the month, the department assisted staff with software troubleshooting, equipment installation and training, reconfiguring/relocating workstations, coordination with CVI on resolution of open tickets, routine maintenance, equipment cleaning, and other updates.

Christine was instrumental in facilitating a significant series of office moves in April (including establishing a unified DMS department office space, and a new workstation for the new Adult Services Manager), ensuring that technology equipment and phones were appropriately relocated on schedule, and that everything was functional as expected.

Christine assisted Rachel Garcia with microphone sound checks for the Auditorium hearing loop system for the Classics and Contemporary book club. Facilities Technician Aarin Olson showed Christine how the Induction loop receivers for headphones work. He also ordered some batteries if patrons need to use them. Christine also trained Katy on adjusting microphone volume for their next book club.

Human Resources

Recruiting & Personnel

Circulation

After our application deadline, we had about 15 potential candidates apply for the Circulation Manager position. From the initial group, we were able to narrow it down to 4 candidates that we wanted to engage in the pre-screening process. From there, we were able to select 3 candidates that we would like to invite to the first round of interviews. We are currently in the process of scheduling the first round for the week of May 15.

Youth Services

We are excited to report that our Summer Reading Club Assistants from last year will be returning to help out with this summer's Reading Club program. Katie Belinski and Journee Adams, along with seasonal staff member, Susan Zonia, will all be returning as Summer Reading Club Assistants on June 19 and working through mid-June.

Administration

With our key managerial vacancies addressed, we are preparing to post for the Assistant Director position. We expect to have this posted within the week, with an application deadline toward the middle of June.

Trainings/Conferences

HR All-Together Conference

On April 13, HR Manager Michael Boone attended the annual HR All-Together Conference in Naperville, sponsored by HR Source. The conference kicked off with keynote speaker Jason Lauritsen, management trainer and author, who focused on the impact of the “Great Resignation”, and retaining talent. In this volatile hiring climate, Lauritsen stressed that managers need to invest in building their working relationships as much as they do their personal relationships in an effort to slow the revolving door. Other topics discussed during the conference included: Documentation management practices, remote work challenges, and employment law updates. The one missing policy in our law update was the new IL Paid Time-Off Act. HR Source plans a session in June when they are hoping to have more updates and guidance from the state.

Public Library Survey

We once again participated in the annual Public Library Survey (formerly known as LACONI Salary Survey) that collects data on operations, staffing, compensation and benefits for participating area libraries. The collected and shared information is useful for benchmarking and retention purposes.

COVID-19

While we haven’t heard much on this topic lately, the Biden Administration has recently announced that it will end the National Emergency declaration in regards to the COVID-19 pandemic effective May 11. Services such as testing, at-home testing kits, vaccinations that were offered at no cost to individuals now be subject to some form of cost-sharing based on individual healthcare coverage. Despite the end of the national emergency, we will still follow CDC COVID-related guidelines which still recommends quarantine periods for individuals who test positive and experience symptoms.

Select Staff Meetings & Workshops

Staff regularly attend conferences and developmental webinars, and are actively cultivating new skills through dozens of programs and workshops on a diverse range of topics, including:

Meetings and Webinars:

All staff were assigned the mandatory online training program, “Unintentional Still Hurts”

4/1: Tor Teen Presents Flaunt Your Fandom (@ C2E2) (Krista Hutley, Katy Jacob)

4/2: Best Fiction for Young Adults (BFYA) Committee Meeting (Krista Hutley)

4/3: Summer program planning meeting @ Winnetka PL (Krista Hutley)

4/6: Novelist: Actively Anti-Racist Service to Readers (Susan Kaplan-Toch, Eti Berland)

4/8: She Came from Nowhere: A Case Study Approach to Finding Hidden Female Ancestors (North Suburban Genealogical Society) (EvaAnne Johnson)

4/10: Turning your tree into a talk (Speaker Skills) - 3 parts (RootsTech 2023 On-demand webinar) (EvaAnne Johnson)

4/11: 10 things a genealogist should do before leaving a library or archives (RootsTech 2023 On-demand webinar) (EvaAnne Johnson)

4/11: How to host a community scanning day (Northeast Document Conservation Center Webinar) (EvaAnne Johnson)

4/11: Meeting with Emily Levin, New Trier senior project student (Krista Hutley)

4/12: Why Ban Books (Katy Jacob)

4/12: Spring Book Club Picks (Katy Jacob)

4/12: Tackling Racism and Bias in the Library Catalog (Katy Jacob)

4/12: Charmm'd Foundation Leadership Development (Michael Pocrnich)

4/12: Submitting Your First Conference Proposal (Sarah Jo Zaharako)

4/13: SimplyAnalytics followup demo and discussion w/vendor (John Amundsen)

4/13: Liverpool: The Central Hub for Northern Europe's 19th and 20th Century Emigration (Legacy Family Tree Webinars) (EvaAnne Johnson)

4/13: The Secret to Finding Your Ancestors' Stories (Legacy Family Tree Webinars) (EvaAnne Johnson)

4/13: Planning meeting for American Library Association (ALA) Annual Conference with Young Adult Library Services Association (YALSA) president (Krista Hutley)

4/13: Nothing About Us Without Us: Inclusive Preparedness (Patsy DeVuono)

4/14: CCS Technical Meeting (Kim Hegelund)

4/17: ALSC (Association for Library Service to Children) Public Awareness and Advocacy meeting (Sarah Jo Zaharako)

4/17: Elusive Ancestors: Never Too Poor to Trace (Legacy Family Tree Webinars) (EvaAnne Johnson)

4/17: Off the Shelf: The Unexplored Potential for eBooks in Genealogy (Legacy Family Tree Webinars) (EvaAnne Johnson)

4/18: Tinker meeting for maker librarians (Jennifer Lee)

4/18: Staff One Book, Everyone Reads Discussion (Cathleen Blair, Joan Blecher, Rachel Garcia, Jillian McKeown)

4/19: Finding Joy: The Library as Space for Playful Learning and Creativity (Linnea Lundberg, Jessica Thomson)

4/19: Genealogy and Local History Librarians Networking Group meeting (EvaAnne Johnson)

4/19: LACONI Finding Joy: The Library as Space for Playful Learning and Creativity (Jennifer Bartel)

4/20: Association of Performing Arts: A Conversation on Centering Inclusivity in Jazz Programming and Shifting the Narrative within the Culture (Jennifer Bartel)

4/20: Finding the Original Record When the Index is Unclear (Legacy Family Tree Webinars) (EvaAnne Johnson)

4/20: RAILS BIPOC Library Workers meeting (Jennifer Lee)

4/20: When Enough is Enough (Legacy Family Tree Webinars) (EvaAnne Johnson)

4/20: Young Adult Services Forum (YASF) meeting (Krista Hutley)

4/20: ILL Training Meeting (Mark Cegielski, Kim Hegelund, Amy Jung, Louise Neidorf)

4/21: CCS Fiscal Year Roll Over review (Shanti D'Costa, Jessica Thomson)

4/21: Ancestral Ink: The Social History Behind a Tattoo (Legacy Family Tree Webinars)(EvaAnne Johnson)
4/22: Missing People: Fractured Relationships, Divorce and Murder (Arizona Genealogy Day (Arizona State Archives)) (EvaAnne Johnson)
4/22: Crafting Genealogical Proof (Arizona Genealogy Day (Arizona State Archives)) (EvaAnne Johnson)
4/22: If These Walls Could Talk: How to Research Your Home (Arizona Genealogy Day (Arizona State Archives)) (EvaAnne Johnson)
4/24: Person-in-Charge Meeting (Librarians, Managers, Safety staff)
4/24: Different calendars in German genealogy (Legacy Family Tree Webinars) (EvaAnne Johnson)
4/24: An Introduction to Investigative Genetic Genealogy (Legacy Family Tree Webinars) (EvaAnne Johnson)
4/26: Premier Showcase of Chicagoland performers (Andrea Vaughn Johnson)
4/26: Under Scrutiny: Helping Staff Feel Safe and Empowered in the Face of Book Challenges (Eti Berland)
4/26: YWCA Unite Against Racism event and discussion (Eti Berland, Sarah Jo Zaharako)
4/27: Experiential Learning & Maker (ELM) Committee Meeting (Ethan Herdrich, Krista Hutley, Lauren Kelly, Janet Piehl)
4/28: Library tour with WKCC Executive Director Jennifer Herren (John Amundsen)

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Attachments:

April circulation statistics by item and material collections; April online resource statistics by title and category; *Wilmette Life* article on OBER; National Library Week letter from State Librarian Alexi Giannoulis

WILMETTE LIFE

Wilmette Library launches 17th Annual One Book, Everyone Reads program

By Gina Grillo

Pioneer Press

Apr 25, 2023 at 2:33 pm

With summer fast approaching, the Wilmette Public Library is offering their 17th annual One Book, Everyone Reads selection, “Now is Not the Time to Panic” by Kevin Wilson, a bold, nuanced exploration of young love, identity and the power of art shared during one life-changing summer.

Communications and Events Manager at the Wilmette Library Sarah Beth Brown says this wonderful story explores the dynamic between mothers and daughters and the limitless potential of how placing your art into the world can allow it to take on a life of its own.

“‘Now is Not the Time to Panic’ is an exuberant, bighearted novel about two teenage misfits who spectacularly collide one fateful summer, and the art they make that changes their lives forever,” Brown said.



Senior Services Librarian Jillian McKeown and Communications & Events Manager Sarah Beth Brown discuss "Now is Not the Time to Panic", the selection for One Book, Everyone Reads. An exuberant, bighearted novel about two teenage misfits who spectacularly collide one fateful summer, and the art they make that changes their lives forever. (Gina Grillo / Chicago Tribune)

This year the library was looking to feature a fiction novel after the nonfiction title offered last year.

“The author’s voice was unique and interesting, strange even, the novel has broad audience appeal, and it allowed us to explore contemporary ideas about art,” Brown said.

The Wilmette community has a strong interest in the fine and performing arts, according to Brown, and multidisciplinary programming from classical music concerts to art exhibits are very popular.

Since coming through the pandemic, library staff were ready to offer a multidimensional series of programs to run in tandem with the One Book, Everybody Reads programming.

It was time to include everything from book discussion groups to art-making events to a virtual author visit and community art exhibit.



Wilmette Library programming included everything from book discussion groups to art-making events to a virtual author visit and community art exhibit. A mid-April program encouraged participants to make their own mini masterpieces. (Gina Grillo / Chicago Tribune)

Brown says excitement in creative expression and in sharing art have become stronger than ever before — people are generally excited to get back together, and the book has prompted a tremendous response.

“Even with 92 copies of the novel in circulation, it has been difficult for us to keep a copy on the shelves, this in addition to 10 e-books and seven digital audiobooks also available to patrons,” Brown said.

One Book, Everyone Reads is funded by the Friends of the Wilmette Library.

“Above all, we felt this was a story that would open up our readers to new ways of thinking, connect our community to our strategic programming goals, with a story that is relevant and interesting to read at this moment in time,” Brown said.

The Wilmette Library invites everyone to join in reading, *Now Is Not the Time to Panic* by Kevin Wilson, to share their perspective at a book discussion, to attend a program, and to join in on May 11 when they welcome Kevin Wilson to the library to discuss his book.

Gina Grillo is a freelance reporter with Pioneer Press.

Upcoming One Book, Everyone Reads Events

One Book, Everyone Reads Book Discussion — Wednesday, April 26, 10:30-11:30 a.m.
Teens, Adults, Auditorium

Film Screening: *Style Wars* (1983) — Tuesday, May 2, 6:30-7:30 p.m. Teens, Adults, Auditorium

The Devil, You Say? — Wednesday, May 3, 7-8 p.m. Adults, Virtual

One Book, Everyone Reads Book Discussion — Thursday, May 4, 7:30-8:30 p.m.
Teens, Adults, Virtual

Community Art Show Opening: *Off the Beaten Path* — Sunday, May 7, 2-4 p.m.

Creativity in a World of Artificial Intelligence — Wednesday, May 10, 7-8:30 p.m.
Teens, Adults, Virtual

Kevin Wilson in Conversation with Alison Cuddy — Thursday, May 11, 7 p.m. Teens, Adults, Virtual

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<https://www.chicagotribune.com/suburbs/wilmette/ct-wlm-one-book-everyone-reads-tl-0427-20230425-ibkvwrpyqjdvxmzbzcofymfoxq-story.html>



OFFICE OF THE SECRETARY OF STATE

ALEXI GIANNOULIAS • Secretary of State and State Librarian

April 27, 2023

Dear Librarian:

It is my honor and privilege to serve you as Illinois Secretary of State and State Librarian. I believe that access to libraries should be as equitable as possible. Libraries are the cornerstones of our communities, and Illinois residents from all backgrounds depend on these critical institutions for the vital daily services they provide.

In honor of National Library Week, I want to reiterate my staunch support for our libraries and librarians. You deserve our appreciation and our gratitude, as well as a safe environment in which to work. Librarians should not feel as though they are on the front lines of a culture war when the doors open each day. Yet, certain groups are targeting libraries over collection content. That is why I drafted House Bill 2789, which protects an individual's fundamental right to read and recognizes that we must honor the decisions made by our state's public, school, academic and special librarians as they curate library collections that serve the entire community.

To help libraries across the state serve their patrons as effectively as possible, my office makes grants available each year. These grants assist libraries by providing additional resources to continue existing programs or to launch new ones as a community's needs change. Millions of Illinois residents benefit from the programs made possible by these grants. My budget request for fiscal year 2024 includes funding to purchase databases and online educational resources for the benefit of all libraries in Illinois. I will provide additional information about upcoming opportunities as it becomes available.

I will continue to do everything I can to protect and support libraries and librarians across our great state.

Thank you for all that you do.

Sincerely,

A handwritten signature in black ink that reads "Alexi Giannoulis".

Alexi Giannoulis
Secretary of State and State Librarian

AG:isl

05/01/2023

**Wilmette Public Library District
Activity At Wilmette Library Stations
Monthly Statistics For 04/2023**

Material Type	Number Of Items	Local Charges	Local Renewals	Total	Total + Lender	CCS ILL Lender	CCS ILL Borrower	Ratio
AV equipment	5	0	0	0	0	0	0	0.00
Bag	575	369	274	643	643	0	0	1.12
Blu-ray	1,486	197	125	322	352	30	58	0.22
Blu-ray New	109	128	2	130	134	4	6	1.19
Book	170,918	17,921	20,340	38,261	40,068	1,807	1,851	0.22
Book Club Bag	0	0	1	1	1	0	0	0.00
Book Hot	955	1,147	0	1,147	1,147	0	0	1.20
Book New	5,404	2,868	1,756	4,624	5,220	596	382	0.86
Boxset	0	9	5	14	14	0	9	0.00
Boxset New	0	3	0	3	3	0	3	0.00
Cassette	60	0	0	0	1	1	0	0.00
CD	14,853	754	456	1,210	1,458	248	258	0.08
CD Audiobook	5,516	284	208	492	557	65	52	0.09
CD Audiobook New	170	89	62	151	164	13	12	0.89
CD New	193	86	66	152	160	8	16	0.79
DVD	16,590	1,710	1,336	3,046	3,323	277	242	0.18
DVD New	349	525	43	568	585	17	20	1.63
eAudiobook	65,442	0	0	0	0	0	0	0.00
eBook	80,935	0	0	0	0	0	0	0.00
eMagazine	5,047	0	0	0	0	0	0	0.00
Equipment	3	1	0	1	1	0	0	0.33
ILL Material	0	65	4	69	69	0	0	0.00
Kit	8	2	3	5	5	0	0	0.63
Large Print	6,287	312	270	582	701	119	32	0.09
Large Print New	265	94	70	164	195	31	15	0.62
Launchpad	0	0	1	1	1	0	0	0.00
Magazine	3,970	280	521	801	801	0	1	0.20
Magazine New	256	1	0	1	1	0	0	0.00
Mobile Hotspot	20	27	0	27	27	0	0	1.35
MP3 Audiobook	0	2	3	5	5	0	2	0.00
Multimedia Kit	28	2	1	3	3	0	2	0.11
Newspaper	905	0	0	0	0	0	0	0.00
Online Resource	18	0	0	0	0	0	0	0.00
Other	15	255	0	255	255	0	0	17.00
Other Audiobook	0	1	2	3	3	0	1	0.00
Playaway	2,451	290	426	716	740	24	9	0.29
Playaway Audio New	56	33	17	50	51	1	1	0.89
Record	1,580	0	2	2	2	0	0	0.00
Scores / sheet music	0	2	1	3	3	0	2	0.00
Seasonal AV	245	7	0	7	7	0	0	0.03
Seasonal Book	2,339	148	5	153	153	0	0	0.07
Special Collection	139	62	0	62	62	0	0	0.45
VHS	148	0	0	0	0	0	0	0.00
Videogame	1,063	352	486	838	859	21	36	0.79
Videogame New	0	2	3	5	5	0	2	0.00
Totals	388,403	28,028	26,489	54,517	57,779	3,262	3,012	0.14

Item Count is where the Item Owning Library = YOUR LIBRARY

Local Charge is where the Station_Library = YOUR LIBRARY

Local Renewal is where the Station_Library = YOUR LIBRARY

Lender is where the Item Owning Library = YOUR LIBRARY and the Station_Library not = Item_Library

Borrower is where the Station_Library = YOUR LIBRARY and Item Owning Library not = Station_Library

05/01/2023

**Wilmette Public Library District
Activity At Wilmette Library Stations
Monthly Statistics For 04/2023**

Collection	Number Of Items	Local Charges	Local Renewals	Total	Total + Lender	CCS ILL Lender	CCS ILL Borrower	Ratio	Auto Renewal
	2	0	0	0	0	0	0	0.00	0
Fiction	46,972	4,816	3,026	7,842	8,725	883	616	0.17	2,872
Magazines	4,525	241	380	621	621	0	1	0.14	373
Multimedia	38,010	3,391	1,958	5,349	6,000	651	655	0.14	1,828
Nonfiction	67,821	4,166	4,577	8,743	9,721	978	876	0.13	4,309
Online	143,839	0	0	0	0	0	0	0.00	0
Other	717	770	278	1,048	1,048	0	0	1.46	256
Teen Fiction	2,700	259	325	584	647	63	54	0.22	309
Teen Multimedia	73	23	23	46	50	4	11	0.63	22
Teen Nonfiction	392	60	85	145	159	14	23	0.37	82
Teen Online	2,985	0	0	0	0	0	0	0.00	0
Youth Fiction	44,912	10,895	11,608	22,503	22,951	448	560	0.50	11,362
Youth Magazines	606	40	141	181	181	0	0	0.30	139
Youth Multimedia	6,800	1,059	1,264	2,323	2,377	54	62	0.34	1,230
Youth Nonfiction	23,386	2,296	2,824	5,120	5,287	167	153	0.22	2,724
Youth Online	4,618	0	0	0	0	0	0	0.00	0
Youth Other	45	12	0	12	12	0	1	0.27	0
Totals	388,403	28,028	26,489	54,517	57,779	3,262	3,012	0.14	25,506

Item Count is where the Item Owing Library = YOUR LIBRARY

Local Charge is where the Station_Library = YOUR LIBRARY

Local Renewal is where the Station_Library = YOUR LIBRARY

Lender is where the Item Owing Library = YOUR LIBRARY and the Station_Library not = Item_Library

Borrower is where the Station_Library = YOUR LIBRARY and Item Owing Library not = Station_Library

The number of Auto Renewals is included in the numbers found in the Renewals Column

Category and Product	Metric Captured	July	August	September	October	November	December	January	February	March	April	Total	Cost per Use	Cost of Product
General Reference														
AP Stylebook	Page Views	x	x	x	4	2	0	0	2	0	2	10	\$ 24.00	\$ 240.00
CLCD: Children's Literature	Results	85	401	0	313	45	0	0	1477	0	75	2396	\$ 0.42	\$ 1,010.00
Consumer Reports	Page Views	948	664	1046	995	1096	1129	1462	1254	1085	1171	10850	\$ 0.17	\$ 1,838.00
Consumers' Checkbook	Logins	8	6	13	7	2	2	5	8	5	3	59	\$ 7.63	\$ 450.00
Encyclopedia Britannica	Documents + Media	28	48	43	78	119	82	113	55	70	114	750	\$ 0.71	\$ 535.00
Facts on File (Infobase)	Total Views	24	90	16	3	135	0	38	20	79	43	448	\$ 7.62	\$ 3,414.59
FirstSearch (OCLC)	Total Searches	484	1555	669	720	222	194	55	250	171	269	4589	\$ -	\$ -
Gale Directory Library	Retrievals	0	8	0	23	12	0	0	10	0	3	56	\$ 62.50	\$ 3,500.00
Gale eBooks	Retrievals	0	15	8	6	2	0	0	8	6	25	70	\$ 50.00	\$ 3,500.00
Gale General One File	Retrievals	10	20	14	18	9	6	50	18	31	24	200	\$ 52.48	\$ 10,496.15
Gale Legal Forms	Retrievals	0	0	0	11	7	0	0	13	4	17	52	\$ 84.47	\$ 4,392.19
Gale Literature Criticism	Retrievals	0	92	0	0	0	40	0	22	0	x	154	\$ 78.38	\$ 12,071.00
Gale Literature Resource Center	Retrievals	0	14	0	12	44	4	10	0	1	x	85	\$ 37.86	\$ 3,218.00
Gale Literature: Dictionary of Literary Biography	Retrievals	0	8	0	1	8	4	0	0	0	x	21	\$ 22.95	\$ 482.00
Gale Literature: Lit Finder	Retrievals	2	7	0	5	4	3	4	0	4	x	29	\$ 32.07	\$ 930.00
Gale Literature: Scribner Writer Series	Retrievals	0	8	4	2	0	4	0	3	4	x	25	\$ 51.36	\$ 1,284.00
Gale Literature: Something about the Author	Retrievals	0	7	1	0	0	4	1	0	0	x	13	\$ 76.15	\$ 990.00
Gale Literature: Twayne's Author Series	Retrievals	0	8	4	2	0	4	0	0	4	x	22	\$ 86.77	\$ 1,909.00
Novelist	Total Requests	175	128	67	61	51	82	387	130	142	84	1307	\$ 0.80	\$ 1,045.00
Oxford English Dictionary	Total Item Investigations	13	6	32	20	13	110	35	16	29	0	274	\$ 5.76	\$ 1,578.27
Pebblego and Pebble Go Next	Article Views	1	9	4	0	8	3	0	0	5	3	33	\$ 60.58	\$ 1,999.00
ProQuest: CultureGrams	Total Pages Viewed	26	88	31	4	37	34	0	172	27	0	419	\$ 3.20	\$ 1,339.00
Public Records / Check Illinois	Total Visitors	219	225	226	230	237	243	246	249	253	257	2385	\$ 0.24	\$ 575.00
Scholastic Teachables	Documents	182	122	72	17	57	5	21	17	52	92	637	\$ 1.46	\$ 931.00
Who's Who (Oxford University Press)	Total Item Investigations	0	0	0	0	0	0	1	0	0	0	1	\$ 2,005.83	\$ 2,005.83
World Book	Content Views	0	5	12	11	30	19	23	53	37	33	223	\$ 8.65	\$ 1,930.00
Periodicals														
DLIL magazines	Checkouts	711	625	768	689	695	650	878	694	709	605	7024	\$ 0.15	\$ 1,072.59
LexisNexis - NexisUni	Retrievals	146	263	357	206	902	163	128	602	215	105	3087	\$ 1.58	\$ 4,872.00
Newsbank Chicago Community Collection	Full Text Views	x	135	89	34	9	11	11	51	99	64	503	\$ 10.26	\$ 5,160.00
Newspaper Archive	Total Page Views	3	2	125	127	36	48	29	166	25	148	709	\$ 6.18	\$ 4,382.00
New York Times Digital Edition	Usage Sessions	665	590	532	538	533	514	571	401	616	462	5422	\$ 0.42	\$ 2,303.60
PressReader	Issues Opened	645	837	974	1073	811	1089	822	959	1107	1401	9718	\$ 0.75	\$ 7,292.38
ProQuest: Chicago Tribune	Total Documents	277	218	303	215	163	249	234	117	99	204	2079	\$ 2.77	\$ 5,753.66
ProQuest: Chicago Tribune Historical	Total Documents	111	358	125	216	104	183	383	620	348	349	2797	\$ 1.50	\$ 4,188.39
ProQuest: Newspapers.com	Total Documents	55	189	2	4	198	81	78	110	39	283	1039	\$ 5.75	\$ 5,977.99
ProQuest: New York Times	Total Documents	80	62	215	91	63	59	111	67	81	122	951	\$ 5.27	\$ 5,013.22
ProQuest: New York Times Historical	Total Documents	20	13	87	19	2	41	21	23	104	51	381	\$ 11.09	\$ 4,225.00
ProQuest: Research Library	Total Documents	143	64	70	113	142	110	84	99	180	51	1056	\$ 4.85	\$ 5,120.34
ProQuest: Wall Street Journal	Total Documents	447	379	427	426	321	408	452	226	237	445	3768	\$ 0.26	\$ 974.79
Genealogy														
Find My Past	Total Views	0	0	7	0	0	0	0	0	0	0	7	\$ 142.14	\$ 995.00
Local History Digital Collection	Page Views	0	0	0	0	0	2016	3125	1871	2540	1426	10978	\$ 0.19	\$ 2,107.48
Newsbank Heritage Hub	Full Text Views	x	8	12	13	23	38	11	67	8	2	182	\$ -	\$ -
ProQuest: Ancestry Library Edition	Total Documents	525	2581	1073	433	249	902	547	358	861	696	8225	\$ 0.21	\$ 1,692.50
ProQuest: Fold3	Total Documents	10	3	3	269	119	51	105	57	8	26	651	\$ 1.88	\$ 1,226.73
ProQuest: HeritageQuest	Total Documents	27	77	86	52	27	135	263	60	130	123	980	\$ 0.71	\$ 692.00
Online Learning														
Brainfuse	Database Usage	108	55	64	47	13	23	19	26	38	15	408	\$ 17.08	\$ 6,970.00
CreativeBug	Total Views	82	22	42	118	23	58	138	75	38	32	628	\$ 1.43	\$ 900.00
Gale Courses	Enrollments	0	7	2	3	0	0	1	1	2	2	18	\$ 280.35	\$ 5,046.36
Gale UDemj	Total Videos Viewed	0	123	0	80	27	19	147	87	188	276	947	\$ 5.82	\$ 5,512.50
LinkedIn Learning	Total Videos Viewed	116	100	54	134	61	234	140	198	52	112	1201	\$ 5.83	\$ 7,000.00
Mango Languages	Total Sessions	46	91	76	31	45	59	60	47	62	107	624	\$ 5.47	\$ 3,412.80

Muzzy	Sessions	2	3	0	0	0	0	5	0	2	0	12	\$ 141.67	\$ 1,700.00
Niche Academy	Total Views	30	40	19	43	18	19	31	28	8	58	294	\$ 5.75	\$ 1,690.00
Business / Finance														
Gale Business Insights: Global	Full Text Retrievals	10	0	0	42	24	0	3	4	74	19	176	\$ 32.16	\$ 5,660.73
Gale Business: Demographics Now	Retrievals	0	1	0	0	0	2	0	0	3	9	15	\$ 131.25	\$ 1,968.75
Gale Business: Entrepreneurship	Full Text Retrievals	2	0	0	0	0	0	2	0	0	2	6	\$ 707.01	\$ 4,242.04
Gale Business: Plan Builder	Retrievals	0	0	0	0	24	0	0	0	0	0	24	\$ 82.03	\$ 1,968.75
Mergent Archives	Pages Viewed	5	1	8	0	2	6	6	4	14	2	48	\$ 23.38	\$ 1,122.00
Mergent Intellect	Pages Viewed	31	31	26	26	68	48	105	172	139	91	737	\$ 11.41	\$ 8,412.00
Morningstar	Record Views	135	38	82	83	404	126	79	41	81	24	1093	\$ 6.91	\$ 7,556.00
Reference Solutions	Total Searches	90	47	119	114	152	100	175	280	24	83	1184	\$ 7.15	\$ 8,460.00
S & P Net Advantage	Total Usage	43	160	126	127	111	466	134	125	241	177	1710	\$ 6.89	\$ 11,781.00
Statista	Searches	4	0	2	8	12	5	13	118	47	9	218	\$ 29.82	\$ 6,500.00
Value Line	Logins	198	231	268	297	330	393	428	467	532	543	3687	\$ 0.90	\$ 3,330.00
Weiss Ratings	Page Views	8	16	30	25	57	20	22	14	14	12	218	\$ 12.82	\$ 2,795.00
eBooks / AV														
DLIL eBooks	Checkouts	7391	7530	7727	7839	7544	7863	8980	8105	8885	9035	80899		\$ 222,549.23
DLIL audiobooks	Checkouts	4729	4715	4352	4588	4584	4546	5150	4874	5182	5028	47748	\$ 1.73	
Hoopla	Circulations	1260	1287	1182	1213	1273	1342	1367	1345	1554	1312	13135	\$ 2.00	\$ 26,279.96
Kanopy	Plays	793	820	791	775	743	881	977	849	730	787	8146	\$ 1.25	\$ 10,176.00
Tumblebooks	Book Views	25	8	44	15	2	22	10	17	46	8	197	\$ 3.24	\$ 639.20
OTHER														
App	Sessions	1477	1317	1262	1410	1280	1308	1655	1474	1545	1362	14090		
Website	Sessions	15897	15519	14315	15497	15377	15306	19008	16613	18267	16257	162056		

Value Line	Logins	Business / Finance	198	231	268	297	330	393	428	467	532	543	3687	\$ 0.90	\$ 3,330.00	
Weiss Ratings	Page Views	Business / Finance	8	16	30	25	57	20	22	14	14	12	218	\$ 12.82	\$ 2,795.00	
Who's Who (Oxford University Press)	Total Item Investigations	General Reference	0	0	0	0	0	0	1	0	0		1	\$ 2,005.83	\$ 2,005.83	
World Book	Content Views	General Reference	0	5	12	11	30	19	23	53	37	33	223	\$ 8.65	\$ 1,930.00	
OTHER																
App	Sessions		1477	1317	1262	1410	1280	1308	1655	1474	1545	1362	14090			
Website	Sessions		15897	15519	14315	15497	15377	15306	19008	16613	18267	16257	162056			